Cisco Wireless Phone 840 and 860 Release Notes for Firmware Release 1.8(0)

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These release notes support the Cisco Wireless Phone 840 and 860 software release 1.8(0). These wireless smartphones require:

- **Call Control**
  - Cisco Unified Communications Manager
    - Minimum: 11.5(1)
    - Recommended: 12.5(1), 14.0(1), or higher
  - Webex Calling
- **Wireless LAN Controller and Access Points**
  - See the ***Cisco Wireless Phone 840 and 860 Deployment Guide*** for supported solutions.

What's new in this release?

The following sections describe the features that are new or have changed in this release.

Recording for Cisco Unified Communications Manager

Audio calls using the Cisco Wireless Phone 840 and 860 can now be recorded when the phones are registered to Cisco Unified Communications Manager. When enabled, the Cisco Wireless Phone 840 and 860 can redirect the audio media to a configured third-party call recording solution.

Wireless Location Feature for Cisco Unified Communications Manager

The Cisco Wireless Phone 840 and 860 now support the wireless location feature and can be located utilizing the data the phone reports to Cisco Unified Communications Manager once the wireless system has been configured in Cisco Unified Communications Manager.

Ringtone Per Line Management for Cisco Unified Communications Manager

Ringtones per line for the Cisco Wireless Phone 840 and 860 can now be managed within Cisco Unified Communications Manager. Pre-installed ringtones can be configured on a per line basis by specifying the name of the ringtone for each line option within Cisco Unified Communications Manager.

Call Pull for Webex Calling

Calls can now be pulled by the Cisco Wireless Phone 840 and 860 when the phones are registered to Webex Calling. When a call is held on a shared line, the call can then be pulled.

Call Admission Control (CAC) Management in Call Quality Settings Application

The Cisco Wireless Phone 840 and 860 now support the configuration and management of the Call Admission Control (CAC) feature. The new configuration option now included in the Call Quality Settings

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application can be managed by an Enterprise Mobility Management (EMM) application, the Cisco Wireless Phone Management Utility, or in the Call Quality Settings application installed on the phone.

Installation

Refer to the following documents for installation instructions.

840 - ***https://www.cisco.com/web/software/282074288/155365/cmterm-840.1-8-0-1662-55928-readme.html***

860 - ***https://www.cisco.com/web/software/282074288/155365/cmterm-860.1-8-0-2136-55928-readme.html***

Open bugs

Bug number	Description
CSCwd73349	Conference not recorded when user creates a conference with a call on hold

Resolved bugs

Bug number	Description
CSCwb11302	EMMA - the EAP Phase 2 auth options for PEAP should only be MSCHAPV2 and GTC
CSCwc31472	WxC: Resync_Periodic not occur at the specific time period

Bug Search Tool

We report open and resolved customer-found bugs of severity 1 to 3. You can find details about listed bugs and search for other bugs by using the Cisco Bug Search Tool. For more info on using the Bug Search, see **Bug Search Tool Help**.

- View **All Caveats**
- View **Open Caveats**
- View **Resolved Caveats**

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