



---

## Release Notes

### *Cisco MeetingPlace E-Mail Gateway, Release 4.2.1*

|                             |                      |
|-----------------------------|----------------------|
| <b>Document Type</b>        | <i>Release Notes</i> |
| <b>Document Part Number</b> | <i>OL-6003-01</i>    |
| <b>Revision Date</b>        | <i>01/05/05</i>      |
| <b>Disposition</b>          | <i>Release</i>       |

THE SPECIFICATIONS AND INFORMATION REGARDING THE PRODUCTS IN THIS MANUAL ARE SUBJECT TO CHANGE WITHOUT NOTICE. ALL STATEMENTS, INFORMATION, AND RECOMMENDATIONS IN THIS MANUAL ARE BELIEVED TO BE ACCURATE BUT ARE PRESENTED WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. USERS MUST TAKE FULL RESPONSIBILITY FOR THEIR APPLICATION OF ANY PRODUCTS.

THE SOFTWARE LICENSE AND LIMITED WARRANTY FOR THE ACCOMPANYING PRODUCT ARE SET FORTH IN THE INFORMATION PACKET THAT SHIPPED WITH THE PRODUCT AND ARE INCORPORATED HEREIN BY THIS REFERENCE. IF YOU ARE UNABLE TO LOCATE THE SOFTWARE LICENSE OR LIMITED WARRANTY, CONTACT YOUR CISCO REPRESENTATIVE FOR A COPY.

The Cisco implementation of TCP header compression is an adaptation of a program developed by the University of California, Berkeley (UCB) as part of UCB's public domain version of the UNIX operating system. All rights reserved. Copyright © 1981, Regents of the University of California.

NOTWITHSTANDING ANY OTHER WARRANTY HEREIN, ALL DOCUMENT FILES AND SOFTWARE OF THESE SUPPLIERS ARE PROVIDED "AS IS" WITH ALL FAULTS. CISCO AND THE ABOVE-NAMED SUPPLIERS DISCLAIM ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THOSE OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OR ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE.

IN NO EVENT SHALL CISCO OR ITS SUPPLIERS BE LIABLE FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS OR LOSS OR DAMAGE TO DATA ARISING OUT OF THE USE OR INABILITY TO USE THIS MANUAL, EVEN IF CISCO OR ITS SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

CCSP, the Cisco Square Bridge logo, Follow Me Browsing, and StackWise are trademarks of Cisco Systems, Inc.; Changing the Way We Work, Live, Play, and Learn, and iQuick Study are service marks of Cisco Systems, Inc.; and Access Registrar, Aironet, ASIST, BPX, Catalyst, CCDA, CCDP, CCIE, CCIP, CCNA, CCNP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Empowering the Internet Generation, Enterprise/Solver, EtherChannel, EtherFast, EtherSwitch, Fast Step, FormShare, GigaDrive, GigaStack, HomeLink, Internet Quotient, IOS, IP/TV, iQ Expertise, the iQ logo, iQ Net Readiness Scorecard, LightStream, Linksys, MeetingPlace, MGX, the Networkers logo, Networking Academy, Network Registrar, Packet, PIX, Post-Routing, Pre-Routing, ProConnect, RateMUX, ScriptShare, SlideCast, SMARTnet, StrataView Plus, SwitchProbe, TeleRouter, The Fastest Way to Increase Your Internet Quotient, TransPath, and VCO are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0501R)

*Release Notes, Cisco MeetingPlace E-Mail Gateway 4.2.1*  
Copyright © 2005 Cisco Systems, Inc. All rights reserved.

## Table of Contents

|   |  |          |
|---|--|----------|
| <b>1</b>  | <b>Overview .....</b>                            | <b>4</b> |
| <b>2</b>  | <b>Obtaining Documentation .....</b>             | <b>4</b> |
| <b>3</b>  | <b>Software Compatibility/Requirements .....</b> | <b>4</b> |
|   | 3.1 Operating System.....                        | 4        |
|   | 3.2 MeetingPlace System.....                     | 4        |
|   | 3.3 MeetingPlace Web .....                       | 4        |
| <b>4</b>  | <b>New Features .....</b>                        | <b>5</b> |
|   | 4.1 System Manager Agents .....                  | 5        |
|   | 4.2 Improved Click to Attend Link.....           | 5        |
| <b>5</b>  | <b>Product-Specific Information.....</b>         | <b>5</b> |
| <b>Appendix A MeetingPlace E-Mail Gateway Version 4.2.1.13.....</b> |  | <b>5</b> |
|   | A.1 Bugs Fixed.....                              | 5        |
|   | A.2 Known Issues .....                           | 6        |
| <b>Appendix B MeetingPlace E-Mail Gateway Version 4.2.1.37.....</b> |  | <b>6</b> |
|   | B.1 New or Changed Information .....             | 6        |

## 1 Overview

This document describes on a high level the issues customers should be aware of when installing/using Cisco MeetingPlace E-Mail Gateway, Release 4.2.1. Refer to the System Manager's Guide (SMG) for full feature descriptions.

## 2 Obtaining Documentation

Cisco MeetingPlace documentation and additional literature are available on Cisco.com and the Customer Support Resource Center for Cisco MeetingPlace (CSRC). For more information about obtaining documentation and additional literature, see the *Cisco MeetingPlace E-Mail Gateway SMG*.

To access the most current Cisco MeetingPlace documentation on the World Wide Web, go to <http://www.cisco.com/univercd/home/home.htm> or <http://support.latitude.com/>

To access the Cisco website, go to <http://www.cisco.com>

To access International Cisco websites, go to [http://www.cisco.com/public/countries\\_languages.shtml](http://www.cisco.com/public/countries_languages.shtml)

**Note:** Throughout the remainder of this document, Cisco MeetingPlace is referred to as "MeetingPlace".

## 3 Software Compatibility/Requirements

### 3.1 Operating System

English Windows 2000 Server with Japanese language package (preferred)

English Windows NT Server with Japanese language package

Japanese Windows 2000 Server (preferred)

Japanese Windows NT Server

**Note:** MeetingPlace E-Mail Gateway (otherwise referred to as the SMTP Gateway) will not install correctly on a Windows NT Server machine that is running Windows Terminal Server. This is a known issue and is being investigated. Until this is resolved the gateway cannot be installed on the same machine as Windows Terminal Server.

### 3.2 MeetingPlace System

MeetingPlace 2001 (Version 4.3.0.x) or later.

Gateway SIM 4.2.0.29 or later

### 3.3 MeetingPlace Web

MeetingPlace Web Conferencing 2001 (Version 4.2.5.x) or later.

## 4 New Features

This release of MeetingPlace E-Mail Gateway includes two new features: System Manager Agents and an improved Click to Attend link.

### 4.1 System Manager Agents

System Manager Agents are system-wide parameters configured in MeetingTime. Refer to the MeetingPlace 2001 System Manager's Guide (SMG) for information on how to configure these parameters. This feature is not supported in MeetingPlace E-Mail Gateway version 4.2.0 and below.

When these parameters are configured, the meeting scheduler will receive a reminder e-mail notification when their recurring meeting chain has had a pre-set number of no-show meetings. The notification suggests that they consider canceling the recurring meeting chain. Meeting schedulers will also receive a reminder e-mail notification when their recurring meeting chain is within a pre-specified number of periods before expiration. The notification informs the scheduler that the chain is set to expire and reminds them to schedule another recurring meeting from whichever interface they originally scheduled their meeting if the chain is to continue.

No other notifications are sent out as the recurring meeting continues towards its expiration

### 4.2 Improved Click to Attend Link

A shorter and encrypted Click to Attend link increases the security and manageability of meeting notifications. Clicking on the Click to Attend link brings users to MeetingPlace Web where they can log in and proceed onto the meeting details page.

## 5 Product-Specific Information

By default, the Click to Attend URL will direct the user to the English meeting details page. It is possible to configure MeetingPlace E-Mail Gateway so that if a notification is in Japanese, the Click to Attend URL link will point to the Japanese meeting details page. This is assuming that MeetingPlace Web is installed and supports Japanese, which is only in MeetingPlace Web 4.2.7 and above.

## Appendix A MeetingPlace E-Mail Gateway Version 4.2.1.13

### A.1 Bugs Fixed

#### CR13115 - SMTP e-mail sent with no "To" or "From" field populated

E-mail was sent without "To" and "From" information and getting bounced as a result.

#### CR13575 - Cannot receive notification

User finds that after setting up the system and scheduling some meetings, she does not receive any notifications.

**CR14850 - Language - Group Dflt (English (USA)) does not function**

When user sets the profile language of SMTP 1-3 to Group Dflt (English (USA)) and schedules a meeting inviting SMTP 1-3, SMTP 1-3 receives notification in Japanese instead of English.

**CR13915 - No Japanese Text for Frequency Description in Continuous Meeting Notifications**

When a scheduler whose profile is set to Japanese schedules a continuous meeting, the Frequency description is missing the Japanese text. Instead, it shows the English text twice.

**CR 15879 - E-mail Notification for Bi-Weekly Meeting Misleading**

The bi-weekly meeting notification reads: "Frequency: This meeting is scheduled to occur every second Wednesday for 6 weeks." This is technically misleading as the meeting is actually scheduled for every other week for 12 weeks.

**A.2 Known Issues**

The following is a summary of known issues that are unresolved in MeetingPlace E-Mail Gateway, Version 4.2.1.13. This list is only intended to include issues that are of high priority and of relevance to customers.

Installation takes a very long time in some cases. When the system has other applications and services running and resources are limited, the initialization of the setup program could be very slow. You **must** stop all other applications and services (this could include your previously installed MeetingPlace Agent, MeetingPlace Web Service, etc.) before the installation process.

**CR13209 – Confusing Notification When User is Invited as Part of a Rescheduled Recurring Meeting Chain**

The meeting notification fails to show the difference between a single meeting being rescheduled in the middle of a recurring meeting chain, or a group of meetings being rescheduled from a recurring meeting chain. As a result, the user does not know which they have been invited to a single meeting, or a single meeting plus the remainder of the chain.

**CR12710 – SMTP Notification Stops Processing on Some Occasions**

SMTP notification sometimes stops processing on notifications with attachments.

**Appendix B MeetingPlace E-Mail Gateway Version 4.2.1.37****B.1 New or Changed Information****Setting the Click-to-Attend Link to Use HTTPS**

To set the Click-to-Attend link to use HTTPS, you must change all instances of HTTP to HTTPS in the AttendConfURL registry key and restart SMTP and notification services for these changes to take effect. In this release, the AttendConfURL registry key path was updated to HKEY\_Local\_Machine\SOFTWARE\Latitude\MeetingPlace Notification Gateway\Language URLs\language number.