Your DX80 may operate in one of three modes: Public Mode, Simple Mode or Enhanced Mode. Public Mode is similar to a kiosk mode. Public Mode is not covered by this guide.

In Enhanced Mode the DX80 acts as an Android tablet, the phone part of the unit is then an app referred to as the Call app. Operating modes are set up by your Administrator.

**Simple Mode:** Provides access to the following functions:
- Place calls
- Access your list of Contacts
- Display the list of Recent calls
- Display any Voice Mail (Messages)
- View PC (if applicable)
- Display the Settings menu

**Enhanced Mode:** Requires that you start the Call App before you can use the system as a phone.

To start the Call App tap **Phone** in the left corner of the black bottom bar. The Phone icon is shown in Enhanced Mode only.

The usual Android navigation buttons (**Back**, **Home** and **Recently Used Apps**) are shown when the Call App is running.

**Note** The descriptions provided in this document assume that the system either is in Simple Mode or that the Call App is running.

### Show Self View
Tap the **Call** icon, if needed, then tap the **More** icon (…) in the upper right corner and select **Self-view** from the menu.

### Forward All Calls
1. Tap the **Call** icon, if needed, then tap the **More** icon (…) in the upper right corner and select **Forward all calls**.
2. You will be prompted to specify a target phone number.
3. To cancel **Forward all calls**, repeat the process.

### Turn On Do Not Disturb
Tap the **Call** icon, if needed, then tap the **More** icon (…) in the upper right corner and select **Do not disturb**. Available (and visible) only when feature has been activated by your Administrator.

### Mute a Call
Press the **Microphone mute** button on the right side of the system. To unmute a call, press again.

### Stop Your Video Transmission
Turn the camera shutter counter-clockwise. To resume video transmission, turn shutter clockwise.

### Voicemail
The Message Waiting Icon (MWI) light indicates that you have a new voice message.

**To view your voice messages:**
1. Tap **Recents**.
2. Tap **Call voicemail**.

**Play voice message:**
Tap **Play**.
Place a Call
1. Tap Calls as shown.
2. Tap the Type to call field at the top. Select Keypad or Keyboard.
3. Type in name or number. Possible matches will appear as you type. Alternatively, tap Recents, Favorites, Contacts or Directory in the left column to select whom to call from any of those lists (just tap the one to call).
4. Tap the green Call button to place the call.

Create a Conference
1. From a call, tap Add.
2. Tap the Search or call to add field. This will invoke the virtual keyboard unless you have an external keyboard connected.
3. Key in the name or number. Possible matches will occur as you type. Tap Call.
4. Current call will be put on hold. Tap Merge to combine the calls into a conference.
5. Repeat 1–4 to include more participants.

Leave a Conference
Any conference participant may leave the conference any time by tapping End. This will not affect the conference as such.

Transfer a Call
1. From a call, tap Transfer.
2. Tap the Search or call to add field. This will invoke the virtual keyboard unless you have an external keyboard connected.
3. Key in the name or number. Possible matches will occur as you type. Tap Call.
4. Current call will be put on hold. Tap Transfer to complete the task.

Place a Call on Hold
An active call goes on hold whenever you pick up an incoming or held call, start a new call, initiate a transfer or a conference.
You may also deliberately put a call on hold:
1. Make sure that the call you want to put on hold is highlighted.
2. Tap Hold.
3. Tap the green Resume button to get the call back.

Call History
To view your call history, tap Recents in the left column.

Add Recents to Contacts
You may add any entry from Recents to your list of Contacts.
1. Select an entry in Recents.
2. Tap the Details icon.
3. Tap Add to Contacts and confirm
4. Create new contact, if needed, or assign the entry to an existing.