



# Cisco Virtualization Experience Client Manager Release Notes for Release 4.8.5

---

**Updated: March 26, 2012**

Use these Release Notes with the Cisco Virtualization Experience Client Manager (Cisco VXC Manager) for release 4.8.5.

## Contents

These release notes provide the following information:

- [Introduction, page 1](#)
- [Related Documentation, page 2](#)
- [New and Changed Information, page 2](#)
- [Installation Notes, page 2](#)
- [Important Notes, page 3](#)
- [Known Issues, page 4](#)
- [Caveats, page 4](#)
- [Obtaining Documentation and Submitting a Service Request, page 6](#)

## Introduction

The Cisco VXC Manager Administrator Console is a snap-in to the Microsoft Management Console (MMC). It allows you to quickly view important information about the Cisco VXC clients, and helps you to easily perform all of the device management duties that are required to run and maintain your Cisco VXC environment.



---

**Americas Headquarters:**  
**Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA**

© 2011 Cisco Systems, Inc. All rights reserved.

## Related Documentation

For more information, see the documents available at the following URLs:

### Cisco Virtualization Experience Client 6000 Series

[http://www.cisco.com/en/US/products/ps11976/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps11976/tsd_products_support_series_home.html)

### Cisco Virtualization Experience Client 2000 Series

[http://www.cisco.com/en/US/products/ps11499/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps11499/tsd_products_support_series_home.html)

### Cisco Virtualization Experience Client Manager

[http://www.cisco.com/en/US/products/ps11582/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps11582/tsd_products_support_series_home.html)

## New and Changed Information

This section contains these topics:

- [Platform Support, page 2](#)

## Platform Support

Cisco VXC Manager 4.8.5 provides support for the following hardware platforms:

- Cisco VXC 6215 (SUSE Linux)
- Cisco VXC 2111, 2211 (ThreadX)
- Cisco VXC 2112, 2212 (WTOS)

## Installation Notes

- [Cisco VXC Manager file names and sizes, page 2](#)
- [Supported Operating Systems for Cisco VXC Manager Service Install, page 3](#)
- [Single Installer for Various Installations, page 3](#)

## Cisco VXC Manager file names and sizes

The following table shows the Cisco VXC Manager file names and sizes. You can obtain the files from the Cisco Software Download page at the following URL:

<http://www.cisco.com/cisco/software/navigator.html?mdfid=283759601&i=rm>

File name	Size
VXC-Mv4.8.5.iso	337379328 bytes
VXC-Mv4.8.5.exe	270880768 bytes

The following installation types are supported:

- Full installation of Cisco VXC Manager 4.8.5 in one server
- Full installation of Cisco VXC Manager 4.8.5 components across multiple servers

## Supported Operating Systems for Cisco VXC Manager Service Install

- Microsoft Windows 2003 Standard or Enterprise Server with R2 SP2- English, French, German, Spanish, Simplified Chinese, Japanese
- Microsoft Windows 2008 Enterprise R2 64 bit (Standard & Enterprise) - English, French, German, Spanish, Simplified Chinese, Japanese
- Microsoft Windows 7 Enterprise 32 bit - English, French, German, Japanese, Spanish, Simplified Chinese
- Microsoft Windows 2008 SP1 32 bit OS (Standard & Enterprise) - English
- Microsoft Windows XP SP3 - English

### Single Installer for Various Installations

This version of Cisco VXC Manager supports installation on both US English and other localized Operating Systems, listed above, using the same installer (there is no separate INT version). However, Cisco VXC Manager itself is not localized for any of the above languages.

## Important Notes

This section provides general information about using and supporting the Cisco Virtualization Experience Client Manager in your system:

- [Microsoft Management Console Version Supported, page 3](#)
- [Supported Databases, page 3](#)

## Microsoft Management Console Version Supported

- Microsoft Management Console 3.0

## Supported Databases

The installer for Cisco VXC Manager 4.8.5 will install Microsoft SQL Express 2005 by default or allow users to specify an existing database installation which must be one of the following.

- Microsoft SQL Server 2005 - English
- Microsoft SQL Server 2008 - English
- Microsoft SQL Express 2005- English (default)
- Microsoft SQL Express 2008 - English

Ensure that SQL Server service is running under Administrator login.

# Known Issues

Table 2 describes the known issues associated with the Cisco VXC Manager.

**Table 1**      **Known Issues**

Issue	Workaround
Running the VXC-M installer from a non-primary partition (for example, the E:\ drive) does not configure the WebDAV in IIS Manager.	Copy and Run the VXC-M installer from the primary partition (normally the C:\ drive).
Image sizes of 2 GB or more fail to synchronize with the remote software repository in HTTPS mode.  This issue is not applicable to Cisco VXC clients. It is only applicable when managing certain third-party clients.	Set the uploadReadAheadSize property in the applicationHost.config file on IIS7.5 to resolve the issue.  Otherwise, set Ignore Client Certificates in the IIS aspx files that handle file uploads.
If an image is pulled and its .rsp file contains command=%imageread%, if the user exports the .rsp file and then re-registers it in Cisco VXC Manager, the image is not displayed under DDC on Primary tab.	Before re-registering the package, the .rsp file needs to be modified with command=%imagewrite%.
The option to enable device security is disabled under Configuration Manager > Preferences. The device security feature is not applicable to Cisco VXC clients.	None

## Caveats

This section contains these topics:

- [Using Bug Toolkit, page 4](#)
- [Open Caveats, page 5](#)
- [Resolved Caveats, page 5](#)

## Using Bug Toolkit

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of:

- All severity level 1 or 2 bugs.
- Significant severity level 3 bugs.

You can search for problems by using the Cisco Software Bug Toolkit.

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

To use the Software Bug Toolkit, follow these steps:

#### Procedure

- 
- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- Step 2** Log on with your Cisco.com user ID and password.
- To look for information about a specific problem, enter the bug ID number in the “Search for bug ID” field, then click **Go**.
- 

## Open Caveats

[Table 2](#) lists Severity 1, 2, and 3 defects that are open for the Cisco Virtualization Experience Client Manager using firmware release 4.8.5.

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 2](#) reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in the “[Using Bug Toolkit](#)” section on page 4.

**Table 2** *Open Caveats for the Cisco Virtualization Experience Client Manager*

Identifier	Headline
<a href="#">CSCtq20140</a>	Unable to delete non-Cisco device after Package Distribution scheduled

## Resolved Caveats

Not applicable.

# Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

---

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: [www.cisco.com/go/trademarks](http://www.cisco.com/go/trademarks). Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

Any Internet Protocol (IP) addresses used in this document are not intended to be actual addresses. Any examples, command display output, and figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses in illustrative content is unintentional and coincidental.

© 2011 Cisco Systems, Inc. All rights reserved.