

Key Performance Indicators

A summary of Cisco's environmental key performance indicators (KPIs) is provided in the following table. Assumptions and detailed calculation methodologies for each KPI are discussed in following subsections.

Indicators	FY06	FY07	FY08	FY09
ENVIRONMENTAL MANAGEMENT				
Number of Cisco sites with ISO 14001 EMS certification	19	25	25	26
Employee base covered by ISO 14001 EMS certification	75%	73%	71%	68%

Indicators	FY06	FY07	FY08	FY09
GHG EMISSIONS				
Total gross* GHG emissions: Scope 1 (metric tonne CO ₂ e)	27,586***	52,498	52,084	53,216
Total gross* GHG emissions: Scope 2 (metric tonne CO ₂ e)	317,666***	467,478	550,312	579,183
Total contractual* GHG emissions: Scope 2 (metric tonne CO ₂ e)	316,893***	403,188	310,961	226,733
Total air travel GHG emissions: Scope 3 (metric tonne CO ₂ e)	190,940	205,797	197,872	115,995
Change in air travel GHG emissions from FY06 (CGI global goal: 10% absolute reduction against FY06 baseline)		+8%	+4%	-39% (goal met)
Total contractual* GHG emissions: Scope 1, 2, and 3 metric tonne CO ₂ e	535,419***	661,483	560,917	395,944
Change in Scope 1, 2, and 3 from FY07 (EPA global goal: 25% absolute reduction against CY07 baseline**)			-15%	-40% (goal year is 2012)

* Gross and *contractual* are used consistent with Carbon Disclosure Project 7 survey terminology. Gross GHG emissions figures do not include reductions from Cisco's renewable energy purchases. Contractual GHG emissions figures include the impact of buying low-carbon electricity.

** Cisco's EPA Climate Leaders 25 percent reduction goal is measured against a calendar-year baseline per EPA requirements, but all public Cisco reporting is on a fiscal-year basis. We are reporting progress against the EPA goal using fiscal-year emissions, although officially 2009 progress will be reported to EPA based on emissions tallied by calendar year. Cisco does not publically report calendar-year emissions to avoid confusion with previously reported fiscal-year data.

*** In our FY06 CSR report, we only reported Scope 1 and 2 emissions data actually collected from Cisco sites and separately noted the estimated completeness of the data. We now collect actual emissions data for over 90 percent of our real estate portfolio and estimate the balance based on building square footage and type of usage. We do not believe the Scope 1 and 2 data collected for FY06 is sufficient to support extrapolation to 100 percent. Therefore, FY06 Scope 1 and 2 data in the table should not be trended against FY07 or later data.

Indicators	FY06	FY07	FY08	FY09
ENERGY AND ELECTRICITY USAGE				
Energy usage (GWh)	889*	1281	1438	1507
Electricity usage (GWh)	749*	1053	1203	1275

* In Cisco's FY06 CSR report, we only reported electricity usage actually collected from Cisco sites and separately noted the estimated completeness of the data. We now collect actual electricity usage for over 90 percent of our real estate portfolio and estimate the balance based on building square footage and type of usage. We do not believe the data collected for FY06 is sufficient to support extrapolation to 100 percent. Therefore, FY06 electricity usage in the table should not be trended against FY07 or later data.

Indicators	FY06	FY07	FY08	FY09
PRODUCT RETURN AND RECYCLING				
Product return (million pounds)	**	**	22.1	23.6
Materials to landfill (percent of returned product not reused or recycled)*	**	**	0.46%	0.44%

* Landfilled material consists of nonrecyclable materials (such as broken pallets, wet cardboard, and shrink wrap)

** In previous reports, Cisco reported weight of material sent to Cisco's recyclers. Leveraging process improvements started last year, we are reporting weight of material received from end users, which is the metric of primary concern to stakeholders. Historical data, prior to FY08, is not sufficiently available and is not reported.

Indicators	FY06	FY07	FY08	FY09
WATER CONSUMPTION*				
Total water consumption (m ³)	Not available	1,725,618	1,570,831	1,654,030

* Data for 11 Cisco sites.