



# Cisco Lumin Utility Installation Instructions

The following instructions provide the steps for downloading the most up-to-date version of Lumin™ Utility.

## To Install the Lumin Utility

- 1 Open your web browser to [http://www.scientificatlanta.com/products/customers/prod\\_bbaccess\\_EM\\_home.htm](http://www.scientificatlanta.com/products/customers/prod_bbaccess_EM_home.htm)
- 2 Select **ROSA Element Manager**.
- 3 Select **Available Software Upgrades** (upper right under ROSA® EM Links).
- 4 Select **Click here to download Lumin Utility Version ...** where ... represents the current version number.
- 5 Click **Save**, and then choose **Desktop** as the download destination.
- 6 Close the browser and confirm that **LuminUtility\_...** appears on your desktop.
- 7 Double-click the file to open it, and then double-click **LuminUtilitySetup.exe** in the Zip file.
- 8 Follow the steps of the Wizard to install on your desktop.

For additional assistance, please contact the Customer Service center for your area using the contact information below.

## Customer Service Contact Information

Region	Centers	Customer Service Numbers
North America	USA	■ Toll-free: 1-800-722-2009
Europe, Middle East, Africa	Belgium	■ Telephone: 32-56-445-444
Japan	Japan	■ Telephone: 81-3-5908-2153 or +81-3-5908-2154
Korea	Korea	■ Telephone: 82-2-3429-8800
China (mainland)	China	■ Telephone: 86-21-2401-4433
Other Asia-Pacific countries, Australia	Hong Kong	■ Telephone: 852-2588-4746
Brazil	Brazil	■ Telephone: 11-55-08-9999
Mexico, Central America, Caribbean	Mexico	■ Telephone: 52-55-50-81-8425
All other Latin America countries	Argentina	■ Telephone: 770-236-5662



5030 Sugarloaf Parkway, Box 465447  
Lawrenceville, GA 30042

678.277.1000

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