Regulatory compliance and safety information

Cisco TelePresence SX20 Quick Set
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About this guide
The purpose of this document is to describe the regulatory compliance and safety instructions for the product(s) listed below:

- Cisco TelePresence SX20 Quick Set

User documentation
The user documentation for the Cisco TelePresence systems, running the TC software, have several guides suitable to various user groups.

Video conference room primer
- Video conference room acoustics guidelines
- Getting started guide for the TelePresence systems
- User guide for the TelePresence systems
- Administrator guides for the TelePresence systems
- Camera user guide for the PrecisionHD cameras
- Regulatory compliance and safety information guide
- Legal & license information for products using TC software

Download the user documentation
Go to: http://www.cisco.com/go/quickset-docs and select your product to see the user documentation for your product.
Safety instructions

**SX20 Quick Set**

The information in this section applies to Cisco TelePresence SX20 Quick Set.

- SX20 Quick Set with the PrecisionHD 1080p2.5x camera
- SX20 Quick Set with the PrecisionHD 1080p4xS2 camera
- SX20 Quick Set with the PrecisionHD 1080p12x camera

For your protection please read these safety instructions completely before you connect the equipment to the power source. Carefully observe all warnings, precautions and instructions both on the apparatus and in these operating instructions. Retain this manual for future reference.

**User Environment**

This product is for use in an indoor office environment. Protection against dust and moisture according to IP 20. Do not use this product at altitudes above 3000m asl. Do not use the product in ambient temperatures above 35°C (95°F) and below 0°C (32°F). Relative humidity (RH) must be between 10% to 90%.

**Water and Moisture**

Do not operate the apparatus under or near water – for example near a bathtub, kitchen sink, or laundry tub, in a wet basement, near a swimming pool or in other areas with high humidity.

- Never install jacks for communication cables in wet locations unless the jack is specifically designed for wet locations.
- Do not touch the product with wet hands.

**Cleaning**

Unplug the apparatus from communication lines, mains power-outlet or any power source before cleaning or polishing. Do not use liquid cleaners or aerosol cleaners. Use a lint-free cloth lightly moistened with water for cleaning the exterior of the apparatus.

**Lightning**

Never use this apparatus, or connect/disconnect communication cables or power cables during lightning storms.

**Dust**

Do not operate the apparatus in areas with a high concentration of dust.

**Vibration**

Do not operate the apparatus in areas with vibration or place it on an unstable surface.

**Ventilation**

Do not block any of the ventilation openings of the apparatus. Never cover the slots and openings with a cloth or other material. Never install the apparatus near heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.

Small objects (like paper clips and staples) entering the ventilation openings may damage the product.

Do not place the product in direct sunlight or close to a surface directly heated by the sun.

**IMPORTANT:** Do not cover up the openings for ventilation. On the codec the ventilation is placed just under the top cover. There should always be a distance of minimum 3.15 in (8 cm) free space both in the front and on both sides of the SX20.

Power Connection and Hazardous Voltage

The product may have a hazardous voltage inside.

- Never attempt to open this product, or any peripherals connected to the product, where this action requires a tool.
- This product (it’s AC–DC adapter) should always be powered from an earthed power outlet.
- Never connect attached power supply cord to other products.
- In case any parts of the product has visual damage never attempt to connect main power, or any other power source, before consulting service personnel.
- The AC power connector serves as the main disconnect device for this equipment and must always be easily accessible.
- Route the power cord so as to avoid it being walked on or pinched by items placed upon or against it. Pay particular attention to the plugs, receptacles and the point where the cord exits from the apparatus.
- Do not tug the power cord.
- If the provided plug does not fit into your outlet, consult an electrician.
- Never install cables, or any peripherals, without first unplugging the device from its power source.
- Always use the power supply (AC–DC adapter) provided with this product.
- Replace only with power supply (AC–DC adapter) specified by Cisco.
- Never connect attached power supply (AC–DC adapter) to other products.
- Never cover the power supply (AC–DC adapter) with any object, cloth, and so on, and do not place the power supply in a narrow space with limited ventilation. This can cause the AC–DC adapter to overheat and cause risk of fire and electrical shock.
- The product with the provided power supply (AC–DC adapter) is tested for IT- and TN-power systems.

The product with the provided power supply (AC–DC adapter) is tested for IT- and TN-power systems.

[Continues overleaf...]
Safety instructions, continued.

Servicing
Do not attempt to service the apparatus yourself because opening or removing covers may expose you to dangerous voltages or other hazards, and will void the warranty. Refer all servicing to qualified service personnel. (Change of batteries in the remote control, according to user manual, can be done by the user).

Unplug the apparatus from its power source and refer servicing to qualified personnel under the following conditions:

- If the power cord or plug is damaged or frayed.
- If liquid has been spilled into the apparatus.
- If objects have fallen into the apparatus.
- If the apparatus has been exposed to rain or moisture.
- If the apparatus has been subjected to excessive shock by being dropped.
- If the cabinet has been damaged.
- If the apparatus seems to be overheated.
- If the apparatus emits smoke or abnormal odor.
- If the apparatus fails to operate in accordance with the operating instructions.

Accessories
Use only accessories specified by the manufacturer, or sold with the apparatus.

Communication Lines
Do not use communication equipment to report a gas leak in the vicinity of the leak.

Statement 371 - Power Cable and AC Adapter
接続ケーブル、電源コード、AC アダプタ、バッテリーなどの部品は、必ず添付品または指定品をご使用ください。添付品・指定品以外の部品をご使用になると故障や動作不良、火災の原因となります。また、電気用品安全法により、当該法の認定（PSE とコードに表記）でなく UL 認定 (UL または CSA マークがコードに表記）の電源ケーブルは弊社が指定する製品以外の電気機器には使用できないためご注意ください。
Approvals

SX20 Quick Set with PrecisionHD Camera
1080p2.5x

EU/EEC
Directive 2006/95/EC (Low Voltage Directive)
- Standard EN 60950-1
- Standard EN 55022, Class A
- Standard EN 55024
- Standard EN 61000-3-2/-3-3

USA
Approved according to UL 60950-1
Complies with FCC CFR 47 Part 15 Class A

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Canada
Approved according to CAN/CSA-C22.2 No. 60950-1

Statement 157–VCCI Compliance for Class B Equipment

WARNING: This is a Class B Device and is registered for EMC requirements for residential use. This device can be used not only in residential areas but in all other areas. Warning This is a Class B product based on the standard of the VCCI Council. If this is used near a radio or television receiver in a domestic environment, it may cause radio interference. Install and use the equipment according to the instruction manual.

この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをして下さい。

VCCI-A

SX20 Quick Set with PrecisionHD Camera
1080p4xS2

EU/EEC
Directive 2006/95/EC (Low Voltage Directive)
- Standard EN 60950-1
- Standard EN 55022, Class A
- Standard EN 55024
- Standard EN 61000-3-2/-3-3

USA
Approved according to UL 60950-1
Complies with FCC CFR 47 Part 15 Class A

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Canada
Approved according to CAN/CSA-C22.2 No. 60950-1

Statement 191–VCCI Class A Warning for Japan

WARNING: This is a Class A product based on the standard of the VCCI Council. If this equipment is used in a domestic environment, radio interference may occur, in which case, the user may be required to take corrective actions.
EMC Class A declaration for China
Applies to the systems that complies with the EMC Directive
Standard EN 55022, Class A.

**WARNING:** This is a class A product. In a domestic environment
this product may cause radio interference in which case the user
may be required to take adequate measures.

Declaration of Conformity
The SX20 Quick Set components are produced by Cisco
Systems International B.V.. For a version of the Declaration
of Conformity or relevant compliance information and
documentation not mentioned above, contact your Cisco
representative.

Other Markets
For relevant compliance information/documentation
for markets not mentioned above, contact your Cisco
representative.
### China RoHS hazardous substance table

This products described in this guide complies with the Chinese RoHS.

<table>
<thead>
<tr>
<th>部件名称</th>
<th>铅</th>
<th>汞</th>
<th>镉</th>
<th>六价铬</th>
<th>多溴联苯</th>
<th>多溴二苯醚</th>
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<tbody>
<tr>
<td>金属部件（包括紧固件）</td>
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<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>印刷电路板组件和元件</td>
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<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>绕线和绕线组件</td>
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<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>塑料和聚合物部件</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>显示器，包含灯泡</td>
<td>✗</td>
<td>✗</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
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<tr>
<td>除印刷版电路板外的其他电子组件</td>
<td>✗</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>光学玻璃材料</td>
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<td>o</td>
<td>✗</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>干电池</td>
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<td>o</td>
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