



Offer Description

Cisco Security Cloud Control- Firewall Management

This Offer Description is part of the [General Terms](#) or similar terms existing between You and Cisco (e.g., the End User License Agreement) (the “**Agreement**”). Capitalized terms, unless defined in this document, have the meaning in the Agreement. Any references to the Supplemental End User License Agreement or SEULA mean Offer Description.

1. Summary

This Offer Description applies to Cisco Security Cloud Control-Firewall Management, formerly known as Cisco Defense Orchestrator¹, and any Cisco Offers that reference this Offer Description (the “**Cisco Offer** or **Subscription Offer**”). is a cloud-based, AI native security policy management Subscription Offer that provides centralized visibility and policy management across Cisco Secure Firewall (i.e., ASA and FTD), and other Cisco security products across multiple Cisco and cloud-native platforms for the following functionalities: policy change management, policy analysis and optimization, policy monitoring and reporting, orchestration of policy changes, log analytics, advanced threat detection, device and element management, and more. The Product also delivers Cisco’s cloud-delivered Firewall Management Center (“**cdFMC**”), Cisco’s AI Assistant, and AIOps to streamline policy management, enhance security posture with best practice recommendations, and avoid deployment issues using predictive analysis and guided remediation. If additionally purchased, Your Product subscription can: (1) encompass Cisco Security Analytics and Logging’s (“SAL”) logging and troubleshooting (LT) capabilities²; and/or (2) include access to Cisco Multicloud Defense.

Your subscription entitles You to access and use Cisco Security Cloud Control, a single sign-on (SSO) across products, operating as the native Identity Provider (IdP) or delegated IdP across selected Cisco products. Cisco Security Cloud Control provides You a unified experience in deploying and managing the Product.

More information on the capabilities and features of the Product can be found in the [Product documentation](#).

2. Support and Other Services

Your purchase of the Cisco Offer includes Basic Cisco Software Support Services, but you can purchase Solution Support separately.

3. Performance Standards

Service Level Objective. The [Cisco Security Cloud Control- Firewall Management Service Level Objective](#) applies to the Cisco Offer.

4. Data Handling

The [Disclosure Documents](#) for Cisco Security Cloud Control- Firewall Management provide information about data handling practices, security controls, and other features specific to this Cisco Offer.

5. Special Terms

5.1 **Credentials.** You are responsible for all activities related to Your account using Your credentials (e.g., purchases, sharing of data with third parties, etc.) and will protect their confidentiality. You must immediately report any disclosed or stolen credentials to Cisco or Your administrator (as appropriate).

5.2 **Subscription Start Date; Claim Code.** You will receive a subscription claim code via email at the requested start date (RSD). The claim code enables You to (i) set up Your subscription in Cisco Security Cloud Control, and (ii) provision

¹ Some materials may refer to Cisco Defense Orchestrator (“CDO”) and Cisco Security Cloud Control- Firewall Management (“SCC-FW”) interchangeably.

² SAL’s LT functionality is the “Essentials” version of SAL which provides scalable central logging service with long-term retention options, with drill-down enabled through advanced viewer controls such as search, filter, download, etc. For more information on the SAL capabilities offered under , see Cisco platform integration: Native integration to other key Cisco applications section located on: <https://www.cisco.com/c/en/us/products/collateral/security/defense-orchestrator/datasheet-c78-736847.html#CiscoDefenseOrchestratorbenefits>.

and access the Cisco Offer. Your subscription will commence on the RSD whether You elect to provision the Cisco Offer on the RSD or delay provisioning of the Cisco Offer.

- 5.3 **Competitive Testing.** You will not publish or disclose to any third party any Cisco Offer performance information or analysis (e.g., the results of benchmark or competitive testing) except with Cisco's advance written permission.
- 5.4 **Disclaimers.** While Cisco uses commercially reasonable efforts to create effective security technologies, Cisco does not represent or warrant that the Cisco Offer will guarantee absolute security or that it will protect all of Your files, systems, network, or endpoints from all malware, malicious attacks or other threats.