



## Quick Start Guide

### **Bang & Olufsen Cisco 950**

Models: Webex/UC (HS-WL-950)

Microsoft Teams (HS-WL-950Q)

## I. DOWNLOAD THE BANG & OLUFSEN APP

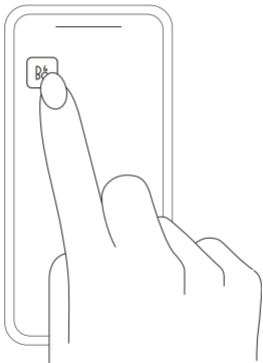


Bang & Olufsen

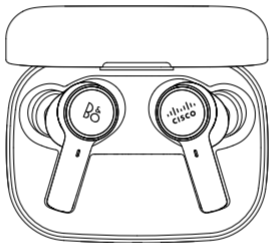


## II. SET UP IN THE BANG & OLUFSEN APP

Product tutorial, settings, features and software updates



### III. OPEN CASE FOR AUTOMATIC BLUETOOTH PAIRING



When opening the Charging Case lid for the first time,  
the earbuds automatically go into pairing mode.

## BLUETOOTH PAIRING WITH ANOTHER DEVICE

1.

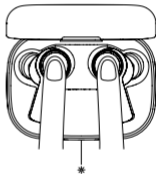


2.



Wait until LED turns off

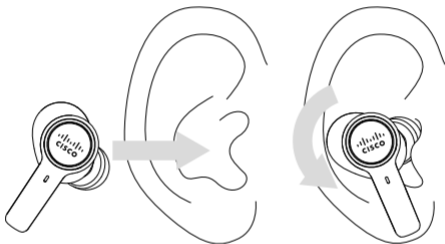
3.



Tap and hold (5 secs)

Follow these steps to connect to another device after first time pairing.  
After 5 seconds, the LED will flash blue, indicating that  
your earphones are in Bluetooth pairing mode.









## INSERT EARBUDS



Inside the box, you find different sizes of eartips. Pick the ones that fit you best for maximum comfort. Remember, the earbuds automatically connect to your latest device via Bluetooth when removed from the charging case.

# CALL OPERATIONS



 Answer call		●	Single tap
 End call		● 	Double tap and hold
 Reject call		● 	Double tap and hold
+ Volume up			Tap and hold
- Volume down			Tap and hold
Own Voice, Active Noise Cancellation, Neutral (cycle)	●		Single tap
 Mute/Unmute		●	Single tap

## MEDIA OPERATIONS











▶   Play/Pause		● Single tap
+ Volume up		■ Tap and hold
- Volume down	■ Tap and hold	
> Next track (Customize*)		●● Double tap
Transparency, Active Noise Cancellation, Neutral (cycle)	●	Single tap

\*Customize Media Operations in the Bang & Olufsen app, to match your preferences. (e.g. previous track, voice assistant, battery status...)



## SINGLE EARBUD OPERATIONS



 Play/Pause	●	Single tap
 Answer call	●	Single tap
 End call	● 	Double tap and hold
 Next track (Customize*)	● ●	Double tap
 Reject call	● 	Double tap and hold
 Mute/Unmute	●	Single tap

\*Customize Single Earbud Operations in the Bang & Olufsen app, to match your preferences. (e.g. previous track, voice assistant, battery status...)

# MICROSOFT TEAMS OPERATIONS



Teams short tap: Make Microsoft Teams your active window and bring it to the foreground of your desktop	● ●      Double tap	
Teams long tap: Raise or lower your hand during a Microsoft Teams meeting	● ● ●      Triple tap	

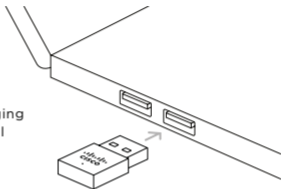
The Microsoft Teams certified experience requires a connection via the Cisco USB Adapter. This allows for the earbud call and Microsoft Teams specific controls to work with Microsoft Teams.

Microsoft Teams Support

Only for the Microsoft Teams Model

## CISCO USB ADAPTER

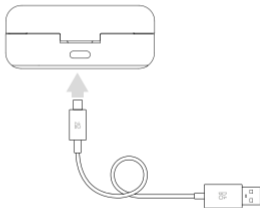
Insert the Cisco USB Adapter, take the earbuds out of the charging case, and wait a few seconds until paired. The adapter shines with a solid blue light when paired.



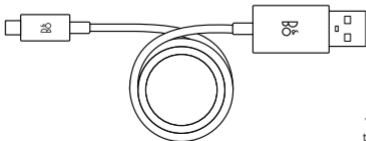
Webex/UC (HS-WL-950-BUN-C)	Microsoft Teams (HS-WL-950Q-BUNA-C)
Compatible with the Cisco USB Adapter and available to purchase as a spare accessory. The earbud controls work via native Bluetooth with Webex - the adapter is optional	The Cisco USB Adapter is included in the box and comes pre-paired with the earbuds. Microsoft Teams requires to connect via the adapter for call control and specialized Microsoft Teams controls integrations

How to pair with the adapter

## CHARGING



## BOX OVERVIEW



### Silicone



### Comply™



\*Only included in box with the Microsoft Teams model

**NEED HELP?  
VISIT WEBEX HELP CENTER**

[www.cisco.com/go/headsetsupport](http://www.cisco.com/go/headsetsupport)

