



America

# CERTIFICATE

The Certification Body of  
**TÜV SÜD AMERICA INC.**

hereby certifies that

**Cisco Systems, Inc.**  
**170 West Tasman Drive**  
**San Jose, CA 95134-1706 USA**

(All facilities listed on Appendix)

Has implemented a Quality Management System in accordance with:

**TL 9000:2016 – HS R6.2/R5.6 & ISO 9001:2015**

The scope of this Quality Management System includes:

**TL 9000 Scope: Design, Development, Manufacturing Operations and Support of Networking Solutions for the following product lines: CRS, ASR 903, ASR 920, ASR 9000, NCS 4000, NCS 6000, NCS 2000, IOS-XR Software and Global Customer Experience Centers - Technical Assistance Center (TAC)**

**ISO 9001 Scope: Design, Development, Manufacturing Operations, Sales, Customer Experience Services and Support for Networking, Data Center, Communications, Video, Collaboration and Security Products, Solutions and Services**

Certificate Expiry Date: February 19, 2024

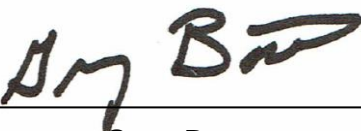
Certificate Registration No: 951 03 2274

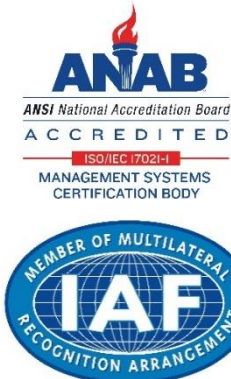
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Reissue Date: N/A



  
Greg Bates  
Director Business Assurance America  
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Product Category	Product Category Name	Products
1.2.9.1.1	Legacy Core Routers	CRS, NCS 6000
1.2.9.2.1	Legacy Edge Routers	ASR 9000
1.2.9.3	Access	ASR 903, ASR 920
3.2.2.1.2.1	Optical Transport Systems	NCS 4000
3.2.2.1.2.2	WDM/DWDM/ Optical Amplification	NCS 2000

Scope Activities – 1=Design and Development 2=Manufacturing 3= Support
Product Category – B= 1.2.9.1.1 C=1.2.9.2.1 D=3.2.2.1.2.1 E=3.2.2.1.2.2 K=1.2.9.3

Scope Code	North America	Product Category
1,2,3	Central Function - 170 West Tasman Drive, San Jose, CA 95134 United States	B, C, D, E, K
3	2300 East President George Bush Highway, Richardson, TX 75082 United States	B, C, D, E, K
1,3	7025 Kit Creek Road, PO Box 14987, Research Triangle Park, NC 27709-4987 United States	B, C, D, E, K
1	2000 Innovation Drive, Kanata, Ontario K2K 3E8 Canada	C
3	Paseo Tamarindos NO. 400A, Piso 30, Torre Arcos, Mexico City, Distrito Federal 05120 Mexico	B, C, D, E, K
	ASIA	
3	9-7-1, Akasaka, Minato-ku, Tokyo, Kanto, 107-6227 Japan	B, C, D, E, K
1,2,3	SEZ Unit, Cessna Business Park, Kadubeesanahalli Village, Varthur Hobli, Sarjapur Marathalli Outer Ring Road, Bangalore, Karnataka 506103 India	B, C, D, E, K
1	Unit No 511, 5th Floor Raheja Tower 177, Annai Salai (Mount Road), Chennai Tamil Nadu India	K
	Europe	
1,2	Torri Bianche-Acero Bldg, Via Torri Bianche 8, Vimercate, 20059 Italy	D, E
3	Pegasus Parc, De Kleetlaan 6A, Diegem, Brabant 1831 Belgium	B, C, D, E, K
3	Powstańców Wielkopolskich 13c, 30-707 Kraków, Poland	B, C, D, E, K
	Australia	
3	The Forum, 201 Pacific Highway, St Leonards, NSW 2065 Australia	B, C, D, E, K

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