



Cisco TelePresence Management Suite Analytics Extension Version 1.2.1

Release Notes
August 2013

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Introduction

Cisco TelePresence Management Suite Analytics Extension 1.2.1 is a maintenance release that addresses one issue and extends the functionality of the Fact MCU Utilization table.

Note that upgrading to this release from versions 1.0 and 1.1 of the product is not supported. See [Updating to 1.2.1 \[p.2\]](#) for more information.

Cleanup of duplicated provisioning users

Using Cisco TMSPE and Cisco TMS 14.1 and 14.1.1 caused incomplete imports of provisioning users to Cisco TMSAE. Upgrading to Cisco TMS 14.2 or later resolves the issue, but may result in duplicate user entries in the Cisco TMSAE database.

- To clean up these duplicates, contact Cisco support.
- For further information, see bug toolkit identifier CSCue13739.

Product documentation

The following documents provide guidance on installation, initial configuration, and operation of the product:

- [Cisco TelePresence Management Suite Analytics Extension Installation Guide](#)
- [Cisco TelePresence Management Suite Analytics Extension Administrator Guide](#)
- [Cisco TelePresence Management Suite Analytics Extension Reference Guide](#)

New functionality in 1.2.1

TelePresence Server included in Fact MCU Utilization

Call detail records from Cisco TelePresence Server are now included in the Fact MCU Utilization table.

Resolved issues

The following issues were found in previous releases and were resolved in 1.2.1:

Identifier	Description
CSCUh41108	Resolved issue where CDRs from very long conferences were handled incorrectly, causing erroneous Fact MCU Utilization data for MCUs not involved in the conference.

Open issues

The following issues apply to this version of Cisco TelePresence Management Suite Analytics Extension.

Identifier	Description
CSCty10738	Moving systems between folders in Cisco TMS does not update the "System" fact table in Cisco TMSAE.
CSCUb46006	The "bandwidth used in bytes" measure and measures derived from it are erroneously reported in bits, not bytes.

Limitations

Having a system represented in multiple Cisco TMS folders is not currently supported by Cisco TMSAE.

Updating to 1.2.1

Prerequisites and software dependencies

Cisco TMSAE 1.2.1 requires Cisco TMS 14.3.

For a complete overview of prerequisites, see [Cisco TelePresence Management Suite Analytics Extension Installation Guide](#).

Upgrading Cisco TMSAE

See [Cisco TelePresence Management Suite Analytics Extension Installation Guide](#) for complete installation instructions.

CAUTION: Upgrading directly from versions 1.0 and 1.1 to 1.2.1 is not supported. If running any of these versions, the product must be uninstalled before 1.2.1 can be installed.

Downgrade instructions

Downgrading Cisco TMSAE is not supported.

Using the Bug Search Tool

The Bug Search Tool contains information about open and resolved issues for this release and previous releases, including descriptions of the problems and available workarounds. The identifiers listed in these release notes will take you directly to a description of each issue.

To look for information about a specific problem mentioned in this document:

1. Using a web browser, go to the [Bug Search Tool](#).
2. Sign in with a cisco.com username and password.
3. Enter the bug identifier in the Search field and click **Search**.

To look for information when you do not know the identifier:

1. Type the product name in the **Search** field and click **Search**.
2. From the list of bugs that appears, use the **Filter** drop-down list to filter on either *Keyword*, *Modified Date*, *Severity*, *Status*, or *Technology*.

Use **Advanced Search** on the Bug Search Tool home page to search on a specific software version.

The Bug Search Tool help pages have further information on using the Bug Search Tool.

Getting help

If you experience any problems when configuring or using Cisco TelePresence Management Suite Analytics Extension, see the "Product documentation" section of these release notes. If you cannot find the answer you need in the documentation, check the web site at <http://www.cisco.com/cisco/web/support/index.html> where you will be able to:

- Make sure that you are running the most up-to-date software.
- Get help from the Cisco Technical Support team.

Make sure you have the following information ready before raising a case:

- Identifying information for your product, such as model number, firmware version, and software version (where applicable).
- Your contact email address or telephone number.
- A full description of the problem.

To view a list of Cisco TelePresence products that are no longer being sold and might not be supported, visit http://www.cisco.com/en/US/products/prod_end_of_life.html and scroll down to the TelePresence section.

Document revision history

Date	Revision	Description
2013-08-05	04	Release of Cisco TMSAE version 1.2.1. Cisco TMS requirement is now 14.3.
2013-06-28	03	Clarified Cisco TMS version requirement for 1.2 (up to 14.2.x supported).
2012-08-21	02	Added information on discontinued Windows Server 2003 support.
2012-08-17	01	Release of Cisco TMSAE version 1.2.

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