

Release Notes for Cisco Small Business Pro IP Phone SPA 525G Firmware Version 7.3.5

November 3, 2009

These Release Notes describe the updates and enhancements in the Cisco Small Business Pro IP Phone SPA 525G firmware version 7.3.5.

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Changes Since Firmware Release 7.2.5

Updates were made, and problems were fixed.

Updates

The following updates were made:

- Added VPN support.
- Added Programmable Soft Keys functionality.
- Added Additional Call Statistics and Counters.

Release Notes

- Added SIP NOTIFY XML.
- Added DTMF Tx Volume for AVT packet field.

Fixed Problems

The following problems were fixed in this release:

Identifier	Summary
CSCsz71068	Provisioned parameters show up in the log file.
CSCta02923	GUI Layout errors in 8 languages.
CSCta02951	In localization of line key, characters overlap.
CSCta10258	Unit failed to download dictionary file after factory reset.
CSCta47320	Cisco phone does not send phone model number in the “user agent” field in HTTP (user agent is set to Mozilla).
CSCta78062	Pure white BMP image shows as transparent on phone interface.
CSCta96198	Phone locks up after forcing G.711u codec with *number and vm number and pushing the messages button.
CSCta99042	Screen locks up at screensaver, showing frozen date/time.
CSCtb30259	Handset volume low.
CSCtb30266	Speakerphone use results in echo heard.
CSCtb30271	Pressing DTMF many times causes phone to lock and reboot.
CSCtb76715	Changing the backlight via provisioning requires two reboots to take effect.
CSCtb77747	Unable to perform factory reset from phone using both the admin and user passwords.
CSCtc05304	In German localization, the phone screen displays Euro characters instead of correct translated text for softkeys.
CSCtc22776	Phones ignores the HTTP Refresh Header when downloading a .bmp picture.

Identifier	Summary
CSCtc48551	Playing a fake .mp3 file as a ringtone causes the phone to hang.

Known Issues

There are no known significant issues at the time of release.

Getting More Information About Problems

You can search for problems by using the Cisco Software Bug Toolkit. To access Bug Toolkit, you'll need a Cisco.com user ID and password.

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- STEP 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- STEP 2** Log on with your Cisco.com user ID and password.
- STEP 3** To look for information about a specific problem, enter the bug ID number in the "Search for bug ID" field, then click **Go**. To get a list of problems for a specific product, select the product category and product from the drop-down list and click **Search**.
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Installation Notes

To install firmware for the Cisco IP Phone SPA 525G, follow these instructions.

SIP Version

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- STEP 1** Download the firmware from Cisco.com. Go to:
<http://www.cisco.com/en/US/products/ps10499/index.html>
- STEP 2** Click the **Download Software** link.
- STEP 3** Choose the correct software version. Download the zip file and unzip the .bin file to your PC.

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- STEP 4** Obtain the IP address of your phone:
- On your phone, press the **Setup** button and select **Status**.
 - Scroll to **Network Status** and press **Select**. Note the IP address.
- STEP 5** On your PC, open Internet Explorer.
- STEP 6** Enter the phone's IP address in the browser's toolbar.
- STEP 7** Choose the **Firmware Upgrade** tab.
- STEP 8** Click **Firmware Upgrade Window**.
- STEP 9** Browse to select the firmware file from your PC. Click **Submit**. The firmware is installed and your phone reboots.
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SPCP Version

Firmware updates are done from the Cisco Unified Communications 500 Series. Refer to the documentation for more information:

http://cisco.com/en/US/products/ps7293/tsd_products_support_series_home.html

Product Resources

Support	
Cisco Small Business Support Community	www.cisco.com/go/smallbizsupport
Online Technical Support and Documentation (Login Required)	www.cisco.com/support
Phone Support Contacts	www.cisco.com/en/US/support/tsd_cisco_small_business_support_center_contacts.html
Software Downloads (Login Required)	Go to tools.cisco.com/support/downloads , and enter the model number in the Software Search box.

Product Documentation	
IP Phone	www.cisco.com/en/US/products/ps10499/tsd_products_support_series_home.html
Accessories	http://cisco.com/en/US/products/ps10042/tsd_products_support_series_home.html
Cisco SPA 9000 Voice System	www.cisco.com/en/US/products/ps10030/tsd_products_support_series_home.html
Cisco Unified Communications 500 Series for Small Business	www.cisco.com/en/US/products/ps7293/tsd_products_support_series_home.html
Cisco Small Business	
Cisco Partner Central for Small Business (Partner Login Required)	www.cisco.com/web/partners/sell/smb
Cisco Small Business Home	www.cisco.com/smb
Marketplace	www.cisco.com/go/marketplace

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