



Offer Description

AI Troubleshooting for Industrial Networks

This Offer Description is part of the [General Terms](#) or similar terms existing between You and Cisco (e.g., the End User License Agreement) (the "Agreement"). Capitalized terms, unless defined in this document, have the meaning in the Agreement. Any references to a Supplemental End User License Agreement or SEULA mean Offer Description.

1. Summary

This Offer Description applies to AI Troubleshooting for Industrial Networks (the "**Cisco Offer**") and includes Software and/or Cloud Services designed to provide a troubleshooting tool for industrial networks.

2. Data Handling

The [Offer Disclosure for the Cisco Offer](#) provides information about data handling practices, security controls, and other features specific to this Cisco Offer.

3. Special Terms

3.1 Usage

- (A) Acceptable Use. The [Cisco Acceptable Use Policy](#) applies to the Cisco Offer.
- (B) Cloud Tethering. The Cisco Offer must always be connected to the Cisco Offer cloud tether.
 - (1) During the installation and activation process, You must configure the Cisco Offer to connect to Cisco Offer cloud tether in order to activate its functionality.
 - (2) If the Cisco Offer loses connectivity to the Cisco Offer cloud tether at any time, it will send out warnings on the UI for the Cisco Offer for a period of 60 days. If the connectivity is not restored within 60 days, on the 61st day, the Cisco Offer's functionality will be deactivated.

3.2 Fees

- (A) The Cisco Offer will be offered at no charge for a 3-year term (the "**Free Term**") at the time of activation. Notwithstanding the foregoing, at any time upon 90 days' notice, Cisco may start to charge a fee for use of the Cisco Offer (the "**Monetization Date**") in its sole discretion.
- (B) Any customers that have a Free Term before the Monetization Date will continue to be entitled to use the Cisco Offer for the quantity of network switches that they have onboarded to the Cisco Offer prior to the Monetization Date until such Free Term subscription is terminated or expires.
- (C) Any customers that purchase the Cisco Offer after the Monetization Date, or customers that add additional network switches under their Free Term after the Monetization Date, will be subject to the then-current fees for use of the Cisco Offer.

- 3.3 **Disclaimer.** You are responsible for (i) configuring the Cisco Offer and updates as needed from time to time to align with Your AI governance framework and policies, (ii) determining what actions to take (if any), based on results or recommendations generated by the Cisco Offer, and (iii) complying with all applicable laws related to Your use and development of AI.