Cisco TelePresence Supervisor MSE 8050 2.3(1.50)

Software Maintenance Release Notes
May 2016

Product Documentation

The following documents provide guidance on installation, initial configuration, and operation of the product:

- Cisco TelePresence Supervisor MSE 8050 Getting started

Resolved and Open Issues in 2.3(1.50)

Use the links below to find up-to-date information about issues resolved since version 2.3(1.50), and open issues in this version, in the Cisco Bug Search Tool.

Issue Type	Link
Resolved Issues	https://tools.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=283645291&rls=2.3%281.50%29&sb=fr&srtBy=byRel&bt=custV
Open Issues	https://tools.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=283645291&sb=afr&sts=open&svr=5nH&srtBy=byRel&bt=custV

Limitations

Firefox 14 is not supported for use with the MSE 8050. We strongly recommend that you refrain from using Firefox 14 to access the Supervisor web interface. This version of the browser causes an issue that was not present in previous browser versions and which has been fixed in the following version (Firefox 15).

Interoperability

The interoperability test results for this product are posted to http://www.cisco.com/go/tp-interop, where you can also find interoperability test results for other Cisco TelePresence products.

Upgrading to version 2.3

Prerequisites and Software Dependencies

The software upgrade requires a restart of the hardware. Notify any users who may be affected by a temporary loss of service.

Back up the Supervisor's configuration before you start – you may need to roll back your upgrade.

CAUTION: You must back up your configuration before upgrading to version 2.3.

You must also remember the administrator user name and password for the backup configuration. You will need these if you ever need to make use of this backup file.

We also recommend that you back up the audit logs.

Upgrade Instructions

1. Unzip the image file
2. Browse to the IP address of the MSE 8050
3. Log in as an administrator
4. Go to **Settings > Upgrade**

5. In the **Main software image** section, type in, or browse to the software image file

6. Click **Upgrade software image**

   The web browser uploads the file and displays a progress window. Do not navigate away from or refresh the web page during upload.

   When the upload completes, the status window displays an upload success message.

7. Close the status window

8. The web interface reminds you that you need to restart the Supervisor to complete the upgrade

9. Click the **Shutdown** button, then click the **Confirm** button

10. Click the **Restart** button

    The Supervisor upgrades itself using the software image you uploaded, and the browser displays a restart in progress message.

11. Wait for a few minutes and then go to the status page to check the software version. You may need to log in again

Note: If you have been logged out due to inactivity, log in again as admin, go to **Settings > Shutdown**, and then click Restart MSE Supervisor and upgrade to complete the upgrade.

The progress of the upgrade can be monitored through the serial port.

Downgrade Instructions

If you need to reverse your upgrade, you can re-install the former version of the software.

Note: We do not support downgrading to MSE 8050 versions earlier than 2.0. The compulsory password protection included from that version onwards makes it impossible to log in to the MSE 8050 after a downgrade to an earlier version. If you are experiencing these circumstances, visit the Cisco support website.

The downgrade procedure is the same as the upgrade procedure except you will use the earlier software image.

You need the correct version of the software and your saved configuration before you proceed.

1. Follow the upgrade procedure using the earlier software image

2. Restart the hardware and check the status via the web interface

   The status report indicates the software version.

3. Restore your configuration from the saved XML file

Using the Bug Search Tool

The Bug Search Tool contains information about open and resolved issues for this release and previous releases, including descriptions of the problems and available workarounds. The identifiers listed in these release notes will take you directly to a description of each issue.

To look for information about a specific problem mentioned in this document:

1. Using a web browser, go to the Bug Search Tool.

2. Sign in with a cisco.com username and password.

3. Enter the bug identifier in the **Search** field and click **Search**.

To look for information when you do not know the identifier:

1. Type the product name in the **Search** field and click **Search**.

2. From the list of bugs that appears, use the **Filter** drop-down list to filter on either *Keyword*, *Modified Date*, *Severity*, *Status*, or *Technology*.

Use **Advanced Search** on the Bug Search Tool home page to search on a specific software version.

The Bug Search Tool help pages have further information on using the Bug Search Tool.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see What's New in Cisco Product Documentation at: www.cisco.com/c/en/us/td/docs/general/whatsnew/whatsnew.html.

Subscribe to What's New in Cisco Product Documentation, which lists all new and revised Cisco technical documentation, as an RSS feed and deliver content directly to your desktop using a reader application. The RSS feeds are a free service.

Document Revision History

Table 1   Supervisor release notes revisions

Date	Description
May 2016	Fourth maintenance release of Cisco TelePresence Supervisor MSE 8050. Version 2.3(1.50)
August 2015	Third maintenance release of Cisco TelePresence Supervisor MSE 8050. Version 2.3(1.46)
January 2015	Second maintenance release of Cisco TelePresence Supervisor MSE 8050. Version 2.3(1.38)
May 2014	First maintenance release of Cisco TelePresence Supervisor MSE 8050. Version 2.3(1.32)
December 2012	These notes accompany the release of Cisco TelePresence Supervisor MSE 8050, version 2.3 (1.31)

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- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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