

Region Packs for Cisco UC320W

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This document provides information and instructions about Region Packs, which expand the Cisco UC320W locale options beyond the regions that are included in firmware releases.

About Region Packs

Region Packs are files that provide localization parameters, including telephony parameters, dial plans, phone dictionary, audio files, and time zone lists. Region Packs do not affect the language options for the Cisco UC320W Configuration Utility. The Configuration Utility can be displayed only in the supported languages that are listed in the Release Notes for the installed firmware.

Region Packs are supported in UC320W firmware version 2.1.1(7) and later. Firmware version 2.1.4(3) or later is recommended.

Available Locales

Region Packs are available for the locales listed in the following table.

Locale	Region Pack	Description
Italy	Italy_v2	Italian Dial Plan Expansion (expands the built-in dial plan for Italy)

Locale	Region Pack	Description
Switzerland	Schweiz (Deutsch) (s3)	Swiss locale settings with German audio files and phone dictionary
	Suisse (française) (s2)	Swiss locale settings with French audio files and phone dictionary
	Svizzera (Italiano) (s4)	Swiss locale settings with Italian audio files and phone dictionary
	Switzerland (English) (s1)	Swiss locale settings with English audio files and phone dictionary

Installation

To install a region pack:

STEP 1 Launch the Cisco UC320W Configuration Utility, and log in.

STEP 2 On the *Configuration > Site > Region* page, in the *Add a Region* section, click **From the Cloud**.

Note: This button appears only when the UC320W has an active WAN connection.

STEP 3 In this list, find the region pack that you want, and then click **Install**.

Note: If you have a Region Pack file on your computer, click the **From your PC** button and then select the file.

STEP 4 Select the desired region from the **Region** list.

STEP 5 After completing any remaining configuration tasks, apply the configuration.

The Cisco UC320W is now configured with the selected regional dial plan and call processing tones, the dictionary for the phone display, and the default prompts for the Auto Attendant and the Voicemail Pilot. You may wish to record additional Auto Attendant prompts.

Where to Go From Here

Support	
Cisco Small Business Support Community	www.cisco.com/go/smallbizsupport
Cisco Small Business Support and Resources	www.cisco.com/go/smallbizhelp
Phone Support Contacts	www.cisco.com/go/sbsc
Cisco Small Business Firmware Downloads	www.cisco.com/go/software
Product Documentation	
Unified Communications Cisco UC320W	www.cisco.com/go/uc300
Smart Designs	www.cisco.com/go/partner/smartdesigns
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Cisco Partner Central for Small Business (Partner Login Required)	www.cisco.com/web/partners/sell/smb
Cisco Small Business Home	www.cisco.com/smb

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