GainMaker Amplifier AGC Module Replacement
Installation Instructions

Overview

Introduction

This document explains how to replace an automatic gain control (AGC) module in a GainMaker® System Amplifier and GainMaker Line Extender amplifier. This replacement procedure should be performed on amplifiers that require an AGC module other than the one that was factory-installed.

Audience

These instructions are intended for service personnel who are responsible for installing and maintaining GainMaker products. The personnel should have experience with hardware component installation.

Document Version

This is the third release of this document.

Related Publications

Refer to the following publications for more information about GainMaker amplifiers.

- GainMaker Broadband Amplifier Platform System Amplifier Modules and Housings Installation and Operation Guide, part number 593161
- GainMaker Broadband Amplifier Platform Line Extender Modules and Housings Installation and Operation Guide, part number 593057

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In These Installation Instructions

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System Amplifier AGC Module Replacement

Introduction

The steps required to replace an AGC module in a system amplifier vary, depending on whether or not the system amplifier is located in the field.

The following is a list of all possible steps:
- Disconnecting power from the system amplifier
- Removing the amplifier module from the housing
- Replacing the AGC module
- Repositioning the amplifier module in the housing
- Reconnecting power to the system amplifier
- Closing the system amplifier housing
- Re-boxing the system amplifier

Required Tools and Equipment

Before you start, make sure you have the following tools and equipment:

- Replacement AGC module (provided with these instructions)
- Torque wrench with a 1/2-in. socket
- Flat-head screwdriver
- Screwdriver appropriate for the type of screws on the amplifier module cover
  - Phillips-head screwdriver
  - T-15 Torx bit screwdriver
- Two product labels (provided with these instructions)
  - 3”x 1” amplifier chassis label
  - 3”x 2” box label (for amplifiers not located in the field)
System Amplifier AGC Module Replacement, Continued

Disconnecting Power From the System Amplifier

These instructions explain how to disconnect the power from a system amplifier located in the field. This step is required before the amplifier module can be removed from the housing.

If your system amplifier is not located in the field, proceed to Removing the Amplifier Module From the Housing.

⚠️ WARNING!

Protect yourself from electric shock and your system from damage! Take precautions when working with this equipment. Certain components can deliver an electrical shock or cause burns. Disconnect the power before removing the amplifier module from the housing.

⚠️ CAUTION:

RF connectors and housing seizure assemblies can be damaged if AC shunt power directors are not removed from the system amplifier before removing the amplifier module from the housing.
System Amplifier AGC Module Replacement, Continued

Follow these steps to disconnect the power from a system amplifier located in the field.

1. Using a torque wrench, loosen the six housing bolts in the housing lid, and open the housing.

2. Pull straight up on each of the AC shunt power directors to remove them. **Important:** Be sure to remove all four of the AC shunt power directors. Refer to the following illustration for the locations of the AC shunt power directors.

**Result:** Power is disconnected from the system amplifier.

3. Proceed to **Removing the Amplifier Module From the Housing.**
Removing the Amplifier Module From the Housing

**Important:** If the system amplifier is located in the field, refer to **Disconnecting Power From the System Amplifier** earlier in this section before removing the amplifier module from the housing.

Follow these steps to remove the amplifier module from the housing.

1. Is the system amplifier housing open?
   - If **Yes**, proceed to step 2.
   - If **No**:
     - Use a torque wrench to loosen the six housing bolts in the housing lid.
     - Open the housing.

2. Unplug the 10-pin keyed connector of the power supply cable from the amplifier module.

3. Remove the power cable from the white plastic retainer clips.

*Continued on next page*
4. Disconnect the power cable harness from the holes in the amplifier module cover.

**Note:** The cable can remain plugged into the power supply module.

5. Using a flat-head screwdriver, loosen the four module retainer screws.

6. Depending on the type of amplifier cover screws on the amplifier module cover, use either a Phillips-head or T-15 Torx bit screwdriver to loosen the 14 screws, then remove the cover.

**Note:** The screws are captive to the cover, so they will not become lost.

7. Remove the amplifier module from its housing, and place the amplifier module on a secure surface.

**WARNING:**

Avoid personal injury and damage to the amplifier module! Make sure you place the amplifier module on a secure surface.

8. Proceed to Replacing the AGC Module.
Replacing the AGC Module

Follow these steps to replace the AGC module.

1. Locate the factory-installed AGC module, which can be identified by its rectangular aluminum cover.

2. Pull straight up on the AGC module to remove it, being careful not to bend the leads.

3. Install the replacement AGC module, again being careful not to bend the leads.

4. Proceed to Repositioning the Amplifier Module in the Housing.

Continued on next page
Repositioning the Amplifier Module in the Housing

Follow these steps to reposition the amplifier module in the housing.

1. Line up the RF connectors on the amplifier module and the housing, then push the amplifier module into the housing.

2. Using either a Phillips-head or T-15 Torx bit screwdriver, secure the cover to the amplifier module by tightening the 14 amplifier cover screws from 10 in-lb to 12 in-lb (1.3 Nm to 1.4 Nm).

   **Important:** The cover should lie completely flat on the amplifier chassis. Make sure none of the amplifier accessories prevent the cover from lying flat.

3. Using a flat-head screwdriver, secure the amplifier module to the housing by tightening the four module retainer screws from 6 in-lb to 9 in-lb (0.7 Nm to 1.0 Nm).
4. Plug the 10-pin keyed connector of the power supply cable into the amplifier module.

**Note:** The connector can be attached only one way. Be sure it installs securely to the amplifier module.

5. Route the power cable through the white plastic retainer clips.

6. Snap the power cable harness into the holes in the amplifier module cover. Be sure the harness locking tabs are fully seated under the cover.

7. Is the system amplifier located in the field?
   - If Yes, proceed to **Reconnecting Power to the System Amplifier**.
   - If No, proceed to **Closing the System Amplifier Housing**.
Reconnecting Power to the System Amplifier

These instructions explain how to reconnect the power to a system amplifier located in the field. If your system amplifier is not located in the field, proceed to Closing the System Amplifier Housing.

Power direction is set by installing AC shunt power directors for the ports through which AC power should pass.

Note: A red AC shunt power director is included with the system amplifier. This is intended to be used to activate the port that supplies power. The red shunt identifies the shunt to be pulled to remove power for insertion and removal of the amplifier module.

Follow these steps to reconnect the power to a system amplifier located in the field.

1. Refer to the systems design print to determine AC power routing and reinstall the proper AC shunt power directors in the required locations.

   ![Diagram of system amplifier with AC shunt power directors labeled: Forward Input AC Shunt, Aux1 AC Shunt, Aux2 AC Shunt, Main AC Shunt.]

   **Result:** Power is reconnected to the system amplifier.

2. Proceed to Closing the System Amplifier Housing.

   Continued on next page
Closing the System Amplifier Housing

Follow these steps to close the system amplifier housing.

1. Inspect the housing gasket and all mating surfaces. Wipe off any dirt and debris.

   CAUTION: Avoid moisture damage and RF leakage! Follow steps 2 and 3 exactly as explained below to ensure a proper seal.

2. Close the housing and finger-tighten all closure bolts.
3. Using a torque wrench, tighten each closure bolt from 5 ft-lb to 12 ft-lb (6.8 Nm to 16.3 Nm).

   Important: Follow the numbered sequence shown below to tighten the bolts.

4. Is the system amplifier located in the field?
   - If Yes, the AGC module replacement procedure is complete.
   - If No, proceed to Re-Boxing the System Amplifier.

Re-Boxing the System Amplifier

Follow these steps to re-box the system amplifier.

1. Put the system amplifier back into its original box, then seal the box.
2. Place the new 3” x 2” label over the original label on the side of the box.
Line Extender AGC Module Replacement

Introduction

The steps required to replace an AGC module in a line extender vary, depending on whether or not the line extender is located in the field.

The following is a list of all possible steps:
• Disconnecting power from the line extender
• Removing the amplifier module from the housing
• Replacing the AGC module
• Repositioning the amplifier module in the housing
• Reconnecting power to the line extender
• Closing the line extender housing
• Re-boxing the line extender

Required Tools and Equipment

Before you start, make sure you have the following tools and equipment:
• Replacement AGC module (provided with these instructions)
• Torque wrench with a 1/2-in. socket
• Flat-head screwdriver
• Screwdriver appropriate for the type of screws on the amplifier module cover
  – Phillips-head screwdriver
  – T-15 Torx bit screwdriver
• Two product labels (provided with these instructions)
  – 3” x 1” amplifier chassis label
  – 3” x 2” box label (for line extenders not located in the field)

Continued on next page
Line Extender AGC Module Replacement, Continued

Disconnecting Power From the Line Extender

These instructions explain how to disconnect the power from a line extender located in the field. This step is required before the amplifier module can be removed from the housing.

If your line extender is not located in the field, proceed to Removing the Amplifier Module From the Housing.

⚠️ WARNING!

Protect yourself from electric shock and your system from damage! Take precautions when working with this equipment. Certain components can deliver an electrical shock or cause burns. Disconnect the power before removing the amplifier module from the housing.

⚠️ CAUTION:

RF connectors and housing seizure assemblies can be damaged if AC shunt power directors are not removed from the line extender before removing the amplifier module from the housing.

Follow these steps to disconnect the power from a line extender located in the field.

1. Using a torque wrench, loosen the four housing bolts in the housing lid, and open the housing.
2. Pull straight up on each of the AC shunt power directors to remove them. **Important:** Be sure to remove both of the AC shunt power directors.

Refer to the following illustration for the locations of the AC shunt power directors.

![Diagram showing the locations of AC shunt power directors](image)

**Result:** Power is disconnected from the line extender.

3. Proceed to **Removing the Amplifier Module From the Housing.**
Removing the Amplifier Module From the Housing

Important: If the line extender is located in the field, refer to Disconnecting Power From the Line Extender earlier in this section before removing the amplifier module from the housing.

Follow these steps to remove the amplifier module from the housing.

1. Is the line extender housing open?
   - If Yes, proceed to step 2.
   - If No:
     - Use a torque wrench to loosen the four housing bolts in the housing lid.
     - Open the housing.
2. Unplug the 10-pin keyed connector of the power supply cable from the amplifier module.

3. Remove the power cable from the white plastic retainer clip.

4. Disconnect the power cable harness from the holes in the amplifier module cover.

   **Note:** The cable can remain plugged into the power supply module.
5. Using a flat-head screwdriver, loosen the two module retainer screws.
6. Depending on the type of amplifier cover screws on the amplifier module cover, use either a Phillips-head or T-15 Torx bit screwdriver to loosen the 12 screws, then remove the cover.

Note: The screws are captive to the cover, so they will not become lost.

7. Remove the amplifier module from its housing, and place the amplifier module on a secure surface.

⚠️ WARNING:

Avoid personal injury and damage to the amplifier module! Make sure you place the amplifier module on a secure surface.

8. Proceed to Replacing the AGC Module.
Replacing the AGC Module

Follow these steps to replace the AGC module.

1. Locate the factory-installed AGC module, which can be identified by its rectangular aluminum cover.

2. Pull straight up on the AGC module to remove it, being careful not to bend the leads.

3. Install the replacement AGC module, again being careful not to bend the leads.

4. Proceed to Repositioning the Amplifier Module in the Housing.

Continued on next page
Repositioning the Amplifier Module in the Housing

Follow these steps to reposition the amplifier module in the housing.

1. Line up the RF connectors on the amplifier module and the housing, then push the amplifier module into the housing.

2. Using either a Phillips-head or T-15 Torx bit screwdriver, secure the cover to the amplifier module by tightening the 12 amplifier cover screws from 10 in-lb to 12 in-lb (1.3 Nm to 1.4 Nm).

**Important:** The cover should lie completely flat on the amplifier chassis. Make sure none of the amplifier accessories prevent the cover from lying flat.
3. Using a flat-head screwdriver, secure the amplifier module to the housing by tightening the two module retainer screws from 6 in-lb to 9 in-lb (0.7 Nm to 1.0 Nm).
4. Plug the 10-pin keyed connector of the power supply cable into the amplifier module.

   **Note:** The connector can be attached only one way. Be sure it installs securely to the amplifier module.

5. Route the power cable through the white plastic retainer clip.

6. Snap the power cable harness into the holes in the amplifier module cover. Be sure the harness locking tabs are fully seated under the cover.

7. Is the line extender located in the field?
   - If **Yes**, proceed to **Reconnecting Power to the Line Extender**.
   - If **No**, proceed to **Closing the Line Extender Housing**.
Reconnecting Power to the Line Extender

These instructions explain how to reconnect the power to a line extender located in the field. If your line extender is not located in the field, proceed to Closing the Line Extender Housing.

Power direction is set by installing AC shunt power directors for the ports through which AC power should pass.

**Note:** A red AC shunt power director is included with the line extender. This is intended to be used to activate the port that supplies power. The red shunt identifies the shunt to be pulled to remove power for insertion and removal of the amplifier module.

Follow these steps to reconnect the power to a line extender located in the field.

1. Refer to the systems design print to determine AC power routing and reinstall the proper AC shunt power directors in the required locations.

   **Result:** Power is reconnected to the line extender.

2. Proceed to Closing the Line Extender Housing.

*Continued on next page*
Closing the Line Extender Housing

Follow these steps to close the line extender housing.

1. Inspect the housing gasket and all mating surfaces. Wipe off any dirt and debris.

⚠️ CAUTION:
Avoid moisture damage and RF leakage! Follow steps 2 and 3 exactly as explained below to ensure a proper seal.

2. Close the housing and finger-tighten all closure bolts.
3. Using a torque wrench, tighten each closure bolt from 5 ft-lb to 12 ft-lb (6.8 Nm to 16.3 Nm).

Important: Follow the numbered sequence shown below to tighten the bolts.

4. Is the line extender located in the field?
   • If Yes, the AGC module replacement procedure is complete.
   • If No, proceed to Re-Boxing the Line Extender.

Re-Boxing the Line Extender

Follow these steps to re-box the line extender.

1. Put the line extender back into its original box, then seal the box.
2. Place the new 3" x 2" label over the original label on the side of the box.
## For Information

### If You Have Questions

This table lists the Technical Support and Customer Service numbers for your area.

<table>
<thead>
<tr>
<th>Region</th>
<th>Centers</th>
<th>Telephone and Fax Numbers</th>
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<tbody>
<tr>
<td>North America</td>
<td>Cisco</td>
<td>For Technical Support, call:</td>
</tr>
<tr>
<td></td>
<td>Atlanta, Georgia United States</td>
<td>Toll-free: 1-800-722-2009&lt;br&gt;Local: 678-277-1120 (Press 2 at the prompt)</td>
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<td>For Customer Service, call:</td>
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<tr>
<td></td>
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<td>Toll-free: 1-800-722-2009&lt;br&gt;Local: 678-277-1120 (Press 3 at the prompt)</td>
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<tr>
<td></td>
<td></td>
<td>Fax: 770-236-5477&lt;br&gt;E-mail: <a href="mailto:customer-service@cisco.com">customer-service@cisco.com</a></td>
</tr>
<tr>
<td>Europe, Middle East, Africa</td>
<td>Belgium</td>
<td>For Technical Support, call:</td>
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<td>For Customer Service, call:</td>
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<td>Telephone: 32-56-445-444&lt;br&gt;Fax: 32-56-445-051&lt;br&gt;E-mail: <a href="mailto:service-elic@cisco.com">service-elic@cisco.com</a></td>
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<tr>
<td>Japan</td>
<td>Japan</td>
<td>Telephone: 81-3-5908-2153 or +81-3-5908-2154&lt;br&gt;Fax: 81-3-5908-2155</td>
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<tr>
<td>Korea</td>
<td>Korea</td>
<td>Telephone: 82-2-3429-8800&lt;br&gt;Fax: 82-2-3452-9748&lt;br&gt;E-mail: <a href="mailto:songk@cisco.com">songk@cisco.com</a></td>
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<tr>
<td>China (mainland)</td>
<td>China</td>
<td>Telephone: 86-21-2401-4433&lt;br&gt;Fax: 86-21-2401-4455&lt;br&gt;E-mail: <a href="mailto:xishan@cisco.com">xishan@cisco.com</a></td>
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<tr>
<td>All other Asia-Pacific countries &amp; Australia</td>
<td>Hong Kong</td>
<td>Telephone: 852-2588-4746&lt;br&gt;Fax: 852-2588-3139&lt;br&gt;E-mail: <a href="mailto:saapac-support@cisco.com">saapac-support@cisco.com</a></td>
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<td>Brazil</td>
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<td>Telephone: 11-55-08-9999&lt;br&gt;Fax: 11-55-08-9998&lt;br&gt;Email: <a href="mailto:fattini@cisco.com">fattini@cisco.com</a> or <a href="mailto:ecavalhe@cisco.com">ecavalhe@cisco.com</a></td>
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<tr>
<td>Mexico, Central America, Caribbean</td>
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<td>For Technical Support, call:</td>
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<tr>
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<td>Telephone: 52-3515152599&lt;br&gt;Fax: 52-3515152599&lt;br&gt;E-mail: <a href="mailto:sa-latam-cs@cisco.com">sa-latam-cs@cisco.com</a></td>
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<td>Telephone: 52-35-50-81-8425&lt;br&gt;Fax: 52-55-61-0893</td>
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<td>All other Latin America countries</td>
<td>Argentina</td>
<td>For Technical Support, call:</td>
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<td>Telephone: 54-23-20-403340 ext 109&lt;br&gt;Fax: 54-23-20-403340 ext 103</td>
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<td>For Customer Service:</td>
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<tr>
<td></td>
<td></td>
<td>Telephone: 770-236-5662&lt;br&gt;Fax: 770-236-5888&lt;br&gt;E-mail: <a href="mailto:keillorv@cisco.com">keillorv@cisco.com</a></td>
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