Quick Reference Guide
Cisco TelePresence Systems
Profile Series / Codecs C Series
Quick Set C20/MX200
TC4.2

PLACING A CALL BY DIALING THE NUMBER OR URI

1. Tap Call.
2. Tap the Search or Dial field (1).
3. Tap the number or URI

This will produce the virtual keyboard. Tap ABC to switch to the QWERTY keyboard and tap 123 to switch to the numeric keyboard. Tap the number or URI.

USING HISTORY

History lists the received, placed and missed calls since the last time the list was cleared.
Tap History to produce the list...

...then tap the entry.

You will now be able to:
• Call the entry by tapping Start.
• Optional feature: Add the entry to a video conference with several participants.
• Add the entry to as a Favorite.
• Edit the entry information and then place the call.
• Change the call rate default settings.
• Remove the entry from the list.
• Clear the entire list (see overleaf).

USING DIRECTORY

The Directory serves as your corporate phone book. This directory cannot be edited by you. You may, however, copy entries to your list of favorites and edit them there.
Tap Contacts (if needed) and then tap Directory. The directory is typically organized as folders.

Tap a folder (1) to show its contents, scroll (2) if needed to locate a folder or an entry within a folder.
Once located, use it in the same way as with the history list.

Read more in the complete user guide, available separately for download.

SEARCHING

You may search for entries (numbers or URIs). Searches will be conducted within all the folders, i.e. within the Favorites, the Directory and the History.
Tap in the Search or Dial field and key in the name, URI or number. Matches will appear as you search.

Once located, tap the entry to call, edit or add to your list of favorites.

Note! When searching within the corporate directory, the search will apply to the current directory folder and its subfolders only. To go one level up, tap . To make the search apply to the entire corporate directory, do not enter (tap) any folder before the search is commenced.

USING FAVORITES

Favorites is your own shortlist of contacts you frequently call or otherwise want to have easy access to.
To add someone to the Favorites, locate the person (or location) in Directory or History and tap that entry (1). This will produce a dialog box which allows you to tap Add to Favorites (2).

You may now edit the entry, if needed—just tap a field and the keyboard will be produced. Tap Save to put changes into effect.

VIDEO CONFERENCE (I)

Calling several to initiate a video conference is an optional feature. If your system permits it you may set up a list of several participants to call and then call them all in one go.
1. Enter a number or URI, or pick an entry from the Directory, the list of Favorites, or from the History.
2. Tap Add to add the entry to the list of participants to be called. The entry will appear along the bottom line of the touch pad, as outlined.
3. Repeat the procedure to add more participants. The maximum number of participants possible will depend on your system configuration.
4. When all have been added, tap to call them all.

VIDEO CONFERENCE (II)

While in a call you may add participants provided that your system permits to do so.
1. Tap Add as outlined (1).
2. Select whom to call (2).
3. Tap START to include this participant in the meeting (3).
4. Repeat the process by adding more, if needed.
SELFFVIEW & CAMERA CONTROL

To check how you appear on the screen, either tap the Selfview icon (1), or if you want to adjust, tap More (2) followed by Camera control (3).

Adjust zoom and pan as required. Tap Back to exit.

TOUCH TONES (DTMF)

You may be urged to enter touch tones (DTMF) during a call, typically to reach extensions or to provide a pin code. Tap Touch Tones.

Tap anywhere outside the pad to exit.

JOIN AND TRANSFER

Assume that you are in a call and that someone else calls you.

You may now accept and put the current on hold, accept and end current, decline the incoming call or just ignore it.

If you put someone on hold, tapping Resume will enable you to:

• Tap Swap to put the other on hold instead.
• Tap Transfer to connect the one on hold to somebody else.
• Tap Join to include the one on hold in the current call in order to turn it into a conference, or to expand an ongoing conference. This is an optional feature, that, if available, will act in lieu of the optional conferencing feature described overleaf.

Note that if you have set up a conference by means of the Join feature, each participant must actively disconnect own equipment when the conference is over.

SOUND MATTERS

You may deactivate the microphone for privacy reasons, if needed (1). Tap as outlined (2) to adjust the sound volume.

To clear History, scroll as outlined beyond what appears to be the top of the list. A Clear List button will then appear.

DO NOT DISTURB

When set to Do Not Disturb, ringtones are muted and incoming calls are shown as missed calls when you deactivate it. You may, however, place calls as much as you like. To activate this feature, press the icon in the upper left corner. Press again to deactivate.

You may also hide the Do Not Disturb poster by tapping Hide.

CLEAR HISTORY

RINGTONES & SOUNDS

To set ringtones and sound, tap More (1) followed by Settings (2). Then tap Ringtone & Sound Settings (3).

Set Keytones to On or Off, the Ringtone volume and select the ringtone of your choice. Tap Exit to go back.

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