

Cisco Phone Kit (PK)



**Secure Communications
Powered by Cisco Webex**



**QR Code Hot Desking
Supports Rotating Staff**



**Webex Smart Audio for
Speech Clarity**

Overview/Summary

The Cisco Crisis Response Phone Kit is a secure cloud-based desk phone solution designed to quickly provide high fidelity voice services for incident response or hastily deployed scenarios. This solution can be used with existing internet connectivity or in conjunction with other Cisco Crisis Response portable emergency communications kits or mobile platforms. With modern desk devices pre-configured and packaged in an airline-checkable ruggedized case, the Cisco Crisis Response Phone Kit is extremely portable, weather resistant and easily deployed by non-technical personnel.

Key Features/Benefits

The Phone Kit is ready for use within minutes of connecting to a reliable internet service. Each phone utilizes the cloud-delivered Cisco Webex Calling platform to provide a feature-rich telephone service to reach landline and mobile destinations and also provides useful features for rotating staff operating in response missions or in a call center role. Webex Smart Audio and AI Codec capabilities ensure background noise is removed on both sides of the call for speech clarity, a constant concern where vehicles, generators or congregate settings are the norm. The desk phones provide a QR code hot desking feature, so rotating staff can easily scan and join scheduled Webex meetings with a high-quality audio device. Security features such as TLS 1.3 end-to-end encryption, Secure Boot and Trusted Platform Module (TPM) 2.0 ensure communications security.

Architecture/Technology

The Phone Kit contains eight (8) 9800 Series Cisco Desk Phones, one (1) Cisco Meraki 8-port ethernet switch, cables and accessories such as Cisco headsets and adapters for common use cases. These phones are powered using Power over Ethernet (POE), which reduces weight, saves space, and simplifies cabling. The solution is easily managed remotely using the Webex and Meraki cloud and is designed to operate with low electricity consumption, easily operating off of battery or generator-provided power.

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Phone Kit Deployed at an Eoc in Boone, North Carolina
During Hurricane Helene Response



Packed Phone Kit, Ready for Deployment

Use Cases/Who Needs This?

Organizations who require resilient, cloud-delivered, and managed voice communications in times of disaster or crisis could benefit from a Phone Kit, for example:

- Emergency Operating Centers (EOC)
- First responders
- Governmental continuity
- Call centers
- Evacuation centers
- Hospitals
- Schools
- Emergency staff
- Dispatch Centers

Why Cisco?

Cisco offers an industry-leading portfolio of technology innovations. With networking, security, collaboration, cloud management, and more, we help to securely connect industries and communities.

Cisco is committed to putting people, technology, and resources toward Powering an Inclusive Future for All, where everyone has the opportunity to thrive.

Cisco Crisis Response leverages our people, technology, and financial resources to support nonprofit and emergency response partners that are working tirelessly on disaster preparedness and response.

Learn More

To engage any of the other services provided by Cisco Crisis Response, please contact your Cisco account team. For more information about the Cisco Crisis Response, please visit our website: <http://www.cisco.com/go/crisisresponse>, or send email to crisisresponse-info@cisco.com

