



MURAL Software Standard Installation Guide for Rack Servers

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1. Installation Overview

This document describes how to install the MURAL application on rack servers. MURAL provides Web-based reporting and analytics for deep packet inspection (DPI) data emerging from your network. In this setup, VMware based Virtual Machines are being used to install multiple MURAL nodes into single rack server. There are two rack servers will be used to distribute the application load and achieve the high availability (HA) of mandatory components that ensures the availability of application in case of hardware failure from one rack server.

1.1 Before You Begin

This document assumes that you have a working knowledge of the following technologies:

- · Linux operating system
- Cisco UCS Rack Servers like C240/C460
- VMWare
- Rack servers

Before you begin the installation, we recommend that you:

- Provision the bill of material (BOM) and Customer Inventory Questionnaire (CIQ) sheet for rack servers.
- Ensure rack servers are up and running with all necessary infrastructure support (Like hardware installation of servers in rack, power supply connections and network connectivity for DRAC access as well as NIC ports of the servers).
- One windows OS based laptop with following software installed into it:
 - VMware vSphere client version 5.5.
 - JRE 1.7 with latest updates.
 - putty/ssh terminal, scp/pscp and wget tools.
- Provision to connect this laptop/PC with rack servers over DRAC/Mgmt IPs to install MURAL system.

1.2 Installation Package

The MURAL software installation package contains the following components:

- 1. MURAL release media, including:
 - a. OVF template file vmTemplate.zip
 - VMDK images for MURAL release software rootfs.vmdk and datafs.vmdk
 - For the exact image name and the MD5 checksum for the software image, refer to the release notes for your release.
 - c. Any software patches that is available for the release. Refer to the *MURAL Release Notes*, *4.0* for a complete list of patches.
 - d. Scripts to share ssh keys, fetch MAC IDs and start GMS server expect_shell.sh, fetchMacIDs.sh, shareSSHkey.sh, and startGMS.sh.
- 2. The CIQ Excel spreadsheet, which will be used to create hardware and the final configuration file (XML). This CIQ sheet provides network, cluster, node, and miscellaneous information that will be used to create the configuration file (XML) for installing and configuring the MURAL system.
- 3. Management information bases (MIBs)

1.3 Customer Information Questionnaire

The CIQ is an Excel spreadsheet of configuration settings based on a site survey that was completed before the installation process. Its worksheets include the indicated kind of information:

- MiscInfo Specifies configuration file, site, hardware type, login message and NTP settings.
- NetworkInfo Specifies networks, default gateway, DNS, NTP and SNMP servers.
- ClusterInfo Specifies cluster names and types as well as interfaces and

VIPs (if any).

- NodeInfo Specifies chassis and slot IDs, hostnames, MAC IDs and IP addresses, KVM IPs of blades and cluster names for all the blades to group into specific roles.
- StorageInfo Specifies node hostnames, WWIDs and mount-points to assign LUNs from SAN storage devices.

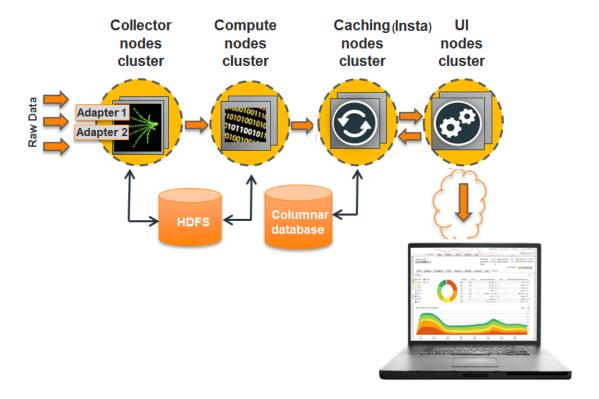
Apart from the CIQ sheet, the following information from the site is also required during installation:

- Connectivity—Specifies the details for ports and connections
- Firewall—Identifies the firewall changes required for connectivity
- ASR—Specifies locations for various ASR information bases (IBs) that are required by the application

For more information about the CIQ sheet, see "Understanding the CIQ Sheet" on page 89.

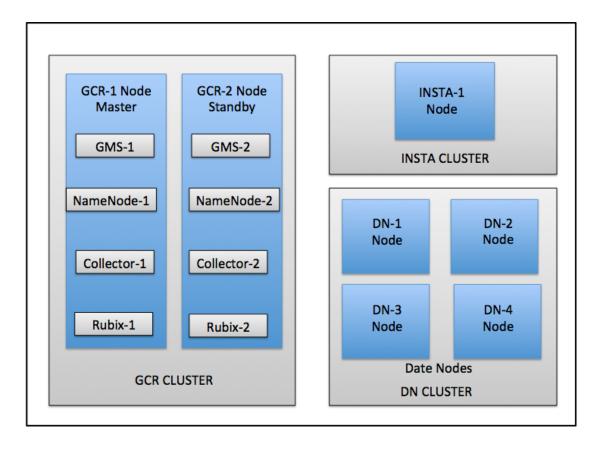
1.4 System Components

The following figure shows the components of the MURAL platform, focusing on how the data flows through the system:



1.4.1 MURAL System Setup

The MURAL system installation for rack servers is as follows:



Note: Throughout this document, master nodes and standby nodes shown above are referred as master GCR node and Standby GCR node, respectively. All references to GCR, Collector and Rubix nodes are referred to as the GCR node.

The MURAL platform (Starter Pack Setup) consists of the following nodes, each hosted on blades in the UCS Chassis:

- GCR node—In Starter Pack Setup, GCR node hosts GMS, Collector and Rubix components all together in one server. Starter Pack setup can be used where only a few gateways are connected to MURAL system. The GCR node cluster has two servers with 1+1 redundancy.
 - General Management Server (GMS) node—Provides centralized management of the other MURAL nodes, such as remote manufacturing of blades (installing the MURAL software), patch management, monitoring of all nodes and operations, and importing and running node configurations. The GCR node cluster supports high availability.

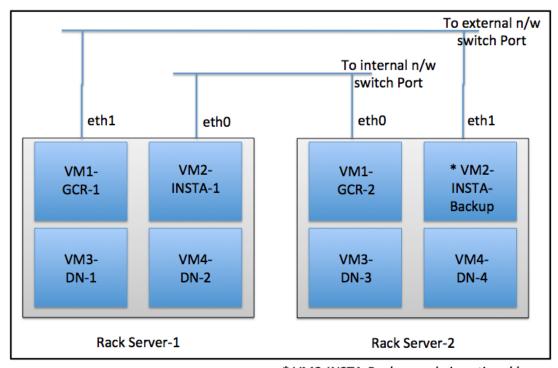
- Collector node—Collects data streams pushed to the Reflex platform, interprets the exported flows, enriches them with static data, and assembles data sets. The Collector stores the raw data in the Hadoop file system (HDFS) and sends it to the Compute node. The Collector node cluster can have any number of servers, in pairs for master and standby and uses 1+1 redundancy (transparent failover between pairs of active-active nodes).
- UI/Caching (Rubix) node—Hosts the Rubix engine and Rubix data cache. The Rubix engine queries the Insta nodes constantly and when new data is available, it fetches it to store in the data cache, so that it can respond more quickly to requests from the UI engine. The UI/Caching node is sometimes called the Rubix node. The UI/Caching node uses N+1 redundancy in active-active mode.
- **Compute node**—Analyzes and aggregates the data, creating *data cubes*. The term data cube is a convenient shorthand for the data structure, which is actually multi-dimensional and not limited to the three dimensions of a cube. The Compute node cluster can have any number of servers, depending on the deployment, and uses N+1 redundancy.
- Insta node—Stores and manages the processed data in a columnar database. Manages the Insta database, which stores processed data cubes. The Insta node cluster has one node but another node can be prepared over VM in another rack server to keep the backup of databases and used as Insta fail-over node in case rack server hosting Insta VM becomes unavailable.

1.5 Hardware Topology

MURAL system can be installed using UCS two or more rack servers depending upon site-specific requirement like ASR throughput, add-on applications support, etc. In rack server based MURAL system installations, Virtual Machines (VMs) created upon Host Machine (Rack Server, here) used as MURAL nodes to host different components like GMS, Collector, UI, Compute and Insta nodes under Standard, Medium or Starter Pack setups. In this guide, two UCS rack Servers are being installed with VMware ESXi operating system (OS) image to create Vir-

tual Machines (VMs). The MURAL application is hosted on these VMs that consists GCR, Compute and Insta nodes, under Starter Pack configuration.

Below diagram shows an example of MURAL system topology on two rack servers.



* VM2-INSTA-Backup node is optional here

The data flows that feed the MURAL system are pushed by an ASR 5000 or ASR 5500 platform (hereafter referred to simply as an ASR).

1.6 Installing Rack Servers

The MURAL installation process includes the following steps:

Warning: Skipping a task or performing the tasks out of sequence may cause a misconfiguration that results in system failure.

- 1. Install VMware into rack servers. For more information, refer to the MURAL VMware Installation Guide for Rack Servers.
- 2. Create and configure the VM. For more information, see "Configuring and

Managing the VM" on page 1.

- Create VMs using OVF template, attach images/storage and update CIQ sheet for Block/SCSI IDs.
- Set auto start/stop of VMs with Host machine.
- · Power on VMs and assign IP addresses.
- Share SSH key among all the VMs.
- Collect MAC IDs for all the VMs and update CIQ sheet.
- 3. Install MURAL system from Master GCR node. For more information, see "Configuring the Master GMS Node" on page 1.
 - On Master GCR node, apply patches and configure GMS Server.
 - · Create hardware and the final XML.
 - Apply patches to all other nodes and activate XML.
- 4. Install Appliance into the MURAL nodes. See "Applying Configurations on the New Nodes" on page 1.
- 5. Configure environmental parameters specific to your environment.
 - Generate and Push IBs in "Applying Configurations on the New Nodes" on page 1
 - "Processing the Data" on page 1
- 6. Verify that the system is working as expected. See "Validating Data on Nodes" on page 1 and "Setting Up Offline Reports" on page 1.

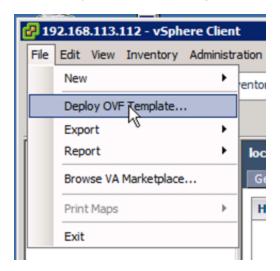
2. Configuring and Managing the VM

2.1 Prerequisite

Ensure that VMware system is installed on rack servers and Host Management is configured. For more information, refer to the MURAL VMware Installation Guide for Rack Servers.

2.2 Creating VMs Using OVF Template

- 1. Extract the vmTemplate.zip file on your machine.
- 2. Launch vSphere client and log into VMware host.



- From VMware management interface, Select File > Deploy OVF Template...
- 4. Select the OVF template from your computer and click **Next**.



5. Verify OVF Template details and click **Next**.

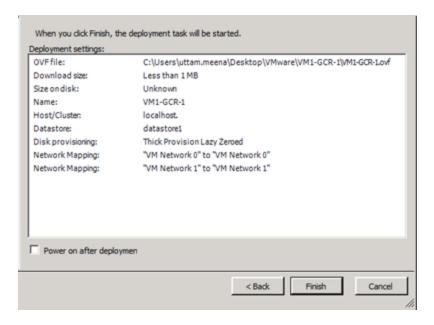
6. Specify a name for the deployed template and click **Next**.



- Select the radio button for the **Thick Provision Lazy Zeroed** option and click **Next**.
- 8. Ensure both VM network interfaces are shown and then click **Next**.



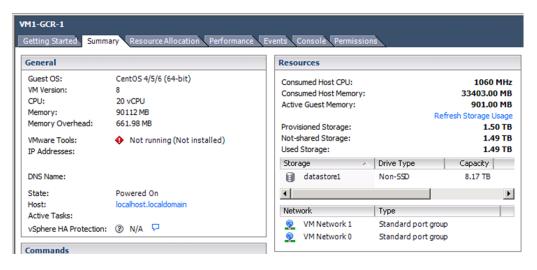
9. Click **Finish** to start VM creation.



10. Click **Close** to complete the VM creation.



11. From left pane, select newly created VM by expanding Host tree. From right pane, select **Summary** tab to see the VM configuration info.



Repeat procedures in this section (from step 1) to create all other VMs with different names.

2.3 Copying VMDK Files to VMware Host Machine

Log into VMware host machine using SSH and run the following commands.

```
# cd /vmfs/volumes/datastore1/
# mkdir vmdkFiles
```

2. From your computer, run the scp/pscp command to copy VMDK files into
/vmfs/volumes/datastorel/vmdkFiles directory of VMware host.

```
$ ls *.vmdk
datafs.vmdk rootfs.vmdk

$ scp *.vmdk root@<VMware Host IP>:/vmfs/volumes/datastore1
/vmdkFiles/
```

3. Now from SSH session on Host machine, confirm the size of VMDK files

properly copied into destination directory.

```
# cd /vmfs/volumes/datastore1/vmdkFiles/
# pwd
/vmfs/volumes/datastore1/vmdkFiles
# gunzip datafs.vmdk.gz
# gunzip rootfs.vmdk.gz
```

4. Now copy both the image files under the VM storage directory, please provide the correct VM directory path here.

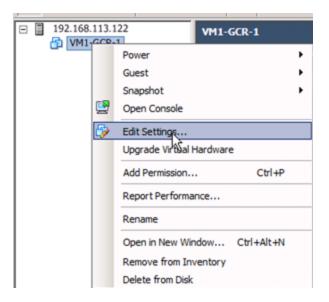
Note: VMDK file copy may take 5-10 minutes per VM.

```
# ls -d ../VM*
../VM1-GCR-1 ../VM1-GCR-2 ../VM2-INSTA-1 ../VM3-DN-1
../VM4-DN-2
# cp *.vmdk ../VM1-GCR-1/
# cp *.vmdk ../VM2-INSTA-1/
# cp *.vmdk ../VM3-DN-1/
# cp *.vmdk ../VM4-DN-2/
```

After successful file copy, proceed to the next section.

2.4 Attaching VMDK Images to VM

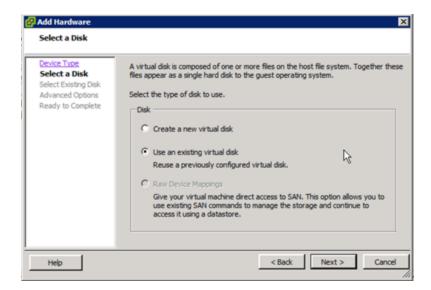
Select the VM, right click and select Edit Settings. It launches VM properties page. Click Add.



2. Select Hard Disk and click Next.



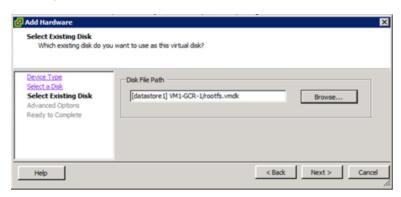
3. Select **Use an existing virtual disk** and click **Next**.



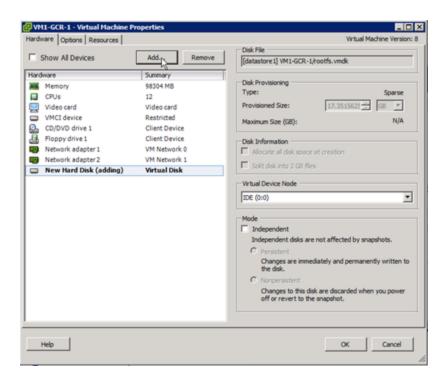
4. On the Selecting Existing Disk page, click Browse to find and select the VMDK image file. Find the file by navigating to Datastores > datastore1 > VM Dir.

Select rootfs.vmdkand press Open.

When you return to the Add Hardware wizard, click Next.



- 5. Press **Next** on **Advanced Options** page.
- 6. Press Finish on Ready to Complete page.
- 7. VM properties appear as shown below after adding the hard disk.



8. Repeat the above procedure, adding a different VMDK image file, **datafs.vmdk**, to this VM.

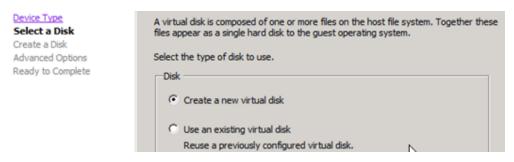
2.5 Adding Storage Disks to VM from VMWare Datastore

We need to add different number and size of LUNs to respective VMs based upon roles assigned to them for MURAL system, as shown in the following table (per node).

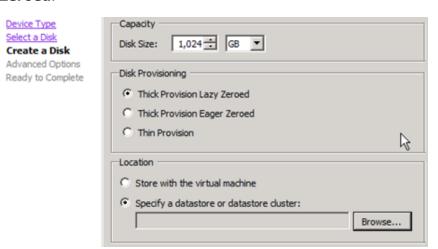
VM Role	LUN Size (GB)	SCSI ID	Block ID	Mount Point
GCR	1024	0:0	/dev/sda	/data/collector
	300	0:1	/dev/sdb	/data/pgsql
	500	0:2	/dev/sdc	/data/diskstore
	200	0:3	/dev/sdd	/data/rge
INSTA-DB	200	0:0	/dev/sda	/data/pgsql
	1024	0:1		dbroot1
	1024	0:2		dbroot2
DN	1024	0:0	/dev/sda	/data/hadoop-admin

Note: Size of the LUNs can be different as per site-specific configuration, please refer to the sizing sheet.

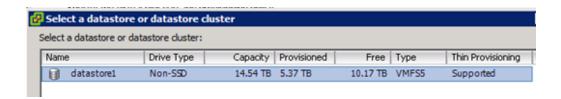
- 1. From Virtual Machine Properties page, press Add.
- 2. Select **Device type Hard Disk** and press **Next**.
- 3. Select Create a new virtual disk and press Next.



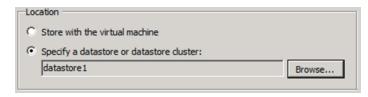
- 4. Apply Capacity and Disk Provisioning settings.
 - a. Under Capacity section, select disk size.
 - b. Under Disk Provisioning section, select Thick Provision Laze
 Zeroed.



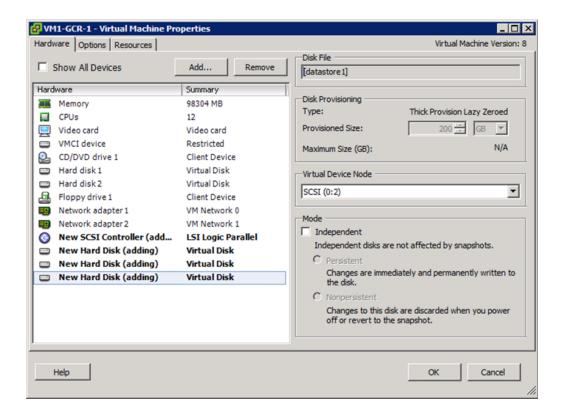
c. Under Location section, select Specify a datastore or datastore
 cluster. Press Browse to select the datastore1, as shown below.



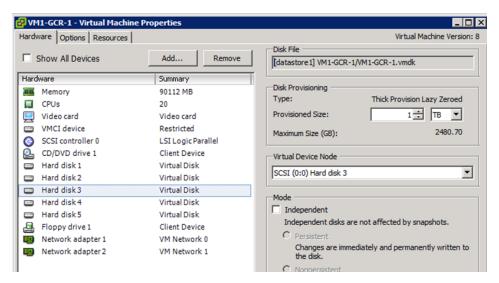
Press **OK**, datastore will appear as shown below.



- 5. Press Next.
- Press Next on the Advanced Options page, without changing any configurations.
- 7. On **Ready to complete** page, select **Finish** to complete the disk creation and go back to the **VM Properties** page.
- 8. Add all other required LUNs, repeating the same procedure. **VM properties** page will appear as shown below, after adding all the required LUNs.



- Press **OK** on **VM Properties** page to finish the disk creation after all the LUNs added successfully.
- Select VM > Edit Settings and ensure that all required disks have been attached, as shown in below example.



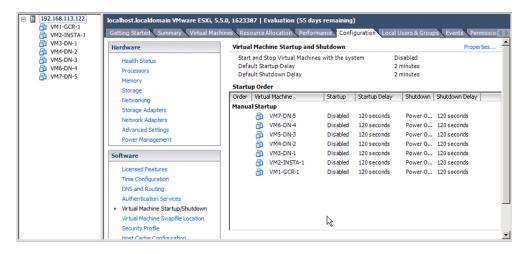
11. Repeat the above steps to add required LUNs for rest of the VMs. Note

down the SCCI IDs for all the VMs and update the CIQ sheet that will be later used to update the GMS configuration for storage LUNs attach with each MURAL node.

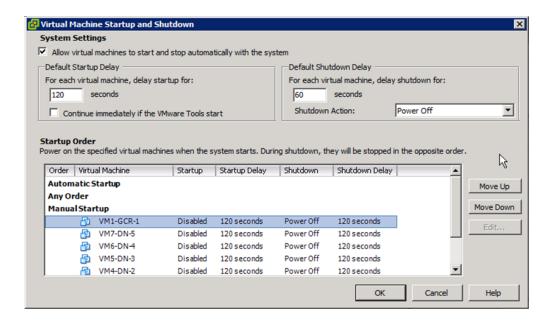
2.6 Setting VM Start/Stop with Host

Following configuration will enable VMs to automatically start and stop with Host machine, in case of power cycle happens for the rack servers.

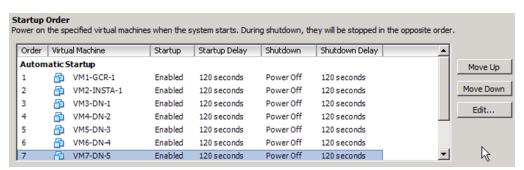
- Navigate to Host IP > Configuration tab > Software section and select the Virtual Machine Startup/Shutdown link.
- 2. Click on **Properties** link.



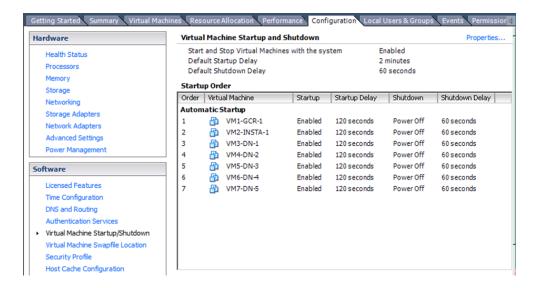
- 3. Check box for Allow virtual machines to start and stop automatically with the system.
 - a. Set Startup Delay Time 120 seconds
 - b. Set Shutdown Delay Time 60 seconds



4. Select the **VM** and press **Move Up** and **Move Down** buttons as neededn to bring all the VMs under **Automatic Startup Order**, as shown below.



- 5. Press **OK** to save the changes.
- Re-launch the vSphere client and check the Host configuration again. Navigate to Configuration tab > Software section and selecting Virtual Machine Startup/Shutdown link.
- 7. VMs should appear with **Startup** enabled as shown below.



Now VMs are ready to be power on for installation of MURAL system.

2.7 Assigning IP Addresses to VMs

Each VMs will be assigned with two IP addressed, one each from Internal and External Network.

- **Internal Network**—Private IP range used only for communication between rack servers thru eth0 ports.
- External Network—LAN IP range used to access the VMs and MURAL system thru eth1 ports.

Refer CIQ sheet to assign the IP Addresses, subnet and default gateway to all the VMs.

- 1. From vSphere client, select each VM and click **Power ON**.
- 2. Ensure that all VMs are in the **Powered ON** state before clicking **Console** to launch the VM console.
- 3. After VM is up, a login prompt will appear on the VM console, click the mouse pointer in the console area and press **Enter**.
- 4. Now login as admin user, assign IP addresses for both the interfaces (internal as well as external IPs) and default gateway, as shown below.

```
guavus-52970c login: admin
guavus-52970c > en
guavus-52970c # conf t
guavus-52970c (config) # interface eth0 ip address
10.10.10.110 /22
guavus-52970c (config) # interface eth1 ip address
192.168.113.130 /22
guavus-52970c (config) # ip default-gateway 192.168.112.1
guavus-52970c (config) # write memory
guavus-52970c (config) # quit
```

- 5. After successful IP assign, press **Ctrl+Alt** to close the console.
- 6. Set IP addresses for all other VMs using the same procedure.
 - Close vSphere client.
 - Relaunch it with VMware Host IP address and access details of another Rack Server.
 - · Create and configure the VMs.
- 7. Ensure that all VMs can be accessible over LAN after assigning the IP address.
- 8. From your computer, copy (by scp, ftp, or pscp) the following script into Master GCR node at /data dir:

```
expect_shell.sh fetchMacIDs.sh shareSSHkey.sh startGMS.sh
```

2.8 Sharing SSH Key from Master GCR Node

To share the SSH key with all other nodes from the master GCR Node, use the following steps.

 Log in to master GCR node using ssh, as admin user and run following commands.

```
> en
# _shell
```

```
# cd /data
```

./shareSSHkey.sh <Comma separated IP list>

For example,

```
# ./shareSSHkey.sh 10.10.10.130,10.10.10.131,10.10.10.132
```

IP addresses of nodes are displayed, review them and press Y to proceed.

2. Ensure successful key sharing by logging into each node from Master GCR node. You must be allowed to log in to without specifying the credentials.

```
# ssh admin@<Node IP>
```

2.9 Collecting MAC IDs from All Nodes

1. Run the following script from the master GCR node to collect the MAC IDs:

```
# ./fetchMacIDs.sh <Comma separated IP list>
```

For example,

```
# ./fetchMacIDs.sh 10.10.10.130,10.10.10.131,10.10.10.132
```

IP addresses of nodes are displayed, review them and press Y to proceed.

- Collect node IPs and MAC addresses. Update the CIQ sheet under **nodeInfo** worksheet with IP and MAC addresses.
- 3. Update all the other sections of CIQ sheet with Network, Cluster, Storage and Misc sections.
- 4. In the **storageInfo** Section, use device block ID such as /dev/sda for assigning LUNs to MURAL components except Insta dbroots.
- 5. For Insta dbroots, use SCSI IDs such as 0:0 and 0:1.
- 6. Copy the updated CIQ sheet into GMS node at /data directory.

3. Configuring the Master GMS Node

Log into the master GCR node using ssh as an admin user and admin@123 as the password. Run the following commands to start the GMS Server Application.

```
> en
# _shell
# /data
# ./startGMS.sh
```

The following message is displayed on the terminal after the GMS server process is started successfully:

```
startGMS.sh:msg:tomcat process for GMS started successfully
```

3.1 Generating the Final XML

To generate the final XML, perform the following steps:

- Copy (SCP or FTP) the updated CIQ sheet into GMS node under /data directory.
- Log into the GMS node using ssh and run the following commands to prepare the final XML:

Successful execution creates an XML file under /data/configs/gms/folder. In case of error, details are available in the log file stored at /data/mmi/ciq2gmsxml.log.

```
# ls -l /data/configs/gms/Mural_Hardware.xml
-rw-r--r- 1 admin root 32349 Feb 23 11:26
/data/configs/gms/Mural_Hardware.xml
```

3.2 Applying Patches on MURAL Nodes

Apply all the patches applicable for the respective MURAL nodes.

Note: Refer to the MURAL Release Notes for a complete list of patches and installation instructions.

4. Configuring Mural Nodes

After you have installed the MURAL software on GMS, perform the following tasks to configure the software:

Note: It is recommended to create screen and use the created screen for installation to ensure that the connection is not lost between the terminal and servers during installation process.

4.1 Creating GMS XML using Deployment Wizard

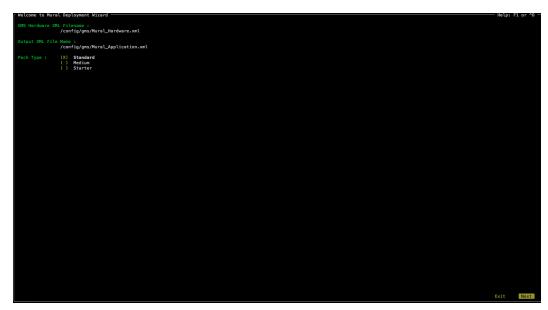
The GMS XML is created by using the deployment wizard. The XML is further used for configuring the nodes by scripts.

To create the GMS XML, perform the following steps:

 From the command terminal, execute the following commands to launch MURAL Deployment wizard to prepare the final hardware XML.

```
# sh /opt/etc/scripts/mmi/cisco_mural_deployment_wizard.sh
```

The MURAL Deployment wizard, as illustrated below, is launched on the terminal to accept various configuration inputs.



General instructions to use the MURAL Deployment wizard:

- Use arrow keys to navigate in the Deployment wizard.
- Use Space-bar to choose the selected item(s).



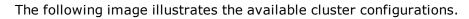
- Press Enter after selecting Next, Previous or Exit to move into next screen, previous screen or exit from the Deployment wizard, respectively.
- Selected items appear with swapped colors for text and background.

By default, MURAL installs Content Analytics (CA) application and following additional application can be selected if purchased. These additional applications have impact on resources required for deployment and should be enabled only if the deployment was sized for them:

- · Bulkstats and KPI
- Anomaly
- Tethering

MURAL nodes are further classified and installed together in a particular cluster to host specific application component. The following table lists cluster configurations for various installation types and applications to be selected for these clusters.

Installation	GMS	Collector	UI Cluster	iNSTA	DN
Туре	Cluster	Cluster	(RGE)	Cluster	Cluster
Standard	GMS	Namenode &	Rubix-DPI	iNSTA	Compute
Pack		Collector	Other Rubix		
			Apps		
Medium Pack	GC (GMS +	- Namenode	Rubix-DPI Other	iNSTA	Compute
	& Collector)		Rubix Apps		
Starter Pack	GCU (GMS	GCU (GMS + Namenode & Collector +			Compute
	UI)				





The following table lists the global variables for Application Configuration Parameters for site-specific requirements.

Property Name	Description	Value
adaptor.bulkStats.numThreads	Keep 2 threads for BS	2
adaptor.edrflow.numThreads:	always and other two	8
adaptor.edinow.nammiredas.	equal sets to flow and	
adaptor.edrhttp.numThreads:	http, totaling 75% of col-	8
	lector cores.	

Property Name	Description	Value
adaptor.edrflow.profile:	For Anonymisation,	No
adaptor.edrhttp.profile:	replace EdrFlowPar-	Anonymisa
	quetRead-	tion
	erNoAnoConfig.xml file	
	with EdrFlowPar-	
	quetReaderConfig.xml	
	and EdrHt-	
	tpPar-	
	quetReaderNoAnoConfig.	
	file With	
	EdrHt-	
	tpPar-	
	quetReaderConfig.xml	
applic-	true - enable disk based	true
ation.atlas.cachePersistToDisk	caching for atlas and BS;	ltrue
applic-	false - disable	i. ac
ation.bulkstats.cachePersistToDisk		
applic-	Maximum and initial java	90g
ation.at-	memory for atlas process	
las.rubixInstance.1.tomcatInstance	(should be <= 50% of	
MaxSize	Rubix node RAM)	
applic-		90g
ation.at-		
las.rubixInstance.1.initialJava		
HeapSize:		

Property Name	Description	Value
applic-	Maximum and initial java	5g
ation.ruleEngine.ru-	memory for ruleEngine	
bixInstance.1.tomcatInstance	process (keep it as	
MaxSize	default)	
applic-		5g
ation.ruleEngine.ru-		
bixInstance.1.initialJavaHeapSize		
applic-	Maximum and initial java	20g
ation.bulk-	memory for bulkstat pro-	
stats.rubixInstance.1.tomcat	cess (should be <= 10%	
InstanceMaxSize	of Rubix node RAM)	
applic-		20g
ation.bulk-		
stats.rubixInstance.1.initialJava		
HeapSize		
applic-	Maximum and initial java	10g
ation.reportAtlas.rubixInstance.1.	memory for offline report	
tomcatInstanceMaxSize	process (keep it as	
applic-	default)	
ation.re-		5g
portAtlas.rubixInstance.1.initialJava		
HeapSize		
applic-	Maximum and initial java	10g
ation.rge.ru-	memory for report	
bixInstance.1.tomcatInstance	engine process (keep it	
MaxSize	as default)	
applic-		10g
ation.rge.ru-		
bixInstance.1.initialJavaHeapSize		

Property Name	Description	Value
Timezone:	Sets the timezone for	UTC
	deployment	
FQDN:	Sets URL to access the	ucsd
	MURAL UI	cisco.com
rgemailSupport:	dummy-sup-	As Default
	port@cisco.com	
mailSender:	Sets the E-mail ID as	admin@-
	sender of offline reports.	cisco.com
mailHost:	Sets SMTP Server host	mx1.cisco.
	address	com
mailPort:	Sets SMTP Server Port	25

2. Select Generate & Exit, and press the Enter key to create the final XML.

After successful execution final XML (/config/gms/Mural_Application.xml) is generated.

4.2 Assigning Role to MURAL Nodes

After all the nodes are manufactured and GMS XML is manufactured, the nodes are assigned roles to be performed.

- Log into the GMS server using the management IP address and start the configuration
- 2. Execute the postPxeGmsFlow.py script on the GMS server:

```
> en
#_shell
#cd /opt/etc/scripts/GMS_FlowAutomation
# python postPxeGmsFlow.py
```

3. The script installs appliance on all the nodes.

Provide the name of the Application XML and Management network name. If the name of the Application XML is same as the value displayed for default, press Enter.

The following sample may resemble the output:

```
Logging started in log file : install gms 20160711.log
Enter the Application Installation xml generated [default =
Mural Application.xml]:
Enter the Management Network name in Mural Application.xml
Application xml : MgmtNW
Initializing the GMS Node Class ...
Cluster = rge-clu :
rge-1 => 192.168.188.53
rge-2 => 192.168.188.55
Cluster = qc-clu :
gcn-2 => 192.168.188.59
gcn-1 => 192.168.188.58
Cluster = ins-clu :
ins-2 => 192.168.188.54
ins-1 => 192.168.188.52
Cluster = cmp-clu :
dn-1 \Rightarrow 192.168.188.60
dn-2 \Rightarrow 192.168.188.61
Cluster = ui-clu :
ui-1 => 192.168.188.57
ui-2 => 192.168.188.62
Stopping PM Process: pgsqld
Current state of pgsqld : stopped
Stopping PM Process: gms server
Current state of gms server : stopped
GMS Version Mode set: full-version
Starting pgsql process
```

```
Starting gms server process
Launched GMS in full-version
Waiting web services to come up
Current process state Pgsgl : running
Current process state GMS: running
Activating GMS Install XML: /data/configs/gms/Mural
Application.xml
GMS XML Activation Done : True
Conjugate cluster node [standby 192.168.188.56]
Installation started on Cluster: [gms-clu] Node [gms-1]
Installation started on Cluster: [gms-clu] Node [gms-2]
Installation started on Cluster: [col-clu]
Installation started on Cluster: [cmp-clu]
Installation started on Cluster: [ins-clu]
Installation started on Cluster: [ui-clu]
Installation started on Cluster: [rge-clu]
Node installation commands executed.
dn-1: Node successfully installed. DateTime: 2016-10-06
13:53:06.788538 Config-Version 1
dn-2: Node successfully installed. DateTime: 2016-10-06
13:53:21.014069 Config-Version 1
col-1: Node successfully installed. DateTime: 2016-10-06
13:16:11.987805 Config-Version 1
col-2: Node successfully installed. DateTime: 2016-10-06
13:12:54.077793 Config-Version 1
gms-1: Node successfully installed. DateTime: 2016-10-06
12:04:30.191348 Config-Version 1
gms-2: Node successfully installed. DateTime: 2016-10-06
12:13:03.730950 Config-Version 1
ins-1: Node successfully installed. DateTime: 2016-10-06
14:29:20.633255 Config-Version 1
```

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From output messages of postPxeGmsFlow.py script, make sure that all the nodes have been successfully installed, before moving to next step.

4. Run the following command on pmx subshell of the master Name node:

```
# pmx subshell hadoop_yarn repair hdfs
```

4.3 Configuring Site-Specific Applications

If anonymization feature is enabled, run the following commands on both the master and standby Name nodes:

```
# cli -m config
(config) # collector anonymization key <key> iv <iv_key> encode
(config) # write memory
(config) # pm process collector restart
(config) # quit
```

For example:

```
(config) # collector anonymization key
01234567890123456789012345678901 iv 0123456789012345 encode
```

<key> and <iv key> string shall be provided by customer during installation.

4.4 Verifying the Setup

After making any performance related modifications, verify that the processes are running.

Note: After you make any modifications, wait for at least 15 minutes to ensure processes have had a chance to restart before running the following commands.

4.4.1 Verifying Processes

Perform the following steps to verify that the required processes are running:

 Log in to the master Name node and execute the following commands to verify that all Compute nodes have joined the HDFS cluster. The output shown in the following sample command sequence indicates correct configuration.

```
> en
# shell
# ps -ef | grep java | grep Dproc | grep -v Dproc dfs | awk '
{print $9}'
-Dproc historyserver
-Dproc journalnode
-Dproc namenode
-Dproc resourcemanager
-Dproc_namenode
-Dproc datanode
-Dproc secondarynamenode
# hdfs dfsadmin -report | egrep "available|Name|Status"
Datanodes available: 3 (3 total, 0 dead) Name:
10.10.2.13:50010
Decommission Status : Normal
Name: 10.10.2.14:50010
Decommission Status : Normal
Name: 10.10.2.17:50010
Decommission Status : Normal
```

Note: The IP addresses mentioned in the sample code above are internal IP addresses.

2. Run the following commands on the standby Name node:

```
> en
(config) # _shell
# ps -ef | grep java | grep Dproc | grep -v Dproc_dfs | awk '
{print $9}'
-Dproc_namenode
-Dproc_namenode
-Dproc_datanode
-Dproc_secondarynamenode
-Dproc_journalnode
```

3. Log into the master Insta node, and execute the following commands:

```
> en
# conf t
(config) # show pm process insta
```

If the process is running, the command output is Current status: running.

Execute the following command to verify the status of the Insta node.

```
(config) # insta infinidb get-status-info
```

The output must show all modules in ACTIVE state. It must also list all the instances and Adaptor status as RUNNING.

- Log into the standby Insta node and repeat the same commands shown in step 3.
- 5. Execute the following commands to check status of Postgres process on both the Master and Standby nodes.

For the Standard Pack setup, check the status of Postgress on GMS, Collector and iNSTA nodes.

For the Medium Pack setup, check the status of Postgress on GMS and iNSTA nodes.

4.4.2 Verifying Installation with Dummy Data

You can verify the installation and identify configuration issues by running the custom utility. For more information, see "Verifying Installation with Dummy Data" on page 65.

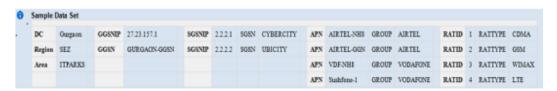
5. Configuring ASR and IBs

This topic provides information about creating and configuring the ASR and IBs. It also provides information about verification of the collector processes.

To configure your system for the data specific for your environment, you must update the information bases (IBs) and fetch them. In some cases, you might need to also manually modify the IBs to add or reclassify entries.

5.1 Updating IBs

The following table shows a sample data set for setting up the IBs.



Note: Refer to the preceding table as a sample. Use the data that matches your environment. For example, for GGSN, you may want to use GGSN, PGW, or HA. In this case, GGSNIP is the management IP address. For SGSN, you may want to use SGSN, SGW, HSGW, or PDSN. In this case, SSGNIP is the service IP address.

To configure the IBs:

1. Log into the master collector node and execute the following commands:

```
[admin@collector-1 ~]# pmx
Welcome to pmx configuration environment.
pm extension> subshell aggregation_center
pm extension (aggregation center)> update all ibs from image
```

2. Enter the GGSN IPs and GGSN names:

```
pm extension (aggregation center)> edit ib ipGgsn.map add

GGSN IP: 27.23.157.1

GGSN: GGSN1

pm extension (aggregation center)> show ib ipGgsn.map
```

```
1[27.23.157.1][GGSN1]

pm extension (aggregation center)>
```

3. Enter the SGSN IPs and SGSN name:

```
pm extension (aggregation center)> edit ib ipSgsn.map add
SGSN IP: 2.2.2.1
SGSN: SGSN1
pm extension (aggregation center)> show ib ipSgsn.map
1[2.2.2.1][SGSN1]
pm extension (aggregation center)>
```

4. Enter the APN name and corresponding APN group:

```
pm extension (aggregation center) > edit ib apnGroup.map add
APN: Sushfone-1APN Group: Sushfone-1
pm extension (aggregation center) > show ib apnGroup.map
1[Sushfone-1][Sushfone-1]
2[Sushfone-2][Sushfone-2]
3[Sushfone-3][Sushfone-3]pm extension (aggregation center) > quit
```

For performing the cell sector annotation see <u>Modifying Behaviour for Cell</u> Sector Annotation.

Execute the following commands to configure the IBs for BulkStats:

```
pm extension> subshell bulkstats
pm extension (bulk stats)> update all ibs from image
pm extension (bulk stats)> quit
```

5.2 Adding ASR Gateways

Add all new DC or gateways to the configuration for the system. DC, ASR, and Gateway are synonymous terms and can be used interchangeably. Gateway/DC name is a unique key for a gateway configuration. In the BulkStat hierarchy, the gateway name and DC name are the same.

The following section lists guidelines for adding new gateways:

 All input directories are created under the /data/collector path. Hence, in the example below, the ASR should send EDR files to data/collector/California/edr1 and send the Bulkstats file to /data/collector/California/bs1.

Important: Confirm the actual input directories with the Cisco Technical Support team for your ASR platform.

 Log into master Name-node and create a CSV file (under /data dir) for adding the gateways into system as per below prescribed format and example:

```
gateway, dc, region, location, schema-version, timezone, edr-filename-pattern, bulkstat-filename-pattern, edr-collector-filename-pattern, bulkstat-collector-filename-pattern, collector-ip, edr-file-path, bulkstat-file-path
```

Note: This header must be the first line in the CSV file and the gateway details must be added after these.

Example of EDR with Bulkstat.

```
DC1, DC1, REGION1, AREA1, 19, UTC, *_MURAL-edr-

*_%MM%DD%YYYY%hh%mm%ss*, *_%YYYY%MM%DD%hh%mm%ss, *_*_

*_%MM%DD%YYYY%hh%mm%ss*.gz, *_%YYYY%MM%DD%hh%mm%ss, 192.168.192.130

|192.168.192.131, /DC1/edr, /DC1/bs
```

Example of EDR with without Bulkstat.

```
DC1, DC1, REGION1, AREA1,, UTC, *_MURAL-edr-

*_%MM%DD%YYYY%hh%mm%ss*,, *_*_

*_%MM%DD%YYYY%hh%mm%ss*.gz,,192.168.192.130|192.168.192.131,/DC1/
edr,
```

Note: Use internal physical IPs for collector IPs and separate them using vertical bar i.e. "|" for multiple entries.

For adding gateway without Bulkstat feed, keep the fields related to Bulkstat empty.

For EDR filename patterns, see "File Pattern Regular Expression" on page 79

To configure gateways:

1. Add gateway information for each gateway based on the guidelines provided in the preceding table:

```
> en
# conf t
(config) # pmx subshell aggregation_center
pm extension (aggregation center) > Welcome to pmx configuration
environment.
pm extension (aggregation center) > add bulk gateways
Please enter bulk file path: /data/gw.csv
```

2. Verify that the new gateway has been added successfully:

```
pm extension (aggregation center) > show gateways
```

3. Verify the IP addresses for all Collectors:

```
pm extension (aggregation center)> show collector IPs
    192.168.103.110, 192.168.103.113
pm extension (aggregation center)>
```

4. Verify that the BulkStats timezone is UTC in gateway.conf for every gateway. The reason for this is that the ASR internally changes the time zone to GMT for the BulkStats file. Edit gateway.conf for every BulkStats source at the path:

```
/data/configs/gateway/gateway.conf "timezone": "UTC"
```

5. Push the gateway configuration to all the Collectors:

```
pm extension (aggregation center) > push gateway configuration
```

6. Generate and push all IBs:

```
pm extension (aggregation center)> generate urlcat ib from image
pm extension (aggregation center)> show urlcat version
pm extension (aggregation center)> generate all ibs
pm extension (aggregation center)> push all ibs
pm extension (aggregation center)> quit
```

For Bulkstats:

```
pm extension> subshell bulkstats

pm extension (bulk stats)> generate all ibs

pm extension (bulk stats)> push all ibs
```

Run the following commands if Anomaly Detection is enabled:

```
[admin@collector-1 ~] # pmx
Welcome to pmx configuration environment.
pm extension> subshell anomaly
pm extension (anomaly)> update all ibs
pm extension (anomaly)> quit
```

5.3 Modifying Behaviour for Cell Sector Annotation

You can categorize the Cell Sectors, which are not present in the IB configuration into Other cells, and and GGSN and SGSN which are not present in the IB configuration into Miscellaneous.

The values of Cell Sectors, GGSN and SGSN to be retained in data are specified in the following IBs:

- cellLocationInfo.list for Cell Sectors
- ipGGSN.map for GGSN
- ipSGSN.map for SGSN

Perform the following steps for categorizing the Cell Sectors, GGSN and SGSN:

1. Execute the following command to create the backup of *Annotations.json*:

```
# mount -o remount,rw /
# cp -p /opt/etc/oozie/EDR/app/Annotations.json
/opt/etc/oozie/EDR/app/Annotations.json.org
```

 Execute the following command to check the current values assigned to groupSGSNAsMisc, groupGGSNAsMisc and emitUsingMCCMNC:

3. Execute the following command to set the value of groupGGSNAsMisc as true:

```
# sed -i
's/"groupGGSNAsMisc":"false"/"groupGGSNAsMisc":"true"/'
/opt/etc/oozie/EDR/app/Annotations.json
```

4. Execute the following command to set the value of groupSGSNAsMisc as true:

```
# sed -i
's/"groupSGSNAsMisc":"false"/"groupSGSNAsMisc":"true"/'
/opt/etc/oozie/EDR/app/Annotations.json
```

5. Execute the following command to set the value of emitUsingMCCMNC as true:

```
# sed -i
's/"emitUsingMCCMNC":"false"/"emitUsingMCCMNC":"true"/'
/opt/etc/oozie/EDR/app/Annotations.json
```

6. Execute the following command to validate the value of groupSGSNAsMisc, groupGGSNAsMisc and emitUsingMCCMNC:

5.3.1 Adding the Cell Sectors, GGSN and SGSN in IBs

If you want to retain the values of Cell Sectors, GGSN and SGSN, add their values in cellLocationInfo.list, ipGGSN.map and ipSGSN.map respectively.

To add the values, perform the perform the following steps:

 To add the values of Cell Sectors, GGSN and SGSN to be retained in cellLocationInfo.list, ipGGSN.map and ipSGSN.map respectively, execute the following commands:

```
> en
# conf t
(config) # pmx subshell aggregation_center
pm extension (aggregation center)> edit ib
cellLocationInfo.list add
MCC,MNC: 101,01
pm extension (aggregation center)> edit ib ipGgsn.map add
GGSN IP: 27.23.157.1
GGSN: GGSN1
pm extension (aggregation center)> edit ib ipSgsn.map add
SGSN IP: 2.2.2.1
SGSN: SGSN1
```

NOTE: If the IB is empty, all the cell sectors will be emitted as "Other Cells".

2. To update the IBs, execute the following commands:

```
> en
# conf t
(config) # pmx subshell aggregation_center
pm extension (aggregation center)> generate all ibs
pm extension (aggregation center)> push all ibs
```

5.4 Adding Home Network for Outbound Roaming Report

You can generate a report to understand the usage of the subscribers who are roaming (outbound roamers). MURAL provides device, content and Service

Provider usage reports per roaming partner based on the feature.

For the outbound roaming report feature, you must configure the mobile country code (MCC)/mobile network code (MNC) of the required outbound roamers.

Perform the following steps:

1. Verify if the outbound roaming report feature is enabled:

```
> en
# _shell
# grep -e "emitCubes" /opt/etc/oozie/EDR/app/Annotations.json
"emitCubes":"true",
```

Note: The value of "emitCubes" as "true" signifies that the feature is enabled.

2. Execute the following commands to add the MCC/MNC of the outbound roamers:

```
> en
# conf t
(config) # pmx subshell aggregation_center
pm extension (aggregation center)> edit ib homeNetwork.list
add
mcc: <mobile country code of roamer>
mnc: <mobile network code of roamer>
```

Add all the possible MCC/MNC combinations. To view all the added values:

```
pm extension (aggregation center)> show ib homeNetwork.list
1 [440][001]
```

3. Execute the following commands to add the IB to the system:

```
pm extension (aggregation center)> push ib homeNetwork.list
```

Note: Execute the code, <code>opt/etc/scripts/validateHomeNwList.py</code> before running the core job to check any overlapping MNC prefixes for a given MCC in the home network list.

For example,

```
# python /opt/etc/scripts/validateHomeNwList.py
```

The output may resemble to the following sample:

```
Fetching information from /data/ib/inbox/homeNetwork.list
Fetching information from /data/ib/inbox/globalNetwork.list
For 440:002 also exits 440:00
For 310:02 also exits 310:020
```

5.5 Verifying Collector Process

To verify the collector process, run the following command on both the master and standby Collector:

```
# cli -t "en" "conf t" "show pm process collector" | grep status

Current status: running
```

6. Processing the Data

This section includes information for setting up an ASR user in the Collector nodes and sending the EDR and BulkStats data feeds to the MURAL platform, setting the data start time, and running the data processing commands.

6.1 Verifying Incoming Data

This section includes information for setting up an ASR user in the Collector nodes and sending the EDR and BulkStats data feeds to the MURAL platform, setting the data start time, and running the data processing commands.

Use one of the ASR data feed methods to send data to the MURAL platform.

6.1.1 Creating a New User for the ASR in the Collectors

Perform the following step to set up a new user for the ASR in the Collectors.

1. Log into the master Collector node and execute the following commands create the user:

```
> en
# conf t
(config) # username <username> password <password>
(config) # write memory
(config) # _shell
```

Note: The username and password must be same as configured on the ASR for EDR and BulkStats file transfers.

6.1.2 Configuring the SSH Session Limit

Perform the following steps to configure the SSH session limits:

1. Execute the following commands to set the concurrent SSH limit to 50:

```
> en
# conf t
(config) # ssh server max-startups 50
```

```
(config) # ssh server max-sessions 50
(config) # write memory
(config) # pm process sshd restart
```

2. Repeat steps 1 through 2 on the standby Collector node.

6.1.3 Verifying the Input Data Feed

Start sending the EDR and BulkStats data feeds to the MURAL platform. If the ASR is used as an input node, the start time from the filename is created in the incoming EDR flow directory.

The file name has the timestamp, which can be used for job scheduling in the following process.

Notes:

- MURAL processes data that is received after the deployment is completed.
 MURAL is not configured to process the historical data.
- MURAL recommends ASR files to be of 10MB compressed size for optimum performance.

Validating Data on the Collector Nodes

1. Log into the master Namenode and go to shell.

```
> en
# _shell
```

2. Run the indicated **hdfs** commands for the *mm* variable (minutes) in the timestamp), specify a multiple of 5 (**05**, **10**, **15**, and so on) up to **55**.

Note: Specify the year, month day, hour, and minute for which data is being sent to the MURAL system.

```
# hdfs dfs -ls /data/collector/1/output/edrflow/YYYY/MM/DD/HH/mm/*
# hdfs dfs -ls /data/collector/1/output/edrhttp/YYYY/MM/DD/HH/mm/*
# hdfs dfs -ls /data/collector/1/output/bulkStats/YYYY/MM/DD/HH/mm/*
```

If the Collector node is receiving data in the expected format, it retains the data in HDFS. These directories and files are updated continuously as the data keeps coming in.

6.2 Configuring Oozie Jobs

This topic provides information about setting the start time of the oozie jobs and starting the oozie jobs after configuring the start time.

6.2.1 Setting the Start Time of Oozie jobs

To set the data start time in the configuration, perform the following steps:

1. Log into the master Name node and make the root "/" file system writable.

```
> en

# _shell

# mount -o remount,rw /

# cd /opt/deployment/Mural_setStartTime/

# ./setOozieTime --dataStartTime data-start-time --node collector-mgmt-
IP --password admin-password
```

 Execute the **setOozieTime** script to set the time at which EDR and BulkStats data starts coming into the Hadoop directories listed in "Configuring Oozie Jobs" above.

For example, if EDR and Bulkstats data starts coming into the Hadoop system from April 1, 2015, 06:00 onwards, run the following scripts with the start_time value as "2015-04-01T06:00Z":

```
# ./setOozieTime --dataStartTime 2015-04-01T06:00Z --node 192.168.147.11 --password admin@123
```

Note:

- Enter minutes as a multiple of 5. For example, "2013-04-01T06:00Z."
 Ensure that there is a continuous flow of data into the Hadoop without any gaps since the specified time.
- If the starttime is not provided in the command, system takes the current time of system as start time.

• If the starttime of the setoozie script is set as the last day of the month, update the job timing of AnomalyHiveMonthly manually after executing the script. The new job starttime to be updated should be last hour of the next month +/- offset of based on timezone. For example, if data starttime for the system is 31st march 5:00 and timezone is europe/budapest, then set the job AnomalyHiveMonthly starttime as 30 april 22:00.

Execute the following commands to update the start time:

```
> en
# _shell
# pmx subshell oozie
pm extension (oozie)> set job AnomalyHiveMonthly
attribute jobStart 2016-04-30T22:00
```

3. Execute the Set Job Time Script for both the master and standby Namenodes.

Note: This script may take upto 30 minutes to complete for one node. Therefore, wait until it completes and returns to the prompt.

6.2.2 Starting the Oozie Jobs

Log into the master Name node and run the data processing commands from the Oozie subshell:

```
> en
# conf t
(config) # pmx
Welcome to pmx configuration environment.
pm extension> subshell oozie
pm extension (oozie)> run job all
```

The command output shows all the jobs that were initiated and if the jobs started successfully or not.

Note: It may take approximately 20 minutes to start all the jobs, depending upon what all applications are enabled.

6.3 Validating Data on Nodes

This section includes instructions for validating data after completing the system installations.

6.3.1 Validating Data on the Compute Blades (Data Nodes)

This section includes the steps required to validate data on the Compute blades (Data nodes) following the installation process.

Caution: Wait for two hours after completing the steps in "Validating Data on Nodes" above. This allows sufficient time for the jobs that process the collector data to start, and the done.txt files to be updated. If you do not wait, the validation may fail.

6.3.2 Validating EDR Data

1. Log into the master Collector node and go to the shell.

```
> en
# _shell
```

2. Check the last timestamp for the Core job.

```
# hdfs dfs -text /data/CoreJob/done.txt
```

Check the last timestamp for the EDR data cubes being generated by the job.

```
# hdfs dfs -text /data/EDR/done.txt
```

4. Check the last timestamp for CubeExporter data cubes.

```
# hdfs dfs -text /data/CubeExporter/done.txt
```

5. Check the last timestamp for generated and exported Bulkstats data cubes.

```
# hdfs dfs -text /data/BulkStat/done.txt
# hdfs dfs -text /data/BSAgg15min/done.txt
# hdfs dfs -text /data/BulkStatExporter_15min/done.txt
```

6.3.3 Validating Outbound Roamer Job

Caution: Before executing this procedure, wait for at least 30 minutes after verifying the successful running of CoreJob.

If the Outbound Roaming Report feature is enabled, execute the following command to verify the last timestamp of the OutboundRoamingReport job after the first instance of CoreJob completes:

```
> en
# _shell
# hdfs dfs -text /data/OutboundRoamingReport/done.txt
```

The output may resemble to the following sample:

```
2016-07-28T00:00Z
```

The following reports are generated:

- OutboundRoamingReport_Content_09122016-1.csv (from FLOW)
 - "#DC, #RAT, #Country, #Network, #Device, #TT App, #TT App Category, #Down Bytes, #Up Bytes, #Flow Count, #Flow Duration, #Peak Flow Duration, #Subscriber Count"
- OutboundRoamingReport_SP_09122016-1.csv (from FLOW and HTTP)
 - "#DC, #RAT, #Country, #Network, #SP, #Is HTTPS, #Down Bytes, #Up Bytes, #Hit Count, #Hit Duration, #Peak Hit Duration, #Subscriber Count"

6.3.4 Validating Insta Data

1. Log into the master Insta node and check the name of the database configured for EDRDPI:

```
> en
# _shell
# cli -t "en" "conf t" "show runn full" |
grep "insta instance 0 cubes-database" | awk -F ' ' '{print $5}'
database_mural
```

2. Open the **idbmysql** user interface and specify **database_mural** asselect

the database.

```
# idbmysql
Welcome to the MySQL monitor. Commands end with ; or \g.
...
mysql> use database_mural;
Database changed
```

3. Display the values in the **mints** and **maxts** columns for the 60-minute bin class and -1 aggregation level (shown in the first row of the following example).

```
mysql> select * from bin_metatable ;
+----+
----+
| binclass | aggregationinterval | mints | maxts | binType |
maxexportts |
+-----
| 60min |
               -1 | 1483228800 | 1483527600 | NULL
1483527600 I
            86400 | 0 | 0 | NULL |
| 60min |
   0 |
| 60min |
                      0 | 0 | NULL
            604800 |
    0 |
| 60min |
             2419200 | 0 | 0 | NULL
    0 |
----+
4 rows in set (0.02 sec)
```

4. Run the **date** command to convert the values from the **mints** and **maxts** columns to human-readable format.

The following example indicates that data was processed between 00:00 on January 1 and 11:00 on January 4.

```
date -d@1483228800
Sun Jan 1 00:00:00 UTC 2017
```

```
date -d01483527600
Wed Jan 4 11:00:00 UTC 2017
```

6.3.5 Validating Bulk Stats Data on the Insta Blade

 Use SSH to log into the master Insta node and check the name of the database configured for EDR:

```
> en
# _shell
# cli -t "en" "conf t" "show runn full" |
grep "insta instance 1 cubes-database" | awk -F ' ' '{print $5}'
bulkstats
```

2. Open the **idbmysql** user interface and select **bulkStats** as the database.

```
# idbmysql
Welcome to the MySQL monitor. Commands end with ; or \g.
...
mysql> use bulkStats;
Database changed
```

Display the values in the mints and maxts columns for the 900 aggregation interval (shown in the second row in the example).

```
mysql> select * from bin metatable;
| binclass | aggregationinterval | mints
                                   | maxts
                                               | binType |
._____
| 5min
                                   0 1
                       -1 I
                                             0 | NULL
| 5min
                      900 | 1364713200 | 1367293500 | NULL
| 5min
                     3600 | 1364713200 | 1365004800 | NULL
                    86400 | 1364688000 | 1364860800 | NULL
| 5min
| 5min
                   604800 |
                                  0 |
                                            0 | NULL
| 5min
                   2419200 |
                                   0 |
                                            0 | NULL
6 rows in set (12.18 sec)
mysql> quit
```

4. Convert the date format. Run the **date** command with the value of **maxts** (captured from the step above) for the row which shows

aggregationinterval as 900.

The following example indicates that data was processed between 09:45 on July 30 and 08:45 on August 29.

```
# date -d @1406713500

Wed Jul 30 09:45:00 UTC 2014

# date -d @1409301900

Fri Aug 29 08:45:00 UTC 2014
```

6.3.6 Configuring System Monitoring Interface

System Monitoring Interface (SMI) is a dashboard that can be used to display MURAL's system-related health information for the rolling 24-hours period.

Benefits of SMI:

- The system administrator can check the health of the MURAL system and contact Technical Support if a condition is not being met.
- The system administrator can use the dashboard to provide assurance to customer that MURAL services are working fine as per the benchmarking.

Note: You can install SMI only in a Standard pack or a Medium pack.

To configure SMI, perform the following steps:

- 1. Log into the RGE node master node.
- 2. Execute the following command to copy the active GMS file from the GMS node to the RGE master node:

```
> en
# _shell
# cd /var/home/root
# scp admin@<GMS Master IP/Hostname>:/config/gms/active-
configuration/resolved_active.xml .
```

Execute the following commands to install SMI on the RGE master node:

```
# cd /var/home/root
# tar -xvzf pkg_dashboard.tgz
# ./install_dashboard.sh
```

The output may resemble as follows:

```
install dashboard.sh:msg: Usage.....
    install dashboard.sh:input: Enter TAR Filename (with full
path) : /var/home/root/dashboard.tgz
    install dashboard.sh:input: Enter GMS XML Filename (with
full path) : /var/home/root/resolved active.xml
   install dashboard.sh:input: Enter Management Network Name
used in above XML[MgmtNW]: MgmtNW
   install dashboard.sh:msg: Network Name is : MgmtNW
   install dashboard.sh:msg: Extracting tar ball into node
. . .
   Stopping pm:
 OK ]
   Starting pm:
```

```
install_dashboard.sh:msg: Dashboard configuration is done
successfully!!!!

install_dashboard.sh:msg: Start Dashboard from UI by
http://<This node IP>:15443
#
```

Note: Provide the value for "Management Network Name" attribute as specified in the resolved_active.xml file.

- 4. Execute the following commands to check if SMI processes have started successfully:
 - To check if grafana is up:

```
# ps -ef|grep grafana
```

The output may resemble as follows:

```
admin 4300 2653 0 14:43 ? 00:00:00

/opt/grafana/bin/grafana-server -homepath=/opt/grafana

admin 6669 31484 0 14:44 pts/1 00:00:00 grep

grafana
```

• To check if graphite and carbon-cache are up:

```
# ps -ef|grep graph
```

The output may resemble as follows:

```
admin 3313 2653 0 14:43 ? 00:00:00
```

```
/usr/local/bin/python /opt/graphite/bin/carbon-cache.py -
-nodaemon --logdir=/var/log --pidfile=/var/run/carbon-
cache.pid start
         5546 2653 1 14:43 ?
admin
                                      00:00:00
/usr/local/bin/python /usr/local/bin/gunicorn django --
bind=127.0.0.1:12040 --log-file=/var/log/qunicorn-
graphite/gunicorn.log --preload --
pythonpath=/opt/graphite/webapp/graphite --
settings=settings --workers=3 --pid=/var/run/gunicorn-
graphite/gunicorn-graphite.pid
admin
         5753 5546 0 14:43 ?
                                      00:00:00
/usr/local/bin/python /usr/local/bin/qunicorn django --
bind=127.0.0.1:12040 --log-file=/var/log/gunicorn-
graphite/gunicorn.log --preload --
pythonpath=/opt/graphite/webapp/graphite --
settings=settings --workers=3 --pid=/var/run/gunicorn-
graphite/gunicorn-graphite.pid
         5773 5546 0 14:43 ?
admin
                                     00:00:00
/usr/local/bin/python /usr/local/bin/qunicorn django --
bind=127.0.0.1:12040 --log-file=/var/log/gunicorn-
graphite/gunicorn.log --preload --
pythonpath=/opt/graphite/webapp/graphite --
settings=settings --workers=3 --pid=/var/run/gunicorn-
graphite/gunicorn-graphite.pid
admin
         5779 5546 0 14:43 ?
                                     00:00:00
/usr/local/bin/python /usr/local/bin/gunicorn django --
bind=127.0.0.1:12040 --log-file=/var/log/gunicorn-
graphite/gunicorn.log --preload --
pythonpath=/opt/graphite/webapp/graphite --
```

```
settings=settings --workers=3 --pid=/var/run/gunicorn-graphite/gunicorn-graphite.pid

admin 6702 31484 0 14:44 pts/1 00:00:00 grep
graph
```

Note the running statuses of the graphite and carbon-cache processes as highlighted in the preceding sample output.

5. Execute the following commands:

```
# cli -m config
(config) # cluster master self
(config) # quit
```

6.4 Starting UI Processes and Verifying Data

Start the UI processes and verify UI data. Ensure that the URL is set up in the DNS for the production system.

Starting the Rubix Tomcat Instance on Both Nodes

Note: You should only start UI Tomcat instances after at least two hours of data has been pushed into the Insta node.

Log into the master UI node.

```
> en
# conf t
```

If RGE and DPI UI are running on same node, execute the following command:

```
(config)# rubix modify-app rge set adv-attribute
rubixReportQueueMax value 1
(config)# write memory
```

2. Run the following commands to start the EDR process.

```
(config) # pm process rubix restart
(config) # rubix modify-app atlas enable
(config) # rubix modify-app atlas modify-instance 1 enable
(config) # write memory
```

Check the tomcat process status using command:

```
(config) # rubix status application atlas
```

Note: Ensure the running status of above service as Current Status: running before starting the next process.

3. Run the following commands to start the other processes:

```
> en
# conf t
(config) # pm process rubix restart
(config) # rubix modify-app ApplicationName enable
(config) # rubix modify-app ApplicationName modify-instance 1 enable
(config) # write memory
```

Where *ApplicationName* is replaced by the following applications in the same order:

- bulkstats
- reportAtlas
- rge
- ruleEngine (if Anomaly or BulkStat is enabled)

Check the tomcat process status using command:

```
(config) # rubix status ApplicationName atlas
```

Note: Ensure the running status of above service as Current Status: running before starting the next process. Check the corresponding rubix.log file to ensure that Atlas application is started properly without any exception.

- 4. Log into the standby node and repeat Steps 2 and 3.
- 5. Access the UIs by going to the URL https://domain-name:6443/

through your browser.

The domain name to be used is the one which was provided at the time of initial configuration through GMS for the UI nodes configuration details. For example:

```
URL: https://demo.cisco.com:6443/
Username: admin
Password: admin123
```

Note: Since the common certificate installation procedure is not finalized, you must click the same URL for the BulkStats and RGE ports once before opening the actual URL.

Visit the following ports once and accept the certificates:

```
https://domainName-report:20443/
https://domainName-report:30443/
```

For example:

```
https://demo-report.cisco.com:20443/
https://demo-report.cisco.com:30443/
```

If the Anomaly feature is enabled, also run the command on port 50443. For example,

```
https://demo-report.cisco.com:50443/
```

Note: Once the installation is completed, ensure to back up the configurations. Refer to the *Operations and Troubleshooting Guide* for more information.

6.5 Updating Whitelists

After running MURAL system for two-three hours, run the following command from master node to generate updated whitelists:

```
# pmx subshell aggregation_center
pm extension (aggregation center) > generate whitelist
Triggered Whitelist Generation; Check status via 'show whitelist
```

```
status' command

pm extension (aggregation center)> quit

pm extension> quit

#
```

Observe the categorization in UI after two hours to see the effects of whitelists update.

6.6 Setting Up Offline Reports

This topic provides information related to the configuration required for offline reports.

6.6.1 Uncategorized URL, UA, and TAC Reports

Create a file named serverFile_uncatReports on the master node containing the destination information, to which the uncategorized URL, UA, and TAC reports would be copied.

1. The serverFile_uncatReports file contains the entries for the data transfer destination location. This file has the following format:

```
IP, username, password, location-to-copy-reports

For example,

192.168.156.96, admin, admin@123, /data/offline_uncat_reports
```

Note: The delimiter in this file must be ", " (comma followed by a space).

2. Log into the master node and navigate to the /data/work subdirectory:

```
> en
# _shell
# cd /data
# cd work
```

3. Create the serverFile uncatReports file:

```
# vi /data/work/serverFile_uncatReports
192.168.156.96, admin, admin@123, /data/offline_uncat_reports
```

Note: For the SCP protocol, the destination path should be the destination server. The destination path is not required for SFTP.

4. Create the same file on the standby node.

6.6.2 Tethering Reports

Create two files called serverFile_tethering and serverFile_tethering_sub-scribers_report with details of the ASR gateways, where the TAC, OS or UA databases, and subscriber reports created as a result of tethering processing, need to be pushed.

1. The serverFile_tethering file contains the entries for the data transfer destination location. This file has the following format:

```
Gateway-IP, gateway-username, gateway-password, location-to-copy-reports
```

Where:

- Gateway-IP is the ASR5K gateway IP address
- gateway-username is the username for logging into ASR5K Gateway
- gateway-password is the corresponding password to the username
- location-to-copy-reports is the location on the ASR5K Gateway machine where databases need to be copied
- 2. Log in to the master node:

```
> en
# _shell
```

3. Go to the data directory and create a sub-directory named work:

```
# cd /data
# mkdir work
```

4. Go to the work subdirectory and create the files:

```
# cd work
# vi /data/work/serverFile_tethering
```

```
192.168.156.96, admin, admin@123, /data/tethering_ibs
# vi /data/work/serverFile_tethering_subscribers_report

192.168.156.96, admin, admin@123, /data/tethering_subs
```

Note: The delimiter in this file must be ", " (comma followed by a space).

5. Create the same file on the standby node as well.

For the SCP protocol, the destination path should be present at the destination server. This is not required for SFTP.

This file can have multiple rows of this kind.

6.6.3 Rule Base Reports

Create a file with details of ASR IP addresses, access the details and report the destination paths.

1. Log in to the master Name node and run the following commands:

```
> en
# _shell
# cd /data
# mkdir work
# cd work
# vi /data/work/serverfile_Rulebase
192.168.156.96, admin, admin@123, /data/ruleBase_reports
```

2. Create a similar file on the standby Name node as well.

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7. Verifying Installation with Dummy Data

If real input feed is not available due to any reason, you can verify the installation and identify configuration issues by running the custom utility.

This custom utility performs the following functions:

- · Data Generator
 - Generates EDR and Bulkstats feeds with the configurable parameters including input header and input file name.
 - Sets up configuration required for collector.
 - Sets up IB specific configuration including Bulkstats.
 - Creates new iNSTA database.
- Job Configurations
 - Stops all jobs and removes HDFS .done file.
 - Configures the job with parameters defined in the config.txt file.
 - Configures Rubix by enabling atlas application on Rubix servers.
 - Runs and monitors the jobs.
 - · Checks disk cache size.
- Cleanup
 - Deletes the content from the /data/ib/ folder on all the servers.
 - Deletes the content from the /data/atlasData/ folder on Rubix servers.
 - Removes data from the /data/collector/edrflow_backup, /data/collector/edrhttp_backup, and /data/collector/bulkstats_
 files backup/test/ folders on all the namenodes.
 - Removes the HDFS-related contents from the /IB/, /local/IB/,/data/ib/, and /data/output/ folders.

- Removes the HDFS-related content from the /data/EDR_EDRSubcrBytesAgg_lastSuccess, /data/EDR_SubscriberDeviceMPH_ lastSuccess, /data/EDR_EDRSubcrDev_lastSuccess, and /data/EDR_EDRTopN_lastSuccess folders.
- Removes HDFS-related content from the /data/TEST/edrhttp/,
 and /data/TEST/edrflow/ folders.
- Removes disk cache (/data/diskstore/UI-EDR) from all the Rubix servers.
- Removes Bulkstats cache (/data/diskstore/bulkstats-<hostname>) from all the RGE nodes (applicable only if bulkstat is enabled).
- Reverts the system to its original configurations (settings made before executing the utility).

7.1 Prerequisite

The following table lists the parameters and their default values that are required to be filled in the config.txt file available at /opt/etc/scripts/DummyData.

Group	Parameter Name	Default Value	Descrip- tion
COMMON_	jobName	CoreJob, EDR, and CubeExporter	Jobs that
CONF			are con-
			figured, ini-
			tiated, and
			monitored
			by the util-
			ity.
	edrFlowPath	/data/TEST/edr-	Path where
		flow/%Y/%M/%D/%H/%mi	collector
			puts the
			dummy
			data output
			for edrflow.
	edrHttpPath	/data/TEST/edrht-	Path where
		tp/%Y/%M/%D/%H/%mi	collector
			puts the
			dummy
			data output
			for edrhttp.

Cuann	Parameter	Default Value	Descrip-
Group	Name	Default Value	tion
	isBulk-	true	Flag indic-
	statEnabled		ating if
			bulkstats
			need to be
			configured
			by the util-
			ity to ini-
			tiate
			bulkstats
			pipeline.
			Note: The
			version of
			the Bulk-
			stats file is
			19.
	bulk-	/data/TEST/bulkStat-	Path where
	statInputPath	s/%Y/%M/%D/%H/%mi	collector
			puts the
			dummy
			data output
			for bulk-
			stats.
	gmsVip	None	Virtual IP
			address of
			the GMS
			node for
			parsing the
			active XML.

Group	Parameter Name	Default Value	Descrip- tion
	edrFilePattern	None Note: Ensure that this value is same as the value set for collector. To obtain the collector value, execute the command, echo show running-config full cli -m config grep edr grep filename-format awk '{print \$NF}' sort -nu.	edr file pat- tern in which input data is required.
GENERATO- R_CONF	edrflow_header	<default header=""></default>	Input edr- flow file header required for data generation. Ensure to update it based on business require- ment.
	edrhttp_header		Input edrhttp file header required for data generation. Ensure to update it based on business require- ment.

7.2 Assumptions

Refer to the following assumptions before using this utility:

- The Bulkstats generator version 19 is used.
- The anomaly jobs are not configured.
- The setup is freshly manufactured with no data in collector input/output paths and empty disk cache.
- After successful execution of the full pipe, separate script is run to clean the data from the system for all modules as follows:
 - a. Collector— input local path and output hdfs path
 - Jobs output and intermediate path (for example, last successful path for EDR actions)
 - c. iNSTA— database used for dummy execution
 - d. Rubix— diskcache and /data/atlasData ibs
 - e. IBs that are updated or generated as part of the process
- The database used in iNSTA is hardcoded as TEST_MURAL and TEST_ BULKSTATS. The default database is hardcoded as DATABASE_MURAL and BULKSTATS.
- The time range and data sizes are hardcoded.
- The cleanup IB procedure reverts any changes done in the IB manually.
- The setOozieTime script is executed after the cleanup action.
- The config.txt is correctly filled. Refer to the table in the "Prerequisite" on page 66.
- If the tool is stopped in between due to any reason, you must run the dummy script with option cleanup first before proceeding further.
- The whole pipeline is executed in the live mode.

7.3 Run the Complete Pipe

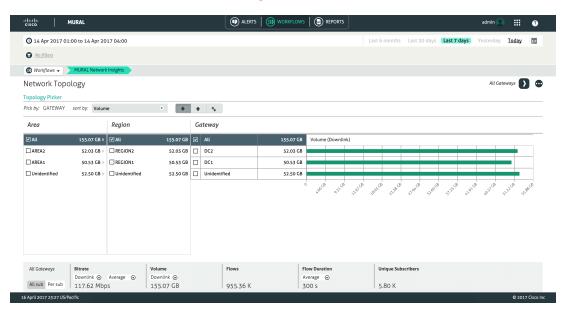
- 1. Log into the Master Namenode.
- 2. Update the config.txt file available at /opt/etc/scripts/DummyData as described in the "Prerequisite" on page 66.
- 3. Execute the script as follows:

```
[admin@VM-MUR-GCN1 DummyData] # cd /opt/etc/scripts/DummyData
[admin@VM-MUR-GCN1 DummyData]# python DummyData.py
*********
Welcome to the Dummy Data tool :
This tool gives you the option of creating dummy data and run
multiple jobs on it so that UI can be seen with dummy data
Once dummy data is populated, this tool also gives the option
of cleaning up the dummy data and revert the system to its
original state
Input required : /opt/etc/scripts/DummyData/config.txt
Logs Path: /opt/etc/scripts/DummyData/log.txt
*********
Enter valid input from below options :
1. Run complete pipe
2. Cleanup the system
3. Exit
Have you entered the proper values in config.txt file . Enter
ves or no
yes
Please check /opt/etc/scripts/DummyData/log.txt for logs
Welcome to Mural 4.0
Execution finished . Now check UI for data
```

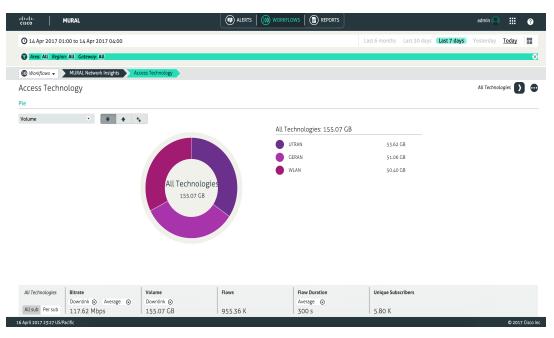
Refer to the following images that illustrate data in the MURAL UI after running the complete pipeline.

Note: Actual data in the UI may vary by two percent.

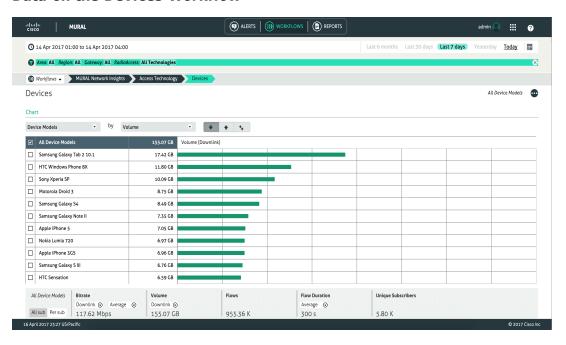
Data on the MURAL Network Insights Workflow



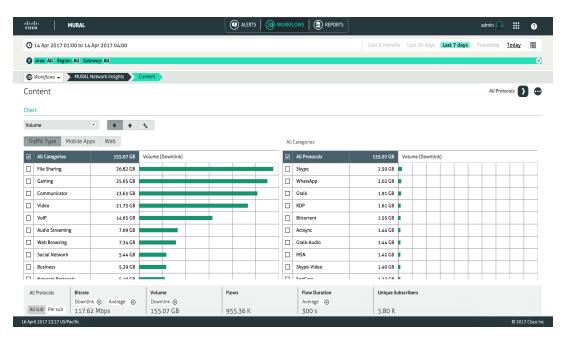
Data on the Access Technology Workflow



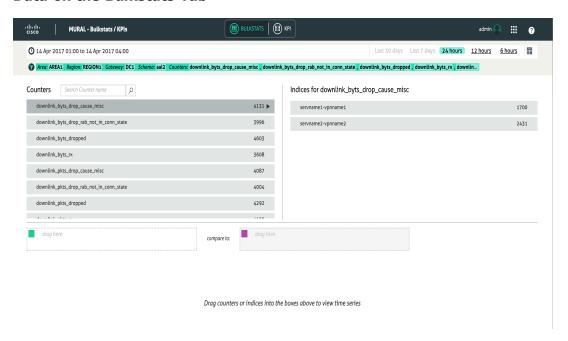
Data on the Devices Workflow



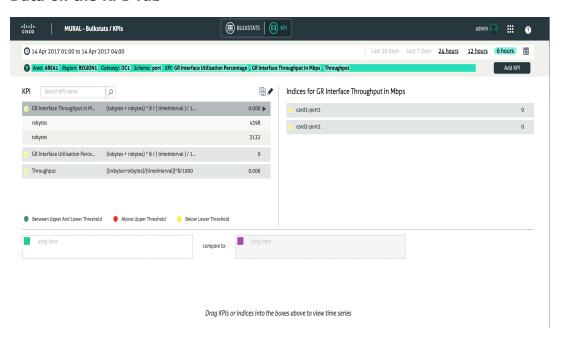
Data on the Content Workflow



Data on the Bulkstats Tab



Data on the KPI Tab



7.4 Clean up the Pipe

Execute the script as follows:

```
[admin@VM-MUR-GCN1 DummyData] # cd /opt/etc/scripts/DummyData
[admin@VM-MUR-GCN1 DummyData] # python DummyData.py
*********
Welcome to the Dummy Data tool :
This tool gives you the option of creating dummy data and run
multiple jobs on it so that UI can be seen with dummy data
Once dummy data is populated, this tool also gives the option of
cleaning up the dummy data and revert the system to its original
state
Input required : /opt/etc/scripts/DummyData/config.txt
Logs Path: /opt/etc/scripts/DummyData/log.txt
********
Enter valid input from below options :
1. Run complete pipe
2. Cleanup the system
3. Exit
Have you entered the proper values in config.txt file . Enter yes
or no
yes
The Cleanup will do the following things :
1. It will delete all folder except /data/CoreJob/config from
directory /data/CoreJob on local file system from all namenodes
 2. It will delete the /data/ib/ contents on local file system
from all servers
3. It will delete the contents of /data/atlasData/ on local file
system from rubix servers
4. It will remove data from /data/collector1/bulkstats files
backup/GMPLAB4/, /data/collector/bulkstats_files_backup/DC1/,
/data/collector/bulkstats files backup/DC2/,
```

```
/data/collector/bulkstats files backup/DC1/,
/data/collector/bulkstats files backup/GMPLAB1/,
/data/collector/bulkstats files backup/delhi/,
/data/collector/bulkstats files backup/DC2/,
/data/collector/bulkstats files backup/DC1/,
/data/collector/bulkstats files backup/DC2/,
/data/collector/bulkstats files backup/DC2/,
/data/collector/bulkstats files backup/DC1/,
/data/collector/bulkstats files backup/DC2/,
/data/collector1/edrflow backup, /data/collector1/edrhttp backup on
local file system from all namenodes
5. It will remove the hdfs contents from the path : /IB/,
/local/IB/,/data/ib/, /data/output/
6. It will remove the hdfs content from the path:
/data/CoreJob,/data/EDR EDRSubcrBytesAgg lastSuccess,/data/EDR
SubscriberDeviceMPH lastSuccess,/data/EDR EDRSubcrDev
lastSuccess,/data/EDR EDRTopN lastSuccess
7. It will remove hdfs content from the path
/data/TEST/edrhttp/,/data/TEST/edrflow/ and /data/TEST/bulkStats/
(if bulkstat is enabled)
8. It will remove diskcache (/data/diskstore/UI-EDR) from all
rubix servers
9. It will remove bulkstats cache (/data/diskstore/bulkstats-
<hostname>) from all rge nodes (applicable only if bulkstat is
enabled)
 Do you want to proceed : yes or no yes
Welcome to Mural 4.0
resolved active.xml
                                                 100% 1618KB
1.6MB/s 1.6MB/s 00:00
```

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Please check /opt/etc/scripts/DummyData/log.txt for logs Cleanup finished Successfully

8. File Pattern Regular Expression

This topic provides information about the regular expression for the EDR and collector files.

The following list provides detailed description for the using the regular expression for EDR and Collector file names:

- Ensure to provide different input paths for each new gateway being added.
- The /edr-file-path and /bulkstat-file-path should always start with a forward slash (/).
- The ASR should send the gateway name in place of %DC, as specified in the file name pattern in the Collector configurations.
- If the filenames will have file extensions of .gz or .txt, then you must provide ".*" in the file name format configuration when adding the gateway.
- All incoming files should contain the string as per their type in the file
 name; that is, flow EDR files should contain the string "flow" delimited by
 an underscore (_) or hyphen (-) and similarly HTTP EDR files must contain
 string "http" delimited by an underscore (_) or hyphen (-) (so combinations
 would also work , like "_flow-" or "-http_").
- All collector (internal) IPs can be provided with comma (,) separated values like 10.10.10.133,10.10.10.134

Following are the guidelines and samples to help in configuring filename patterns and collector configurations:

FileNam- e pat- tern	Example		Regex for EDR file- name	Regex for collector Filename
Gate-	Gate-	MMDDYYYY-	* *	%DC_*_
				*_%MM%DD%YYYY%h-
· ·	name_			h%mm%ss*.gz
(multiple	_			1175111117000 1g2
, ,	str2_			
	str3_			
arated by				
	timestam-	-		
	p_str4.gz			
hyphen	P_009_			
or both)_				
flow_				
timestam-	-			
p_str4.gz				
Gate-	Gate-	MMDDYYYY-	*_*_	%DC_*_
way-	way-	hhmmss	*_%MM%DD%YYYY%-	*_%MM%DD%YYYY%h-
	name_		hh%mm%ss_*_*.gz	h%mm%ss*.gz
(multiple	str1_			
strings	str2_			
sep-	str3_			
arated by	flow_			
under-	timestam-			
score or	p_str4_			
hyphen	str5.gz			
or both)_				
flow_				
timestam-				
p_str4_				
str5.gz				

FileName e pat- tern	Example	TimeStam- p	Regex for EDR file- name	Regex for collector Filename
Gate-	Gate-	MMDDYYYY-	*_*_*_	%DC_*_*_
way-	way-	hhmmss	*_%MM%DD%YYYY%-	*_%MM%DD%YYYY%h-
name_	name_		hh%mm%ss_*.gz	h%mm%ss*.gz
(multiple	str1_			
strings	str2_			
sep-	str3_			
arated by	flow_			
under-	str4_			
score or	timestam-	-		
hyphen	p_str5.gz			
or both)_				
flow_				
string_				
timestam	-			
p_				
string.gz				

FileName e pat- tern	Example	TimeStam- p	Regex for EDR file- name	Regex for collector Filename
Gate-	Gate-	MMDDYYYY-	* * * *	%DC_*_*_
way-	way-	hhmmss	*_%MM%DD%YYYY%-	*_%MM%DD%YYYY%h-
name_	name_		hh%mm%ss_*_*.gz	h%mm%ss*.gz
(multiple	str1_			
strings	str2_			
sep-	str3_			
arated by	flow_			
under-	str4_			
score or	timestam-			
hyphen	p_str5_			
or both)_	str6.gz			
flow_				
string_				
timestam				
p_string_				
string.gz				

FileName e pat- tern	Example	TimeStam- p	Regex for EDR file- name	Regex for collector Filename
Gate-	Gate-	YYYYMMDD-	* * * *	%DC_*_*_
way-	way-	hhmmss	*_%YYYY%MM%DD%-	*_%YYYY%MM%DD%h-
name_	name_		hh%mm%ss_*_*.gz	h%mm%ss*.gz
(multiple	str1_			
strings	str2_			
sep-	str3_			
arated by	flow_			
under-	str4_			
score or	timestam-	-		
hyphen	p_str5_			
or both)_	str6.gz			
flow_				
string_				
timestam				
p_string_				
string.gz				

FileNam- e pat- tern	Example	TimeStam- p	Regex for EDR file- name	Regex for collector Filename
Gate-	Gate-	MMDDYYYY-	*_*_*_	%DC_*_*-
way-	way-	hhmmss	*_%MM%DD%YYYY%-	*_%MM%DD%YYYY%h-
name_	name_		hh%mm%ss_*_*.gz	h%mm%ss*.gz
(multiple	str1_			
strings	str2_			
sep-	str3_			
arated by	flow-			
under-	str4_			
score or	timestam [.]			
hyphen	p_str5_			
or both)_	str6.gz			
flow-				
string_				
timestam-				
p_string_				
string.gz				

- It is mandatory to send gateway name as the first substring in EDR files, followed by an underscore (_) character.
- 'flow' can be replaced with 'http'.
- If timestamp is in MMDDYYYYhhmmss then set %MM%DD%YYYY%h-h%mm%ss in Regex pattern.
- If timestamp is in YYYYMMDDhhmmss then set %YYYY%MM%DD%h-h%mm%ss in Regex pattern.

9. Mandatory Parameters for Incoming ASR Files

The following is the list of mandatory headers that need to be present in files coming from the ASR so that the MURAL system can deduce meaningful information.

Note: MURAL recommends ASR files to be of 10MB compressed size for optimum performance.

9.1 Mandatory Attributes for Flow EDRs for MURAL

Flow EDR data sent by the ASR platform to the MURAL system must contain the following attributes:

- · flow-end-time
- flow-start-time
- · radius-calling-station-id
- sn-app-protocol
- p2p-protocol
- sn-server-port
- sn-volume-amt-ip-bytes-downlink
- sn-volume-amt-ip-pkts-uplink
- sn-volume-amt-ip-pkts-downlink
- sn-volume-amt-ip-bytes-uplink
- tcp-os-signature
- bearere-3gpp imei

Sample:

#sn-start-time, sn-end-time, radius-calling-station-id, sn-server-port, sn-app-protocol, sn-volume-amt-ip-bytes-uplink, sn-volume-amt-ip-bytes-downlink, sn-volume-amt-ip-pkts-uplink, sn-volume-amt-ip-pkts-downlink, p2p-protocol, ip-server-ip-address, bearer-3gpp rat-type, voip-duration, sn-direction, traffic-type, bearer-3gpp

```
imei, bearer-3gpp sgsn-address, bearer-ggsn-address, sn-flow-end-
time, sn-flow-start-time, radius-called-station-id, bearer-3gpp user-
location-information, sn-subscriber-port, ip-protocol, sn-
rulebase, tcp-os-signature, bearer-3gpp charging-id

1381518310, 1381518337, 10000000018, 70000, 29, 20000, 20000, 182, 36, iax, 27
.9.126.155, 2, 1, FromMobile, ,, 2.2.2.1, 27.23.157.2, 1381518337, 13815183
10, Sushfone-2, 231-10-1073-10065, 43769, 1985, rb31, , 2
```

9.2 Mandatory HTTP EDR Attributes for MURAL

HTTP EDR data sent to the MURAL system must contain the following attributes:

- sn-start-time
- sn-end-time
- transaction-downlink-packets
- transaction-uplink-packets
- transaction-downlink-bytes
- transaction-uplink-bytes
- http-content type
- radius-calling-station-id
- http-User-Agent
- http-URL
- http-host
- http-reply code
- tcp-os-signature
- bearer-3gpp imei

Sample:

```
#sn-start-time, sn-end-time, radius-calling-station-id, transaction-
uplink-bytes, transaction-downlink-bytes, ip-subscriber-ip-
address, ip-server-ip-address, http-host, http-content type, http-
url, voip-duration, traffic-type, transaction-downlink-
packets, transaction-uplink-packets, bearer-3gpp rat-type, radius-
called-station-id, tcp-os-signature, bearer-3gpp imei, http-request
method, http-reply code, http-user-agent

1381518310,1381518338,1000000019,15000,15000,1.1.1.1,27.2.248.155,i
mages.craigslist.org, image/png, images.craigslist.org, 11,,60,1,1,Sus
hfone-1,,,GET,506 Variant Also Negotiates, "Dalvik/1.6.0 (Linux; U;
Android 4.0.3; Galaxy Nexus Build/ICL53F)"
```

9.3 ASR-Side Configuration

The corresponding configuration on the side of the ASR platform is as follows:

```
edr-format edr-flow-format
attribute sn-start-time format seconds priority 10
attribute sn-end-time format seconds priority 20
attribute radius-calling-station-id priority 30
rule-variable bearer 3gpp imsi priority 35
attribute radius-called-station-id priority 40
attribute sn-volume-amt ip bytes uplink priority 50
attribute sn-volume-amt ip bytes downlink priority 60
attribute sn-volume-amt ip pkts uplink priority 70
attribute sn-volume-amt ip pkts downlink priority 80
rule-variable bearer 3gpp imei priority 90
rule-variable bearer 3gpp rat-type priority 100
rule-variable p2p protocol priority 110
attribute sn-app-protocol priority 120
attribute sn-parent-protocol priority 130
rule-variable ip protocol priority 140
rule-variable traffic-type priority 150
attribute sn-direction priority 160
```

```
rule-variable ip server-ip-address priority 170
attribute sn-server-port priority 180
rule-variable ip subscriber-ip-address priority 190
attribute sn-subscriber-port priority 200
rule-variable bearer 3gpp sgsn-address priority 210
rule-variable bearer ggsn-address priority 220
rule-variable bearer 3gpp user-location-information priority 230
rule-variable bearer 3gpp2 bsid priority 240
attribute sn-flow-start-time format seconds priority 260
attribute sn-flow-end-time format seconds priority 270
rule-variable tcp os-signature priority 290
rule-variable tethered priority 300
attribute sn-rulebase priority 310
#exit
edr-format edr-http-format
attribute sn-start-time format seconds priority 10
attribute sn-end-time format seconds priority 20
attribute radius-calling-station-id priority 30
attribute radius-called-station-id priority 40
rule-variable http host priority 70
rule-variable http content type priority 80
attribute transaction-downlink-bytes priority 90
attribute transaction-uplink-bytes priority 100
attribute transaction-downlink-packets priority 110
attribute transaction-uplink-packets priority 120
rule-variable bearer 3gpp imei priority 130
rule-variable bearer 3gpp rat-type priority 140
rule-variable http reply code priority 150
rule-variable http url priority 160
rule-variable http referer priority 170
rule-variable http user-agent priority 180
#exit
```

10. Understanding the CIQ Sheet

Customer Information Questionnaire (CIQ) sheet provides key information related to configuration of the network and storage. CIQ sheet serves as a reference document for the various values related to network, clusters, nodes and storage. The CIQ sheet is has following tabs:

- "MiscInfo" below
- "NetworkInfo" on the next page
- "ClusterInfo" on page 91
- "NodeInfo" on page 91
- "StorageInfo" on page 92

10.1 MiscInfo

The MiscInfo tab provides miscellaneous information, for example site name. The information provided in this tab is used for providing the names of various XMLs generated during the installation process.

The following table describes fields in the MiscInfo tab.

Field Name	Description	Example
XML File	Name of the XML file to be created by system	Mural_Hardware_
Name	after uploading the CIQ sheet.	StandardPack.xml
Site Name	Name of the site.	InterNap
HW Type	The type of hardware used at the site.	Cisco
Banner	The welcome text to be displayed on the con-	Welcome to Mural
	sole	Standard Pack
Set GSM as	Whether to use GSM server as NTP server.	FALSE
NTP		
CIQ Tem-	The current version of the CIQ sheet.	1.0
plate Ver-		
sion		

10.2 NetworkInfo

The NetworkInfo tab provides information related to various network parameters that are required to be configured. The network information is categorized into VLAN, UCS Management Interfaces and Misc Network.

The following table describes fields in the NetworkInfo tab.

Field Name	Description	Example
VLAN		
Network Name	Name of network, whether public or management.	MgmtNW
Interface	The name of the interface.	eth0
Network Type	The type of network, whether normal or management.	Mgmt/Data
Network Prefix	The network prefix for the IP.	192.168.188.0
Subnet	The subnet or the value of subnet.	24
Vlan ID	The Vlan ID.	Not in use
No of Addresses	Number of IP addresses to be used.	Not in use
Remark	The cell is provided to be used for providing and additional information.	Not in use
UCS Manageme	ent Interfaces	
Fabric A IP	Fabric IP of interface A.	Not in use
Fabric B IP	Fabric IP of interface B.	Not in use
Cluster VIP	UCS manager IP.	17.10.10.9
Domain	domain name used for login to UCS.	native
Username	username to login to the UCS manager.	username
Password	Password to login to the UCS manager.	password
Misc Network		
Default Gateway	The default gateway IP.	172.30.0.1
DNS	The DNS IP.	103.14.2.35
NTP IP	NTP server IP.	103.14.2.37
NTP Version	The version of the NTP.	4

Field Name	Description	Example
SNMP Com-	Name of the SNMP used.	cisco
munity Name		
SNMP Receiver	The IP of the SNMP server.	172.30.17.75
IP		
SNMP Port	The port of the SNMP server.	162

10.3 ClusterInfo

The ClusterInfo tab provides information related to various clusters to be created on the hardware. It provides information such as Clustername, Cluster interface, cluster VIP and so on.

The following table describes fields in the ClusterInfo tab.

Field Name	Description	Example
Cluster Name	Name of the cluster.	cmp-clu
Cluster Type	Type of the cluster setup.	1+1 HA
Cluster Inter-	Name of the interface connection for the	eth0
face	cluster.	
Eth0 VIP	VIP of eth0 interface.	192.168.188.75
Eth1 VIP	VIP of eth1 interface.	172.30.17.75
Eth2 VIP	VIP of the eth2 interface.	172.30.17.67

10.4 NodeInfo

The NodeInfo provides detailed information related to each node in the system. It provides information like chassis number, slot number, hostname, cluster name etc. These information are required to uniquely identify each node present in the system.

The following table describes fields in the NodeInfo tab.

Field Name	Description	Example
Chassis Num-	The chassis number in which serverin	c1
ber	installed.	
Slot Number	The slot number where server is installed.	1
Hostname	The host name of the sever.	gms-1
Eth0 MAC	The MAC address of the eth0 interface.	00:A0:D7:42:08:7E
Eth0 IP	The MAC IP of the eth0 interface.	192.168.188.66
Eth1 MAC	The MAC address of the eth1 interface.	00:A0:D7:42:08:6E
Eth1 IP	The MAC IP of the eth1 interface.	172.30.17.66
Eth2 MAC	The MAC address of the eth2 interface.	00:A0:D7:42:08:7E
Eth2 IP	The MAC IP of the eth2 interface.	172.30.17.98
KVM IP	The IP of the KVM assiciated with the server.	17.18.10.0
Cluster Name	The name of the cluster.	gms-clu

10.5 StorageInfo

The StorageInfo provides information related to various parameters of the storage. The storage information provided are classified into two storage information, which provides general storage information and EMC interfaces, which provides information related to the EMC interfaces for the storage.

The following table describes fields in the StorgaeInfo tab.

Field Name	Description	Example		
Storage Information				
Hostname	Host name of the server.	gms-1		
WWID	The WWID of the storage	36006016085003600ead331eb56f7e311		
	associated with the server.			
Component	The name of the components	PGSQL		
	using the assigned storage.			

Field Name	Description	Example		
LUN name	The name of LUN associated	only for information		
	storage.			
LUN size	The LUN size of associated	only for information		
(GB)	storage			
RAID type	The RAID type used for stor-	only for information		
	age.			
EMC Interfaces				
EMC a	EMC interface a.	not in use		
EMC b	EMC interface b.	not in use		
username	Username to connect with	not in use		
	EMC interface.			
password	Password corresponding to	not in use		
	the username to connect			
	with the EMC interface.			