Product Description for Cisco DNA Center

This Product Description is for Cisco Digital Networking Architecture Center (the “DNAC”) and is a part of the End User License Agreement or General Terms (as applicable) located at www.cisco.com/go/eula. Capitalized terms, unless defined in this document, have the meaning in the applicable agreement above. For clarity, this Product Description has historically been referred to as an Offer Description or Supplemental End User License Agreement. References to those documents should be interpreted as a reference to this Product Description.

1. Summary

DNAC is a hybrid on-prem software and cloud-based network management platform and controller for compatible Cisco Enterprise Networking devices. DNAC is available as an option for network device and access point management as part of the purchase of applicable Cisco DNA subscriptions (the “Cisco DNA Subscription”). The Product allows for centralized network management of multisite networks without the need for an onsite appliance. Capabilities include network provisioning, network segmentation, policies, monitoring, troubleshooting, and device lifecycle management. The Documentation describing the Product is located at https://www.cisco.com/c/en/us/products/collateral/cloud-systems-management/dna-center/nb-06-dna-center-data-sheet-cte-en.html.

2. Support and Other Services

The Product includes online and phone support consistent with the support level of the Applicable Cisco DNA Subscription purchased by You as described here: https://www.cisco.com/c/dam/en_us/about/doing_business/docs/cisco-software-support-service.pdf.

3. Performance Standards

This Product comes with Cisco’s standard warranties for Software and Cloud Services as set out in the EULA.

4. Data Protection

The Privacy Data Sheet (available https://trustportal.cisco.com/c/r/ctp/trust-portal.html?doctype=Privacy%20Data%20Sheet) describes the Personal Data that Cisco collects and processes as part of delivering the Product.

5. Special Terms

Use Restrictions. The Cisco network and wireless devices are purchased separately and are not governed by this Product Description. A single device cannot be managed by DNAC and Cisco DNA Center On-Premise at the same time. Your right to use the Product extends only to the access points or network devices already covered by Your Cisco DNA Subscription. Indirect taxes (e.g., sales, use, VAT) assessed on a Cisco DNA license bundle that includes Product, if any, are based on the Cisco DNA Center On-Premise license option.