Product Description for Cisco Secure Connect

This Product Description is for Cisco Secure Connect (“Secure Connect”). Capitalized terms, unless defined in this document, have the meaning in the EULA or General Terms, found at: https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end_user_license_agreement.html, or similar terms existing between you and Cisco (the “Agreement”). For clarity, this Product Description has historically been referred to as an Offer Description or Supplemental End User License Agreement. References to those documents should be interpreted as a reference to this Product Description.

1. Summary

Secure Connect is a cloud-based secure access service edge solution that securely connects Users to private and public cloud applications and provides secure site-to-site and user-to-site connectivity. Secure Connect is managed through a cloud-hosted dashboard that allows You to configure, manage, and monitor Your users, services and devices deployed across Your worldwide networks.

2. Support and Other Services

Secure Connect includes Basic Cisco Software Support Services.

3. Data Protection

Privacy Data Sheet. The Cisco Secure Connect Privacy Data Sheet (available here) describes the Personal Data that Cisco collects and processes as part of delivering Secure Connect.

4. Special Terms

4.1 Covered Users. Secure Connect is subject to a maximum monthly average of up to 20 gigabytes of data transferred per Covered User. This means Your total amount of data transferred in any month, divided by the number of Covered Users, must be equal to or less than 20 gigabytes. Cisco reserves the right to charge you additional fees if You exceed Your allocated gigabytes per Covered User or cause an unusual spike that impacts the Secure Connect operation. A “Covered User” means an internet-connected employee, subcontractor or any other authorized individual covered (or protected) by Your deployment of Secure Connect.

4.2 Secure Connect Foundation. When You select any Secure Connect Foundation package, that package includes up to 10 evaluation-only Covered Users for the client-based remote access functionality offered as part of the Secure Connect Complete package. The evaluation-only licenses are subject to Section 2.3 of the Agreement and allow You to make any non-production use of the client-based remote access functionality.

4.3 Feature Previews. Cisco may offer You the ability to participate in a preview of new Secure Connect features before they are more widely available (“Preview”). Your usage of Secure Connect during a Preview is subject to Section 2.3 of the Agreement, except that: (a) You may use Secure Connect in production; and (b) participating in a Preview does not alter Your obligation to pay any fees owed to Your Approved Source during the Usage Term.

4.4 Reserved IP. Please see the additional terms applicable to subscriptions that include Cisco Reserved IP here: https://docs.umbrella.com/umbrella-user-guide/docs/reserved-ip-terms. Reserved IP is available as a Preview subject to Section 4.3 above.