



## Cisco WebEx Services Subscription to Education Customers Offer Description

This Offer Description describes the offer-specific terms of the **Cisco WebEx™ Services Subscription to Education Customers** (the “**Cisco WebEx Service**”) that Cisco Systems, Inc. and its affiliate, Cisco WebEx (collectively, “Cisco”) will provide to Education Customers (“Subscriber”, “you” or “your”). Cisco provides the Cisco WebEx Service to our customers for use by their authorized users.

Your use of the Cisco WebEx Service is governed by this **Offer Description** and the **Cisco Universal Cloud Terms** (the “UCA”). Your use of the Cisco Spark Services included in this offer are also governed by the [Spark Offer Description](#). The specific WebEx services bundle (and applicable service descriptions) offered under the Cisco WebEx Services Subscription to Education Customer subscription is [Cisco WebEx Enterprise Edition \(Capacity 1000\)](#).

The Cisco WebEx Services are offered to only qualified Education Customers

### A. Defined Terms

1. **Education Customer** shall mean a public or private institution that is considered to be a school, college, university, or other education provider, under applicable law, regulation, or other identifying factor.
2. **Employee** shall mean a member of either the administrative or academic staff that is employed (or whose services are retained as a contractor or adjunct professor, work-study or otherwise) on either a full or part-time basis. Employees do not include Subscriber’s parent company, or, in this case, an affiliated organization, unless Subscriber intends to assign a Named User account to an Employee of the parent company, or, in this case, an affiliated organization, which is an option, but requires that the parent company or affiliated organization Employee is a Named User for purposes of usage calculation. Employees may include third-party contractors, only if (a) all third-party contractors are counted as an Employee when determining the subscription quantity, (b) Subscriber allows the third-party contractor to use the Services only for the benefit of Subscriber, (c) Subscriber does not charge the third-party contractor for the use of the Services, (d) Subscriber is responsible for all fees incurred by such third-party contractor; and (e) Subscriber shall take full liability for the acts and omissions of the third-party contractor and/or the third-party contractor’s misuse of the Services.
3. **Student** shall mean an individual not considered an Employee that is currently enrolled and/or registered as a full or part-time student. Alumni, former students, potential students, or students on an extended leave or indefinite absence are not eligible for the Cisco WebEx Services.

### B. Cisco WebEx Service Subscription Buying Models: Education Employee Count and Active User

1. **The Education Employee Count Subscription** requires that you fully deploy Named User accounts (defined below) to all Employees. You must comply with the following obligations, at all times, in order to purchase the Cisco WebEx Services.
  - a. **Subscription Quantity for Education Employee Count.** Under the Employee Count Subscription model, you must purchase a subscription license for every member of your faculty and staff. Each license is held by what is referred to as a “Named User”. Every faculty and staff member must receive a Named User account. The applicable order quantity (the number of Named Users you must purchase) is the greater of (a) the number of faculty/staff as of the date of order, adjusted annually for Organic Annual Growth, or (b) 100 subscribers.
  - b. **Named User Rules**
    - A Named User may host an unlimited number of meetings using the Service; provided that a Named User may only host one (1) meeting at any point in time.
    - Each meeting must be hosted by a Named User and is limited to the maximum number of meeting participants as determined by the Capacity of the Cisco WebEx Service, addressed below.

- Named User accounts are individualized and may not be shared or used by anyone other than the one Employee to whom the Named User account is assigned. The identification of Named User must be unique to an individual and may not be of a generic nature.
  - Subscriber shall identify those Employees assigned to Named User accounts on the “Managed Hosts” list (the “List”). The List will be maintained by the Subscriber’s Site Administrator, who will update the List so that it is current at all times. A Named User account may not be transferred to another Employee except upon (a) termination of the Named User’s employment with Subscriber, or (b) in all other instances, Cisco’s prior written approval.
- c. How to Calculate Capacity Count.** The number of meeting participants that may attend each meeting (“Capacity”) is determined by the Capacity of the specific Cisco WebEx Service you are buying. Each meeting must be hosted by a Named User and the Named User is counted as a meeting participant when determining Capacity. In this case, Cisco WebEx Enterprise Edition (Capacity 1000) is limited to a maximum attendance of the one (1) Named User and no more than 999 participants. Attendee overage is not allowed.
- d. Organic Growth in the Number of Employees.** The Employee Count Subscription includes an accommodation for organic corporate growth in the Employee Count of twenty percent (20%) over the term of the contract. If, at any time, the then-current Employee Count exceeds twenty percent (20%) of the initially identified Employee Count, you are obligated to notify Cisco WebEx of this increase in the number of Employees and execute an updated Order reflecting the revised Employee Count and change to the applicable Service fees.
- e. Extraordinary Event.** Extraordinary Event is an event such as a merger or acquisition that increases the total number of Employees by more than twenty percent (20%). Upon an Extraordinary Event, Subscriber must provide access for such additional Employees by contacting the seller and having the Employee Count reset based on the number of Employees in existence after such event. Subscriber must place an additional order for the increase.
- 2. The Education Active User Subscription** requires that you provision all of your Employees as a Named User for the WebEx Services but you are only billed for those Employees (above a certain minimum) that make active use of the Cisco WebEx Services.
- a. Named Users and Named User Accounts.** Named User accounts must be issued to every Employee, even if the Employee never uses the Service. Named User accounts are individualized and may not be shared or used by anyone other than the one Employee to whom the Named User account is issued. The identification of Named Users must be unique to an individual and may not be of a generic nature. Subscriber shall identify those Employees issued Named User accounts on the “Managed User” list (the “List”). The List will be maintained by the Subscriber’s Site Administrator, who will update the List so that it is current at all times. A Named User account may not be transferred to another Employee except upon (a) termination of the Named User’s employment with Subscriber, or (b) in all other instances, Cisco’s prior written approval.
- b. When a Named User Becomes Active.** The Active User model under which the Subscriber is purchasing Services requires the Subscriber to issue Named User accounts to all Employees and pay for those Employees who use their Named Host accounts. If an Employee uses their Named User account, that Employee is considered an Active User. Usage that makes an Employee an Active User is when the Employee either:
- Hosts one or more Cisco WebEx Web Conferencing meetings or Spark Meet meetings in any given billing period; or
  - Reads or sends one or more Spark Message or WebEx Message IM(s) in any given billing period.
- c. Calculation of the Active User Subscription Quantity and Minimum Subscription Fee.** Under the Education Active User Subscription, you do not have to pay for each Named User account issued. However, you will always pay a **Minimum Subscription Fee**, which is based on a “**Subscription Quantity**,” which will be **the greater of** (a) ten percent (10%) of the total number of Employees, or (b) a pre-determined minimum number of Employees, or (c) an **Active User Average** (See in Table 1, below).

The Active User Average is the average number of Active Users in the immediately preceding three (3) month period occurring prior to the end of the Subscription Period. It is

consideration of (a) through (c) that determines the applicable Subscription Quantity from which the Minimum Subscription Fee for the following Subscription Period is derived.

Any change in Subscription Quantity from one year to the next will require Subscriber to execute a new Order to implement a revised Minimum Subscription Fee and will occur upon invoicing in the next billing period. Failure of Subscriber to execute an updated Order upon request by Cisco will result in site suspension and loss of configured administrative settings, and stored end user content. Cisco will also exercise all contractual rights afforded under the applicable arrangement pursuant to which the Active User Subscription was purchased.

<b>Table 1.</b>	
<b><u>First Subscription Term or Subscription Period (as applicable):</u></b>	<b><u>All Subsequent Subscription Periods</u></b>
<p><b>Either,</b></p> <p><b>The Subscription Quantity is the greater of:</b></p> <ol style="list-style-type: none"> <li>1. 10% of the total number of Employees, or</li> <li>2. 75 Active User accounts</li> </ol> <p><b>Or</b></p> <p><b>Conversion from an existing Cisco or Cisco WebEx subscription, in which case the Subscription Quantity is the greater of:</b></p> <ol style="list-style-type: none"> <li>1. 10% of the total number of Employees,</li> <li>2. 75 Active User accounts, or</li> <li>3. The Active User Average</li> </ol>	<p><b>The Subscription Quantity is the greater of:</b></p> <ol style="list-style-type: none"> <li>1. 10% of the total number of Employees,</li> <li>2. 75 Active User accounts, or</li> <li>3. The Active User Average</li> </ol>

**d. Capacity Count**

- The capacity count is the number of meetings you may have and the maximum number of attendees in each of those meetings.
- As to the Capacity count of the number of meetings that may be held at any point in time, Active Users can hold an unlimited number of meetings, provided that each Active User may hold no more than one (1) meeting at any point in time.
- As to the Capacity count of the number of participants that may attend any one meeting, each meeting occurrence must be hosted by an Active User, and the Active User is counted as a meeting participant when determining Capacity. Cisco WebEx Enterprise Edition (Capacity 1000) is limited to a maximum attendance of the one (1) Active User host and no more than 999 participants. Attendee overage is not allowed.

- e. **Organic Growth.** The Active User Subscription includes an accommodation for “organic” corporate growth in the total number of Employees of twenty percent (20%) over the term of the contract. If, at any time, the then-current total number of Employees exceeds twenty percent (20%) of the initially identified total number of Employees, you are obligated to notify Cisco WebEx of this increase in the total number of Employees and execute an updated Order reflecting the revised total number of Employees and change to the applicable Service fees, if any.
  - f. **Extraordinary Event.** Extraordinary Event is defined as an event such as a merger or acquisition that increases the total number of Employees by more than twenty percent (20%). Upon an Extraordinary Event, Subscriber may provide access for such additional Employees by contacting the seller and having the Subscription Count reset based on the number of Employees in existence after such event. Subscriber must place an additional order for the increase.
  - g. **Recalculation of Subscription Quantity.** As provided in Section B.2.c above, Subscriber must recalculate the Subscription Quantity and Minimum Subscription Fee annually. If a Subscription Quantity and/or Minimum Subscription Fee are changed due to the recalculation, Subscriber must submit an Order and have changes activated no less than seven (7) days before the end of the anniversary of the Effective Date. The new Active User Subscription Period with the recalculated Subscription Quantity and Minimum Subscription Fee will begin immediately after the end of the then current Subscription Period.
3. **The Cisco WebEx Service (for Students).** The Education Employee Count and Active User Subscriptions include access to the Cisco WebEx Service for all Students.

## C. Supplemental Legal Terms

1. **Use of Cisco WebEx Service or Cisco Spark by Minor Children.** If you are a school, education provider or other operator of services directed at persons younger than the age of consent in their relevant jurisdiction (e.g., 13 years old in the United States under the US Children’s Online Privacy Protection Act of 1998, or 16 or 13 years old in the European Union as per Member State law) (“minor children”), then Education Customer agrees to the following:
  - a. As between Cisco and Education Customer, Education Customer is solely responsible for providing notices to and obtaining appropriate consents from parents/guardians of such minor children for the collection, use and processing of personal information by Education Customer and Cisco in connection with the delivery of Cisco WebEx Service, Cisco Spark and related services;
  - b. Education Customer will provide such notices and obtain such consents before any collection, use or other processing of personal information of the minor children, and upon Cisco’s reasonable request will provide to Cisco evidence of such notices and consents, in a timely manner; and
  - c. Education Customer will provide parents/guardians with the ability to request access, correction, deletion, or suppression of the personal information collected from the minor children.
2. **Cisco WebEx Services Support.** Cisco WebEx provides 24X7X365 technical support in English to our customers and their attendees. In addition, Cisco WebEx provides limited support in other languages via our global support solution. We can be contacted by phone or online via <http://support.webex.com>. Support is available for the duration of your Subscription. Additional Information on Support Services for WebEx Subscribers may be found at <http://support.webex.com/support/support-overview.html>.
3. **Data Privacy**
  - a. Cisco WebEx Services are governed by the Data Privacy and Protection provisions in Section 5 of the UCA and the Cisco WebEx Supplements to the Cisco [Privacy Statement](#).

- b. Cisco may, at any time, cooperate with law enforcement authorities in the investigation of any suspected or alleged illegal or other activities. If Cisco is required to do so by law, this may include, but is not limited to, disclosure, where possible, to the relevant law enforcement authorities of your contact information, your content (as defined in the UCA), user information, and the content of your transmissions through the Cisco WebEx Services and Cisco Spark Services.

#### 4. Country Restrictions

- a. Cisco WebEx Services are not available in all countries. Purchases may be limited or restricted in some markets. If the Service is ordered but is limited or restricted in the end-user's or end-customer's market, Cisco WebEx will not be able to provision the Service. Cisco WebEx Service is currently available only in the countries listed at the following website: <http://www.cisco.com/go/spark-availability>
- b. **Audio Restrictions: Country Coverage.** Due to rapidly changing and unpredictable global telecommunications law and regulations, availability of certain Cisco audio services and related offerings may become restricted or discontinued. While Cisco routinely monitors applicable telecommunications laws and regulations in an attempt to readily adapt to

<b>Bridge country/domestic toll-free call-in</b>
<b>Bridge country/domestic toll call-in</b>
<b>Bridge country/domestic callback</b>
<b>Global toll-free call-in</b>
<b>Global toll call-in</b>
<b>Global call-back/call-me</b>
<b>Integrated VoIP</b>

changing legal and political environments, Cisco reserves the right to modify its Country Coverage Listing for all impacted Cisco audio offerings, without notice, as necessary to meet all country legal and regulatory requirements.

Currently, the Cisco audio services in committed, uncommitted, and host-based/named user audio subscriptions that may be impacted under these circumstances are:

Also, Cisco audio is not available to Subscribers with billing addresses in the following countries: Algeria, Armenia, Bahrain, Belarus, Egypt, Georgia, Jordan, Kuwait, Kyrgyzstan, Lebanon, Oman, Qatar, Russia, Saudi Arabia, Tajikistan, Turkey, Turkmenistan, United Arab Emirates, Uzbekistan, and Yemen. Subscribers based in these locations can purchase integrated audio from an authorized teleconferencing service provider (TSP) partner.

- 5. **Compliance Review.** Cisco has the right, upon reasonable notice, to audit Subscriber's records (including but not limited to Subscriber's list of Named Users) during normal business hours to ensure Subscriber's compliance with the requirements set forth in this Offer Description. Cisco will pay the cost of the audit unless it is found that Subscriber is misusing the Cisco WebEx Services in any way, in which case Subscriber will be billed for the audit.

#### D. Additional Included Services

##### 1. CMR Cloud (for Active Users and Employee)

###### a. Description

- Cisco CMR Cloud is a cloud-based video conferencing service which couples a WebEx Personal Room with the cloud-based WebEx Video Bridge into one meeting experience. The Service is accessible from any standards-based video device. CMR Cloud is included with this

Cisco WebEx CMR Named User or Cisco WebEx CMR Active User. Only CMR Named Users or CMR Active Users may use CMR Cloud. Named Users who are not active may not use CMR Cloud if the Named User is not a Named User or an Active User.

- From the WebEx Video Bridge, CMR Cloud can support up to 25 CMR Named Users or CMR Active Users with standards based video endpoints and up to 500 video enabled Cisco WebEx Meeting Center CMR Named Users or Cisco WebEx Meeting Center CMR Active Users in a single meeting. CMR Named

Users or CMR Active Users can join from Cisco TelePresence® endpoints, third-party standards-based video endpoints and UC clients, soft clients such as Cisco Jabber®, and Cisco WebEx enabled mobile or desktop web clients.

- Cisco does not provide technical support for third party endpoints and on-premises video deployments. The Subscriber is responsible for video endpoint setup and the ability to successfully make video calls over the Internet.

**b. CMR Named Users and CMR Active Users.** A CMR Cloud Named User (“CMR Named User”) or a CMR Cloud Active User (“CMR Active User”) is a Named User (subject to all Named User qualifications) who has, within the last thirty (30) days, hosted one or more CMR Cloud-enabled Meeting Center or Enterprise Edition meetings which included a Video Device. A Video Device is a non-native WebEx client, such as the TelePresence® system, Jabber client, Lync client, or a third party video system. Native WebEx clients such as the WebEx mobile client and PC client are not considered a Video Device.

**c. Access Volume.** Volume of access (the number of available CMR Cloud seats) is based on a 1:1 ratio against the committed data service purchase. For each individual that qualifies as a Named User, as determined above in Section A (Named User SaaS Subscription), Subscriber will be provided CMR Cloud capabilities in conjunction with Named User accounts, in which case usage of either the Cisco WebEx Meeting Center or CMR Cloud will count towards the Named User Average calculation.

**d. Deployment Support for CMR Cloud**

- Cisco WebEx Technical Support does not provide Subscriber assistance when establishing the initial CMR Cloud configuration and connectivity to WebEx. Technical assistance will be available to Subscriber only upon equipment deployment and the successful completion of at least one (1) meeting.
- Subscribers who use video control equipment or video endpoints not manufactured by Cisco will need to contact their equipment vendor or manufacturer to receive technical support for any issues relating to Subscriber’s third party video or video control equipment.

**e. CMR Cloud Co-Terminates with Subscription.** CMR Cloud is not offered on a stand-alone basis. Access to CMR Cloud will co-terminate with Subscriber’s underlying subscription, without notice and regardless of the reason for such termination.

## 2. Cisco Spark Services (for Employees and Students)

**a. Cisco Spark Business Messaging and Basic Meetings (“Cisco Spark Services”)** offers a secure online space for teams to create unlimited rooms where users can message, share content and meet face-to-face. Subscriber will receive 5GB of Cisco Spark Business Messaging Storage for each Named User with the Cisco WebEx Services. For a detailed description of Cisco Spark, please see the Cisco [Spark Services data sheet](#).

**b. Student Access.** Each student will receive access to a Spark account in conjunction with Subscriber’s purchase.

**c. Co-Terminates with Subscription.** Spark accounts will co-terminate with Subscriber’s underlying WebEx subscription, without notice and regardless of the reason for such termination.



- d. Cisco Spark Services are subject to additional terms contained in the [Cisco Spark Offer Description](#).

## E. Additional Optional Features Available for Purchase

The below listed additional features (“Additional Features”) are enabled upon request, but are, in all cases, coterminous with existing Web Conferencing Services. That is, these Additional Features are only available with the purchase of Web Conferencing Services. Additional Features are not available on a stand-alone basis. Some Additional Features are billed on a per use basis. Others are available as a subscription purchase. Because these features are optional and ancillary to the core Service, there may be an additional fee or cost.

The termination date of the Cisco WebEx Services will constitute termination of any Additional Feature subscription or use, as applicable, irrespective of any remaining time on the Additional Feature Subscription.

### 1. VoIP

- a. **Description.** Integrated VoIP (Voice over Internet Protocol) is an audio feature that sends audio from a meeting over the Internet, instead of a telephone connection. It is woven into the meeting experience, with hosts being able to mute and un-mute attendees, pass the microphones, and start and stop VoIP. If you have speakers or headphones attached to your computer, a computer microphone, and a duplex sound card, you can choose Integrated VoIP instead of traditional telephone-based teleconferencing. VoIP is best used when:

- There will be a large number of attendees (up to 500).
- The meeting does not require much attendee participation. For example, a presentation of material, rather than a discussion.
- Attendees do not have access to a toll-free dial-in number.

b. **The VoIP Offering**

- Subscriber is entitled to an unlimited number of VoIP minutes per month per VoIP usage license purchased.
- Up to 500 attendees may have access to VoIP in a single meeting.
- VoIP supports up to 7 active microphones, each microphone, may be passed to any attendee requiring speaking privileges.
- VoIP is not available in all countries. Regulatory issues in certain markets may limit or restrict use of VoIP. Contact your sales representative for further information. If the Service is ordered but is limited or restricted in the end-customer's market, VoIP will not be provisioned.

### 2. Cisco WebEx Storage

a. **Description**

- “Storage” is online, secure cloud storage, including NBR (recording storage), used for storing meeting recordings automatically and accessing at a later date.
- “Included Storage” is Storage included at no additional cost with the Enterprise Edition offering.
- Committed “Add-on Storage” is additional Storage purchased in excess of any Included Storage. Add-on Storage has a minimum purchase of 50 GB, with one (1) GB additional increments thereafter. Subscribers have the ability to purchase Add-on Storage at the time of ordering or as a change request at a later date.

- Overage is not available; excess usage will not be accommodated.

#### b. Storage Offerings

- This offer provides 50 GB of secure Included Storage for storing files automatically and accessing at a later date.
- Add-on Storage: Add-on Storage may be purchased through Cisco or a Cisco Authorized Reseller.

### 3. WebEx Audio Services: Committed and Uncommitted Billing

#### a. Description

- Cisco offers optional audio services outlined below (“WebEx Audio Services”) as a fully-integrated solution with an Active User SaaS Subscription. WebEx Audio Services are a cloud-based solution, which provides toll, toll-free, and call-back/call-me capabilities. WebEx Audio Services for Committed and Uncommitted Billing are billed on a per minute of usage basis; parameters that determine a customer’s audio per minute rate for WebEx Audio Services include bridge and call features, the rate plan (discount table), ISO country and zone. WebEx Audio Services are only available with a purchase of web conferencing services, and are not sold on a stand-alone basis. Refer to section C.4.b for additional important information regarding audio services.
- WebEx Audio Services supports the following audio access methods:
  - Bridge Country/Domestic Toll Call-In. A single Toll call-in number is provided to enable participants to join a WebEx Conferencing Services online meeting using integrated WebEx Audio Services. If a customer’s WebEx site is hosted in the United States, the bridge country Toll number is a U.S. number. If a customer’s WebEx site is hosted in the United Kingdom, the bridge country Toll number is a U.K. number. Bridge Country/Domestic Toll Call In services are not applicable to other hosting locations.
  - Bridge Country/Domestic Toll Free Call-In. A single Toll Free call-in number is provided to enable participants to join a WebEx Conferencing Services online meeting using integrated WebEx Audio Services. If a customer’s WebEx site is hosted in the United States, the bridge country Toll Free number is a U.S. number. If a customer’s WebEx site is hosted in the United Kingdom, the bridge country Toll Free number is a U.K. number. Bridge Country/Domestic Toll Free Call In services are not applicable to other hosting locations.
  - Bridge Country/Domestic Call-back. Participants may join a WebEx Conferencing Service online meeting using the WebEx Audio Services by having the session call the user at the number specified by the user upon joining the meeting via the Internet or WebEx meeting client. If a customer’s WebEx site is hosted in the United States, Bridge Country/Domestic Call-Back coverage includes the United States and Canada. If a customer’s WebEx site is hosted in the United Kingdom, Bridge Country/Domestic Call-Back coverage includes the United Kingdom. Bridge Country/Domestic Call-Back services are not applicable to other hosting locations.
  - Global Toll Call-In. For each supported country, a local Toll call-in number is provided to enable participants to join a WebEx Conferencing Services online meeting using integrated WebEx Audio Services. Refer to the [Country Coverage Listing](#) for supported countries.
  - Global Toll Free Call-In. For each supported country, a Toll Free call-in number is provided to enable participants to join a WebEx Conferencing Services online meeting using integrated WebEx Audio Services. Refer to the [Country Coverage Listing](#) for supported countries.



- Global Callback/CallMe. Participants may join a WebEx Conferencing Service online meeting using the WebEx Audio Services by having the session call the user at the number specified by the user upon joining the meeting via the Internet or WebEx meeting client. Refer to the [Country Coverage Listing](#) for supported countries.
- Audio Broadcast: Allows Event Center (one of the WebEx Conferencing Services solutions) attendees to hear the audio conference through their computer speakers (listen only).
- Audio Offerings:
  - **Uncommitted Billing.** Invoiced monthly in arrears, based on actual usage over the billing period. WebEx Audio Services per use fees are subject to change due to regulatory requirements over which Cisco has no control. Subscriber will be charged at the applicable rate in effect at the time the service is used.
  - **Committed Billing.** Invoiced monthly in advance for the duration of the Subscription Term, based on a monthly committed dollar amount. WebEx Audio Service usage in excess of committed amounts (Overage) will be invoiced monthly in arrears at the contractual committed billing rate. Committed minutes that are not used by Subscriber during the month for which the minutes were committed may not be carried forward into the next month. Rates associated with an audio commitment supersede the per use fees for the corresponding telephony service.

#### 4. WebEx Audio Services: Fixed Monthly Rate Offers

##### a. Description

- Cisco offers optional audio services outlined below (“WebEx Audio Services”) as a fully-integrated solution with WebEx Conferencing Services. WebEx Audio Services are a cloud-based solution, which provide call-in and call-back/call-me capabilities as specified for each offer. WebEx Audio Services for Fixed Monthly Rate Offers are invoiced monthly in advance for the duration of the Subscription Term, based on the quantity of licenses purchased. Refer to section C.4.b for additional important information regarding audio services.

##### b. Fixed Monthly Rate Offerings for Employee Count

- **Toll Named Users (Employee Count)** is a Named User based audio subscription purchased by the Subscriber, where each user has unlimited access to Global Toll Call in and Bridge Country/Domestic Toll Call in services as described above. Refer to the [Country Coverage Listing](#) for supported countries.
- **Toll Plus Named Users (Employee Count)** is a Named User based audio subscription purchased by the Subscriber, where each user has unlimited access to Global Toll Call in, Bridge Country/Domestic Toll Call in, and Bridge Country/Domestic Call-back services as described above. Refer to the [Country Coverage Listing](#) for supported countries.
- **Toll Plus International Named Users (Employee Count):** Toll Plus International Named Users (Employee Count) is a Named User based audio subscription purchased by the Subscriber, where each user has unlimited access to Global Toll Call in, Bridge Country/Domestic Toll Call in, Bridge Country/Domestic Call-back, and a **limited coverage footprint** of the Global Call-back/CallMe services as described above. Refer to the [Country Coverage Listing](#) for supported countries.

##### c. Fixed Monthly Rate Offerings for Active User:

- **Toll Active Users** is an Active User based audio subscription purchased by the Subscriber, where each user has unlimited access to Global Toll Call in and Bridge Country/Domestic Toll Call in services as described above. Refer to the [Country Coverage Listing](#) for supported countries.

- **Toll Plus Active Users** is an Active User based audio subscription purchased by the Subscriber, where each user has unlimited access to Global Toll Call in, Bridge Country/Domestic Toll Call in, and Bridge Country/Domestic Call-back services as described above. Refer to the [Country Coverage Listing](#) for supported countries.
- **Toll Plus International Active Users** is an Active User based audio subscription purchased by the Subscriber, where each user has unlimited access to Global Toll Call in, Bridge Country/Domestic Toll Call in, Bridge Country/Domestic Call-back, and a **limited coverage footprint** of the Global Call-back/CallMe services as described above. Refer to the [Country Coverage Listing](#) for supported countries

**d. Fixed Monthly Rate Offer Conditions**

- Subscriber must purchase a quantity of Toll Named Users (Employee Count), Toll Plus Named Users (Employee Count), or Toll Plus International Named Users (Employee Count) equal to the number of WebEx Conferencing Services Employee Counts invoiced in any given billing period.
- Each subscribed Employee will receive a Named Host account; refer to the Employee Count Subscription Details section above for details.
- Subscriber must purchase a quantity of Toll Active Users, Toll Plus Active Users, or Toll Plus International Active Users equal to the number of WebEx Conferencing Active Users invoiced in any given billing period.
- Toll Named Users (Employee Count), Toll Active Users, Toll Plus Named Users (Employee Count), Toll Plus Active Users, Toll Plus International Named Users (Employee Count), or Toll Plus International Active Users Services are only available with a purchase of web conferencing services and are not available on a stand-alone basis. The termination date of the web conferencing services will constitute termination of the Toll Named Users, Toll Plus Named Users, or Toll Plus International Users Service subscription, irrespective of any remaining days of the Subscription Term.