



# **Cisco TelePresence Management Suite Extension for IBM Lotus Notes Version 11.3.1 Release Notes**

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## Introduction

These release notes cover Cisco TelePresence Management Suite Extension for IBM Lotus Notes version 11.3.1, released November 2010. It is a maintenance release that addresses an error where email responses from Cisco TMS would not contain the conference notes for external participants.

### Product name change

As of version 11.3.1, the product name has changed to Cisco TelePresence Management Suite Extension for IBM Lotus Notes (Cisco TMSXN).

### Change to requirements

As of Cisco TMSXN 11.3.1, integration with IBM Lotus Domino/Notes version 6.x is no longer supported.

See the [Upgrading to Cisco TMSXN 11.3.1](#) section for more information on requirements.

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## Resolved caveats

The following issues were found in previous releases and were resolved in 11.3.1.

### Resolved since 11.3

Reference ID	Summary
<i>LNI-512</i>	Solved issue where email notifications from Cisco TMS sent to external participants would not contain conference notes.
<i>LNI-145</i>	Deletion of events should now work as expected in 64 bit environments. Use new installation package for integration with 64 bit IBM Lotus Domino 8.5.x.

## Open caveats

The following limitations apply to Cisco TMSXN version 11.3.1.

Reference ID	Summary
LNI-221	Acceptance mail messages display part of room name if the room name contains a forward slash.
LNI-194	Recurrent meetings in IBM Lotus Notes that contain Cisco TMS resources appear as a set of single meetings in Cisco TMS. Therefore it is not possible to delete all occurrences at once via Cisco TMS.
LNI-253	Meetings renamed in IBM Lotus Notes are not renamed in Cisco TMS. The workaround is to simultaneously change the meeting time.
LNI-397	If a room which does not exist in Cisco TMS, is selected from a cached list in IBM Lotus Notes, the declined reason will state "Unknown error."
LNI-291	Resource Reservation-Waiting for Approval meeting order is not sort-able on creation time due to a limitation in the IBM Resource and Reservation database.
57283/LNI-304	Rescheduling repeating meetings with Video Conference Advanced Options using the Owner Actions-Reschedule menu, the right click Reschedule... menu item or drag and drop method results in not sending the reschedule request to Cisco TMS. The pending meeting will be deleted and the original meeting will remain. The workaround is to open the meeting by double clicking and rescheduling there.
57282/LNI-303	Updating a meeting creates a new document rather than update the existing document.
LNI-286/LNI-322	Deleting a declined meeting via Cancel in IBM Lotus Notes does not delete the meeting from the Video Conference Resources database. The workaround for this is to manually delete the meeting in Cisco TMS.
LNI-474	Meetings booked via Cisco TMS while the IBM Lotus Domino server is unavailable will not appear in the Resource Reservation database when the Domino server becomes available again.
LNI-475	Rescheduling a meeting with an invitee does not send a reschedule notification email to the invitee, and the invitee is no longer displayed in the View Invitee Status.
LNI-478	Meetings booked with busy rooms are handled differently for Cisco TMS rooms and IBM Lotus Domino rooms. Domino rooms will be accepted and declined individually, resulting in a booked meeting. Cisco TMS rooms will result in no bookings if one room is not available. The same is true for resources.
34078	If deleting a conference when there are more than 32767 conferences in the database, the conference is deleted from the Cisco TMS database, the user is notified that the conference was deleted, but it will still appear in the Notes user's calendar with a declined room status.
LNI-541	The Video Conference Advanced Options must be closed using <code>Alt+F4</code> due to an error in tab order where OK and Cancel will be skipped.

# Upgrading to Cisco TMSXN 11.3.1

## System requirements

Please refer to the Installation and getting started guide for full details on server requirements for the Lotus Domino Server.

Product	Software revision	Comments
Cisco TelePresence Management Suite	11.5 or later required	Cisco TMSXN utilizes Cisco TelePresence Management Suite Extension Booking API version 2.
Microsoft Windows Server	Windows Server 2000 SP3 (32 bit) Windows Server 2003 (32 bit) Windows Server 2008 (32 bit) Windows Server 2008 R2 (64 bit)	
IBM Lotus Domino/Notes	7.x 8.x 8.5.x 32 bit or 64 bit	Support for version 6.x discontinued as of this release.  IBM Lotus Domino clustered environments are not supported.

**Note:** Cisco TMSXN 11.3.1 for IBM Lotus Domino 8.5.x may be installed as a 32 bit or 64 bit application. If running IBM Lotus Domino as a 32 bit application on a 64 bit server, the 32 bit Cisco TMSXN application must be used.

## Upgrading from 11.3

All steps necessary to upgrade the installation are described in detail in the Installation and getting started guide.

## Checking for updates and getting help

Cisco recommends registering your product at <http://www.tandberg.com/services/video-conferencing-product-registration.jsp> in order to receive notifications about the latest software and security updates. New feature and maintenance releases are published regularly, and we recommend that your Cisco TMSXN software is always kept up to date.

If you experience any problems when configuring or using Cisco TMSXN, consult the documentation found on our website. You or your reseller can get help from our support team by raising a case at <http://www.tandberg.com/support/video-conferencing-online-support.jsp>. Make sure you have the following information ready:

- ▶ The software build number which can be found on the product user interface
- ▶ Your contact email address or telephone number

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## References and related documents

The following table lists documents and web sites referenced in this document. All product documentation can be found on our [web site](#).

Name	Document reference
Cisco TelePresence Management Suite for IBM Lotus Notes Installation and getting started guide	D13561



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