



Cisco TelePresence Management Suite Extension for Microsoft Exchange Software version 2.3.1

Release Notes
Revised: June 2012

Contents

Introduction	1
Resolved caveats	1
Open caveats	2
Using the Bug Search Tool	3
Getting help	4
Document revision history	4

Introduction

These release notes address an issue resolved in Cisco TelePresence Management Suite Extension for Microsoft Exchange since version 2.3.

Upgrade recommended

The 2.x version branch of this product is no longer being maintained by Cisco. We strongly recommend that customers migrate to Cisco TMSXE 3.0 or later, which supports Microsoft Exchange 2007 and 2010. For migration guidance, see [Cisco TelePresence Management Suite Extension for Microsoft Exchange Installation Guide \(3.0\)](#).

Limited Cisco TMS support

Note that only certain versions of Cisco TMS support Cisco TMSXE 2.x. For details, see the system requirements in [Cisco TelePresence Management Suite Extension for Microsoft Exchange Installation Guide \(2.3\)](#).

Resolved caveats

Resolved in Cisco TelePresence Management Suite Extension for Microsoft Exchange since version 2.3.

Internal reference	Bug toolkit ID	Description
117482	CSCtr80291	Resolved issue where the recurrence pattern for monthly meetings booked in Outlook would become incorrect during synchronization with Cisco TMS.

Open caveats

The below list contains known limitations of the Cisco TMSXE product that affect versions up to and including 2.3.1.

Internal reference	Bug Toolkit Identifier	Description
72332	CSCtr25483	Several reports have been made of high server load causing Cisco TMSXE to stop functioning when using Windows Server 2008 with Exchange 2007 in large deployments. When the configuration tool is opened, the error message "The interface is unknown" is displayed, and the service will resume only after restarting the Exchange Information Store. The problem is caused by the use of CDOEX technology that has been de-emphasized by Microsoft. For new Cisco TMSXE deployments, using Windows Server 2003 R2 is therefore recommended. Cisco is committed to resolving this issue in a future release for the Windows Server 2008 environment.
76885	CSCtr77811	Multi-domain controller environments only: When connecting existing meeting rooms with existing bookings, the administrator should not "import existing bookings" until verifying that the system ID tag has replicated to all domain controllers. By default this tag is stored in customAttribute1 on the Active Directory user object for a resource.
86347	CSCtr77808	The configuration tool will crash on startup if the tmsconfuser does not have rights in Cisco TMS.
86836	CSCtr32319	Some organizers receive repeated notifications that "You cannot book a conference in the past" for non-modified conferences that have completed successfully.
86887	CSCtr32322	A meeting series that does not contain video resources can only have one exception where an occurrence include video resources. Cisco TMS will silently cancel any further occurrences with exceptions, due to a limitation of the Cisco TMS Booking API. Refer to <i>Cisco TelePresence Management Suite Extension for Microsoft Exchange User Guide (2.3.1)</i> for user guidance on creating and modifying meeting series with exceptions.
87738	CSCtr32362	Booking a meeting at midnight (00h) will book on different days in Exchange and Cisco TMS.
87740	CSCtr32294	Modifying one instance of a recurrent meeting that happens around midnight will sometimes lead to Cisco TMS and Exchange becoming out of sync.
87742	CSCts98591	
87532	CSCto93684	
87746	CSCtr32301	Subject changes in an occurrence of a recurrent meeting are not reflected in the confirmation email message from Cisco TMSXE.
87797	CSCtr32581	When modifying an occurrence of a recurrent series, the organizer will get a confirmation email message about the entire series, not about the exception.
88221	CSCtr32304	Booking a meeting where a system is busy in one occurrence leaves the meeting as <i>Tentative</i> rather than <i>Declined</i> in the busy room calendar.
88226	CSCtr32308	If a recurrent meeting without video resources has one occurrence updated to include video resources, and this exception is then deleted from Cisco TMS, it will not be removed from room calendars in Exchange.
88238	CSCtr32315	Test email messages sent using the "Change Sender Address for E-mail" functionality may have an erroneous timestamp.

Internal reference	Bug Toolkit Identifier	Description
88240	CSCtr32383	Mail sent by Cisco TMSXE uses the Active Directory object's Display name rather than the display name configured in the administration tool.
88892	CSCtr32311	Modifying the participant list of a recurrent meeting from Cisco TMS sometimes causes Exchange and Cisco TMS to become out of sync.
88893	CSCto70554	Deleting a recurrent meeting that has been modified repeatedly can cause bookings to not be correctly updated and deleted across calendars.
88894	CSCtr32369	Adding "garbage" characters to the Location field may cause the wrong resource to be designated videoconference master.
89178	CSCto48952	Replacing an endpoint in a future occurrence of a recurrent meeting may fail if the meeting series has already started. A workaround that avoids this issue is cancelling the occurrence in question and booking it as a separate meeting.
117144	CSCts38070	Cisco TMS caveat: When booking a monthly meeting where the recurrence pattern includes "last of" (for example last Friday of the month), the meeting time will be incorrect.
115029	CSCtr32341	Modifying a meeting series so that it begins in the past may cause Cisco TMS and Exchange to contain out of sync occurrences.
115112	CSCtr32325	Using Outlook to delete an Outlook-created series that has been modified using Cisco TMS does not delete participants added via Cisco TMS from either system.
115180	CSCtr32328	When installing Cisco TMSXE version 2.3.1 in an Exchange 2007 environment, reverting to an earlier version is not possible.
115206	CSCtr32334	Exchange 2003 on Windows Server 2003 only: Replacing an endpoint in an occurrence of a recurrent meeting may fail. A workaround that avoids this issue is cancelling the occurrence in question and booking it as a separate meeting.
118461	CSCts38075	Cisco TMS caveat: Reducing the frequency of a monthly meeting pattern (for example to bimonthly) results in deletion of all but the first occurrence in Cisco TMS.
120181	CSCtt00577	When changing a recurrent series from a "(first, second, third, fourth) NNNday of every X months" pattern to a "Day N of every X months" pattern using Outlook, the series pattern is not updated in Cisco TMS.

Using the Bug Search Tool

The Bug Search Tool contains information about open and resolved issues for this release and previous releases, including descriptions of the problems and available workarounds. The identifiers listed in these release notes will take you directly to a description of each issue.

To look for information about a specific problem mentioned in this document:

1. Using a web browser, go to the [Bug Search Tool](#).
2. Sign in with a cisco.com username and password.
3. Enter the bug identifier in the Search field and click **Search**.

To look for information when you do not know the identifier:

1. Type the product name in the **Search** field and click **Search**.
2. From the list of bugs that appears, use the **Filter** drop-down list to filter on either *Keyword*, *Modified Date*, *Severity*, *Status*, or *Technology*.

Use **Advanced Search** on the Bug Search Tool home page to search on a specific software version.

The Bug Search Tool help pages have further information on using the Bug Search Tool.

Getting help

If you experience any problems when configuring or using Cisco TelePresence Management Suite Extension for Microsoft Exchange, see the "Product documentation" section of these release notes. If you cannot find the answer you need in the documentation, check the web site at

<http://www.cisco.com/cisco/web/support/index.html> where you will be able to:

- Make sure that you are running the most up-to-date software.
- Get help from the Cisco Technical Support team.

Make sure you have the following information ready before raising a case:

- Identifying information for your product, such as model number, firmware version, and software version (where applicable).
- Your contact email address or telephone number.
- A full description of the problem.

Document revision history

Date	Revision	Description
June 2012	03	Added guidance on upgrading to newer version and limited Cisco TMS support for the 2.x version branch.
September 2011	01	Release of Cisco TMSXE 2.3.1

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