



Offer Description

Mesh Policy Engine

This Offer Description is part of the [General Terms](#) or similar terms existing between You and Cisco (e.g., the End User License Agreement) (the “**Agreement**”). Capitalized terms, unless defined in this document, have the meaning in the Agreement. Any references to a Supplemental End User License Agreement or SEULA mean Offer Description.

1. Summary

This Offer Description applies to Mesh Policy Engine, a Cloud Service, and any Cisco Offers that reference this Offer Description (collectively, the “**Cisco Offer**”). Mesh Policy Engine is an intent-based policy automation capability accessed through Cisco Security Cloud Control. It simplifies network security operations by enabling administrators to define a single intent-based policy that is consistently enforced across both Cisco and non-Cisco firewalls. The Cisco Offer translates intent-based requests into outcome-driven firewall policy rules, and orchestrates their deployment across relevant devices, supporting large-scale policy management across multiple firewall vendors. The Cisco Offer is only made available through Cisco Security Cloud Control.

If Your network uses Cisco firewalls in a configuration that is compatible with Mesh Policy Engine, You are entitled to use Mesh Policy Engine at no additional cost. You must purchase a subscription in order to use Mesh Policy Engine with non-Cisco firewalls. For more details on pricing, metering and licensing, refer to the Mesh Policy Engine Ordering Guide.

2. Support and Other Services

- 2.1 **Support.** When You purchase a subscription to use Mesh Policy Engine with non-Cisco firewalls, you will be required to select [Enhanced or Premium Support](#)¹. No separate support is provided for use of Mesh Policy Engine with Cisco firewalls.
- 2.2 **Other Services.** Mesh Policy Engine is only made available through Cisco Security Cloud Control, and is subject to the Terms that govern the use of that product.

3. Performance Standards

Service Level Objective. The Mesh Policy Engine Service Level Objective available from Cisco’s [Trust Portal](#) applies to the Cisco Offer.

4. Data Protection

Disclosure Documents. The [Disclosure Documents](#) for Mesh Policy Engine and Cisco Security Cloud Control provide information about data handling practices, security controls, and other features specific to this Cisco Offer.

5. Special Terms

- 5.1 **Subscription Start Date; Access.** For purchases of an entitlement to use the Cisco Offer with non-Cisco devices, upon Cisco’s receipt and acceptance of Your order, You will receive access credentials or a claim code via email. This enables You to set up your subscription within Cisco Security Cloud Control and provision and access the Cisco Offer commencing on the requested start date (RSD) in the order. Your subscription will commence on the RSD regardless of when You elect to provision the Cisco Offer.
- 5.2 **Unlicensed Usage.** You may only use the programs, features and functionality that are within the scope of the Use Rights that Cisco grants you and are identified in the applicable Documentation. As one example, by purchasing a subscription to the Cisco Offer, You agree only to push policy to the number of non-Cisco devices included in Your subscription. If You use the Cisco Offer in an unlicensed manner, including by utilizing features not covered by Your subscription, or by exceeding the number of non-Cisco devices covered by Your subscription, You agree to upgrade Your subscription prospectively at the next renewal date of the subscription. Cisco’s support obligations and Service Level Objective do not apply to unlicensed usage of the Cisco Offer. Cisco reserves the right to prevent or terminate

¹ Cisco Support for Mesh Policy Engine is provided to assist You in deploying firewall policy rules to non-Cisco devices via Mesh Policy Engine. Cisco does not provide troubleshooting or support services for any other issues that may arise on non-Cisco firewalls. Your firewall vendor may offer additional support services.

unlicensed usage of the Cisco Offer at any time without notice.

- 5.3 **Competitive Testing.** You will not publish or disclose to any third party any Cisco Offer performance information or analysis (including without limitation the results of benchmark or competitive testing) except with Cisco's advance written permission.
- 5.4 **Disclaimers.** While Cisco uses commercially reasonable efforts to create effective security technologies, Cisco does not represent or warrant that the Cisco Offer will guarantee absolute security or that it will protect all of Your files, systems, networks, or endpoints from all malware, malicious attacks, or other threats.