



Offer Description – Product

AGNTCY Agent Identity Service (Cloud Service)

This Offer Description is part of the [General Terms](#) or similar terms existing between You and Cisco (e.g., the End User License Agreement) (the “Agreement”). Capitalized terms, unless defined in this document, have the meaning in the Agreement. Any references to a Supplemental End User License Agreement or SEULA mean Offer Description.

1. Summary

AGNTCY Agent Identity Service (the “**Product**”) is a software service that assigns, verifies, and manages secure digital identities and credentials for AI agents, enabling authentication, tracking, and secure workflows in line with modern security standards.

2. Support and Other Services

This Product is provided “as is” without any support services. By using the Product, You acknowledge and agree that no technical support, maintenance, or customer service is included or implied.

3. Data Protection

Please see the [Trust Center](#) for information on how Cisco uses and protects Personal Data, Systems Information and Customer Content collected and processed by Cisco through use of Cisco products and services.

4. Special Terms

- 4.1 Cisco is making this Product available to You without charge subject to the terms of the Agreement. You agree that Cisco, in its sole discretion and for any or no reason, may terminate Your access to the Product or any part thereof and that any termination may be without prior notice and without liability to Cisco. You are solely responsible for exporting Your customer data from the Product prior to termination, and, except as required by law, Cisco will provide You a reasonable opportunity to retrieve such data.
- 4.2 **Disclaimer.** Cisco makes no express or implied warranties of any kind regarding the Product except to the extent that such warranties may not be lawfully excluded under applicable law. This disclaimer includes any warranty, condition, or other term as to merchantability, merchantable quality, fitness for purpose or use, course of dealing, usage of trade, or non-infringement. Cisco does not warrant that Product will be secure, uninterrupted, or error-free.
- 4.3 **Product End of Life.** Cisco reserves the right to end the life of the Product, including its component functionality and all related support services (“EOL”), by providing at least 30 days prior written notice by email to the email address You used to set up Your account or by posting notice on the Product’s website. Cisco’s End-of-Life Policy does not apply to this Product.
- 4.4 **Limitation of Liability.** Each party’s entire liability for all claims relating to the Product will not exceed \$500 USD.