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Introduction to Video Conferencing

Best Practice

A successful video conference provides a face-to-face meeting, even if the participants are miles or continents apart. Keep in mind that it still is a meeting—normal etiquette and dress code apply even here.

General

- Consider setting the unit to Automatic Answer, but mute the microphone for privacy reasons, if possible.
- Do not forget to rehearse “the noble art of operating a video system” to the extent needed.

In the meeting room

- Make sure that you do not experience obstacles blocking the view to the microphone at all times.
- Noise sources like computers placed on the table should always be placed away from the microphone of your unit. The noise from such sources is often perceived as surprisingly loud by the remote participants.
- Pay attention to the background your system will provide to the remote participants. If the camera captures the corridor outside your office, people passing by may distract your remote participants. This applies as well to curtains with a distinct texture pattern and, in particular, to curtains moving due to draught in the room.
- If you are going to share content you will normally make use of duo video. That implies the use of two video streams, one showing the presentation and the other showing the presenter—or the group of presenters. Smaller systems may force you to choose between showing the presentation or the presenter.
- For duo video some attention is needed. Duo video is sometimes shown side-by-side with half the screen showing the presentation and the other half showing the presenter. Provide the impression that you seem to look towards the presentation instead of the impression that you sit with your back towards it, when all is viewed on the remote monitor. If in doubt, look straight into the camera to avoid this situation.

Brightness control

To adjust brightness, colors or other settings of your system, use the touch pad. Adjust the monitor to suit the conditions of the conference room.
Introduction to Video Conferencing

Tour the screen and the remote control

When set to Do Not Disturb, ringtones are muted and call attempts made by others to reach you will appear as missed calls. You may, however, place calls as much as you like.

As default, there is a 60 minutes timeout on the Do not disturb (after which the system will return to normal operation), but this may have been changed to a different setting by your Video Support Team.

Operating tips

Use the Cursor controls to move about the screen and press OK/Enter to open the selected menu field.

Use the Cancel key to exit a menu (and return to the Home screen) undoing any changes. Use the Back key to go just one step back.
Video Calls
Place Call

Place Call From Contact List

1. Make sure Call is selected and press OK or the green Call button on the remote control.

2. Use the Cursor keys to go between Favorites, Recents and Directory and then down in one of the lists.

3. Once an entry has been located, press OK to invoke the Call menu.

4. Press the green Call button or press OK to place the call.

5. Press the red End Call button on the remote control, or use the Cursor keys to select End and press OK to terminate the call.

About the Lists of Contacts

Your lists of Contacts consist of three parts:

Favorites. These contacts have put there by you. These entries will typically be someone you call frequently or otherwise need to access in a swift and convenient manner from time to time.

Directory will typically be a corporate directory installed on your system by your video support team.

Recents is a list of calls you have placed, received or missed earlier. You may clear the Recents list for privacy reasons, see "Recents" on page 40.

The following options apply:

- You may key in a name, number or an IP address and the system will look in all lists for you.
- You may tap a tab and then scroll through the list or key in a name or number. Your search will then be restricted to that specific list.
- You may add the entry to the list of Favorites; edit aspects of the entry before calling; change the call rate and remove the entry from Recents.
Place Call

Edit a Contact List Entry Status, then Place the Call

1. Make sure **Call** is selected and press **OK** or the green **Call** button.

2. Use the **Cursor** keys to go between **Favorites**, **Recents** and **Directory** and then down in one of the lists.

3. Once an entry has been located, press **OK** to invoke the **Call** menu.

4. Use the **Cursor** keys to move the cursor to the right so that the green **Call** field is selected.

5. Use the **Cursor** keys to move the cursor down to select the **More** field (**...**).

6. You may now use the **Cursor** keys to move the cursor to select any of the available options. Press **OK** to enter.

   Once set, press the green **Call** button to place the call.

About Entry Edits

You may have to edit an entry in one of the **Contact** lists before you place the call. There may be a need to add a prefix, a suffix or otherwise alter the entry to ensure success.

At the same time, this set of options allow you to change the **Call Rate** (the bandwidth allocated to the call) as well as the ability to promote the current entry to become a **Favorite**.
Place Call Using Name, Number or IP Address

1. Make sure Call is selected and press OK or the green Call button.

2. Use the Cursor keys to select the Search or Dial field, as outlined.

3. To enter numbers just press the corresponding keys on the remote.
   To invoke the virtual keyboard, use the left arrow Cursor key to move to the 123 field. You may now move about the keyboard and select characters. Press OK to select a character.

4. As soon as you start typing, the green Call button will appear to allow you to place the call any time.
   Possible matches will appear as you type. If no matches are found, this will also be indicated.

5. Press the red End Call button or use the Cursor keys to select End and press OK to terminate the call.

About Placing Calls

You may call someone who is not listed in your list of contacts by keying in their name, address or number using the virtual keyboard. Anyone you have previously called will appear in the Recents list (until you clear that list) and you may then transfer any of them to your list of Favorites. This is described in the section Contacts.

Call Using IP Address

The procedure when using an IP address to call someone is similar. Just key in the IP address and use * as separator. The system will interpret it correctly and convert it for you so that the IP address appears as correctly entered.
Receive Call

If Someone Calls You

- If someone calls you, you may accept, decline or ignore the call.
- If you decline the call, busy information will be sent to the calling party.

You may also use the keys on the remote control directly.
Availability
Enable Do Not Disturb

1. Starting from Home screen, use the Cursor keys to select the field in the upper left corner of the screen.

2. Press the OK key.

3. Use the Cursor buttons to select Available or Do Not Disturb.

4. Press the OK key to exit the menu, putting changes into effect.

About Do Not Disturb

Your system can be set to not respond to incoming calls. You may, however, use it to call others as much as you want.
Enable Standby

Starting from Home screen, use the **Cursor** keys to select the field in the upper left corner of the screen.

Press the **OK** key.

Use the **Cursor** buttons to select **Standby**.

Press the **OK** key to exit the menu, putting changes into effect.

About Standby

Your system can be set to **Standby** to save electrical energy. You will still be able to receive calls as usual.
Share Content

Start and Stop Presentation

1. Make sure your presentation source is connected and On. Select Share and press OK on the remote control.

2. Select the source to be shared and press OK on the remote control.

3. The size of the shared image is controlled by means of the Minimize/Maximize field. Select this and press OK on the remote control, if needed.

4. To stop sharing content, select Stop sharing and press OK on the remote control.

About Content Sharing

Use this feature to share content on your PC in a call or outside a call. The procedure is the same, but shown here is the in-call way only.
Your video system may be connected to a management system capable of scheduling video meetings for you. Any meetings scheduled will then appear in a List of Meetings on your Touch device.
Your video system may be connected to a management system capable of scheduling video meetings. Any meetings scheduled will then appear in a List of Meetings.

Note that you cannot join a meeting from this screen. You will have to dial in manually.

If the scheduling system calls you, just treat that as an incoming call.
Contacts consists of three parts; a Directory, which typically is your corporate phone book; Recents which is a list of recent calls and finally Favorites, which is your personalized list of people you call frequently or otherwise need to get easy access to.
Contacts
Make Someone a Favorite

1. Make sure **Call** is selected and press **OK** or the green **Call** button.

2. Use the **Cursor** keys to go between **Recents** and **Directory** and then down in one of the lists.

3. Once an entry has been located, press **OK** to invoke the **Call** menu.

4. Use the **Cursor** keys to move the cursor to the right so that the green **Call** field is selected.

5. Then use the **Cursor** keys to move the cursor down to select the **More** field (spaces).

6. You may now use the **Cursor** keys to move the cursor to select **Mark as Favorite**. Press **OK** to enter.

About Directory, Recents and Favorites

The **Directory** serves as your corporate phone book. This directory cannot be edited by you. You may, however, copy entries to your list of **Favorites** and edit them there.

Tap a folder to show its contents, scroll, if needed, to locate a folder or an entry within a folder.

When searching within the corporate **Directory**, the search will apply to the current directory folder and its subfolders only. To go one level up, tap **Back**. To make the search apply to the entire corporate directory, do not enter (tap) any folder before the search is commenced.

It may happen that an entry copied from the directory to the list of **Favorites** later is updated in the directory. This update will not be reflected in your list of favorites—you must then manually update the entry in the list of favorites. Use **Edit and Call** for this.
Camera

View Camera Settings

1. In a call or outside a call, move cursor up the upper right corner to the Camera icon. Press OK.

2. The camera icon appears. Press OK.

3. You may now make the selfview image sticky, maximize and/or adjust the pan, zoom and tilt of the camera.

4. Press Back to exit the menu.

About Camera Settings

The camera settings let you control the zoom, pan and tilt of the camera. In addition selfview (the image that the others see from your system) can be turned on and off as well as be shown minimized or maximized.

Make selfview sticky (always shown).

Maximize/minimize selfview.

Pan, tilt and zoom controls.
The video endpoints whose use is described in this guide can be configured via the Touch screen controller or via its web interface. For full access to all configurable parameters the web interface must be used—the Touch pad provides access to a limited set of parameters only.

The web interface is described in a guide available separately for download.
Settings

Gain Access to the Settings

To gain access to the Settings menu, move cursor to upper left corner of the screen and press OK on the remote control. Then navigate down to Settings and press OK again.

The Settings shows basic information about the system as well as providing access to the Setup Wizard and the ability to force a restart of the system.

About Settings

Care must be taken when altering the Settings to avoid that the system stops working. If in doubt, contact your video support team.

For security reasons, access to the Administrator Settings may have been password protected by your video support team.

To enter the Settings, tap the Settings icon in the upper left corner of the touchpad, as outlined.