



Software deferral notice

Dear Cisco Customer,

Cisco engineering has identified a software issue with the release which you have selected. This issue may affect your use of this software. Please review the deferral notice below to determine if the issue applies to your environment.

Customers are urged to upgrade to the recommended solution image or most current software version.

For more comprehensive information about what is included in this software, please refer to the [Cisco IP Video Phone E20 TE Software Release Notes \(TE4\)](#).

Affected software and replacement solution

Software type	Software affected	Software solution	
	Version	Version	Availability (dd/mm/yyyy)
TE	4.1.0	4.1.1	16/12/2011

Reason for Advisory:

CDETS No: CSCtw69889

Headline:

Serious functional issue that may impact upgrading customers.

Description:

The TE 4.1.0 release introduced a number of architectural changes, which include modification to the way the device handles authorization of administrators. It is found that a serious flaw was introduced that may affect customers upgrading from a previous version. This issue could result in an improperly secured device.

Disclaimer:

In order to increase availability, Cisco recommends that you upgrade affected images with the suggested replacement software images.

Cisco will discontinue manufacturing shipment of affected images. Any pending order will be substituted by the replacement software images.

PLEASE BE AWARE THAT FAILURE TO USE THE UPGRADE PROCESS MAY RESULT IN DOWNTIME.

The terms and conditions that governed your rights and obligations and those of Cisco, with respect to the deferred software will apply to the replacement software.