



Cisco TelePresence Conductor Certificate Creation and Use

Deployment Guide

XC2.2

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Introduction

This deployment guide provides instructions on how to create X.509 cryptographic certificates for use with the Cisco TelePresence Conductor (TelePresence Conductor), and how to load them into TelePresence Conductor.

PKI Introduction

Public Key Infrastructure (PKI) provides the mechanisms through which communications can be secured (encrypted and integrity protected) and identities can be verified. Underlying PKI is:

- **A public/private key pair:** a public key is used to encrypt data sent to a server, but only the private key (kept secret by the server) can be used to decrypt it.
- **Signatures of data:** data can be “signed” by a server, by using a combination of a cryptographic hash of the data and the server’s private key. A client can verify the signature by using the server’s public key and verifying the same hash. This ensures the data has been sent from the expected server, and has not been tampered with.
- **Certificates:** a certificate is a wrapper around a public key, and provides information about the owner of the key. This metadata is provided in X.509 format, and typically includes the server name and contact details for the owner.
- **A certificate chain:** a certificate can be signed by a Certificate Authority (CA) using its own private key. In turn, therefore, a certificate can be verified as being signed by a CA by checking the signature against the CA’s certificate (public key). Web browsers and other clients have a list of CA certificates that they trust, and can thus verify the certificates of individual servers.

Transport Layer Security (TLS) is the standard mechanism for securing a TCP connection between hosts on a TCP/IP network. For example, secure HTTP (HTTPS) uses TLS to encrypt and verify traffic. To establish a TLS connection:

1. An initial TCP connection is made, and the client sends its capabilities (including cipher suites) and a random number.
2. The sever responds with its choice of those capabilities, another random number, and its certificate.
3. The client verifies that the server certificate was issued (signed) by a CA that it trusts, and has not been revoked.
4. The client sends a “pre-master secret”, encrypted with the server’s public key.
5. This pre-master secret, combined with the exchanged random numbers (to prevent replay attacks), is used to generate a “master secret”, with which the remaining communications of this TLS session are encrypted between the client and server.

The following sections describe how these PKI components can be used with the TelePresence Conductor.

Overview of certificate use on the TelePresence Conductor

TelePresence Conductor needs certificates for:

- Secure HTTP with TLS (HTTPS) connectivity
- TLS connectivity for SIP signaling
- Connections to other systems such as Cisco TMS, Cisco VCS, Unified CM, TelePresence Server, TelePresence MCU, LDAP servers and syslog servers

It uses its list of trusted Certificate Authority (CA) certificates and associated certificate revocation lists (CRLs) to validate other devices connecting to it.

It uses the Server Certificate and the Private key to provide a signed certificate to provide evidence that the TelePresence Conductor is the device it says it is. This can be used with connected systems, as well as administrators using the web interface.

A certificate identifies the TelePresence Conductor. It contains names by which it is known and to which traffic is routed. If a TelePresence Conductor is known by multiple names for these purposes, such as if it is part of a cluster, this must be represented in the X.509 subject data, according to the guidance of RFC5922. The certificate must contain the FQDN of both the TelePresence Conductor itself and of the cluster. If a certificate is shared across cluster peers, it must list all possible peer FQDNs. The following lists show what must be included in the X.509 subject, depending on the deployment model chosen.

If the TelePresence Conductor is not clustered:

- Subject Common Name = FQDN of TelePresence Conductor
- Subject Alternate Names = leave blank

If the TelePresence Conductor is clustered, with individual certificates per TelePresence Conductor:

- Subject Common Name = FQDN of TelePresence Conductor
- Subject Alternate Names = FQDN of TelePresence Conductor, FQDN of cluster

Wildcard certificates manage multiple subdomains and the services names they support, they can be less secure than SAN (Subject Alternate Name) certificates. TelePresence Conductor does not support wildcard certificates.

Certificate generation overview

X.509 certificates may be supplied from a third party, or may be generated by a certificate generator such as OpenSSL or a tool available in applications such as Microsoft Office Communications Server (OCS). Third-party certificates supplied by recognized certificate authorities are recommended, although TelePresence Conductor deployments in controlled or test environments can use internally generated certificates.

Certificate generation is usually a 3-stage process:

- Stage 1: generate a private key
- Stage 2: create a certificate request
- Stage 3: authorize and create the certificate

This document presents alternative methods of generating the root certificate, client/server certificate for the TelePresence Conductor, and private key:

- [Generating a certificate signing request \(CSR\) \[p.5\]](#) describes how to use the TelePresence Conductor itself to generate the private key and certificate request.
- [Appendix 2: Certificate generation using OpenSSL only \[p.11\]](#) documents the OpenSSL-only process, which could be used with a third party or internally managed CA.

For mutual TLS authentication the TelePresence Conductor **Server** certificate must be capable of being used as a **Client** certificate as well, thus allowing the TelePresence Conductor to authenticate as a client device to a neighboring server (see [Appendix 7: Configuring Windows Server Manager with a "client and server" certificate template \[p.31\]](#)).

Generating a certificate signing request (CSR)

A CSR contains the identity information about the owner of a private key. It can be passed to a third-party or internal certification authority for generating a signed certificate, or it can be used in conjunction with an application such as Microsoft Certification Authority or OpenSSL.

Creating a CSR using TelePresence Conductor (XC2.0 or later)

The TelePresence Conductor can generate server certificate signing requests. This removes the need to use an external mechanism to generate and obtain certificate requests.

To generate a CSR:

1. Go to **Maintenance > Security certificates > Server certificate**.
2. Click **Generate CSR** to go to the **Generate CSR** page.
3. Enter the required properties for the certificate.
 - See [Server certificates and clustered systems \[p.5\]](#) if your TelePresence Conductor is part of a cluster.
 - The certificate request includes automatically the public key that will be used in the certificate, and the client and server authentication Enhanced Key Usage (EKU) extension.
4. Click **Generate CSR**. The system will produce a signing request and an associated private key. Note that the private key is stored securely on the TelePresence Conductor and cannot be viewed or downloaded. You must never disclose your private key, not even to the certificate authority.
5. You are returned to the **Server certificate** page. From here you can:
 - **Download** the request to your local file system so that it can be sent to a certificate authority. You are prompted to save the file (the exact wording depends on your browser).
 - **View** the current request.

Note that only one signing request can be in progress at any one time. This is because the TelePresence Conductor has to keep track of the private key file associated with the current request. To discard the current request and start a new request, click **Discard CSR**.

You must now authorize the request and generate a signed PEM certificate file. You can pass it to a third-party or internal certification authority, or use it in conjunction with an application such as Microsoft Certification Authority (see [Authorizing a request and generating a certificate using Microsoft Certification Authority \[p.6\]](#)) or OpenSSL (see [Appendix 2: Certificate generation using OpenSSL only \[p.11\]](#)).

When the signed server certificate is received back from the certificate authority, it must be uploaded to the TelePresence Conductor as described in [Loading certificates and keys onto TelePresence Conductor \[p.8\]](#).

Server certificates and clustered systems

When a CSR is generated, a single request and private key combination is generated for that peer only.

If you have a cluster of TelePresence Conductors, you must generate a separate signing request on each peer. Those requests must then be sent to the certificate authority and the returned server certificates uploaded to each relevant peer.

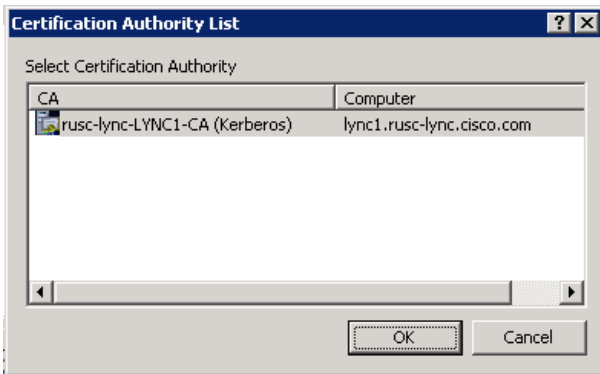
You must ensure that the correct server certificate is uploaded to the appropriate peer, otherwise the stored private key on each peer will not correspond to the uploaded certificate.

Authorizing a request and generating a certificate using Microsoft Certification Authority

This section describes how to authorize a certificate request and generate a PEM certificate file using Microsoft Certification Authority. The Microsoft Certification Authority application may be installed on the Lync server, or another server in the network.

1. Copy the certificate request file (for example, **certcsr.der** if generated via OpenSSL) to a location, such as the desktop, on the server where the Microsoft Certification Authority application is installed.
2. Submit the certificate request from a command prompt:
 - To generate a certificate with Server Authentication and Client Authentication type:
`certreq -submit -attrib "CertificateTemplate:Webclientandserver"`
`C:\Users\
 See Configuring Windows Server Manager with a "client and server" certificate template \[p.31\] for details about how to set up the Webclientandserver certificate template.`
 - To generate a certificate with Server Authentication only, type:
`certreq -submit -attrib "CertificateTemplate:WebServer"`
`C:\Users\`

This triggers the Certification Authority window to open:

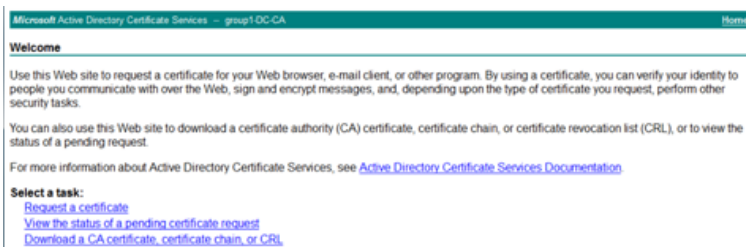


Note that the command must be run as the administrator user.

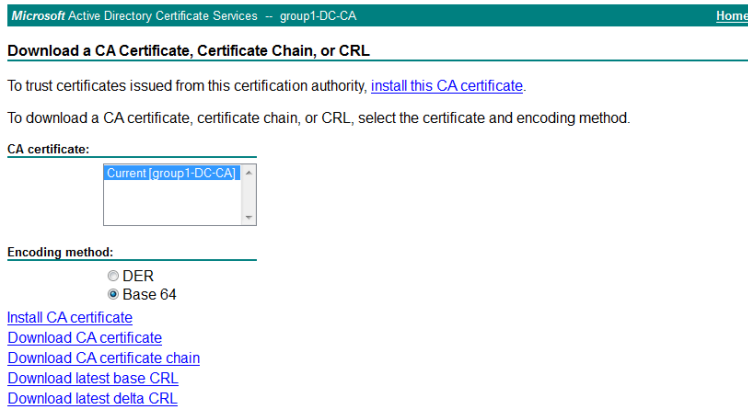
3. Select the **Certification Authority** to use (typically only one is offered) and click **OK**.
4. When requested, save the certificate (browse to the required folder if the default **Libraries > Documents** folder is not to be used) calling it **server.cer** for example.
5. Rename **server.cer** to **server.pem** for use with the TelePresence Conductor.

Get the Microsoft CA certificate

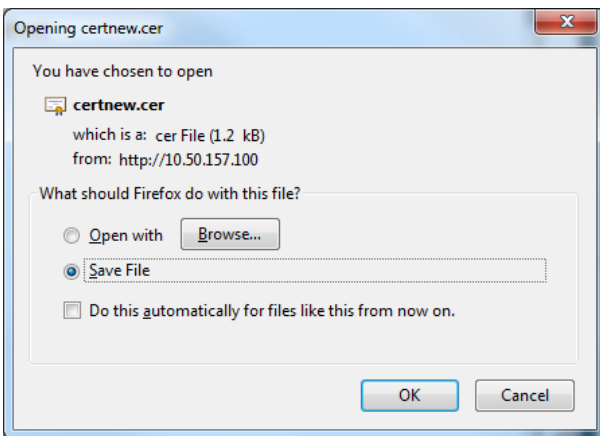
1. In your web browser, go to <IP or URL of the Microsoft Certificate Server>/certsrv and log in.



2. Select **Download a CA certificate, certificate chain or CRL**.



3. Select **Base 64**.
4. Select **Download CA certificate**.



5. Choose **Save File** and click **OK**.
6. Rename **certnew.cer** to **certnew.pem**.

Files **server.pem** and **certnew.pem** are now available.

Go to the [Loading certificates and keys onto TelePresence Conductor \[p.8\]](#) section in this document and upload **server.pem** and **certnew.pem** to TelePresence Conductor.

Loading certificates and keys onto TelePresence Conductor

The TelePresence Conductor uses standard X.509 certificates. The certificate information must be supplied to the TelePresence Conductor in PEM format. Typically 3 elements are loaded:

- The server certificate (which is generated by the certificate authority, identifying the ID of the certificate holder, and should be able to act as both a client and server certificate).
- The private key (used to sign data sent to the client, and decrypt data sent from the client, encrypted with the public key in the server certificate). This must only be kept on the TelePresence Conductor and backed up in a safe place – security of the TLS communications relies upon this being kept secret.
- A list of certificates of trusted certificate authorities.

Loading a server certificate and private key onto TelePresence Conductor

The TelePresence Conductor's server certificate is used to identify the TelePresence Conductor when it communicates with client systems using TLS encryption, and with web browsers over HTTPS.

Note: the TelePresence Conductor has a pre-loaded default server certificate. This is intended to be temporary and we strongly recommend that you replace it with your own certificate.

To upload a server certificate:

1. Go to **Maintenance > Security certificates > Server certificate**.
2. Use the **Browse** button to select and upload the **server certificate** PEM file.
3. If you used an external system to generate the certificate request you must also upload the **server private key** PEM file that was used to encrypt the server certificate. (The private key file will have been automatically generated and stored earlier if the TelePresence Conductor was used to produce the signing request for this server certificate.)
 - The **server private key** must not be password protected.
 - You cannot upload a server private key if a certificate signing request is in progress.
4. Click **Upload server certificate data**.

Server certificate You are here: [Maintenance](#) > [Security certificates](#) > [Server certificate](#)

Server certificate data

Server certificate	PEM File	Show server certificate
Currently loaded certificate expires on	Aug 28 2029	

[Reset to default server certificate](#)

Certificate signing request (CSR)

Certificate request	PEM File	View Download
Generated on	May 23 2012	

[Discard CSR](#)

Upload new certificate

Select the server private key file System will use the private key file generated at the same time as the CSR.

Select the server certificate file [Browse...](#) [?](#)

[Upload server certificate data](#)

Loading a trusted CA certificate onto TelePresence Conductor

The **Trusted CA certificate** page ([Maintenance](#) > [Security certificates](#) > [Trusted CA certificate](#)) allows you to manage the list of certificates for the Certificate Authorities (CAs) trusted by this TelePresence Conductor. Certificates presented to the TelePresence Conductor must be signed by a trusted CA on this list and there must be a full chain of trust to the root CA.

- To upload a new file of CA certificates, **Browse** to the required PEM file and click **Upload CA certificate**. This will replace any previously uploaded CA certificates.
- To replace the currently uploaded file with a default list of trusted CA certificates, click **Reset to default CA certificate**.
- To view the currently uploaded trusted CA certificate file, click **Show (decoded)** to view it in a human-readable form, or click **Show (PEM file)** to view the file in its raw format.

Trusted CA certificate You are here: [Maintenance](#) > [Security certificates](#) > [Trusted CA certificate](#)

Upload

Select the file containing trusted CA certificates [Browse...](#) [?](#)

CA certificate PEM File [Show CA certificate](#)

[Upload CA certificate](#) [Reset to default CA certificate](#)

Appendix 1: Troubleshooting

Certificates with key length of 8192 bits

Problems have been seen with some 3rd Party web browsers when using 8192 bit keys. We recommend using certificates with a key length of 4096 bits.

Appendix 2: Certificate generation using OpenSSL only

This section describes the process for generating a private key and certificate request for the TelePresence Conductor using OpenSSL. This is a generic process that relies only on the free OpenSSL package and not on any other software. It is appropriate when certificates are required for interfacing with neighboring devices where the Microsoft Lync and OCS tools are not available, for test purposes, and for providing output to interact with Certificate Authorities.

The output for the certificate request generation process can be given to a Certificate Authority which may be internal or external to the organization, and which can be used to produce the X.509 certificates required by the TelePresence Conductor to authenticate itself with neighboring devices.

This section also briefly describes how OpenSSL could be used to manage a private Certificate Authority, but does not intend to be comprehensive. Various components of these processes can be used when interfacing with third party CAs.

OpenSSL and Mac OS X or Linux

OpenSSL is already installed on Mac OS X, and is usually installed on Linux.

OpenSSL and Windows

If you do not have OpenSSL already installed, this is available as a free download from <http://www.openssl.org/related/binaries.html>.

Choose the relevant 32 bit or 64 bit OpenSSL - the 'Light' version is all that is needed.

If you receive a warning while installing OpenSSL that C++ files cannot be found, load the "Visual C++ Redistributables" also available on this site and then re-load the OpenSSL software.

Creating a certificate request using OpenSSL

This process creates a private key and certificate request for the server that can then be validated by a CA. This could be a CA that has been created and managed locally, or a third-party CA.

From a command prompt:

1. For Windows: change to the directory where OpenSSL is installed (typically a 'bin' directory).
For Mac OS X: stay in the root of the user's directory.
2. For Windows: copy **openssl.cfg** to **openssl_conductor.cfg**
For Mac OS X: copy **/system/library/openssl/openssl.cnf** to the root of the user's directory as **openssl_conductor.cfg**
3. If the certificate is for a cluster of TelePresence Conductors:
 - a. Use a text editor to edit the **openssl_conductor.cfg** file that was created by the above copy command, and ensure that the line:


```
"req_extensions = v3_req # The extensions to add to a certificate request"
```

 has no # at the beginning of the line - delete the # if it is there.
 - b. Scroll down to the "[v3_req]" section and below this section title add:


```
subjectAltName="DNS:<FQDN of TelePresence Conductor cluster>,DNS:<FQDN of peer 1>,DNS:<FQDN of peer 2>,DNS:<FQDN of peer n>"
```

as the bottom line of this section (before) “[v3_ca]”, filling in the details for the TelePresence Conductor deployment as appropriate (cluster FQDN and FQDNs of all peers).

c. Save the file.

No changes need to be made to the `openssl_conductor.cfg` file if the certificate is for a single TelePresence Conductor.

4. Generate a private key by running the following command:

```
openssl genrsa -out privatekey.pem 2048
```

The **privatekey.pem** file will be used to create the certificate request and will also be required for loading into the TelePresence Conductor. The file is created in the directory that the `openssl` command is run from.

5. Generate a certificate request (suitable for use with Microsoft Certification Authority) by running the following command:

```
openssl req -x509 -new -key privatekey.pem -config openssl_conductor.cfg -out certcsr.der -outform DER -sha1
```

6. Enter the data requested, including:

- Country
- State or province
- Locality name
- Organization name
- Organizational unit
- Common name - this is the TelePresence Conductor cluster FQDN if the certificate is for a cluster of TelePresence Conductors or it is the FQDN of the TelePresence Conductor if the certificate is for a single TelePresence Conductor
- Email address - optional, can leave blank
- A challenge password - optional, can leave blank
- An optional company name - optional, can leave blank

After entering the requested data, the certificate request file **certcsr.der** is now available.

To validate that DNS entries have been entered correctly into the request, the **certcsr.der** file can be decoded using the command:

```
openssl req -text -noout -in certcsr.der -inform DER
```

This certificate request file can be passed to an internal or third-party Certificate Authority for generating the X.509 certificate. OpenSSL can be used to operate a private CA, as described below.

Operating as a Certificate Authority using OpenSSL

A major deployment is likely to make use of a third-party certificate authority, or already have one internal to an organization's IT department. However, you can use OpenSSL to manage certificates in a private certificate authority as outlined below.

Configuring OpenSSL to act as a CA

OpenSSL is powerful software, and when operating as a CA, requires a number of directories and databases to be configured for tracking issued certificates.

The list of directories and files can be found in the `openssl` configuration file under the section [**CA_default**]. By default, the three files/directories required to be created are:

- A **demoCA** directory in the current directory.
- An empty file called **index.txt** in the **demoCA** directory.
- A file called **serial** in the **demoCA** directory, storing the current serial number of an issued certificate. This should contain a 4-digit hexadecimal number, such as “1000”.

Creating a Certificate Authority using OpenSSL

This process creates a private key and certificate of a Certificate Authority (CA), which can then be used to validate other certificates. Note that this will not be trusted by devices outside of those on which it is explicitly installed.

From a command prompt:

1. For Windows: change to the directory where OpenSSL is installed (typically a ‘bin’ directory).
For Mac OS X: stay in the root of the user’s directory.
2. Generate a private key for the CA by running the following command:
`openssl genrsa -aes256 -out ca.key 4096`
This will prompt for a password with which to encrypt the private key: choose a strong password and record it in a safe place. The ca.key file will be used to create the CA certificate and to sign other certificates and must also be kept secure.
3. Generate the CA certificate by running the following command.
For Windows: `openssl req -new -x509 -key ca.key -config openssl.cfg -sha1 -extensions v3_ca -out ca.crt`
For OS X: `openssl req -new -x509 -key ca.key -sha1 -extensions v3_ca -out ca.crt`
4. Enter passphrase for the key, and then enter the data requested, including:
 - Country
 - State or province
 - Locality name
 - Organization name
 - Organizational unit
 - Common name – this is typically the name of a contact person for this CA
 - Email address – optional, can leave blank

After entering the requested data, the operation completes and the certificate authority certificate **ca.crt** is now available.

Creating a signed certificate using OpenSSL

This process signs the server certificate with the generated CA key, using the previously generated certificate request.

From a command prompt:

1. Convert the previously generated certificate request to PEM format by running the following command:
`openssl x509 -in certcsr.der -inform DER -out certcsr.pem -outform PEM`
2. Generate a signed server certificate by running the following command:
`openssl ca -outdir . -config openssl.cfg -cert ca.crt -keyfile ca.key -in certcsr.pem -out server.pem -md sha1`
3. You will be prompted to enter the password for the CA’s private key.

The signed certificate for the server is now available as **server.pem**.

Creating self-signed certificates using OpenSSL

A self-signed certificate does not use a CA, and therefore there is no chain of trust behind it. However, a self-signed certificate can be a quick way of deploying a certificate for encryption and, if it can be exchanged securely to the client, can be used for individual identity verification. Self-signed certificates are not appropriate for production deployments but may be useful in a test deployment. Instructions on creating self-signed certificates are provided below.

A CA certificate is essentially a self-signed certificate, since it is the root of the chain of trust (there is no other authority to verify it). For a self-signed certificate, however, no passkey is required when creating the key, since the server requires access to the key for communications.

From a command prompt:

1. For Windows: change to the directory where OpenSSL is installed (typically a 'bin' directory).
For Mac OS X: stay in the root of the user's directory.
2. Generate a private key by running the following command:
`openssl genrsa -out privatekey.pem 2048`
The **privatekey.pem** encrypts communications and will need to be copied onto the TelePresence Conductor. The file is created in the directory that the openssl command is run from.
3. Generate the CA certificate by running the following command:
For Windows: `openssl req -new -x509 -key privatekey.pem -config openssl.cfg -out server.pem`
For OS X: `openssl req -new -x509 -key privatekey.pem -out server.pem`
4. Enter passphrase for the key, and then enter the data requested, including:
 - Country
 - State or province
 - Locality name
 - Organization name
 - Organizational unit
 - Common name – this is typically the name of a contact person for this CA
 - Email address – optional, can leave blank

After entering the requested data, the operation completes and the server certificate **server.pem** is now available. The private key is stored in **privatekey.pem**.

Appendix 3: Certificate generation using Microsoft OCS

Generating a certificate request

To obtain a private key, root (CA) certificate and the server / client certificate using OCS:

1. On OCS, select **Start > Administrative Tools > Office Communications Server 2007**.
2. Expand **Enterprise pools**, if available, otherwise expand **Standard Edition Servers**.
3. Expand **OCS Pool**.
4. Select the specific OCS.
5. Click **Certificates** and follow the wizard, as described in the following steps.
6. On the **Name and Security Settings** page:
 - a. For the **Name**, select the relevant pool (usually default value).
 - b. Select a **Bit length** of 2048.
 - c. Select **Mark cert as exportable**.
 - d. Do not include ECU in the certificate request.



The screenshot shows the 'Office Communications Server Certificate Wizard' dialog box, specifically the 'Name and Security Settings' page. The title bar reads 'Office Communications Server Certificate Wizard'. Below the title bar, the page is titled 'Name and Security Settings' with a sub-instruction: 'Your new certificate must have a name and a specific bit length.' To the right of this text is a small icon of a server rack and a screwdriver. The main area contains the following elements:

- A text prompt: 'Type a name for the new certificate. The name should be easy for you to refer to and remember.'
- A 'Name:' label followed by a dropdown menu containing the text 'POOL02-FE01'.
- A text prompt: 'The bit length of the encryption key determines the certificate's encryption strength. The greater the bit length, the stronger the security. However, a greater bit length may decrease performance.'
- A 'Bit length:' label followed by a dropdown menu containing the text '1024'.
- A checked checkbox labeled 'Mark cert as exportable'.
- An unchecked checkbox labeled 'Include client ECU in the certificate request'.

At the bottom of the dialog box, there are three buttons: '< Back', 'Next >', and 'Cancel'.

7. Leave **Organization Information** entries as default.

Office Communications Server Certificate Wizard

Organization Information
Your certificate must include information about your organization that distinguishes it from other organizations.

Select or type your organization's name and your organizational unit. This is typically the legal name of your organization and the name of your division or department.

For further information, consult the CA web site.

Organization:
R2 Customer

Organizational unit:
R2 OCS Servers

< Back Next > Cancel

8. Specify **Subject Name** and **Subject Alternate Name** details.

If the certificate is for a TelePresence Conductor in a cluster, either:

- Create a certificate that can be loaded onto every peer of the cluster.
- Create individual certificates for each TelePresence Conductor peer.

If creating a certificate that can be loaded onto every peer of the cluster:

- Subject name = TelePresence Conductor cluster's FQDN, e.g. conductorcluster1.test-customer.com
- Subject Alternate Name = a comma separated list of the TelePresence Conductor cluster's FQDN and the TelePresence Conductor peers' FQDNs (DNS Local hostname concatenated with DNS Domain) e.g. conductorcluster1.test-customer.com, conductorpeer1.test-customer.com, conductorpeer2.test-customer.com

If creating individual certificates for each TelePresence Conductor peer:

- Subject name = TelePresence Conductor peer's FQDN (DNS Local hostname concatenated with DNS Domain) e.g. conductorpeer1.test-customer.com
- Subject Alternate Name = a comma separated list of the TelePresence Conductor cluster's FQDN and the TelePresence Conductor peer's FQDN, e.g. conductorcluster1.test-customer.com, conductorpeer1.test-customer.com

If the certificate is for a standalone TelePresence Conductor:

- Subject name = TelePresence Conductor's FQDN (DNS Local hostname concatenated with DNS Domain) e.g. conductor.test-customer.com
- Subject Alternate Name = blank

Do not select **Automatically add local machine name to Subject Alt Name** (this is for the TelePresence Conductor, not the OCS PC).

When prompted that "Subject name does not match pool name ... continue?". Click **Yes**.

Office Communications Server Certificate Wizard

Your Server's Subject Name
Subject names can contain only alphanumeric characters and a leading wildcard (e.g., sip.contoso.com or *.contoso.com).

Type the Fully Qualified Domain Name of your server or Select from the list. If the server is part of a Pool, you should use the server's Pool Name. If these names change, you will need a new certificate.

Subject name:
pool02.r2-customer.com

Type any alternate names for your server. Use comma to separate multiple names. Subject Name will be automatically appended if the Alternate Name field is non empty.

Subject Alternate Name:
sip.r2-customer.com

Specify whether the wizard should automatically add the FQDN of the local computer as an alternate name.

Automatically add local machine name to Subject Alt Name

< Back Next > Cancel

9. Add geographical information when prompted.

Office Communications Server Certificate Wizard

Choose a Certification Authority
Certificate requests are sent to a certification authority available on your network.

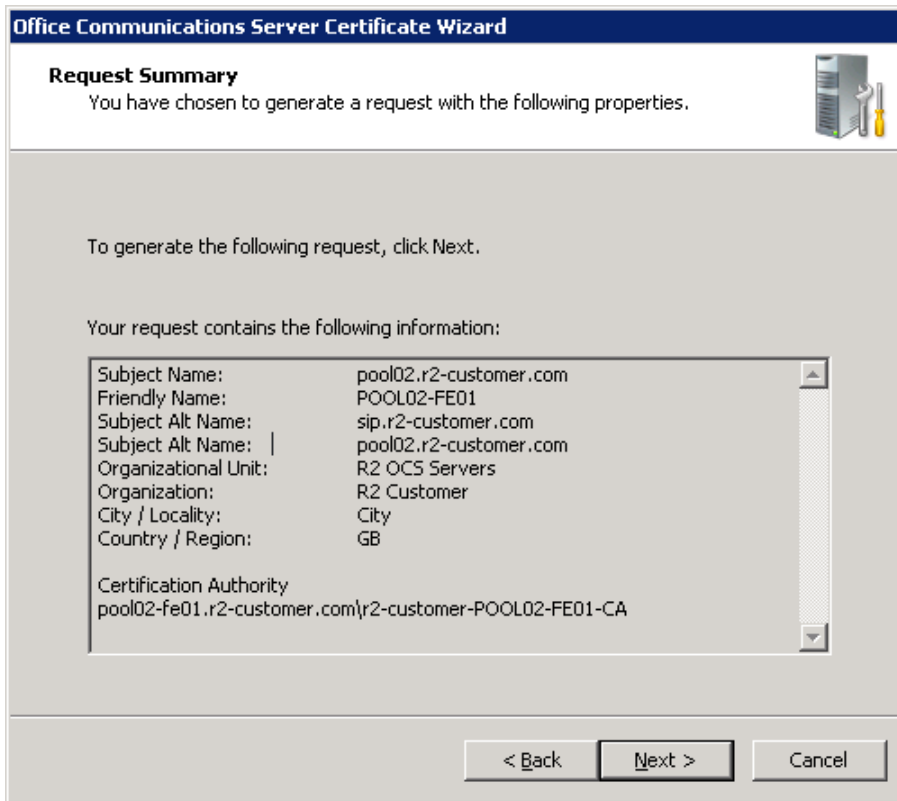
Select a certification authority to process your request. Certificate wizard will automatically import the selected CA's certificate chain if necessary.

Select a certificate authority from the list detected in your environment
pool02-fe01.r2-customer.com\r2-customer-POOL02-FE01-CA

Specify the certificate authority that will be used to request this certificate

Example: mycaserver.contoso.com\MyCAInstance

< Back Next > Cancel



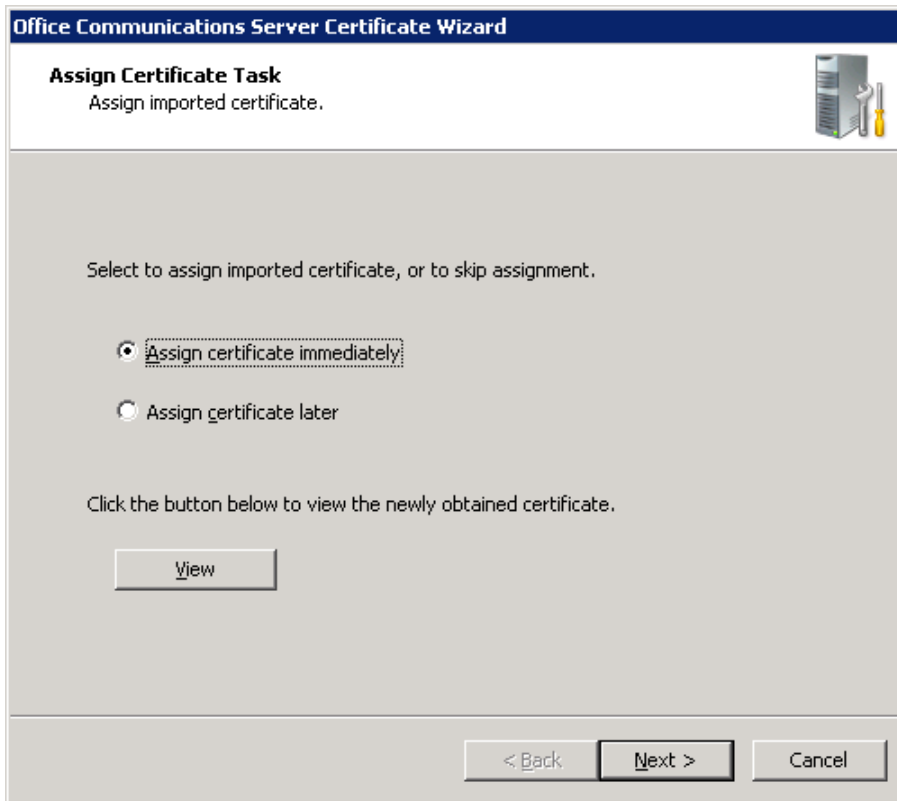
10. Stop at **Assign certificate immediately**.

The certificate request has now been generated. The next stage is to authorize the request.

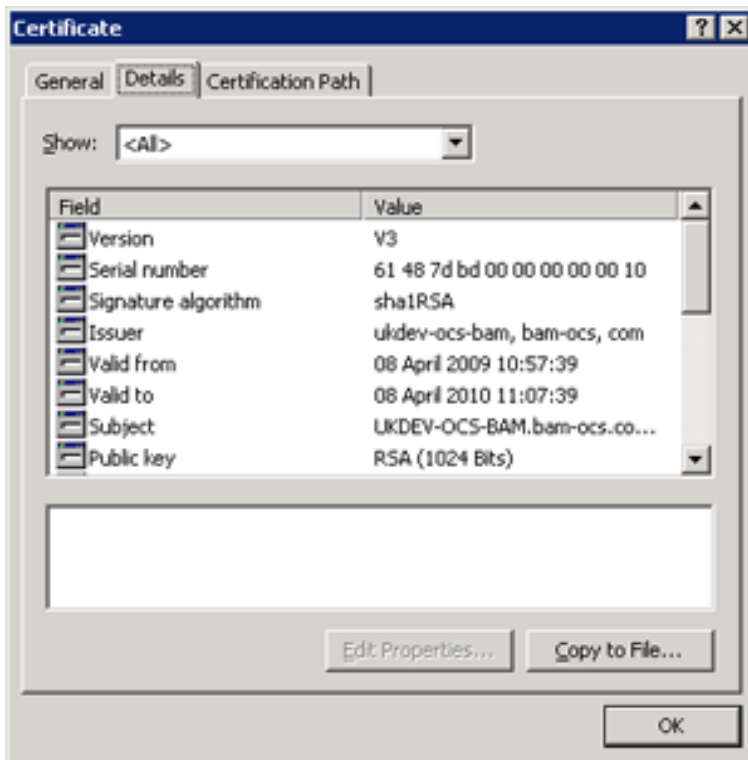
Authorizing a certificate request and generating a PEM certificate file using OCS

The certificate can be created on OCS:

1. Select **Start > All Programs > Administrative Tools > Certification Authority**.
2. Choose the relevant Local Certification Authority and select **Pending Requests**.
3. Right-click on the certificate request generated above, select **All tasks**.
4. Follow the wizard until you get to the **Assign imported certificate** step.
5. Click **View**.



6. Select the **Details** tab, then click **Copy to File**.



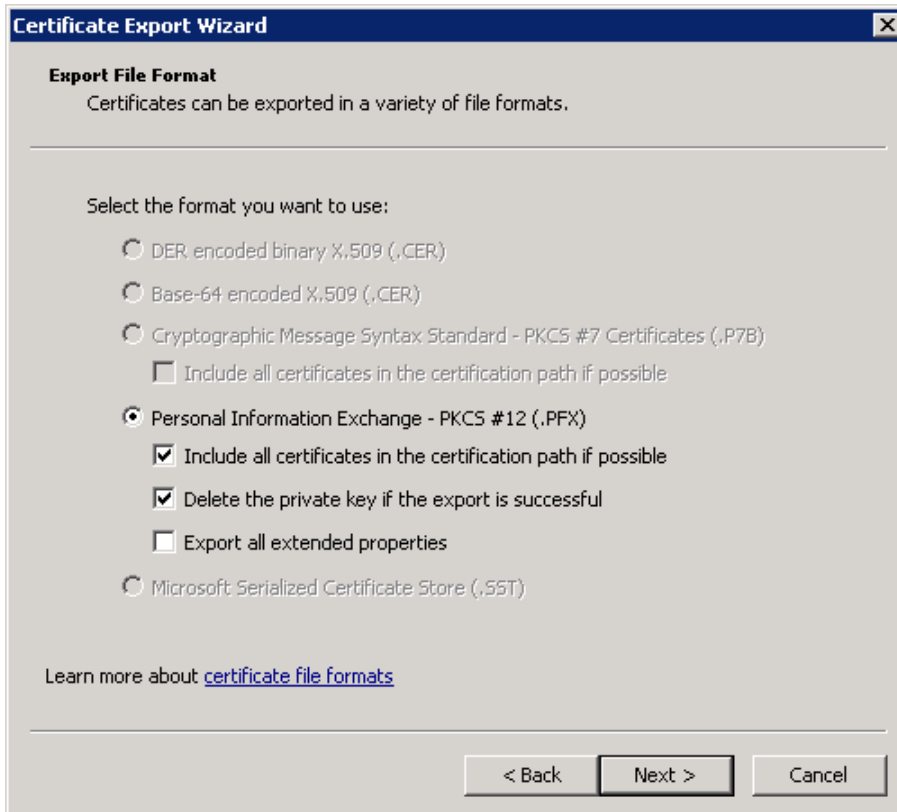
The Certificate Export Wizard opens.

7. Click **Next**.

8. Ensure that **Yes, export the private key** is selected and click **Next**.



9. Ensure that the selections are as shown below (note that the order of the tick boxes may differ in different versions of Windows), then click **Next**.



10. Enter a **Password** that will be used to encrypt the private key (remember this as it will be needed to decrypt the private key certificate later) and click **Next**.

11. Enter the path and **File name** to save the certificates file (the file should have the extension .pfx) and click **Next**.
12. Click **Finish**.



13. Certificate export was successful – click **OK**.
You are returned to the [Certificate Details](#) page.
14. Click **OK** to close.
You are returned to the Assign Certificate wizard:
15. Click **Cancel**.
Do NOT assign the certificate.

The certificate has now been generated and exported as a .pfx file, for example **cert_inf.pfx** (the .pfx contains the private key, the server certificate and root (CA) certificate in pkcs12 format).

On a Linux (Windows or other) system running openssl:

1. Copy the .pfx file to the system where openssl can be run.
2. Execute the command line:
`openssl pkcs12 -in cert_inf.pfx -out cert_inf.pem`
3. Type in the password that was used during the cert_inf.pfx generation.
4. Enter and verify a PEM pass phrase (to be used in the next stage – removing the password from the private key).
5. Continue with [Process the 'cert_inf.pem' file into server certificate, CA certificate and private key \[p.21\]](#) below.

Process the 'cert_inf.pem' file into server certificate, CA certificate and private key

The '.pem' file contains 3 sections:

1. Private key section:

```

Bag Attributes
...
Key Attributes
    X509v3 Key Usage: 10
-----BEGIN RSA PRIVATE KEY-----
Proc-Type: 4, ENCRYPTED
DEK-Info: DES-EDE3-CBC, CAD24BC3A702A939
15JTMK+Irjx2ptUWXbqEgaGwOE6UiXJE+x4Ga7sc9MXB2fvzHNehiyFHS+FoqFZK
...
7vGI/4Ezt5Stajm/p+ENGD+jMstT3a3Q85SnfvwBGVtdleKFUZ0E4Q==
-----END RSA PRIVATE KEY-----

```

2. Server certificate:

```

Bag Attributes
    localKeyID: 01 00 00 00
    friendlyName: conductor-certificate
subject=/C=NO/L=Oslo/O=net2/OU=ast/CN=conductor.net2.int
issuer=/DC=int/DC=net2/CN=net2-CA
-----BEGIN CERTIFICATE-----
MIIE3DCCA8SgAwIBAgIKI/Co1QAAAAAADzANBgkqhkiG9w0BAQUFADA9MRMwEQYK
...
6aRy7KXfeBLN/pqBEVSjjlCljmXa5hc5AGmzyTfrSRXviHE3qpmT0Lnld31f6qGK
-----END CERTIFICATE-----

```

Note that the issuer specifies the issuer that approves this Server certificate, and the server certificate typically has a 'friendlyName' in the header.

3. CA certificate:

```

Bag Attributes: <Empty Attributes>
subject=/DC=int/DC=net2/CN=net2-CA
issuer=/DC=int/DC=net2/CN=net2-CA
-----BEGIN CERTIFICATE-----
MIIDVTCCAj2gAwIBAgIQQwRnazGMG5JGOacRYvwN1TANBgkqhkiG9w0BAQUFADA9
...
tQy4Hfj50yemURZ7mFCXGapcegsOC5/WDhOcIrlkcDJ2lcvBgUj4rbI=
-----END CERTIFICATE-----

```

The root CA certificate is a self signed certificate; the subject and issuer of the certificate are the same. Where there is an external certificate authority, the root CA certificate can be used from the external certificate authority.

Certificates can have hierarchical trust:

- The server certificate is trusted by (created using) a secondary certificate.
- The secondary certificate is trusted by (created using) the root CA certificate.
- The root CA certificate is self signed.

In this case, 4 entries will be found in the created PEM file.

The CA file loaded onto the TelePresence Conductor should consist of the full CA chain between the root CA and the server certificate (concatenated in a single file) – because to keep the hierarchy and be able to authenticate the server certificate, both of these certificates are needed. (See [Example certificate with a root CA and secondary CA \[p.28\]](#) .)

1. Using a text editor, edit the 3 sections of the PEM file into separate files:
 - The private key section: to a file, for example, **priv_e.pem**
 - Server certificate section: to a file, for example, **server.pem**
 - CA certificate section: to a file, for example, **root_ca.pem**
2. Decrypt the private key using the command line:
`openssl rsa -in priv_e.pem -out priv.pem`
3. Enter the PEM pass phrase.
4. Copy the three files to the PC which is going to be used to configure the TelePresence Conductor.

Appendix 4: Converting a DER certificate file to PEM format

A private key, root (CA) certificate and the server / client certificate can be generated using third-party tools (or purchased from a certificate authority), and may be generated as PEM (required format, extension .pem) or DER (extension .cer) format files.

Certificates must be in PEM format for use on the TelePresence Conductor. Conversion from DER to PEM format can be done in one of two ways, either using OpenSSL or Windows, as documented in the following sections.

Converting a DER certificate file to a PEM file using OpenSSL

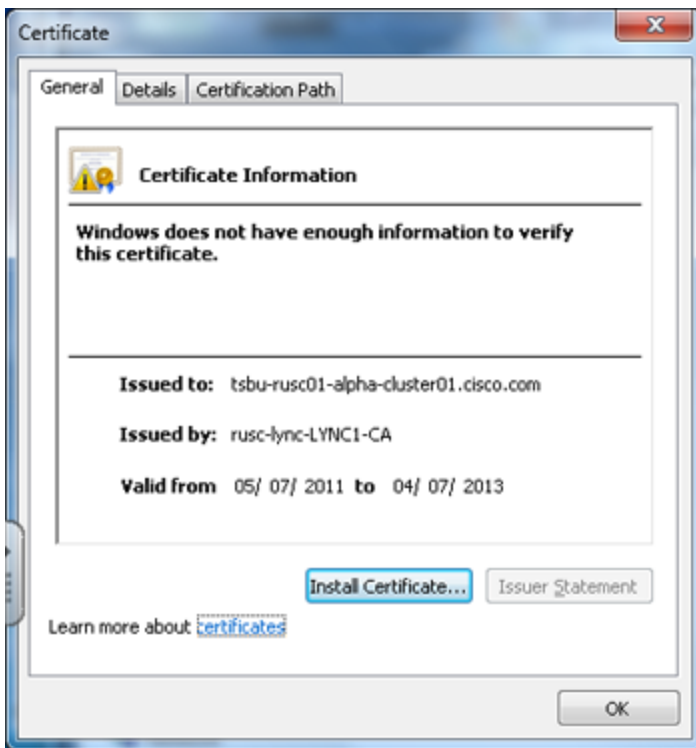
To convert from DER to PEM format, on a system running openssl, execute the command:

```
openssl x509 -in <filename>.cer -inform DER -out <filename>.pem -outform PEM
```

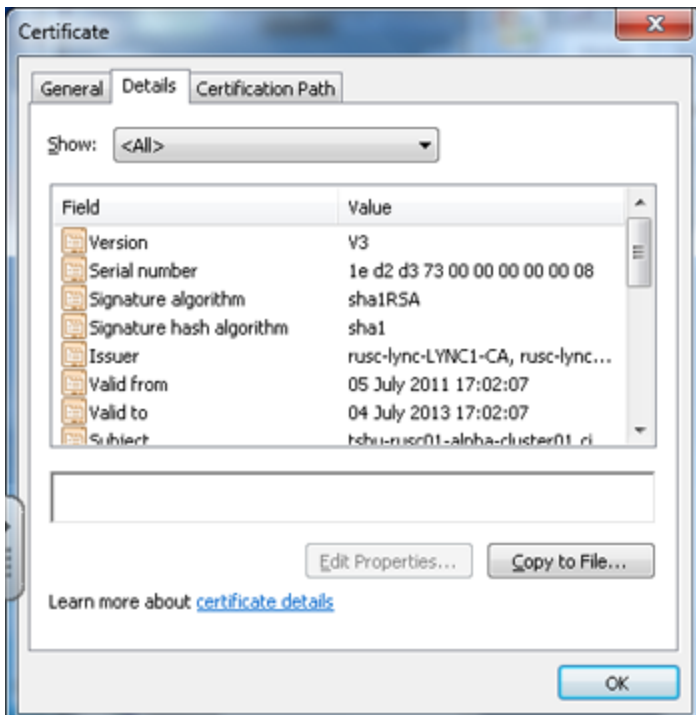
Converting a DER certificate file to a PEM file using Microsoft Windows

To convert from DER to PEM format using Microsoft Windows:

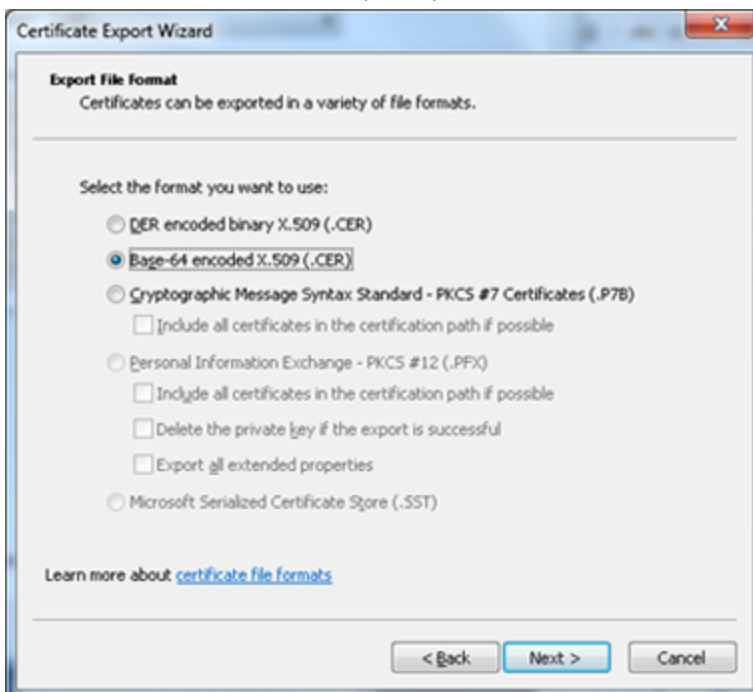
1. Double click on the DER file to convert (this will likely have a '.cer' extension).



2. Select the **Details** tab.



3. Click **Copy to File...**
4. On the **Welcome** page, click **Next**.
5. Select *Base-64 encoded X.509 (.CER)* and click **Next**.



6. Click **Browse** and select required destination for file (e.g. **server.pem**) and then click **Next**.
7. Click **Finish**.
8. Change the filename from **server.pem.cer** to **server.pem**.

9. This will be used in the [Loading certificates and keys onto TelePresence Conductor \[p.8\]](#) section of this document.

Appendix 5: Example certificates

Example certificate with self-signed root CA

This certificate contains:

- private key
- server certificate
- root CA (self signed)

Bag Attributes

Microsoft Local Key set: <No Values>

localKeyID: 01 00 00 00

friendlyName: 1e-d2c14df5-fb1f-459e-a269-dee27900c015

Microsoft CSP Name: Microsoft RSA SChannel Cryptographic Provider

Key Attributes

X509v3 Key Usage: 10

-----BEGIN RSA PRIVATE KEY-----

Proc-Type: 4, ENCRYPTED

DEK-Info: DES-EDE3-CBC,CAD24BC3A702A939

15JTMK+Irx2ptUWXbqEgaGwOE6UiXJE+x4Ga7sc9MXB2fvzHNehiyFHS+FoqFZK
6XrvdcB4vUrUC/PEhiBfdezVYqiYfEZRdtiFTKL9xJZ6TNo5qOcXo9kXE2gut/uc

...

8sIBOWKErI1LQBJFhaZl117KiC1j4vy+9sFyUtm+CVw72CU4HBYIv2wJM169m0FK
7vGI/4Ezt5Stajm/p+ENGD+jMstT3a3Q85SnfvwBGVtdleKFUZ0E4Q==

-----END RSA PRIVATE KEY-----

Bag Attributes

localKeyID: 01 00 00 00

friendlyName: conductor-certificate

subject=/C=NO/L=Oslo/O=net2/OU=ast/CN=conductor.net2.int

issuer=/DC=int/DC=net2/CN=net2-CA

-----BEGIN CERTIFICATE-----

MIIE3DCCA8SgAwIBAgIKI/Co1QAAAAADzANBgkqhkiG9w0BAQUFADA9MRMwEQYK
CZImiZPyLQBGGRYDaW50MRQwEgYKZCZImiZPyLQBGGRYEbmV0MjEQA4GA1UEAxMH

...

wtkRwhL8xcuMHQybEDRcPZlhxDNgs9oORSCVnnpqZkbbh6fmRjNqYgjk6hM9dgMW
6aRy7KXfeBLN/pqBEVSjjlCljmx5hc5AGmzyTfrSRXviHE3qpmT0Lnld31f6qGK

-----END CERTIFICATE-----

Bag Attributes: <Empty Attributes>

subject=/DC=int/DC=net2/CN=net2-CA

issuer=/DC=int/DC=net2/CN=net2-CA

-----BEGIN CERTIFICATE-----

MIIDVTCCAj2gAwIBAgIQQwRnazGMG5JGOacRYvwn1TANBgkqhkiG9w0BAQUFADA9
MRMwEQYKZCZImiZPyLQBGGRYDaW50MRQwEgYKZCZImiZPyLQBGGRYEbmV0MjEQA4...

EGGKPlsJjToyU2E9s2yZHU1XJ7QEGDqUETmeqL3I5Bk9hXE2SotJQ10QaYwA07MY
tQy4Hfj50yemURZ7mFCXGapcegsOC5/WDhOcIrlkcdJ2lcvBgUj4rbI=

-----END CERTIFICATE-----

Example certificate with a root CA and secondary CA

This certificate contains:

- private key
- server certificate
- root CA (self signed)
- secondary root certificate (signed by root CA)

```

Bag Attributes
  1.3.6.1.4.1.311.17.2: <No Values>
  localKeyID: 01 00 00 00
  friendlyName: le-7430b4bb-13af-45c5-832d-067edcee82f3
  Microsoft CSP Name: Microsoft RSA SChannel Cryptographic Provider
Key Attributes
  X509v3 Key Usage: 10
-----BEGIN RSA PRIVATE KEY-----
Proc-Type: 4,ENCRYPTED
DEK-Info: DES-EDE3-CBC,6C4F771351A95DA5

eqFef6VcBEUeD3LxeyHgFyW2nOqXnbTyEldT5FswIxZAadFRfFFqE2xsozVSaaEX
/SQ3FF61cZeW6uKTYm4ImyFKc/RNFGZv0dXEnVsVia0HWbkDeDJ8ZbyFRqKEEJaJ
...
bHIpbVYITKHMASDs0RyybY9U8y4WE6N+6F2PJWKEIWo4oeKO0vyCfQAS+q3bb8LL
Sj5XaxFzd15XdmNrkwLUINumM5LxHhAUvmo7oiiqdRTyB+57p0+rjg==
-----END RSA PRIVATE KEY-----
Bag Attributes
  localKeyID: 01 00 00 00
  1.3.6.1.4.1.311.17.3.20: B0 D2 22 E9 68 FC 0F A3 CE 17 54 95 DB 9C 65 F9 67 FF C4 69
  1.3.6.1.4.1.311.17.3.71: 4A 00 54 00 53 00 58 00 57 00 30 00 32 00 32 00 2E 00 61 00
  75 00 73 00 74 00 72 00 69 00 61 00 2E 00 6C 00 6F 00 63 00 61 00 6C 00 00 00
  friendlyName: conductorctelepresence.myco.local
subject=/C=AT/ST=Vienna/L=Vienna/O=Myco TA AG/OU=ICT/CN=conductorctelepresence.myco.local
issuer=/serialNumber=35126/CN=Myco TA local 01/emailAddress=pki@email.com/O=Myco TA AG/C=
AT
-----BEGIN CERTIFICATE-----
MIIGAjCCBQogAwIBAgIKJFzWrwAAAAC6hjANBgkqhkiG9w0BAQUFADCBgjEOMAwG
A1UEBRMFMzUxMjYxJDAiBgNVBAMTG1RlbGVrb20qQXVzdHJpYSBUQSBSb2NhbnCAW
...
UAzGHbbIvX1T6kVLRTJ7heXz0BhX5ar3pWP6D7lUhGkQB+hfluUdzuePMoQaNIAG
H/LV1efZ
-----END CERTIFICATE-----
Bag Attributes
  1.3.6.1.4.1.311.17.3.20: 24 7D 5D 14 7E 6D 8D B0 88 24 9E DD 77 CF 77 C7 20 06 06 94
  1.3.6.1.4.1.311.17.3.75: 36 00 42 00 43 00 43 00 45 00 43 00 38 00 43 00 39 00 31 00
  30 00 44 00 41 00 46 00 35 00 31 00 31 00 31 00 34 00 43 00 44 00 43 00 38 00 36 00 44 00
  37 00 31 00 41 00 37 00 34 00 31 00 36 00 5F 00 00 00
subject=/serialNumber=32618/CN=eSignature TA Basic/OU=eSignature TA Basic/O=Myco TA AG/C=
AT
issuer=/serialNumber=32618/CN=eSignature TA Basic/OU=eSignature TA Basic/O=Myco TA AG/C=A
T
-----BEGIN CERTIFICATE-----
MIIFtTCCBJ2gAwIBAgICf2owDQYJKoZIhvcNAQEFBQAwTEOMAwGA1UEBRMFMzI2
MTgxHDAaBgNVBAMTE2VtawduYXRlcmUgVEEgQmFzaWMyHDAaBgNVBAsTE2Vtawdu

```

```
...
b1RT/9LLr+7ly7kC2EmCYTEXTtgakin1Rx+cLA7YtT62WVFGSISP06INQ7HXEuc
dxxKC8ccBZSlsV6eRUE5ZVS3jIv1ALzRA==
-----END CERTIFICATE-----
Bag Attributes
    1.3.6.1.4.1.311.17.3.20: 3B AE F1 8D F2 9D 61 53 40 78 F9 81 00 F7 A7 B4 CB 27 53 1B
    1.3.6.1.4.1.311.17.3.75: 36 00 42 00 43 00 43 00 45 00 43 00 38 00 43 00 39 00 31 00
30 00 44 00 41 00 46 00 35 00 31 00 31 00 31 00 34 00 43 00 44 00 43 00 38 00 36 00 44 00
37 00 31 00 41 00 37 00 34 00 31 00 36 00 5F 00 00 00
subject=/serialNumber=35126/CN=Myco TA local 01/emailAddress=pki@telekom.at/O=Myco TA AG/
C=AT
issuer=/serialNumber=32618/CN=eSignature TA Basic/OU=eSignature TA Basic/O=Myco TA AG/C=A
T
-----BEGIN CERTIFICATE-----
MIIGSDCCBTCgAwIBAgIDAIk2MA0GCSqGSIb3DQEBBQUAMHkxDjAMBgNVBAUTBTMy
NjE4MRwwGgYDVQQDExN1U2lnbmF0dXJlIFRBRBIEJhc2ljMRwwGgYDVQQLExN1U2ln
...
xYSc88bZVf5JooXMImp5kPFVgLsPW5BuWgC6VIIdTnopSJrYYCD65oxy/rwL+00G9
XK9EL6BuFqa7+4MZlyEVxJspqCZOOfThr86IEHg==
-----END CERTIFICATE-----
```

Appendix 6: Decoding certificates

This section describes some methods for decoding and viewing the content of certificates.

OpenSSL

A PEM file (e.g. **cert.pem**) can be decoded by the following command:

```
openssl x509 -text -in cert.pem
```

A DER file (e.g. **cert.cer**) can be decoded by the following command:

```
openssl x509 -text -inform DER -in cert.cer
```

Firefox

The certificate in use for a website being visited can be viewed in Firefox by clicking on the security information button on the address bar, and then clicking **More Information** followed by **View Certificate**.

Internet Explorer

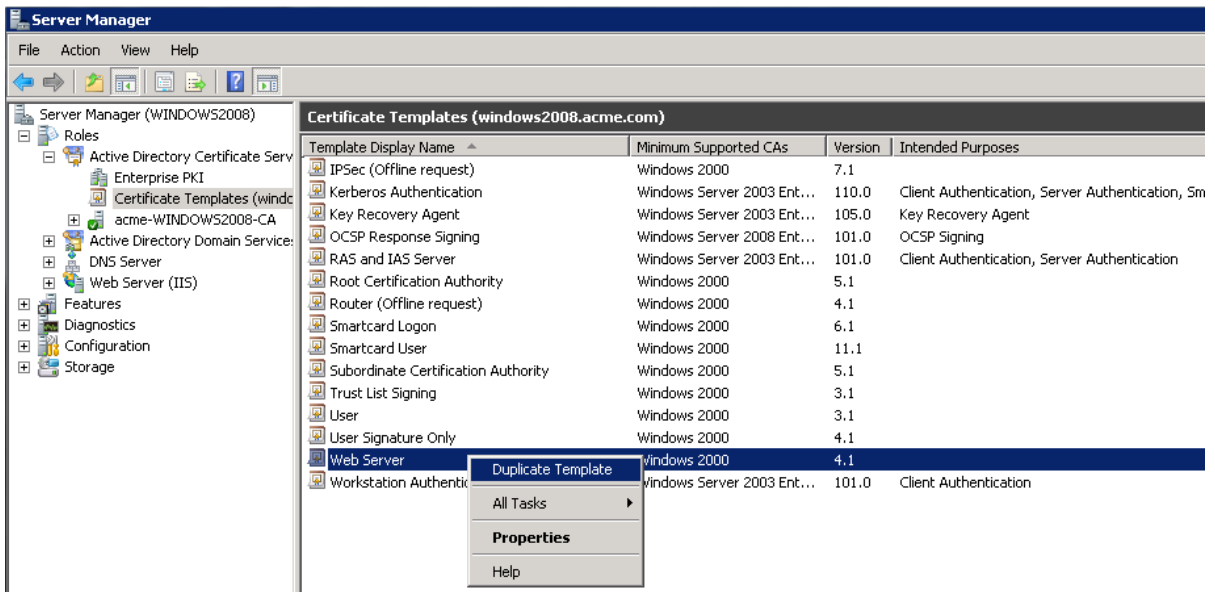
The certificate in use for a website being visited can be viewed in Internet Explorer by clicking the lock icon to the right of the address bar. A **Website Identification** dialog will appear. Click the **View Certificates** link at the bottom.

Appendix 7: Configuring Windows Server Manager with a "client and server" certificate template

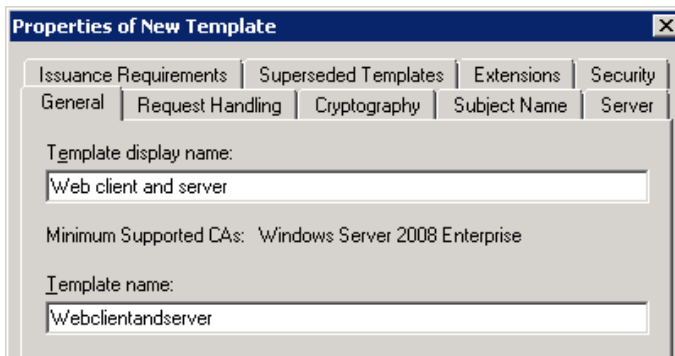
The default "Web Server" certificate template used by the Microsoft Certification Authority application will only create a certificate for Server Authentication. The server certificate for the TelePresence Conductor also needs Client Authentication.

To set up a certificate template with Server and Client Authentication:

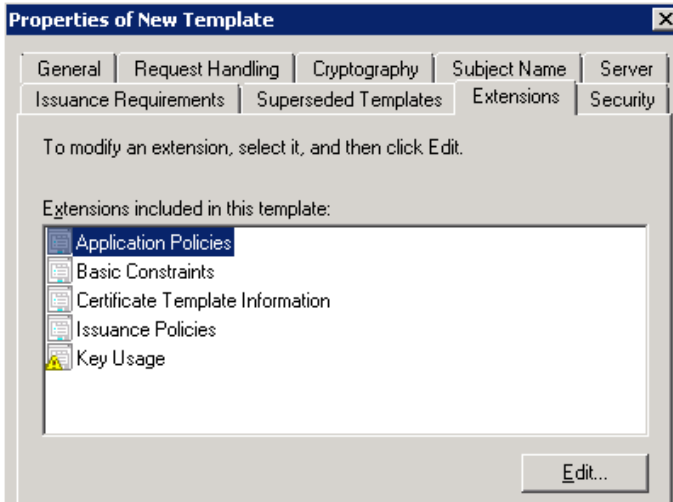
1. In Windows, launch **Server Manager** (**Start > Administrative Tools > Server Manager**).
2. Expand the **Server Manager** navigation tree to **Roles > Active Directory Certificate Services > Certificate Templates (<domain>)**.
3. Right-click on **Web Server** and select **Duplicate Template**.



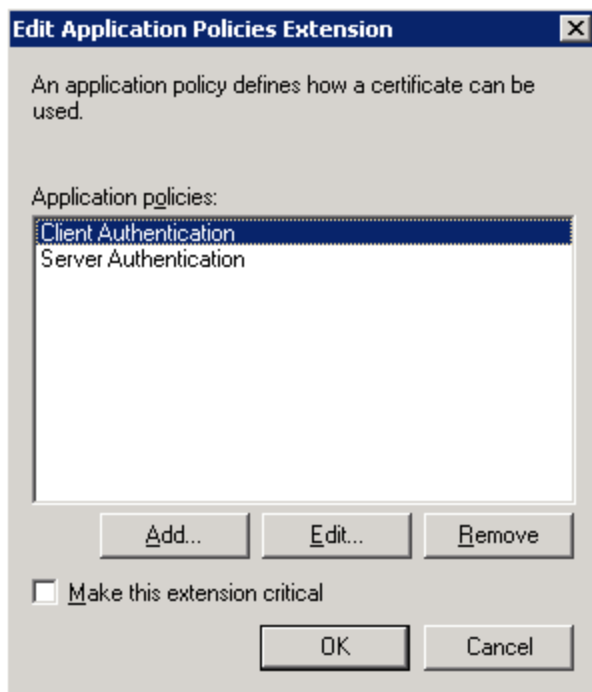
4. Select the appropriate **Windows Server Enterprise** version and click **OK**.
5. On the **General** tab, enter the **Template display name** and **Template name**, for example **web client and server** and **Webclientandserver**.



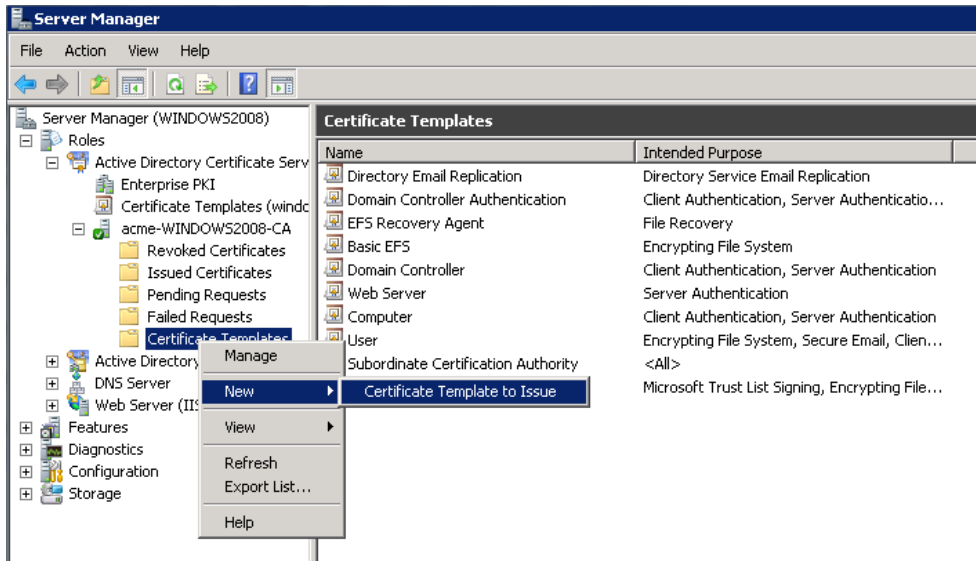
6. On the **Extensions** tab, select **Application Policies** and click **Edit**.



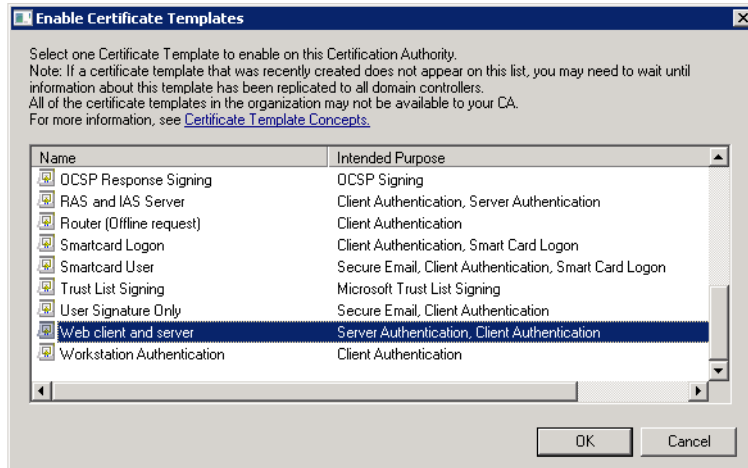
7. Add **Client Authentication** to the set of application policies:
- Click **Add**.
 - Select **Client Authentication** and click **OK**.
 - Click **OK**.



8. Click **OK** to complete the addition of the new template.
9. Add the new template to the Certificate Authority:
- Go to **Roles > Active Directory Certificate Services > <your certificate authority>**.
 - Right-click on **Certificate Templates** and select **New > Certificate Template to Issue**.



c. Select your new **Web client and server** template and click **OK**.



The new **Web client and server** template can now be used when submitting a certificate request to that Microsoft Certification Authority.

Document revision history

The following table summarizes the changes that have been applied to this document.

Revision	Date	Description
1	August 2013	Initial release.

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