Thank you for choosing Cisco!

Your Cisco product has been designed to give you many years of safe, reliable operation.

This part of the product documentation is aimed at administrators working with the setup and configuration of the video conferencing device.

Our main objective with this Administrator guide is to address your goals and needs. Please let us know how well we succeeded!

May we recommend that you visit the Cisco web site regularly for updated versions of this guide.

The user documentation can be found on https://www.cisco.com/go/mx-docs

How to use this guide

The top menu bar and the entries in the Table of contents are all hyperlinks. You can click on them to go to the topic.

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Chapter 1

Introduction
User documentation and software

Products covered in this guide

- Cisco TelePresence MX700 with single camera
- Cisco TelePresence MX700 with dual camera
- Cisco TelePresence MX800 Single with single camera
- Cisco TelePresence MX800 Single with dual camera
- Cisco TelePresence MX800 Dual

User documentation

This guide provides you with the information required to administrate the video conferencing device.

The guide primarily addresses capabilities and configurations of on-premise registered devices (CUCM, VCS), but a sub-set of the capabilities and configurations also applies to devices that are registered to our cloud service (Cisco Webex).

Refer to the User documentation on the Cisco web site appendix for more information about the guides for this product:

Documentation on the Cisco web site

Visit the Cisco web site regularly for updated versions of the guides:

► https://www.cisco.com/go/mx-docs

Documentation for cloud registered devices

For more information about devices that are registered to the Cisco Webex cloud service, visit:

► https://help.webex.com

Software

Download software for the endpoint from the Cisco web site:

► https://software.cisco.com/download/home

We recommend reading the Software release notes (CE9):


Converting to CE software

Before upgrading from TC software to CE software, it is important to consider the upgrade requirements; otherwise upgrading to CE software can leave you with a non-functional deployment that requires you to downgrade.

Refer to the software release notes, and the Installing new software chapter.

Cisco Project Workplace

Explore the Cisco Project Workplace to find inspiration and guidelines when preparing an office or meeting room for video conferencing:

► https://www.cisco.com/go/projectworkplace
This chapter provides an overview of the new and changed device settings (configurations), and the new features and improvements in CE9.14, CE9.13, and CE9.12 compared to the previous version.

For more details, we recommend reading the Software release notes:

What’s new

New features and improvements in CE9.14

Web interface visual updates (All products)
The visual appearance of the web interface has been enhanced. The new styles applied to buttons and text input fields offer better overall support for smaller/mobile devices, while maintaining the same functionality.

Notifications now appear in the lower right corner of the page.

Pin an important participant in CMS calls (All products)
In a CMS meeting the host can pin a participant, who is then always displayed to all other participants, even when he/she is not the active speaker.

Music Mode (All products)
If you activate the Music Mode feature, the microphones can be used to capture a musical performance while maintaining the echo cancellation and background noise reduction capabilities in the device. Music Mode is useful for remote music lessons, testing musical instruments, and other situations where music is important.

Music mode is automatically turned off when the call ends, and the next call is optimized for speech.

Mouse and keyboard re-direct (Desk Pro)
The Desk Pro USB-C docking station capabilities have been expanded with the addition of USB forwarding support. This means you can connect a USB keyboard and/or mouse to your Desk Pro, and use them for your laptop.

Manual camera control (Desk Pro, Boards)
This new feature lets you make manual adjustments to your camera position – like zooming, and turning off the automatic framing feature - on the Desk Pro and Boards.

Touch button changes
(Codec Pro, Codec Plus, Room Kit, Room Kit Mini, Room 55, Room 55 Dual, Room 70, Room 70 G2, Room Panorama, Room 70 Panorama, SX80, SX20, SX10, MX700, MX800, MX200 G2, MX300 G2, DX80, DX70)
During out-of-call scenarios, the buttons shown on the touch interface are now grouped on pages. Instead of a ‘More’ button, small dots at the bottom of the screen indicate that there are additional pages of buttons. Swiping left or right changes the page.

During calls, you will still see the ‘More’ button and tapping it will display the rest of the buttons in a scrollable list.

Configurable web data and whiteboard cleanup
(Codec Pro, Codec Plus, Room Kit, Room Kit Mini, Room 55, Room 55D, Room 70, Room 70 G2, Room Panorama, Room 70 Panorama, Desk Pro, Boards)
If you turn the configurable cleanup feature on, devices will clean up web and whiteboard data at midnight every day by default. The time of day set for cleanup is user-definable and can be changed. Turning the feature off restricts cleanup to a manual procedure.

The whiteboard functionality is only available for Desk Pro and Boards.
Improved user interface for Wi-Fi setup

On all devices that support a Wi-Fi connection, the Wi-Fi setup interface has been improved to simplify configuration.

Call details in the Recents list

The data collected for recent calls, for example packet loss and jitter, is now more readily available. You can access this information directly from a device's touch interface by tapping the 'Call' button and selecting 'Recents'.

Updates to Cisco Webex Edge for Devices

Enhancements for devices linked to Cisco Webex Edge for Devices:
• Devices can join Microsoft Teams meetings either using SIP via a Cloud Video Interop (CVI) gateway or by running the Microsoft Teams meeting web app (WebRTC).
• Devices can upload logs to the cloud, if enabled to do so.
• The cloud device API now supports multi-line commands.

Speaker Track View Limits

The View Limit feature allows you to exclude parts of a room from view, thereby limiting the maximum camera view (room overview) used for Speaker Tracking. The feature has no effect on the view available for manual camera control.
New features and improvements in CE9.13

New products

- Cisco Webex Room Panorama
- Cisco Webex Room 70 Panorama

Support for Cisco Webex Control Hub Configuration Management (All Products)

Cisco Webex Control Hub has been extended to allow more control over devices that are registered on premises and linked to Webex Edge for Devices. The new configuration management feature, disabled by default, will allow write-access to many device configurations. This can be enabled through Control Hub.

Easy-join Webex Personal Meeting Rooms (All Products)

Devices linked to Webex Edge for Devices can now search directly for users in the Webex organization. A button to join their Personal Meeting Room (PMR) will be displayed in the search result next to the user’s name.

Real-time media metrics when joining Webex meetings (All Products)

Devices linked to Webex Edge for Devices will be visible in the media troubleshooting section in Control Hub in the same way fully Webex registered devices are today. This will make it easier to troubleshoot media quality issues.

In-call touch forwarding (Boards)

Touch forwarding has been enabled for use while in-call and can be activated and deactivated using a floating toolbar.

Support for virtual backgrounds (Desk Pro)

You can upload your own virtual backgrounds. Images are uploaded via the web interface. You can then select from one of the images via the GUI.

You can also use the content from an input device, such as a computer, as a virtual background.

Far End Cameral Control when dialing into CMS Meetings (All Products)

When you dial into a CMS meeting you can control the camera of the active speaker. Just open the participant list to find the button for “Remote Camera” control.

Note: If the active speaker is frequently changing from person to person, it may be challenging to control the camera of the intended participant. You cannot manually select a specific participant for the FECC; it’s always the current active speaker.

Custom text to video stream (Codec Plus, Codec Pro, Room 70 G2, Room Kit, Room Kit Mini, Room 55 Dual, Room 70)

You can add time, date, and/or a custom text string to a video stream (xCommand Video Graphics Text Display). You can add this text to the main video stream, the presentation stream, or to the local video output.
New features and improvements in CE9.12

New products
- Cisco Webex Room USB
- Cisco Webex Desk Pro

DX Series renamed to Desk Series
The new Desk Series contains the DX70, DX80, and Desk Pro products.

Support for using Room Kit Mini with Samsung Flip
The Room Kit Mini can be connected with a Samsung Flip device to get a touch interface. Then, you can also use the whiteboard feature. You can easily switch between the Samsung Flip and the Room Kit Mini user interfaces by pressing the Flip button.

One-way whiteboard sharing in-call
You can now share the whiteboard while in-call. To initiate this, click the Home button followed by the Whiteboard button. Enter Editing mode and the sharing will begin. To stop the whiteboard sharing, press the Done button, followed by Stop sharing.

Note that the whiteboard share is one-way. Only the device sharing the whiteboard can draw on the whiteboard. Remote participants can only observe.

Webex Join support for Personal Meeting Room IDs
The Webex Join button now supports dialing Personal Meeting Room (PMR) IDs. You can address them by entering the full URL or a short path (i.e., username.sitename), as well as, by entering the meeting number. PMRs from your recent calls list will be suggested as you type.

HTTP proxy support for Webex Edge for Devices
HTTP Proxy support has been enhanced to include devices linked to Webex Edge for Devices.

Webx Edge for Devices can select the HTTP Proxy services for the HttpClient, HttpFeedback, and/or the WebEngine.

If so enabled, all HTTP requests to the Webex Cloud will use the configured HTTP Proxy. However, regardless of the Proxy Mode, the device will never communicate with the Cisco Unified Communication Manager (CUCM), MRA (CUCM via Expressway), or TMS (phonebook) via proxy.

In addition, the following new settings allow you to enable/disable use of the HTTP Proxy:
- HttpClient UseHttpProxy
- HttpFeedback UseHttpProxy
- WebEngine UseHttpProxy

Hide Proximity notifications
You can now hide the Proximity notifications. This includes the Proximity icon that is visible on-screen when someone is paired with Proximity and the notification that appears when someone has just paired.

This can be configured via the API or the web interface of the device, or it can be provisioned (e.g., via TMS).

Hide scheduled meeting titles
A setting has been added to hide/show the scheduled meeting titles. When hidden, the words “Scheduled meeting” will be displayed instead of the meeting information.

Increased manual zoom range
The manual zoom range is increased from 2x (Room Kit Mini) / 3x (Room Kit, Room 55) to 5x. The automatic best overview or speaker track zoom range is not changed.
Improvements for the Call Control page in the web interface of the device

- On a SpeakerTrack-enabled device, a button can be used to alter the current SpeakerTrack status. Click the button to disable or enable SpeakerTrack.
- The Mute button will correctly reflect the mute status of the microphones.
- When a preset is selected and accepted by the video device, it will be highlighted in blue. This includes selection from other devices, such as the Touch 10 controller. Note that preset highlighting and detection occurs only if the Camera Positions window is open.
- On devices where PresenterTrack is configured, it can be enabled from the Camera Positions window.
- For cases where the main video consists of a composited image of more than one input source, the DefaultMainVideo source will be displayed. By default, this is the main camera. This requires the remote monitoring option key.
- Regarding the display of directory entries, recent calls, and favorite entries, the maximum number that can be displayed at one time is increased from 50 to 100. The search field can be used to narrow down the list.
Configuration changes in CE9.14

New xConfigurations

Bluetooth Allowed (Desk Pro)
Bluetooth Enabled (Desk Pro)
Bookings Protocol Priority (All products)
Cameras Camera [1] Exposure Compensation Level (Desk Pro)
Provisioning CUCM CallManagementRecords CallDiagnostics (All products)
Renamed from Provisioning CUCM CallManagementRecords
RoomAnalytics AmbientNoiseEstimation Interval (Codec Pro, Codec Plus, Room Kit, Room Kit Mini, Room 55, Room 55 Dual, Room 70, Room 70 G2, Room Panorama, Room 70 Panorama, Desk Pro, Boards)
RoomCleanup AutoRun ContentType WebData (Codec Pro, Codec Plus, Room Kit, Room Kit Mini, Room 55, Room 55 Dual, Room 70, Room 70 G2, Room Panorama, Room 70 Panorama, Desk Pro, Boards)
RoomCleanup AutoRun ContentType Whiteboards (Codec Pro, Codec Plus, Room Kit, Room Kit Mini, Room 55, Room 55 Dual, Room 70, Room 70 G2, Room Panorama, Room 70 Panorama, Desk Pro, Boards, DX80, DX70)
RoomCleanup AutoRun HourOfDay (Codec Pro, Codec Plus, Room Kit, Room Kit Mini, Room 55, Room 55 Dual, Room 70, Room 70 G2, Room Panorama, Room 70 Panorama, Desk Pro, Boards, DX80, DX70)
Standby BootAction (Boards)
Standby WakeupAction (Boards)
UserInterface Features Call MusicMode (All products)
Video Default Layout Family Local (Boards)
Video Remember Layout (All products)
Webex Cloud Proximity Mode (All products)
WebRTC End Call Timeout (Codec Pro, Codec Plus, Room Kit, Room Kit Mini, Room 55, Room 55 Dual, Room 70, Room 70 G2, Room Panorama, Room 70 Panorama, Desk Pro, Boards)
WebRTC Interaction Mode (Room Kit Mini, Desk Pro, Boards)

xConfigurations that are removed

Provisioning CUCM CallManagementRecords (All products)
Renamed to Provisioning CUCM CallManagementRecords CallDiagnostics

xConfigurations that are modified

Audio Output Line [1] Output Type (Codec Plus, Room Kit, Room 55, Room 55 Dual, Room 70)
Added to valuespace: Microphone
Bluetooth Allowed (DX70, DX80)
OLD: Access: public-api-preview
NEW: Access: public-api
Bluetooth Enabled (DX70, DX80)
OLD: Access: public-api-preview
NEW: Access: public-api
Cameras PresenterTrack Connector (Codec Pro, Room 70 G2, Room Panorama, Room 70 Panorama)
OLD: 6
NEW: 1
Logging Cloud Upload Mode (All products)
OLD: Backend: All
NEW: Backend: On-prem
Peripherals Profile Network Switches (Room 70 Panorama)
OLD: Default: 1
NEW: Default: NotSet
Standby Boot Action (Desk Pro)
OLD: Default: Default Camera Position
NEW: Default: Restore Camera Position
Time Zone (All products)

Added to valuespace: America/Nuuk, America/Punta_Arenas, Antarctica/Casey, Antarctica/Davis, Antarctica/DumontDUrville, Antarctica/Macquarie, Antarctica/Mawson, Antarctica/Mcmurdo, Antarctica/Palmer, Antarctica/Rothera, Antarctica/South_Pole, Antarctica/Syowa, Antarctica/Troll, Antarctica/Vostok, Arctic/Longyearbyen, Asia/Atyrau, Asia/Barnaul, Asia/Famagusta, Asia/Qostanay, Asia/Tomsk, Asia/Yangon, Brazil/Acre, Brazil/DeNoronha, Brazil/East, Brazil/West, CET, CST6CDT, Canada/Atlantic, Canada/Central, Canada/Eastern, Canada/Mountain, Canada/Newfoundland, Canada/Pacific, Canada/Saskatchewan, Canada/Yukon, Chile/Continental, Chile/EasterIsland, Cuba, EET, EST, EST5EDT, Egypt, Eire, Europe/Astrakhan, Europe/Kirov, Europe/Saratov, Europe/Ulyanovsk, GB, GB-Eire, GMT, GMT+0, GMT0, Greenwich, HST, Hongkong, Iceland, Iran, Israe, Jamaica, Japan, Kwajalein, Libya, MET, MST, MST7MDT, Mexico/BajaNorte, Mexico/BajaSur, Mexico/General, NZ, NZ-CHAT, Navajo, PRC, PST8PDT, Poland, Portugal, ROC, ROK, Singapore, Turkey, UCT, US/Alaska, US/Aleutian, US/Arizona, US/Central, US/East-Indiana, US/Eastern, US/Hawaii, US/Indiana-Starke, US/Michigan, US/Mountain, US/Pacific, US/Samoa, UTC, Universal, W-SU, WET, Zulu

User Interface Assistant ProactiveMeetingJoin (Codec Pro, Codec Plus, Room Kit, Room Kit Mini, Room 55, Room 55 Dual, Room 70, Room 70 G2, Room Panorama, Room 70 Panorama, Desk Pro, Boards)

OLD: Default: False
NEW: Default: True

Video DefaultLayoutFamily Local (Room Panorama, Room 70 Panorama)

OLD: Auto/Equal/Overlay/Panorama/Prominent/Single
NEW: Auto/Equal/Overlay/Prominent/Single

Video DefaultLayoutFamily Remote (Room Panorama, Room 70 Panorama)

OLD: Auto/Equal/Overlay/Panorama/Prominent/Single
NEW: Auto/Equal/Overlay/Prominent/Single

Video DefaultLayoutFamily Remote (Desk Pro)

OLD: Auto/Equal/Modal/Overlay/Prominent/Single
NEW: Auto/Equal/Overlay/Prominent/Single
Configuration changes in CE9.13

New configurations

Audio Microphones AGC (Codec Plus, Room Kit, SX20)

Logging CloudUpload Mode (All products)

Configurations that are removed

UserInterface Whiteboard ActivityIndicators (MX200 G2, MX300 G2, MX700, MX800, SX10, SX20, SX80)

UserInterface RoomKitTouch Enabled (Boards, Room 70 G2, Room Kit Mini, Room Kit, Desk Pro, Room 55, Codec Plus, Room 55 Dual, Room 70, Codec Pro)

Configurations that are modified

Audio Output InternalSpeaker Mode (Codec Plus, MX700/MX800, MX200 G2, MX300 G2, Room Kit, Room 55, Room 55 Dual, Room 70, Room 70 G2)

   OLD: ADMIN
   NEW: ADMIN, INTEGRATOR

Cameras PowerLine Frequency (Codec Plus, Codec Pro, Desk Pro, MX200 G2, MX300 G2, MX700, MX800, Room Kit, Room Kit Mini, Room 55, Room 55 Dual, Room 70, Room 70 G2, SX20, SX80)

   OLD: Access: public-api-preview
   NEW: Access: public-api

Cameras PresenterTrack CameraPosition Pan (Codec Plus, Codec Pro, MX700, MX800, Room 55 Dual, Room 70, Room 70 G2, SX80)

   OLD: Access: public-api-preview
   NEW: Access: public-api

Cameras PresenterTrack CameraPosition Tilt (Codec Plus, Codec Pro, MX700, MX800, Room 55 Dual, Room 70, Room 70 G2, SX80)

   OLD: Access: public-api-preview
   NEW: Access: public-api

Cameras PresenterTrack CameraPosition Zoom (Codec Plus, Codec Pro, MX700, MX800, Room 55 Dual, Room 70, Room 70 G2, SX80)

   OLD: Access: public-api-preview
   NEW: Access: public-api

Cameras PresenterTrack Connector (Codec Plus, Codec Pro, MX700, MX800, Room 55 Dual, Room 70, Room 70 G2, SX80)

   OLD: Access: public-api-preview
   NEW: Access: public-api

Cameras PresenterTrack Enabled (Codec Plus, Codec Pro, MX700, MX800, Room 55 Dual, Room 70, Room 70 G2, SX80)

   OLD: Access: public-api-preview
   NEW: Access: public-api

Cameras PresenterTrack PresenterDetectedStatus ( Codec Plus, Codec Pro, MX700, MX800, Room 55 Dual, Room 70, Room 70 G2, SX80)

   OLD: Access: public-api-preview
   NEW: Access: public-api

Cameras PresenterTrack TriggerZone (Codec Plus, Codec Pro, MX700, MX800, Room 55 Dual, Room 70, Room 70 G2, SX80)

   OLD: Access: public-api-preview
   NEW: Access: public-api

Conference ActiveControl Mode (All products)

   OLD: Access: public-api-preview
   NEW: Access: public-api

Conference Encryption Mode (All products)

   OLD: Backend: Any
   NEW: Backend: On-prem

Provisioning CUCM CallManagementRecords (All products)

   OLD: Access: public-api-preview
   NEW: Access: public-api

   OLD: Default: On
   NEW: Default: Off

UserInterface Assistant Mode (Boards, Codec Plus, Codec Pro, Desk Pro, Room Kit, Room Kit Mini, Room 55, Room 55 Dual, Room 70, Room 70 G2)

   OLD: Access: public-api-preview
   NEW: Access: public-api
Video Input Connector [n] OptimalDefinition Threshold60fps (Room Kit, Room 55)

OLD: Default: 1920_1080
NEW: Default: Never
Configuration changes in CE9.12

New configurations

- Audio Input WebView [1] Mode (Codec Pro, Room 70 G2)
- BYOD TouchForwarding Enabled (Board 55S, Board 70S, Board 85S)
- Cameras Camera [n] Flip (Codec Plus, Room 55 Dual, Room 70, Room 70 G2)
- Cameras SpeakerTrack ConnectorDetection CameraLeft (Codec Plus)
- Cameras SpeakerTrack ConnectorDetection CameraRight (Codec Plus)
- Cameras SpeakerTrack ConnectorDetection Mode (Codec Plus)
- Cameras SpeakerTrack TrackingMode (Codec Plus)
- HttpClient UseHttpProxy (All products)
- HttpFeedback UseHttpProxy (All products)
- NetworkServices SMTP * (Room Kit Mini)
- Provisioning CUCM CallManagementRecords (All products)
- Standby Signage InteractionMode (Room Kit Mini)
- UserInterface Bookings Visibility Title (All products)
- UserInterface Diagnostics Notifications (All products)
- UserInterface Features Call Keypad (All products)
- UserInterface Proximity Notifications (All products)
- UserInterface RoomKitTouch Enabled (Codec Pro, Codec Plus, Room Kit, Room Kit Mini, Room 55, Room 55 Dual, Room 70, Room 70 G2, Boards)
- UserInterface Whiteboard ActivityIndicators (All products)
- VoiceControl Wakeword Mode (Codec Pro, Codec Plus, Room Kit, Room Kit Mini, Room 55, Room 55 Dual, Room 70, Room 70 G2, Boards)
- WebEngine Features WebGL (Codec Pro, Codec Plus, Room Kit, Room Kit Mini, Room 55, Room 55 Dual, Room 70, Room 70 G2, Boards)
- WebEngine UseHttpProxy (Codec Pro, Codec Plus, Room Kit, Room Kit Mini, Room 55, Room 55 Dual, Room 70, Room 70 G2, Boards)

Configurations that are removed

- Conference VideoBandwidth Mode (All products)
- NetworkServices SNMP Host [1..3] Address (All products)

Configurations that are modified

- Macros XAPI Transport (All products except SX10)
  - OLD: Default: TSH
  - NEW: Default: WebSocket
- Network [1] QoS Diffserv Audio (All products)
  - OLD: Default: 0
  - NEW: Default: 46
- Network [1] QoS Diffserv Data (All products)
  - OLD: Default: 0
  - NEW: Default: 34
- Network [1] QoS Diffserv Signalling (All products)
  - OLD: Default: 0
  - NEW: Default: 24
- Network [1] QoS Diffserv Video (All products)
  - OLD: Default: 0
  - NEW: Default: 34
- NetworkServices SMTP Username (Boards, DX70, DX80)
  - OLD: String (0, 50)
  - NEW: String (0, 80)
- SerialPort BaudRate (Codec Pro, Room 70 G2)
  - OLD: 115200
  - NEW: 9600/19200/38400/57600/115200

*means that the change applies to all configurations starting with *.
MX700 and MX800 are part of the performance line within the Cisco portfolio of integrated video collaboration room devices. These devices integrate powerful functionality into an all-in-one solution for medium-to-large meeting rooms. The MX700 has two 55” LED monitors, MX800 Single has one 70” LED monitor, and MX800 Dual has two 70” LED monitors.

The MX700 and MX800 devices come standard with a built-in amplifier and speaker system for high fidelity sound. You can choose from a single camera, or a dual camera speaker-tracking solution for MX700 and MX800 Single; MX800 Dual comes only with the dual camera speaker-tracking solution. Both cameras deliver the best possible video imaging with up to 20x zoom and 1080p60 resolution. Premium resolution and dual display are also standard features on the MX700 and MX800. The Cisco Touch 10 provides an easy-to-use interface for both MX700 and MX800 devices.

Industry standards compliance lets the MX700 and MX800 support calls with any third party, standards-based system, including software-based video conferencing solutions. And, as the industry’s first H.265-ready devices (in SIP calls), the MX700 and MX800 lay the foundation for future bandwidth efficiencies.

Features and benefits

- Powerful and feature-rich video conferencing devices with ultimate video and audio quality.
- High performance video collaboration codec.
- High-definition pan-tilt-zoom camera.
- Everything you need in one unit: screen(s), speakers, codec, camera, microphones.
- Three mounting options: wall mount, free standing floor stand, floor stand secured to the wall.
- Built-in speaker tracking system as option.
- Embedded MultiSite conferencing option that allows up to four additional participants (individual transcoding, no external bridge).

- Four simultaneous video inputs.
- 1080p60 main video and 1080p30 content.
- One button to push (OBTP) to start a meeting.
- Ideal for team-based collaboration, boardrooms, meeting rooms and video centric rooms.
- Dual presentation outside of a call (e.g. use the MX700 dual screens to compare two presentations or documents).
- Optimal definition up to 1080p60.
- H.323/SIP up to 6 Mbps point-to-point.
- Up to 10 Mbps total MultiSite bandwidth.
- Ability to connect up to four HD input sources and eight microphones directly to the codec.
- Full duplex audio with high-quality sound in mono, and stereo.
- Cisco TelePresence ClearPath packet loss protection technology.
- Native support for Cisco Unified Communications Manager (requires Cisco Unified Communications Manager version 8.6 or higher).
MX700 and MX800 at a glance (page 2 of 6)

MX700 with a single camera

- Camera (20x zoom, 1080p60)
- Loudspeakers
  - (full range multi-channel and bass)
- Two 55" monitors
- Embedded codec
- Microphones
  - (default: two; maximum: eight)
- Touch 10 user interface

Mounting options

- Free standing floor stand
- Floor stand secured to the wall
- Wall mount
MX700 with dual camera

- Dual camera assembly (speaker-track, 20x zoom, 1080p60)
- Loudspeakers (full range multi-channel and bass)
- Two 55" monitors
- Embedded codec
- Microphones (default: two; maximum: eight)
- Touch 10 user interface

Mounting options:
- Free standing floor stand
- Floor stand secured to the wall
- Wall mount
MX700 and MX800 at a glance (page 4 of 6)

**MX800 Single with single camera**

- **Loudspeakers**
  - (full range multi-channel and bass)
- **70" monitor**
- **Embedded codec**
- **Microphones**
  - (default: two; maximum: eight)
- **Touch 10 user interface**

**Mounting options**

- Free standing floor stand
- Floor stand secured to the wall
- Wall mount

**Camera**

- (20x zoom, 1080p60)
MX700 and MX800 at a glance (page 5 of 6)

MX800 Single with dual camera

Dual camera assembly
(speaker-track, 20x zoom, 1080p60)

Mounting options

Free standing floor stand

Floor stand secured to the wall

Wall mount

Loudspeakers
(full range multi-channel and bass)

70" monitor

Embedded codec

Microphones
(default: two; maximum: eight)

Touch 10 user interface
MX800 Dual

- Dual camera assembly (speaker-track, 20x zoom, 1080p60)
- Free standing floor stand
- Floor stand secured to the wall
- Wall mount
- Loudspeakers (full range multi-channel and bass)
- Two 70" monitors
- Embedded codec
- Microphones (default: two; maximum: eight)
- Touch 10 user interface
Power On and Off (page 1 of 2)

Power On/Off with the Power switch

The power switch is behind the left side cover. It is located in the same place for both MX700, MX800 Single and MX800 Dual, all mounting options.

1. Remove the left side cover. It snaps to magnets.

2. The power switch is next to the power connector below the codec.
Power On and Off (page 2 of 2)

Restart and standby using the user interface

Restart the device
1. Select the device name or address at the top of the user interface.
2. Select Settings, followed by Restart.
3. Select Restart again to confirm your choice.

Enter standby mode
1. Select the device name or address at the top of the user interface.
2. Select Standby.

Exit standby mode
• Tap the screen of the Touch controller.

Power Off or restart the device remotely

Sign in to the web interface and navigate to Maintenance > Restart.

Restart the device
Click Restart device... and confirm your choice.
It takes a few minutes before the device is ready for use.

Power Off the device
Click Shutdown device... and confirm your choice.

You cannot power the device on again remotely.
For the device to power up after a remote shutdown, turn the power switch Off and then On.
LED indicators (page 1 of 3)

MX700

Codec LEDs
You must remove the side cover to be able to see the codec LEDs.
The side cover is fastened with magnets.

Sub-system failure LEDs
Sub-system failure LEDs

System LED / Camera failure LED
This LED operates as both system LED and camera failure LED.

Camera failure LED
Steady red light: The camera has a serious error.

System LED
Blinking:
The device is starting up.
Pulsating:
The device is in standby mode.

Codec LEDs
System failure:
Lights steady (red) when there is a serious problem with the codec.
Power:
Lights steady (white) when the codec has power.

Sub-system failure LEDs
Sub-system failure LEDs

Camera failure LED
Steady red light: The camera has a serious error.

System LED / Camera failure LED
This LED operates as both system LED and camera failure LED for the right camera in a dual camera assembly.

Sub-system failure LEDs
Sub-system failure LEDs

Camera failure LED
Steady red light: The camera has a serious error.

Sub-system failure LEDs
Sub-system failure LEDs

Camera failure LED
Steady red light: The camera has a serious error.

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The side cover is fastened with magnets.

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Sub-system failure LEDs

System LED

Blinking:

The device is starting up.

Pulsating:

The device is in standby mode.

Camera failure LED

Steady red light:

The camera has a serious error.

Sub-system failure LEDs

Codec LEDs

System failure:

Lights steady (red) when there is a serious problem with the codec.

Power:

Lights steady (white) when the codec has power.

Sub-system failure LEDs

Codec LEDs

You must remove the side cover to be able to see the codec LEDs.

The side cover is fastened with magnets.

Camera failure LED

Steady red light:

The camera has a serious error.

Sub-system failure LEDs

There are four LEDs underneath the monitor(s). Normally, they are not lit.

A steady red light indicates serious error, and you should contact the Cisco support organization.

The LEDs mean (numbered from left to right):
1. Monitor failure.
2. Power failure for LCD monitor or camera sub-systems.
3. Power failure for audio sub-system.
4. Power failure for LCD monitor backlight.
LED indicators (page 3 of 3)

**Codec LEDs**

You must remove the side cover to be able to see the codec LEDs. The side cover is fastened with magnets.

**System LED**

*Blinking:*

The device is starting up.

*Pulsating:*

The device is in standby mode.

**System failure:**

Lights steady (red) when there is a serious problem with the codec.

**Power:**

Lights steady (white) when the codec has power.

**Camera failure LED**

*Steady red light:*

The camera has a serious error.

**Sub-system failure LEDs**

There are four LEDs underneath the monitor(s). Normally, they are not lit.

- Steady red light indicates serious error, and you should contact the Cisco support organization.
- The LEDs mean (numbered from left to right):
  1. Monitor failure.
  2. Power failure for LCD monitor or camera sub-systems.
  3. Power failure for audio sub-system.
  4. Power failure for LCD monitor backlight.

**Sub-system failure LEDs**

This LED operates as both system LED and camera failure LED for the right camera in a dual camera assembly.
In general, we recommend you to use the web interface to administer and maintain the device, as described in this administrator guide.

Alternatively, you can access the API of the device by other methods:
- HTTP/HTPPS (also used by the web interface)
- WebSocket
- Telnet
- SSH
- Serial connection

If you want more information about the different access methods, and how to use the API, refer to the API guide for the device.

**Tip**

If the configuration or status is available in the API, the web interface setting or status translates into an API configuration or status as follows:

- Set $X > Y > Z$ to **Value** (web)
  
  is the same as

  xConfiguration $X$ $Y$ $Z$: **Value** (API)

- Check $X > Y > Z$ status (web)
  
  is the same as

  xStatus $X$ $Y$ $Z$ (API)

For example:

- Set `SystemUnit > Name` to **MySystem**
  
  is the same as

  xConfiguration SystemUnit Name: **MySystem**

- Check `SystemUnit > Software > Version` status
  
  is the same as

  xStatus SystemUnit Software Version

More settings and statuses are available in the web interface than in the API.

<table>
<thead>
<tr>
<th>Access method</th>
<th>Notes</th>
<th>How to enable/disable the methods</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>HTTP/HTTPS</strong></td>
<td>• Used by the web interface of the device</td>
<td><code>NetworkServices &gt; HTTP &gt; Mode</code></td>
</tr>
<tr>
<td></td>
<td>• Non-secure (HTTP) or secure (HTTPS) communication</td>
<td>Restart the device for changes to take effect</td>
</tr>
<tr>
<td></td>
<td>• HTTPS: <strong>Enabled</strong> by default</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• HTTP: <strong>Enabled</strong> by default only for devices that have been</td>
<td></td>
</tr>
<tr>
<td></td>
<td>upgradet to CE9.4 (or later) from an earlier software version,</td>
<td></td>
</tr>
<tr>
<td></td>
<td>provided that the device has not been factory</td>
<td></td>
</tr>
<tr>
<td></td>
<td>reset after the upgrade</td>
<td></td>
</tr>
<tr>
<td><strong>WebSocket</strong></td>
<td>• Tied to HTTP, so that also HTTP or HTTPS must be</td>
<td><code>NetworkServices &gt; HTTP &gt; Mode</code></td>
</tr>
<tr>
<td></td>
<td>enabled before you can use WebSocket</td>
<td><code>NetworkServices &gt; Websocket</code></td>
</tr>
<tr>
<td></td>
<td>• Encrypted (wss) or unencrypted (ws) communication</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• <strong>Disabled</strong> by default</td>
<td></td>
</tr>
<tr>
<td><strong>Telnet</strong></td>
<td>• <strong>Non-secure</strong> TCP/IP connection</td>
<td><code>NetworkServices &gt; Telnet &gt; Mode</code></td>
</tr>
<tr>
<td></td>
<td>• <strong>Disabled</strong> by default</td>
<td></td>
</tr>
<tr>
<td><strong>SSH</strong></td>
<td>• <strong>Secure</strong> TCP/IP connection</td>
<td><code>NetworkServices &gt; SSH &gt; Mode</code></td>
</tr>
<tr>
<td></td>
<td>• <strong>Enabled</strong> by default</td>
<td></td>
</tr>
<tr>
<td><strong>Serial connection</strong></td>
<td>• <strong>Connect to the device with a cable, IP-address, DNS, or a network is not required</strong></td>
<td><code>SerialPort &gt; Mode</code></td>
</tr>
<tr>
<td></td>
<td>• <strong>Enabled</strong> by default</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• We recommend using the default baud rate, because the device may return much feedback (SerialPort &gt; BaudRate)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• For security reasons, you are asked to sign in by default (SerialPort &gt; LoginRequired)</td>
<td></td>
</tr>
</tbody>
</table>

If all access methods are disabled (set to Off), you can no longer configure the device. You are not able to re-enable (set to On) any of the access methods, and you must factory reset the device to recover.
How to administer the video conferencing device (page 2 of 4)

The web interface of the device

The web interface is the administration portal for the device. You can connect from a computer and administer the device remotely. It provides full configuration access and offers tools and mechanisms for maintenance.

Note: The web interface requires that HTTP or HTTPS is enabled (refer to NetworkServices > HTTP > Mode setting).

We recommend that you use the latest release of one of the major web browsers. *

Connect to the device

Open a web browser and enter the IP address of the device in the address bar.

How to find the IP address

1. Select the device name or address at the top of the user interface.
2. Select Settings, followed by About this device.

Sign in

Enter user name and passphrase for the endpoint and click Sign In.

The device is delivered with a default user named admin with no passphrase. Leave the Passphrase field blank when signing in for the first time.

It is mandatory to set a password for the admin user.

Sign out

Hover the mouse over the user name and choose Signout from the drop-down list.

* Internet Explorer is no longer supported.
How to administer the video conferencing device (page 3 of 4)

How the web interface is organized

The web interface is organized in sub-pages. All sub-pages shown below are available if the device is registered to an on-premise service (CUCM, VCS); the pages shown in grey color are not available if the device is registered to the Cisco cloud service (Cisco Webex).

In both cases, a user that is signed in, sees only the pages that he has access rights for.

Read more about user administration, user roles and access rights in the ► User administration chapter.
How to administer the video conferencing device (page 4 of 4)

Settings and device information on the user interface

You have access to device information, and some basic configurations and device tests on the device's user interface.

Device-critical settings and functions, such as network settings, service activation, and factory reset, may be protected by a passphrase, refer to the ► Restrict the access to the Settings menu chapter.

Some of the settings and tests are also part of the Setup assistant that is launched when the device is powered up for the first time. The Setup assistant is described in the Getting Started Guide for devices running CE software.

Access Settings

1. Select the device name or address at the top of the user interface.

2. Select Settings.

   A padlock symbol indicates that a setting is protected (locked down).

3. Select the setting you want to change, or the test you want to run.

   If a setting is locked down, an authentication window pops up, and you have to sign in with ADMIN credentials to proceed.
Chapter 2

Configuration
User administration

You have to sign in to get access to the web and command line interfaces. You can assign different roles to users, to determine what they should have access to.

The default user account

The device comes with a default administrator user account with full access rights. The user name is admin and no passphrase is initially set.

It is mandatory to set a passphrase for the admin user.

Read how to set the passphrase in the ▶ Change the device passphrase chapter.

Create a new user account

1. Sign in to the web interface and navigate to Security > Users.
2. Click Add new user....
3. Fill in the Username, Passphrase and Repeat passphrase input fields.
   As a default, the user has to change the passphrase when he signs in for the first time.
   Fill in the Client Certificate DN (Distinguished Name) field only if you use client certificates for authentication.
4. Check the appropriate Roles check boxes.
   If you assign the ADMIN role to a user, enter your own passphrase in the Your passphrase input field for verification.
5. Set the Status to Active to activate the user.
6. Click Create User.
   Use the Back button to leave without making any changes.

Edit an existing user account

If you make changes to a user that holds the Admin role, you must always enter your own passphrase in the Your passphrase input field for verification.

Change the user privileges

1. Sign in to the web interface and navigate to Security > Users.
2. Click the appropriate user in the list.
3. Choose user roles, set the status to Active or Inactive, and decide if the user has to change the passphrase on the next sign in.
   Fill in the Client Certificate DN (Distinguished Name) field only if you use certificate login on HTTPS.
4. Click Edit User to save the changes.
   Use the Back button to leave without making any changes.

Change the passphrase

1. Sign in to the web interface and navigate to Security > Users.
2. Click the appropriate user in the list.
3. Enter the new passphrase in the appropriate input fields.
4. Click Change passphrase to save the change.
   Use the Back button to leave without making any changes.

Delete the user account

1. Sign in to the web interface and navigate to Security > Users.
2. Click the appropriate user in the list.
3. Click Delete user... and confirm when prompted.

User roles

A user account may hold one or a combination of user roles. A user account with full access rights, like the default admin user, should possess the ADMIN, USER and AUDIT roles.

These are the user roles:

ADMIN: A user with this role can create new users, change most settings, make calls, and search the contact lists. The user cannot upload audit certificates and change the security audit settings.

USER: A user with this role can make calls and search the contact lists. The user can modify a few settings, for example adjust the ringtone volume and set the time and date format.

AUDIT: A user with this role can change the security audit settings and upload audit certificates.

ROOMCONTROL: A user with this role can create customized UI panels (for example in-room controls). The user has access to the UI Extensions editor and corresponding development tools.

INTEGRATOR: A user with this role has access to settings, commands and status that are required to set up advanced AV scenarios, and to integrate our devices with 3rd party equipment. Such a user can also create customized UI panels.
Change the device passphrase

You need to know the device passphrase in order to:

- Sign in to the web interface
- Sign in and use the command line interfaces

The default user account

The device is delivered with a default user account with full access rights. The user name is admin, and initially, no passphrase is set.

It is mandatory to set a passphrase for the default admin user in order to restrict access to device configuration. It is also mandatory to set a passphrase for any other user with ADMIN rights.

A warning, saying that the device passphrase is not set, is shown on screen until a passphrase is set for the admin user.

Other user accounts

You can create many user accounts for the device.

Read more about how to create and manage user accounts in the User administration chapter.

Change your passphrase

1. Sign in to the web interface, hover the mouse over the user name, and choose Change Passphrase in the drop down list.

2. Enter the current passphrase and new passphrase in the input fields, and click Change passphrase.

   The passphrase format is a string with 0–64 characters.

   If the passphrase currently is not set, leave the Current passphrase field blank.

Change another user’s passphrase

If you have administrator access rights, you can change the password of any user.

1. Sign in to the web interface and navigate to Security > Users.

2. Click the appropriate user in the list.

3. Enter the new passphrase in the Passphrase and Repeat passphrase input fields.

   If the user holds the Admin role, you must enter your own passphrase in the Your passphrase input field for verification.

4. Click Change passphrase to save the change.

   Use the Back button to leave without making any changes.
Restrict the access to the Settings menu

By default, any user has access to the Settings menu on the user interface.

We recommend that you restrict the access to prevent unauthorized users from changing the configuration of the device.

The Settings menu on the user interface

If the menu is locked down, you must sign in to access the device-critical settings.

Select the device name or address at the top of the user interface followed by Settings, in order to open the Settings menu.

Lock down the Settings menu

1. Sign in to the web interface and navigate to Setup > Configuration.
2. Go to UserInterface > SettingsMenu > Mode, and select Locked.
3. Click Save for the change to take effect.
   Now a user has to sign in with ADMIN credentials to get access to the device-critical settings on the user interface (Touch controller).

Unlock the Settings menu

1. Sign in to the web interface and navigate to Setup > Configuration.
2. Go to UserInterface > SettingsMenu > Mode, and select Unlocked.
3. Click Save for the change to take effect.
   Now any user has access to the complete Settings menu on the user interface (Touch controller).

Unlock settings

If you click on the padlock, you are asked to sign in with an ADMIN user. Once signed in, you can access all settings until you close the Settings menu.

Locked down settings

Locked down settings are marked with a padlock.
Device configuration

Sign in to the web interface and navigate to Setup > Configuration.

Find a device setting

Search for settings

Enter as many letters as needed in the search field. All settings that contain these letters are shown in the right pane. Settings that have these letters in their value space are also shown.

Select a category and navigate to settings

The device settings are grouped in categories. Choose a category in the left pane to show the associated settings.

Change a device setting

Check the value space

A setting's value space is specified either by text following the input field or in a drop-down list that opens when you click the arrow.

Change a value

1. Choose the preferred value from the drop-down list, or enter new text in the input field.
2. Click Save for the change to take effect.

Use the Undo or Revert buttons if you do not want to make any changes.

About device settings

All device settings can be changed from the web interface.

Each device setting is described in the Device settings chapter.

Different settings may require different user credentials. In order to be sure that an administrator is able to change all device settings, an administrator user must possess all user roles.

You can read more about user administration and user roles in the User administration chapter.
Add a sign in banner

Sign in to the web interface and navigate to Security > Sign In Banner.

Add a sign in banner

1. Enter the message that you want to present to the user when he signs in.
2. Click Save to activate the banner.

Delete a sign in banner

- Click Clear to remove a sign in banner.

About sign in banner

If a device administrator wants to provide initial information to all users, he can create a sign in banner. The message is shown when the user signs in to the web interface or the command line interface. The maximum size is 4kByte.

Welcome banner versus sign in banner

Sign in banner:
- The banner is shown before the user signs in to the web interface or the command line interface.

Welcome banner:
- The banner is shown after the user has signed in to the web interface or the command line interface.
Add a welcome banner

Adding a Welcome banner is only available using API commands; we don’t provide a dedicated user interface for it.

API commands

xCommand SystemUnit WelcomeBanner Set
This is a multiline command. Anything you input after you issue the command, is input to the command (including line breaks). Finish the input with a separate line containing just a period ending with a line break.

There are also a few more welcome banner commands, refer to the API-guide for more details.

xCommand SystemUnit WelcomeBanner Clear
xCommand SystemUnit WelcomeBanner Get

Example

xCommand SystemUnit WelcomeBanner Set <enter>
This is a welcome banner. <enter>
A welcome banner may have multiple lines. <enter>
. <enter>

Welcome banner versus sign in banner

Sign in banner:
• The banner is shown before the user signs in to the web interface or the command line interface.

Welcome banner:
• The banner is shown after the user has signed in to the web interface or the command line interface.

About welcome banner

You can set up a welcome banner that users see after they sign in to the device’s web interface or command line interface. The banner can have multiple lines.

The banner can for example contain information you need in order to get started, or things you must be aware of when setting up the device.

The maximum size is: 4 kByte
Manage the service certificates of the device

Sign in to the web interface and navigate to Security > Service Certificates.

You need the following files:
- Certificate (file format: .PEM)
- Private key, either as a separate file or included in the same file as the certificate (file format: .PEM format)
- Passphrase (required only if the private key is encrypted)

The certificate and the private key will be stored in the same file on the device.

Enable or disable, view or delete a certificate

Use the toggle buttons to enable or disable a certificate for the different services.
Use the corresponding button to view or delete a certificate.

Add a certificate

1. Browse to find the Certificate file and Private key file (optional) on your computer.
2. Fill in the Passphrase if required.
3. Click Add certificate... to store the certificate on the device.

Only certificates with a validity period of up to 10 years are accepted.

About the service certificates of the device

Certificate validation may be required when using TLS (Transport Layer Security).

A server or client may require that the device presents a valid certificate to them before communication can be set up.

The device's certificates are text files that verify the authenticity of the device. These certificates may be issued by a certificate authority (CA).

Certificates are used for the following services: HTTPS server, SIP, IEEE 802.1X and audit logging.

You can store many certificates on the device, but only one certificate can be enabled for each service at a time.

If authentication fails, the connection will not be established.
Manage the lists of trusted certificate authorities - CAs

Certificate validation may be required when using TLS (Transport Layer Security).

You can configure the device to demand that a server or client presents its certificate before communication is set up. The device uses the certificate to verify the authenticity of the server or client. If authentication fails, the connection will not be established.

The certificate (text file) must be signed by a trusted Certificate Authority (CA). Lists of certificates from trusted CAs reside on the device.

The CA certificate lists

You can check and maintain the lists of trusted CAs from the web interface of the device:

- Sign in to the web interface, navigate to Security > Certificate Authorities. There is one tab for each CA list.

These are the CA lists:

- **Preinstalled**: Pre-installed CA certificates that are used to validate the certificates of external servers (HTTPS and syslog) that the device communicates with.

- **Collaboration Edge**: Pre-installed CA certificates that are used to validate the certificates of servers contacted over the Internet when the device is provisioned by Cisco Unified Communications Manager (CUCM) via Expressway (also known as MRA or Edge).

- **Custom**: CA certificates that you have uploaded to the device yourself. The list must include all CAs that are needed in order to verify certificates for both logging and other connections, if those certificates are not already included in the pre-installed lists.
Manage pre-installed CA certificates for external servers

Sign in to the web interface, navigate to Security > Certificate Authorities, and open the Preinstalled tab.

Pre-installed CA certificates

A list of commonly used CA certificates is pre-installed on the device. The device uses this list when validating certificates from external servers that it communicates with:

- HTTP servers that host content used by the HttpClient API or macros
- Provisioning servers
- Phone book servers
- Syslog servers (for external logging)
- Servers and services used by the Cisco Webex cloud

Factory resetting the device does not delete the list of pre-installed certificates.

View or disable certificates

As an alternative to using the pre-installed certificates, you can append the certificates you need to the custom certificate list manually.

Refer to the ► Upload a CA certificate to the device chapter how to update the list of trusted CA certificates.
Manage pre-installed CA certificates for CUCM via Expressway provisioning

Sign in to the web interface, navigate to Security > Certificate Authorities, and open the Collaboration Edge tab.

View or disable certificates

Use the Details... and Disable buttons respectively, to view or disable certificates.

As an alternative to using the pre-installed certificates, you can append the certificates you need to the custom certificate list manually.

Refer to the Upload a CA certificate to the device chapter how to update the list of trusted CA certificates.
Manage the lists of trusted certificate authorities - CAs (page 4 of 4)

Upload a CA certificate to the device

Sign in to the web interface, navigate to Security > Certificate Authorities, and open the Custom tab.

You need the following file:
• CA certificate list (file format: .PEM).

View or delete a certificate
Use the corresponding button to view or delete a certificate.

Upload a list of CA certificates

1. Browse to find the file containing the CA certificates on your computer (file format: .PEM).

2. Click Add certificate authority... to store the new CA certificates on the device.

The certificates and certificate issuers in the illustration are examples. Your device has other certificates.

Previously stored certificates are not deleted automatically.

The entries in a new file with CA certificates are appended to the existing list.

About the custom list of trusted CA certificates

This list contains the CA certificates that you have uploaded to the device yourself. They can be used to validate client and server certificates for both logging and other connections.

They can be used for:
• HTTP servers that host content used by the HttpClient API or macros
• Provisioning servers
• Phone book servers
• SIP servers
• Syslog servers (for external logging)
• Cisco Expressway infrastructure
• Servers and services used by the Cisco Webex cloud
Set up secure audit logging

Sign in to the web interface and navigate to Setup > Configuration.

1. Open the Security category.
2. Find the Audit > Server settings, and enter the Address of the audit server. If you set PortAssignment to Manual, you must also enter a Port number for the audit server.
3. Set Audit > Logging > Mode to ExternalSecure.
4. Click Save for the change to take effect.

The certificate authority (CA) that verifies the certificate of the audit server must be in the device’s list of trusted certificate authorities. Otherwise, logs will not be sent to the external server.

Refer to the Upload a CA certificate to the device chapter how to update the list.

About secure audit logging

When audit logging is enabled, all sign in activity and configuration changes on the device are recorded.

Use the Security > Audit > Logging > Mode setting to enable audit logging. Audit logging is disabled by default.

In ExternalSecure audit logging mode the device sends encrypted audit logs to an external audit server (syslog server), which identity must be verified by a signed certificate.

The signature of the audit server is verified using the list of pre-installed CA certificates or the custom CA list.

If the audit server authentication fails, no audit logs are sent to the external server.
Delete CUCM trust lists

The information in this chapter is only relevant for devices that are registered to a Cisco Unified Communications Manager (CUCM).

Sign in to the web interface and navigate to Security > CUCM Certificates.

Delete the CUCM trust lists

Click Delete CTL/ITL to remove the trust lists.

As a general rule, you should not delete old CTL (Certificate Trust List) and ITL (Initial Trust List) files.

In these cases, you must still delete them:
- When you change the CUCM IP address.
- When you move the endpoint between CUCM clusters.
- When you need to re-generate or change the CUCM certificate.

Overview of trust list fingerprints and certificates

The trust lists’ fingerprints and an overview of the certificates in the lists are displayed on the web page.

This information may be useful for troubleshooting.

More information about trust lists

For more information about CUCM and trust lists, read the Deployment guide for TelePresence endpoints on CUCM that is available on the Cisco web site.
Change the persistency mode

Sign in to the web interface and navigate to Security > Non-persistent Mode.

Check the persistency status

The active radio buttons show the current persistency status of the device.
Alternatively, you can navigate to Setup > Status, and then open the Security category to see the Persistency status.

Change the persistency settings

All persistency settings are set to Persistent by default. You only have to change these settings if you want to make them Non-persistent.

1. Click the radio buttons to set the persistency for configurations, call history, internal logging, local phonebook (local directory and favorites) and IP connectivity (DHCP) information.
2. Click Save and restart...
The device restarts automatically. After the restart, the behavior changes according to the new persistency settings.

Logs, configurations, and other data that was stored before you switched to Non-persistent mode, are NOT cleared or deleted.

Persistency mode

Configurations, call history, internal logs, local phonebook (local directory and favorites list), and IP connectivity information are stored by default. Because all persistency settings are set to Persistent, a device restart does not delete this information.

Generally, we recommend you NOT to change the persistency settings. Only change to Non-persistent mode if you have to prevent users from being able to see or traceback to any logged information from the previous session.

In Non-persistent mode, the following information is lost or cleared each time the device restarts:

- Device configuration changes
- Information about placed and received calls (call history)
- Internal log files
- Changes to the local contacts or favorites list
- All IP related information (DHCP) from the last session

Information that was stored before changing to Non-persistent mode is not automatically cleared or deleted. You must factory reset the device to delete such information.

There is more information about performing a factory reset in the Factory reset the video conferencing device chapter.
Set up ad hoc multipoint conferences (page 1 of 2)

There are several ways to expand a point-to-point video call (a call involving only two parties) into a multipoint conference with more participants.

Centralized conference infrastructure
Most solutions are based on a centralized conference infrastructure, i.e. an MCU (multipoint control unit) 1.

In this set-up video devices A, B, C and D participates in a 4-party conference. The MCU receives media streams from all the devices, processes the streams, and sends all media to the other participants.

Local conference resources - MultiSite (not available for SX10, DX70, and DX80)
In a MultiSite scenario, one of the video devices has MCU functionality.

In this set-up video devices A, B, C and D participates in a 4-party conference. Device A uses its MultiSite functionality and acts as an MCU. It receives media streams from all the devices, processes the streams, and sends all media to the other participants.

MultiSite is not part of the standard product delivery; you must buy an upgrade option to get the MultiSite option key installed on the device.

The maximum number of participants supported by MultiSite is:

- SX10, DX70, and DX80: No MultiSite support
- SX80, MX700, and MX800: Five participants (yourself included) plus one additional audio call
- Codec Pro, Room 70 G2, Room Panorama, Room 70 Panorama, Desk Pro: Five participants (yourself included)
- Other products: Four participants (yourself included)

1 MCU - multipoint control unit, also called video-conferencing gateway or bridge.

Multipoint configuration
Use the Conference > Multipoint > Mode setting to decide how to handle multipoint conferences. This setting takes the following values:

- Auto
- CUCMMediaResourceGroupList
- MultiSite (not available for SX10, DX70, DX80)
- Off (not available for SX10, DX70, DX80)

The table on the next page explains the different conferencing options.
## Set up ad hoc multipoint conferences (page 2 of 2)

<table>
<thead>
<tr>
<th>Conference Multipoint Mode setting</th>
<th>MultiSite option key</th>
<th>Remote device type</th>
<th>Add participant behavior</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off ³</td>
<td>N/A</td>
<td>MCU</td>
<td>Direct Remote Add</td>
</tr>
</tbody>
</table>
| Video device                       | Plus one audio       | • If the MCU supports *Add Participant*, there is an *Add* button in the UI and you can call the next participant directly. The new participant is added to the conference as soon as he accepts the call.  
• If the MCU does not support *Add Participant*, there is no *Add* button in the UI.  
• You can add one extra participant on audio-only.  
• You cannot add more participants on video. |
| CUCM-MediaResource-GroupList       | N/A                  | Video device      | Consultative Add         |
|                                    |                      | • Available only to CUCM registered devices, and the *SIP Type* setting must be *Cisco*.  
• The conference is put on hold while calling a new participant. When the new participant accepts the call you can merge the new call with the conference.  
• Only the participant who added the first new participant to the conference can add more participants. |
| MultiSite ³                        | Yes                  | N/A               | Local Multisite ⁴        |
|                                    |                      | • There is an *Add* button in the UI, and you can call the next participant directly.  
• You can keep adding participants until you reach the maximum number for the device. |
|                                    | No                   | N/A               | Plus one audio           |
|                                    |                      | • You can add one extra participant on audio-only.  
• You cannot add more participants on video. |
| Auto                               | Yes                  | MCU               | Direct Remote Add        |
| Video device                       | Local Multisite ⁴    | • If the MCU supports *Add Participant*, there is an *Add* button in the UI and you can call the next participant directly. The new participant is added to the conference as soon as he accepts the call.  
• If the MCU does not support *Add Participant*, there is no *Add* button in the UI.  
• You can keep adding participants until you reach the maximum number for the device.  
• Only the MultiSite host (which is now acting as an MCU) can add participants. This prevents cascaded conferences. |
|                                    | No                   | MCU               | Direct Remote Add        |
|                                    |                      | • If the MCU supports *Add Participant*, there is an *Add* button in the UI and you can call the next participant directly. The new participant is added to the conference as soon as he accepts the call.  
• If the MCU does not support *Add Participant*, there is no *Add* button in the UI.  
• You can add one extra participant on audio-only (not supported for SX10, DX70, and DX80).  
• You cannot add more participants on video. |

³ The remote device type is shown in the *Call [n] DeviceType* status.  
⁴ Not supported for SX10, DX70, and DX80.  
⁴ We recommend setting *Conference Multipoint Mode* to *Auto* rather than to *MultiSite* in order to avoid cascaded conferences.
Cisco Proximity allows users to see, control, capture and share content directly on their own mobile devices (smartphone, tablet, or laptop), when the mobile device is close to a video conferencing device.

The mobile device can automatically pair with the video conferencing device when it comes within range of ultrasound transmitted by the video conferencing device.

The number of simultaneous Proximity connections depends on the type of video conferencing device. The client warns new users if the maximum number of connections has been reached.

<table>
<thead>
<tr>
<th>Video conferencing device</th>
<th>Maximum number of connections</th>
</tr>
</thead>
<tbody>
<tr>
<td>Room Kit, Room Kit Mini, Room 55, Room 55 Dual, Room 70, Room 70 G2, Room Panorama, Room 70 Panorama, Codec Plus, Codec Pro</td>
<td>30 / 7 *</td>
</tr>
<tr>
<td>Desk Pro</td>
<td>30 / 7 *</td>
</tr>
<tr>
<td>Board 55/55S, Board 70/70S, Board 85S</td>
<td>30 / 7 *</td>
</tr>
<tr>
<td>SX80, MX700, MX800</td>
<td>10</td>
</tr>
<tr>
<td>SX10, SX20, MX200 G2, MX300 G2</td>
<td>7</td>
</tr>
<tr>
<td>DX70, DX80</td>
<td>3</td>
</tr>
</tbody>
</table>

* 30 connections when the View shared content on a mobile device service is disabled; 7 connections when this service is enabled.

Proximity services

**Place calls and control the video conferencing device:**
- Dial, mute, adjust volume, hang up
- Available on laptops (OS X and Windows), smartphones and tablets (iOS and Android)

**View shared content on a mobile device:**
- View shared content, review previous slides, save selected slides
- Available on smartphones and tablets (iOS and Android)
- For DX70 and DX80, this service is available only when in a call

**Wireless share from a laptop:**
- Share content without connecting a presentation cable
- Available on laptops (OS X and Windows)
Set up Intelligent Proximity for content sharing (page 2 of 5)

Install a Cisco Proximity client

Where to find the clients
You can download the Cisco Proximity clients for smartphones and tablets (Android and iOS), and laptops (Windows and OS X) free of charge from https://proximity.cisco.com

Clients for smartphones and tablets are also available directly through Google Play (Android) and Apple App Store (iOS).

Supported operating systems
- iOS 7 and above
- Android 4.0 and above
- Mac OS X 10.9 and above
- Windows 7 and above
The tile based interface introduced with Windows 8 is not supported.

End-user license agreement
Read the end-user license agreement carefully, https://www.cisco.com/c/en/us/td/docs/general/warranty/English/EU1KEN_.html
Set up Intelligent Proximity for content sharing

Ultrasound emission
Cisco video conferencing devices emit ultrasound pairing messages as part of the Proximity feature.

Use the Proximity > Mode setting to switch the Proximity feature - and thereby also emission of ultrasound pairing messages - On and Off.

Most people are exposed to ultrasound more or less daily in many environments, including industry, commercial applications and home appliances.

Even if airborne ultrasound may cause subjective effects for some individuals, it is very unlikely that any effects will occur for levels below 75 dB.

Room 70, Room 70 G2, Room Panorama, Room 70 Panorama, Room 55, Room 55 Dual, Room Kit, Room Kit Mini, Room Kit Plus, SX10N and MX Series:

- The ultrasound sound pressure level is below 75 dB at a distance of 50 cm or more from the loudspeaker.

Desk Pro, DX70, and DX80:

- The ultrasound sound pressure level is below 75 dB at a distance of 20 cm or more from the loudspeaker.

Boards:

- The ultrasound sound pressure level is below 75 dB at a distance of 20 cm or more from the screen.

For Board 50 and 70 (not S Series) the level can be slightly higher right below the screen due to the downward-facing loudspeakers.

Codec Plus, Codec Pro, SX10, SX20, and SX80:

- We cannot foresee the ultrasound sound pressure level on these video conferencing devices, because they emit ultrasound on third-party loudspeakers.

  The volume control on the loudspeaker itself, and the Audio > Ultrasound > MaxVolume setting affect the ultrasound sound pressure level; the volume control on the remote control or Touch controller does not have any effect.

Headsets

Desk Pro, DX70, DX80, and SX10N:

You can always use a headset with these devices because:

- Desk Pro, DX70 and DX80 have dedicated headset outputs, on which we never emit ultrasound.
- SX10N plays ultrasound on the built-in loudspeakers.
- Ultrasound is never emitted on the HDMI or audio outputs.

Room 70, Room 70 G2, Room Panorama, Room 70 Panorama, Room 55 Dual, Room Kit Plus, Codec Plus, Codec Pro, Boards, SX10, SX20, SX80, and MX Series:

- These devices are not designed for headset use.
- We strongly recommend you to switch off ultrasound emission if you use a headset with these video conferencing devices (set Proximity > Mode to Off). Then you cannot use the Proximity feature.
- Since these devices don't have dedicated headset outputs, we are not able to control the sound pressure level from the connected headsets.

Room 55, Room Kit, Room Kit Mini:

- You can always connect a headset to the USB output of these devices, because we don't emit ultrasound on this output.
- The audio line outputs (mini-jack) of the Room 55 and Room Kit are not designed for headset use. We are not able to control the sound pressure level from a headset that is connected to one of these outputs.

If you connect a headset to an audio line output, we strongly recommend you to switch off ultrasound emission (set Proximity > Mode to Off). Then you cannot use the Proximity feature.
Set up Intelligent Proximity for content sharing

Enable Proximity services

1. Sign in to the web interface and navigate to Setup > Configuration.

2. Go to Proximity > Mode. Check that Proximity is On (default), so that the video conferencing device sends ultrasound pairing messages.

   Enable the services you want to allow. Only Wireless share from a desktop client is enabled by default.

   In order to fully utilise the Proximity functionality, we recommend that you enable all services.

   Place calls and control the video conferencing device:
   • Go to Proximity > Services > CallControl and choose Enabled.

   View shared content on a mobile device:
   • Go to Proximity > Services > ContentShare > ToClients and choose Enabled.

   Wireless share from a desktop client:
   • Go to Proximity > Services > ContentShare > FromClients and choose Enabled.

The Proximity indicator

You can see the Proximity indicator on the screen as long as at least one Proximity client is paired with the device.

The indicator doesn’t disappear immediately when the last client unpairs. It may take a few minutes.

About Proximity

The Proximity feature is switched On by default.

When Proximity is switched On, the video conferencing device transmits ultrasound pairing messages.

The ultrasound pairing messages are received by nearby devices with Proximity clients, and triggers the authentication and authorization of the device.

Cisco recommends – for the best user experience – that Proximity always is switched On*.

In order to get full access to Proximity, the Proximity services (Proximity > Services > ...) must be Enabled as well.

* We recommend not to use a headset, if you have switched on Proximity (ultrasound).
Set up Intelligent Proximity for content sharing (page 5 of 5)

Room considerations

Room acoustics
- Rooms with hard surfaces may cause challenges due to severe audio reflections. Acoustical treatment of meeting rooms is always highly recommended for the best meeting experience as well as Intelligent Proximity performance.
- Cisco recommends only one video conferencing device with Intelligent Proximity enabled in a room. Otherwise, interference is likely to occur, which may lead to problems with device discovery and session maintenance.

About privacy

In the Cisco Privacy statement and the Cisco Proximity Supplement you find information about data collection in the clients and privacy concerns that needs to be considered when deploying this feature in the organization. Refer to:
► https://www.cisco.com/web/siteassets/legal/privacy.html

Basic troubleshooting

Cannot detect devices with Proximity clients
- Some Windows laptops are not able to record sound in the ultrasound frequency range (20kHz-22kHz). This can be due to frequency limitations with the sound card, sound driver or the internal microphone of the particular device. Refer to the Support forum for more information.
- Check Settings > Issues and diagnostics on the user interface, or Maintenance > Diagnostics on the web interface of the video conferencing device. If there are no ultrasound related issues listed (“Unable to verify the ultrasound signal”), ultrasound pairing messages are emitted by the video conferencing device as they should. Refer to the Proximity Support forum for further assistance with the client detection issues.

Audio artifacts
- If you can hear audio artifacts, like humming or clipping noise, decrease the maximum ultrasound volume (Audio > Ultrasound > MaxVolume).

Cannot share content from a laptop
- For content sharing to work, the video conferencing device and the laptop must be on the same network. For this reason Proximity sharing might fail if your video conferencing device is connected to your company network via Expressway, and your laptop is connected via VPN (VPN client dependent).
Adjust the video quality to call rate ratio

Video input quality settings
When encoding and transmitting video there is a trade-off between high resolution (sharpness) and high frame rate (motion).

The Video Input Connector n Quality setting must be set to Motion for the optimal definition settings to take any effect. With the video input quality set to Sharpness, the endpoint will transmit the highest resolution possible, regardless of frame rate.

Optimal definition profile
The optimal definition profile should reflect the lighting conditions in the video conferencing room and the quality of the camera (video input source). The better the lighting conditions and the better the quality of the camera, the higher the profile should be used.

Generally, the Medium profile is recommended. However, if the lighting conditions are very good, we recommend that you test the endpoint on the various Optimal Definition Profile settings before deciding on a profile. The High profile may be set in order to increase the resolution for a given call rate.

Some typical resolutions used for different optimal definition profiles, call rates and transmit frame rates are shown in the tables on the next page. The resolution and frame rate must be supported by both the calling and called devices.

Threshold for sending video at 60 fps
Use the Video Input Connector n OptimalDefinition Threshold60fps setting to decide when to allow sending video at 60fps.

For all resolutions lower than this threshold, the maximum transmitted frame rate will be 30fps; for higher resolutions, 60fps is possible if the available bandwidth is adequate.

Sign in to the web interface and navigate to Setup > Configuration.

1. Go to Video > Input > Connector n > Quality and set the video quality parameter to Motion.
2. Go to Video > Input > Connector n > OptimalDefinition > Profile and choose the preferred optimal definition profile.
3. Go to Video > Input > Connector n > OptimalDefinition > Threshold60fps to set the threshold below which the maximum transmitted frame rate will be 30fps.
## Adjust the video quality to call rate ratio

### Resolutions and frame rate [w×h@fps] obtained for different optimal definition profiles and call rates

<table>
<thead>
<tr>
<th>Call rate [kbps]</th>
<th>H.264, maximum 30fps</th>
<th>H.264, 60fps allowed at 512×288 and higher resolutions</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Normal</td>
<td>Medium</td>
</tr>
<tr>
<td>128</td>
<td>320×180@30</td>
<td>512×288@30</td>
</tr>
<tr>
<td>256</td>
<td>512×288@30</td>
<td>640×360@30</td>
</tr>
<tr>
<td>384</td>
<td>640×360@30</td>
<td>768×448@30</td>
</tr>
<tr>
<td>512</td>
<td>768×448@30</td>
<td>1024×576@30</td>
</tr>
<tr>
<td>768</td>
<td>1024×576@30</td>
<td>1280×720@30</td>
</tr>
<tr>
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<td>1280×720@60</td>
</tr>
<tr>
<td>1472</td>
<td>1280×720@30</td>
<td>1280×720@60</td>
</tr>
<tr>
<td>1920</td>
<td>1280×720@30</td>
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<td>1920×1080@60</td>
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<td>1920×1080@60</td>
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<tr>
<td>4000</td>
<td>1920×1080@30</td>
<td>1920×1080@60</td>
</tr>
<tr>
<td>6000</td>
<td>1920×1080@30</td>
<td>1920×1080@60</td>
</tr>
</tbody>
</table>

### Resolutions and frame rate [w×h@fps] obtained for different optimal definition profiles and call rates

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</tbody>
</table>

* The maximum bit rate for H.265 is 3 Mbps. If the bit rate is set higher the codec uses H.264. In general, H.265 gives similar quality to H.264 at half the bandwidth (call rate).
** H.264
Add corporate branding to the screen and Touch 10 user interface  (page 1 of 2)

Sign in to the web interface, navigate to **Setup > Personalization**, and open the **Branding** tab.

From this page you can add your own branding elements (background brand image, logo, custom message) to the video conferencing device.

**Branding in the awake state**

In the awake state you can:

- Add a logo in the bottom right corner (screen and Touch 10)
- Add custom text in the bottom left corner (only on screen, not on Touch 10)

---

**About Branding**

The Branding feature, as described in this chapter, allows you to customize the screen and Touch user interface appearance without compromising the overall Cisco user experience.

We recommend that you use this feature rather than our legacy Custom wallpaper feature, which prevents the use of functionality such as One Button to Push.

You cannot use the Branding feature and a Custom wallpaper at the same time.

If your device is set up with a Custom wallpaper, you must click **Disable the custom wallpaper** before adding branding elements.

---

**Logo**

We recommend:

- A black logo (the device will add a white overlay with 40% opacity so that the logo and the other user interface elements go well together)
- PNG-format with transparent background
- Minimum 272×272 pixels (it will be scaled automatically)

---

**Custom text**
Add corporate branding to the screen and Touch 10 user interface (page 2 of 2)

Branding in the halfwake state

In halfwake state you can:

- Add a custom brand background (screen and Touch 10)
- Add a logo in the bottom right corner (screen and Touch 10)
- Customize or remove the message at the center of the screen (only on screen, not on Touch 10). This is the message that informs the user how to start using the device.

In general, we recommend that you keep the standard message. Change the message only if you have to adapt it to a different scenario, for example if you have a third-party user interface.

![Logo Image]

**Logo**

We recommend:

- A white logo (so that it goes well with the dark background brand image)
- PNG-format with transparent background
- Minimum 272×272 pixels

**Custom brand background**

- When the device wakes up, the image is shown in full color; after a few seconds the image is automatically dimmed (transparent black overlay)
- Image format: PNG or JPEG
- Recommended size: 1920 × 1080 pixels
Add a custom wallpaper

Sign in to the web interface, navigate to Setup > Personalization, and open the Custom wallpaper tab.

Custom wallpaper

The default experience is not compatible with custom wallpaper. The custom wallpaper disables the background image in all screen states, and disables the "One Button to Push" functionality, meeting info, and default usage prompts.

Upload custom wallpaper

Only BMP, GIF, JPEG and PNG files smaller than 16 megapixels are supported. Custom wallpapers do not apply to touch panels.

Upload a custom wallpaper

Overwrites any old custom wallpaper.

1. Browse to find the custom wallpaper image file.

2. Click Upload to save the file on the device.

   Supported file formats:
   BMP, GIF, JPEG, PNG

   Maximum file size:
   16 megapixels

   The custom wallpaper is automatically activated once uploaded.

Delete the custom wallpaper

Delete fully removes the custom wallpaper from the device.

You have to upload it anew if you want use it again.

About a custom wallpaper

If you want a custom picture as background on your screen, you may upload and use a custom wallpaper. A custom wallpaper will not appear on the Touch controller.

You can only store one custom wallpaper on the device at a time; a new custom wallpaper overwrites the old one.

We recommend that you use our new Branding feature rather than this legacy Custom wallpaper feature. You will get a better overall Cisco user experience, and avoid loosing functionality such as One Button To Push and meeting information. See the Add corporate branding to the screen and Touch 10 user interface chapter.

You cannot use the Branding feature and a Custom wallpaper at the same time.

If your device is set up with branding elements you must click Continue without branding before adding a custom wallpaper.
Choose a ringtone and set the ringtone volume

Sign in to the web interface, navigate to Setup > Personalization, and open the Ringtones tab.

Change the ringtone

1. Choose a ringtone from the drop-down list.
2. Click Save to make it the active ringtone.

Set the ringtone volume

Use the slide bar to adjust the ringtone volume.

About ringtones

A set of ringtones is installed on the device. Use the web interface to choose a ringtone, and set the ringtone volume.

You can play back the chosen ringtone from the web interface. Note that the ringtone will be played back on the device itself, and not on the computer running the web interface.

Play back the ringtone

Click the play button (►) to play back the ringtone.

Use the stop button (■) to end the playback.
Manage the Favorites list

Sign in to the web interface and navigate to Setup > Favorites.

Import/Export contacts from file

Click Export to save the local contacts in a file; and click Import to bring in contacts from a file.

The current local contacts are discarded when you import new contacts from a file.

Add or edit a contact

1. Click Add contact to make a new local contact, or click a contact’s name followed by Edit contact.
2. Fill in or update the form that pops up.
3. Choose a folder in the folder drop down list in order to store the contact in a sub-folder.
4. Click Add contact method and fill in the new input fields if you want to store more than one contact method for the contact (for example video address, telephone and mobile number).
5. Click Save to store the local contact.

Delete a contact

1. Click a contacts name followed by Edit contact.
2. Click Delete to remove the local contact.

Manage Favorites using the device’s user interface

Add a contact in the Favorites list

1. Select Call on the home screen.
2. Select the contact you want to add.
3. Select Add to favorites.

The contact you add will be placed in the top folder. You cannot select or create a sub-folder.

Remove a contact from the Favorites list

1. Select Call on the home screen.
2. Select the Favorites tab.
3. Select the contact you want to remove.
4. Select Remove favorite.
Set up accessibility features

Flashing screen for incoming calls
To make it easier for the hearing impaired users to notice when someone is calling, the screen can be setup to flash red and gray on incoming calls.

1. Sign in to the web interface and navigate to Setup > Configuration.
2. Go to UserInterface > Accessibility > IncomingCallNotification and select AmplifiedVisuals.
3. Click Save.
Provisioning of product specific configurations from CUCM

This chapter describes how to provision settings or parameters to a device (endpoint) using the method that was introduced in Cisco UCM Release 12.5(1)SU1.

Prior to Cisco UCM release 12.5(1)SU1, only a limited set of product-specific configurations were pushed from UCM to the device. The administrator had to rely on Cisco TMS or the web interface of the device to configure all the other settings.

From CUCM release 12.5(1)SU1 more settings or parameters can be provisioned from CUCM. The list of settings matches what users see on their device (public xConfigurations), with the exception of Network, Provisioning, SIP and H.323 settings.

For more information about CUCM refer to the Video Endpoints Management chapter of the Feature Configuration Guide for Cisco Unified Communications Manager, Release 12.5(1)SU1.

Configuration control modes

Based on the deployment needs, administrators can configure various configuration control modes in the CUCM administration interface. You can decide whether you want to control the configuration settings from CUCM, the device, or both of them together.

These are the various configuration control modes:

- **Unified CM and Endpoint** (default): Use this mode if you want the CUCM and the device to operate as the multi-master source for provisioning device data. CUCM reads the xConfiguration data automatically from the device, and any updates made locally on the device is synchronised with the CUCM server instantly.

- **Unified CM**: CUCM operates as the centralized master source for provisioning device data. CUCM ignores any changes that are done locally on the device, and therefore such changes will be overridden the next time CUCM applies a new configuration to the device.

- **Endpoint**: The endpoint operates as the centralized master source of configuration data. In this mode, the endpoint ignores any configuration data from the CUCM and doesn’t synchronize back the changes done locally.
  
  This mode is typically used when an integrator is installing the devices and wants to control the configuration locally from the device.

Pull configurations from the device on-demand

Administrators can use the Pull xConfig. from Device option in CUCM to pull configuration changes from the devices on-demand at any time.

This option is enabled only if the device is registered.

Supported CE software versions

Any device that supports CE9.8 or higher can use this new provisioning layout in CUCM.

If the device has a software version prior to CE9.8, you will be able to view the complete set of parameters in the CUCM user interface; but you can only configure the subset that is marked with a “#”. The “#” is to the right of each parameter value.

The full set of parameters functions only if you upgrade the device to CE9.8 or higher.
Provisioning of product specific configurations from CUCM (page 2 of 2)

Set up provisioning from CUCM

1. Sign in to CUCM, navigate to Device > Phone, and find your device.
2. Find the Product Specific Configuration Layout section (see illustration).
3. Click the Miscellaneous category and find the Configuration Control Mode setting. Choose your preferred mode: Unified CM, Endpoint, or Unified CM and Endpoint (see the description on the previous page).
4. Click the Pull xConfig. from Device button if you want to load the current configuration from the device.
5. Select a category and set a value for the configurations you want to change.
6. Finally, click Save and Apply Config, just like you do in earlier CUCM versions.
Chapter 3

Peripherals
Connect external monitors (page 1 of 3)

MX700 and MX800 Dual support one external screen, and MX800 Single supports two external screens, in addition to the integrated monitor(s).

The device distributes the layout on all available screens.

Always switch off power when you connect and disconnect screens and other peripherals.

Remove the device’s left side cover to get access to the codec connector panel and power switch. The cover is fastened with magnets.

Do not disconnect the integrated screens from the codec, and do not use those connectors for anything else.

The reason for this is that the integrated screen connections make use of multichannel audio, which drives the included speaker systems. Inserting third party equipment is likely to break the audio chain, causing the device to fail from an audio perspective.
Connect external monitors  (page 2 of 3)

Automatic setup

There is no special configuration needed on the device in order to support dual monitors or triple monitors scenarios. By default the number of monitors are auto-detected, and the role of each monitor - whether it is intended to be the first, second, or third monitor - is automatically set according to the physical connections.

For example, if the total number of monitors are three, the following settings will be assumed when set to Auto:

- Video > Monitors: Triple
- Video > Output > Connector 1 > MonitorRole: First
- Video > Output > Connector 2 > MonitorRole: Second
- Video > Output > Connector 3 > MonitorRole: Third

When do you need manual setup

You can override the default behavior by setting one or more settings manually. You need manual setup when you want to:

- Dedicate a monitor to only show presentations
- Use one of the outputs for a recorder
- Replicate the same layout on more than one monitor
- Show the on-screen messages and indicators (OSD) on another monitor than the video output with the lowest number
- Set the resolution manually, e.g. if the device fails to detect the native resolution and refresh rate of a monitor
Connect external monitors (page 3 of 3)

Manual setup
The automatic setup works well for common single monitor, dual monitors, and triple monitors scenarios. For more complex scenarios, you may need manual configuration.

Sign in to the web interface and navigate to Setup > Configuration, to find the settings referred below.

Set a role for each monitor
Define a role for each monitor with the Video > Output > Connector n > MonitorRole setting.

Choose monitor roles that match your monitor setup.

Set the number of monitors
Set the number of monitors with different layouts in your setup with the Video > Monitors setting.

When set to Auto, the device automatically detects if a monitor is connected to a connector, and thereby also determines the number of monitors in the setup.

The other options allow you to fix a single, dual, or triple monitor setup, and to dedicate one monitor for presentations.

Choose on which monitor to display messages and indicators
Define on which monitor to display the messages and indicators on-screen with the UserInterface > OSD > Output setting.

When set to Auto, the device determines which monitor to use based on the number of the connector.

Set the monitor resolution and refresh rate
The device reads the native resolution of a monitor and outputs this if possible. Typically, this gives the best possible picture for the monitor.

If auto-detection of resolution and refresh rate fails, you must set the resolution manually with the Video > Output > Connector n > Resolution setting.

About the number of monitors and the role of each monitor
The Video > Output > Connector n > MonitorRole setting assigns a role to the monitor that is connected to the output. The monitor role decide which layout (call participants and presentation) will appear on the monitor.

Monitors with the same monitor role get the same layout; monitors with different monitor roles get different layouts.

The Video > Monitors setting must reflect the number of different layouts in your room setup.

Most often the number of different layouts are the same as the number of physical monitors, but not always. If exactly the same layout shall be repeated on two or more monitors, the number of different layouts is less.

Note that a monitor can be reserved for presentations.

Example 1:
Three monitors in total, and the third monitor is dedicated to only show presentations:

- Video > Monitors: TriplePresentationOnly
- Video > Output > Connector 1 > MonitorRole: Auto
- Video > Output > Connector 2 > MonitorRole: Auto
- Video > Output > Connector 3 > MonitorRole: Auto
- UserInterface > OSD > Output: 1

Example 2:
Two monitors in total, and a recording device is attached to Connector 3 (DVI). OSD is on the monitor on Connector 2:

- Video > Monitors: Auto
- Video > Output > Connector 1 > MonitorRole: Auto
- Video > Output > Connector 2 > MonitorRole: Auto
- Video > Output > Connector 3 > MonitorRole: Recorder
- UserInterface > OSD > Output: 2
Connect input sources (page 1 of 2)

You can connect several external input sources to the device simultaneously:

- Three for single camera devices
- Two for dual camera devices

Sign in to the web interface and navigate to Setup > Configuration, to find the settings referred in this section.

Remove the device’s left side cover to get access to the connectors. The cover is fastened with magnets.

Connect a camera

An external camera is typically connected to an HDMI input.

In addition, you must connect the camera via an Ethernet switch to the device’s Ethernet 2 or Ethernet 3 port; or to the camera control DSUB-9 port. The type of camera determines whether to use Ethernet or DSUB-9.

Note about the DVI-I port and camera control

If you connect a camera to the DVI-I input, the device needs to know the camera’s serial number to be able to control it (because EDID information is not passed on from the camera to the device). Use the following setting:

Cameras > Camera n > AssignedSerialNumber

Connect a computer

Connect a computer to a video input in order to share content locally or with conference participants. The codec supports two computers simultaneously.

Typically, computers are connected to Connector 3 (HDMI) or Connector 4 (DVI-I).

To get audio when using DVI-I, you must also connect the computer to one of the codec’s Audio Line inputs (Euroblock).

About the video inputs

MX700 and MX800 has several input connectors. The following inputs are available for additional content sources:

- Two HDMI inputs (devices with a single camera) / One HDMI input (devices with a dual camera)
- One DVI-I input
- One combined S-video/Composite video input

Typically, the inputs are used for computers, but you can also connect cameras or other types of video and content sources.

Analog video input

Connector 5 comprises two BNC sockets, and is used for S-Video or Composite video signals.

S-Video: Connect to both the Y and C connectors.

Composite: Connect to the Y connector.

DVI-I and Analog video input

The DVI-I and combined S-video/Composite video inputs cannot be used simultaneously.
Set type and name for an input source

We recommend that you set type and name for an input source:

- Video > Input > Connector n > InputSourceType
- Video > Input > Connector n > Name

These settings determine the names and icons that are shown on the user interfaces. Intuitive names and icons make source selection easier.

About video and content quality

Use the Video > Input > Connector n > Quality setting to optimize quality with respect to motion or sharpness.

Typically, you should choose Motion when a large number of participants are present or when there is a lot of motion in the picture. Choose Sharpness when you want the highest quality of detailed images and graphics.

The default value is Motion for Connector 1, 2 and 5; and Sharpness for Connector 3 and 4.
Extend the number of input sources

You can customize our touch user interfaces to include input sources that are connected to a third-party external video switch. The sources will appear and behave as any other video source that is connected directly to the video conferencing device.

Consult the Customization guide for full details about how to extend the user interface, and how to use the device’s API to set it up. Go to:

▶ https://www.cisco.com/go/in-room-control-docs

Architecture

You need a Cisco video conferencing device with a touch interface, a third-party control system, for example Crestron or AMX, and a third-party video switch. It is the control system, not the video conferencing device, that controls the video switch.

When you program the control system you must use the video conferencing device’s API (events and commands) in order to connect with the video switch and the controls on the touch interface. This way you can synchronize what is shown and done on the user interface with the actual state of the input sources.

* You need a user that holds the ROOMCONTROL, INTEGRATOR, or ADMIN user roles in order to access the API commands that you need when programming the control system.
Set up the SpeakerTrack feature

Sign in to the web interface and navigate to Setup > Configuration, to find the settings referred.

The speaker track feature uses automatic camera framing to select the best view based on how many people are in the room.

When closeup is enabled and a person in the room speaks, the device will find the person and select the best camera framing. The closeup may not include all the persons in the room. If you want all the persons in the room to be in the picture at all times you must turn off the closeup functionality.

Best overview

The camera uses digital face detection to automatically create the best view of a single person or a group of people in the room. If people are moving around in the room or additional participants enter the room, the feature will adopt to the changes and automatically adjust the view to include all persons in the picture. This feature works together with speaker tracking to provide the best possible conferencing experience.

Configure speaker tracking

Use the Cameras > SpeakerTrack settings to configure speaker tracking.

Cameras > SpeakerTrack > Mode

- **Auto**: Speaker tracking is enabled in general. The device will detect people in the room and automatically select the best camera framing. Users can switch speaker track on or off instantly from the camera control panel in the user interface.
- **Off**: Speaker tracking is switched off, and it is not possible to switch it on from the user interface.

Cameras > SpeakerTrack > Closeup

This setting only applies when the Cameras SpeakerTrack Mode is set to Auto.

- **Auto**: The behavior depends on the device type. Boards will keep all the persons in the room in the camera framing at all times, while other devices will zoom in on the person speaking.
- **Off**: The device will keep all the persons in the room in the camera framing at all times.
- **On**: The device will zoom in on the person speaking.

Tracking mode

The tracking mode defines how fast the camera view switch to a new speaker when the tracking algorithm detects a change.

Use the Cameras > SpeakerTrack > TrackingMode setting to select between the two modes.

- **Auto**: This is the default setting.
- **Conservative**: The device reacts slower to detected changes, and the camera view will switch to a new speaker later.

Products that support speaker tracking

The following Cisco products support speaker tracking:

- MX700 and MX800 with dual camera
- SX80 with SpeakerTrack 60 camera or Quad camera
- Room Kit
- Codec Plus with Quad Camera (Room Kit Plus) or SpeakerTrack 60 camera
- Codec Pro with Quad Camera (Room Kit Pro) or SpeakerTrack 60 camera
- Room 55
- Room 55 Dual
- Room 70
- Room 70 G2
- Room Panorama
- Room 70 Panorama
- Boards
Set up the SpeakerTrack feature (page 2 of 2)

Settings that are overridden by the speaker track functionality

Applies only to devices with a dual camera.

These settings are changed automatically when speaker tracking is on:

- **Video > Input > Connector n > Quality**
  These settings are always forced to **Motion** for the connectors where the dual cameras are connected. If both settings are already set to **Motion**, there is no change.

- **Video > Input > Connector n > OptimalDefinition > Threshold60fps**
  These settings will stay untouched if they are already equal for the connectors where the dual cameras are connected. If they are not equal the lowest threshold among the two is preferred.

- **Video > Input > Connector n > OptimalDefinition > Profile**
  These settings will stay untouched if they are already equal for the connectors where the dual cameras are connected. If they are not equal the preferred setting is the first value in the list, *(Normal, Medium, High)* that one of the two settings has.

The settings above are reset to the value they used to have, as soon as you turn off speaker tracking. This is regardless of whether you have used the user interface or the **Cameras > SpeakerTrack > Mode** setting to turn off speaker tracking.
Set up the Snap to Whiteboard feature

The Snap to Whiteboard feature extends the speaker tracking functionality, thus you need a camera that supports SpeakerTrack:

- MX700 and MX800 with dual camera
- SX80 with SpeakerTrack 60 camera or Quad camera
- Room Kit
- Codec Plus with Quad Camera (Room Kit Plus) or SpeakerTrack 60 camera
- Codec Pro with Quad Camera (Room Kit Pro) or SpeakerTrack 60 camera
- Room 55
- Room 55 Dual
- Room 70
- Room 70 G2

With the Snap to Whiteboard extension, the camera captures both the person and the whiteboard when a person next to the whiteboard is speaking.

Without the Snap to Whiteboard extension, the camera captures only the person.

**Preparations**

**Whiteboard position**

The whiteboard must be placed across the room from the camera, as shown in the illustration.

When configuring the feature, you need to know the accurate distance between the camera and the whiteboard.

**Speaker position**

The Sound tracking area is from half the whiteboard and up.

Thus, the person presenting on the whiteboard must stand upright next to the whiteboard. He or she cannot move about in the room.
Set up the Snap to Whiteboard feature  (page 2 of 3)

The Snap to Whiteboard wizard is only available when:

• Cameras > SpeakerTrack > Mode is Auto.

Define the whiteboard area

Use the wizard on the Touch controller to define the whiteboard area.

1. Tap the device name or address at the top of the user interface and open the Settings menu.
2. Tap Snap to Whiteboard.
   Sign in with ADMIN credentials if the Settings menu is passphrase protected on your device.
3. Tap Configure or Reconfigure to start the wizard (depends whether you configure the feature for the first time or not).

4. Follow the instructions in the wizard - use the back button ← if you want to redo a step, and the next button → to move to the next step:
   • Move the slider to set the distance between the camera and the whiteboard. It is important that the distance is measured accurately.
   • Adjust the camera view (pan, tilt, zoom) to frame the whiteboard. Leave some space on both sides for the person that will be speaking.
   • Fine tune both cameras (pan, tilt, zoom) to show the same view.
   • Stand next to the whiteboard and start speaking.

   If the camera zooms to the view that you have chosen for the whiteboard, the feature is correctly set up, and ready to use. If not, see the troubleshooting notes to the right.
   • Tap ✓ to close the wizard, and ✗ to close the Settings panel.

Troubleshooting

If the camera does not move to the whiteboard position when the person who is speaking stands next to the whiteboard, check the following and redo the required steps in the wizard:

• Check that the whiteboard is placed across the room from the camera.
• Check that the distance between the camera and whiteboard is measured accurately.
• The person who is speaking must be close to the whiteboard. Furthermore, the person must stand upright so that the sound comes from the upper half of the whiteboard area.
Set up the Snap to Whiteboard feature (page 3 of 3)

Enable and disable Snap to Whiteboard

You can enable or disable the Snap to Whiteboard feature from the Settings menu on the Touch controller or from the web interface.

If the Settings menu on the Touch controller is open (not protected by the ADMIN passphrase), any user can switch the feature On and Off during a meeting or between meetings. Moreover, any user can reconfigure the feature.

From the Touch controller

1. Tap the device name or address at the top of the user interface and open the Settings menu.
2. Tap Snap to Whiteboard.
   - Sign in with ADMIN credentials if the Settings menu is protected by a passphrase on your device.
3. Set the toggle switch to:
   - Enabled: Snap to Whiteboard is enabled, and the camera will capture both the person that speaks and the whiteboard he or she is standing next to.
   - Disabled: Snap to Whiteboard is disabled, and the camera will capture only the person that speaks.

From the web interface

1. Sign in to the web interface and navigate to Setup > Configuration.
2. Find the Cameras > SpeakerTrack > Whiteboard > Mode setting.
   - On: Snap to Whiteboard is enabled, and the camera will capture both the person that speaks and the whiteboard he or she is standing next to.
   - Off: Snap to Whiteboard is disabled, and the camera will capture only the person that speaks.

How to switch on speaker tracking

Speaker tracking, which can be switched on and off by the user at any time, must be switched on for the Snap to Whiteboard extension to work.

Tap the camera icon in the status bar of the Touch controller, and use the toggle button to switch speaker tracking on and off.
Set up the PresenterTrack feature  (page 1 of 4)

The PresenterTrack feature enables the camera to follow a presenter that is moving about on stage. The tracking stops when the presenter leaves the stage.

The following cameras and video conferencing devices support PresenterTrack:
- Codec Plus with Precision 60 or SpeakerTrack 60 camera
- Codec Pro with Precision 60 or SpeakerTrack 60 camera
- SX80 with Precision 60 or SpeakerTrack 60 camera
- Room 55 Dual with Precision 60 as external camera
- Room 70 with Precision 60 as external camera
- Room 70 G2 with Precision 60 as external camera
- MX700 or MX800 with single or dual camera

Capabilities and limitations
- Once set up, the user can activate and deactivate PresenterTrack from the camera panel on the Touch controller.
- The camera uses digital pan, tilt, and zoom, so it doesn’t move physically while tracking the presenter.
- PresenterTrack supports the tracking of one or more persons on stage. If they stand too far apart to fit within a zoomed view, the camera zooms out to show the full stage.
- You can use PresenterTrack as a standalone feature, or as part of the Briefing Room and Classroom scenarios.
- You can set up the device to use one of the cameras in a SpeakerTrack 60 camera assembly (or in an MX700/MX800 dual camera) for PresenterTrack.
- You cannot use PresenterTrack and SpeakerTrack simultaneously. When you activate PresenterTrack, SpeakerTrack is disabled automatically. And also the other way around, when you activate SpeakerTrack, PresenterTrack is disabled automatically.

There is one exception to this: In the Briefing Room and Classroom scenarios both features are active simultaneously in the Q&A mode (when someone in the local audience asks a question, while the device is in Local Presenter mode).

Considerations before placing the camera

When you set up PresenterTrack, you must define a stage area and a trigger zone. Consider the location and use of these areas when placing the camera that is tracking the presenter on stage.

We recommend you to be in the same room as the video conferencing device and camera while setting up PresenterTrack.

Stage area
The stage area is the zoomed-out overview image.
- Make it large enough so that the presenter can move about on stage. The tracking stops when the presenter leaves the stage area.
- Allow the audience or meeting participants to move naturally in the room without triggering the tracking.

Trigger zone
Presenter tracking doesn’t start before the camera detects a face in the trigger zone.
- Choose a location where the presenter naturally enters the stage, for example by a presenter table or podium.
- Make it large enough for the camera to detect the face of the presenter.
- To avoid a false face detection, make sure that the background of the trigger zone is neutral. Avoid having the trigger zone in front of a screen.
Set up the PresenterTrack feature (page 2 of 4)

Set up and test PresenterTrack

We recommend you to be in the same room as the video conferencing device and camera while setting up PresenterTrack.

1. Sign in to the web interface and navigate to Setup > Presenter Tracking.

2. Check Enable PresenterTrack and click Configure... to open the configuration page. Opening this page deactivates standby and presenter tracking, enables the self-view in full screen, and shows the trigger zone rectangle on the screen of the device.

   ! Don’t leave this web page without clicking Done, otherwise the trigger zone rectangle stays visible on the screen of the device.

   Alternatively, you can remove the rectangle by tapping the Camera icon on the Touch controller and choose a camera position from the list.

3. Choose a camera from the Camera source drop down list and use the camera controls (zoom, pan, tilt) on the Touch controller to define the stage area.

   You see a notification if the camera does not support the PresenterTrack feature.

4. A blue dashed rectangle, which represents the trigger zone, is shown on the web interface. Move and resize the rectangle while watching the screen of the device. You see the same rectangle overlaying the camera self-view. Place the rectangle where you want the trigger zone to be.

   ![Trigger zone](image)

   Video conferencing device screen:

   See the video from the room when you set the trigger zone.

   If you want to set up a more advanced polygonal trigger zone, see the sidebar.

5. Click Done.

Set up a polygonal trigger zone

You can set up only rectangular trigger zones from the Presenter Tracking web page.

If you want to define a more advanced polygonal trigger zone, you must go to the Setup > Configuration page, and find the Cameras > PresenterTrack > TriggerZone setting.

The value of this setting is a string that contains the coordinate pairs of all the vertices of the polygon.

Example:

Define the following trigger zone, which has 12 vertices. Such a trigger zone may be convenient if there is a screen, which you want to avoid, behind the presenter.

```
0 500 0
500 1080
1080 1500
1500 1920
1920 1000
1000 500
```

The coordinates of the vertices are:

- (300,100)
- (1100,600)
- (700,600)
- (1100,100)
- (1100,700)
- (1100,300)
- (1300,300)
- (1300,600)
- (1300,700)
- (1700,700)
- (1700,100)
- (700,100)

The corresponding setting value is: Cameras > PresenterTrack > TriggerZone: 300,100,1700,100,1700,700,1100,700,1100,600,1300,600,1300,300,700,600,900,600,900,700,300,700
6. Tap the <em>Camera</em> icon in the upper right corner of the Touch controller and choose <em>Presenter</em> from the list of camera positions. This activates presenter tracking.

7. Position yourself in the trigger zone and see that the camera zooms in on you.

8. Walk about on the stage and check that the camera follows you.

9. Check that presenter tracking stops when you leave the stage.

If something fails, go back to step 3, 4 and 5 to adjust the size and location of the stage area and the trigger zone.

For more troubleshooting help, you can switch on PresenterTrack Diagnostics Mode, as described on the next page.

**Temporarily activate or deactivate PresenterTrack**

During a meeting, you can use the Touch controller to temporarily activate or deactivate presenter tracking.

1. Tap the <em>Camera</em> icon in the status bar.

2. Select <em>Presenter</em> in the list of camera positions to activate presenter tracking.

   Deselect <em>Presenter</em> in the list of camera positions to deactivate presenter tracking.

If presenter tracking has been deactivated, the presenter must enter the trigger zone again in order for tracking to start.
Set up the PresenterTrack feature (page 4 of 4)

Diagnostics mode

The PresenterTrack diagnostics mode may be a helpful tool when troubleshooting an issue. In order to set the device in diagnostics mode, you have to use the xAPI of the device.

Sign in to the xAPI and run the following command:

- xCommand Cameras PresenterTrack Set Mode: Diagnostic

In this mode, you see the stage area (the zoomed-out overview image) on the screen, and an overlay with the following indicators:

- RED frame: The trigger zone.
- YELLOW frame: The zoomed-in view of the presenter.
- GREEN frame: A face that is detected and tracked.
- GREEN or RED blinking filled frame: Face detections. Green color indicates a high confidence, red color indicates a low confidence.
- BLUE: A face is detected but the face is not tracked.

The zoomed-in view that follows the presenter
Briefing room set-up (page 1 of 6)

The Briefing room set-up makes it easy to set up, manage, and use a room to deliver training and education sessions to groups of people.

The Briefing room set-up has the following predefined room modes that accommodate different scenarios:

- **Local Presenter** (the presenter is in the room)
- **Remote Presenter** (the presenter is calling in)
- **Discussions** (for discussions between different sites, and with a local presenter in the room)

The Briefing room set-up is available as a room type template. When you set up a room using a template, a set of configurations is pushed automatically to the device. It is important that the room is set up correctly, and that the cameras and screens are connected exactly as specified. Otherwise the configurations will not match the room.

Required equipment

- One of the following devices:
  - SX80, Codec Pro
  - MX700, MX800
  - Room 70 G2
- Three displays (Presentation display, Remote presenter display, and Remote audience display)
- Two cameras (Audience camera and Presenter camera)
- Microphones
- Speakers
- Touch 10 controller

Classroom versus Briefing Room set-up

The Classroom set-up is more flexible than the Briefing room set-up in the number of screens and how the layout is distributed on the screens. Also, more products support Classroom.

Classroom

- Supported products: Codec Plus, Codec Pro, SX80, Room 55 Dual, Room 70, Room 70 G2, MX700, and MX800
- You can use any number of screens that the device supports, typically two or three. Use the video monitor settings to configure the distribution of layouts on the screens, if the default behavior does not fulfill your requirements.

Briefing room

- Supported products: Codec Pro, SX80, Room 70 G2, MX700, and MX800
- The set-up requires three screens, and the layouts on the screens are preconfigured (and fixed) to match that particular scenario.
Briefing room set-up (page 2 of 6)

Room modes*

Local Presenter mode

The presenter is in the room. This mode also covers the case when someone in the local audience asks a question (Q&A).

If automatic switching is enabled (default), the device switches to this mode when the Presenter camera detects a presenter in the room.

Remote Presenter mode

The presenter is calling in.

If automatic switching is enabled (default), the device switches to this mode when the Presenter camera doesn’t detect a presenter in the room.

Discussion mode

For discussions between different sites. A local presenter is in the room.

Always use the Touch controller to activate this mode.

<table>
<thead>
<tr>
<th></th>
<th>Local Presenter mode</th>
<th>Remote Presenter mode</th>
<th>Discussion mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Video sent to the far end</td>
<td>Sends video from the Presenter camera. Q&amp;A: Sends split-screen video from the Presenter camera and the person asking the question (Audience camera)</td>
<td>Sends video from the Audience camera</td>
<td>Sends video from the Audience camera</td>
</tr>
<tr>
<td>Remote presenter display</td>
<td>Shows the presentation</td>
<td>Shows the presenter that is calling in, and other remote sites (you can decide the layout locally)</td>
<td>Shows the remote sites that are part of the discussion (you can decide the layout locally)</td>
</tr>
<tr>
<td>Presentation display</td>
<td>Shows the presentation</td>
<td>Shows the presentation</td>
<td>Shows the presentation</td>
</tr>
<tr>
<td>Remote audience display</td>
<td>Shows the remote participants that are calling in from different sites</td>
<td>Shows the presentation</td>
<td>Shows the presentation</td>
</tr>
</tbody>
</table>

If there is no presentation, nothing will be shown on the corresponding screens (gray).

* The illustrations show a codec with Speaker Track 60 camera as audience camera. The same principle applies also to the supported integrated devices, and other supported codec and camera combinations.
Briefing room set-up  (page 3 of 6)

Room arrangement examples

These illustrations show examples of how to arrange screens, cameras and microphones, and where to place people for the best experience.

Recommendation

- **Remote presenter display:** 1st screen, placed at front. For integrated devices, this is its (left) screen.
- **Presentation display:** 2nd screen, placed at front. For integrated devices with two screens, this is its right screen.
- **Remote audience display:** 3rd screen, placed on the side or at the back, so that the local presenter can see the remote audience.
- **Audience camera:** Use the integrated camera for video conferencing devices that have that. For other devices, we recommend the Cisco Quad Camera or Cisco TelePresence SpeakerTrack 60 camera. We recommend a camera with speaker tracking, but it is also possible to use a camera without speaker tracking capabilities.
- **Presenter camera:** Cisco TelePresence Precision 60 with presenter tracking enabled.
- **Microphones:** We recommend the Cisco TelePresence Ceiling Microphone for good coverage of the room. Also other microphone solutions can be used.
- **Speakers:** Use the integrated speakers for video conferencing devices that have that. For other devices, we recommend good quality stereo speakers placed next to the *Presentation display* at the front of the room.
Briefing room set-up  (page 4 of 6)

Connect cables

- Connect the cameras to the video conferencing device as shown in the illustration. Following the illustration ensures that the configurations that are automatically pushed to the device when selecting the Briefing room type template, match your actual set-up.

- Keep all preconnected cables, including the cables for the integrated camera and screens, as delivered from the factory. You only have to connect the external screens and cameras.

* Since this set-up has more than two peripherals that need an Ethernet connection to the codec, you need an Ethernet switch. Do not connect the switch to Network port 1, which is reserved for the LAN connection.
Briefing room set-up (page 5 of 6)

Configure the device

We recommend you to be in the same room when setting up the Briefing room. Otherwise you are not able to set up PresenterTrack properly.

1. Connect cameras and screens as described on the previous page.
2. Use the Touch controller to stop sharing the video from the Presenter camera. It is important that video from the Presenter camera is not displayed on any screen while setting up Briefing room.
3. Sign in to the web interface and navigate to Setup > Configuration.
4. Go to the Video > Input > Connector 3 section, and set the following:
   - InputSourceType: camera
   - PresentationSelection: Manual
   - Quality: Motion
   - Visibility: Never
   - CameraControl Mode: On
   Click Save for the changes to take effect.
5. Set up PresenterTrack for the Presenter camera, see the ► Set up the PresenterTrack feature chapter.
   This feature enables the camera to follow a presenter that is moving about on stage.
6. Navigate to Setup > Configuration. Go to the Cameras > PresenterTrack > PresenterDetectedStatus and choose whether to enable (default) or disable automatic switching between Local Presenter and Remote Presenter modes.
   Click Save for the changes to take effect.
7. Navigate to Setup > Room Types in the web interface, and click the Briefing thumbnail to push the corresponding configuration to the device.

Switching between room modes

Switching between room modes (Local Presenter, Remote Presenter, Discussions), which implies that camera input sources, and remote and local screen layouts, are changed, can be done in two ways:

• Automatically, based on who is speaking and whether a local presenter is present on stage.
  Automatic switching is only between the Local Presenter and Remote Presenter modes. The room mode doesn't change automatically if the current mode is Discussion.
  Automatic switching is supported only when the PresenterTrack feature enabled (Cameras > PresenterTrack > Enabled set to True).
  • Manually, using the buttons on the Touch controller.

Automatic switching implies:

• The device switches to the Local Presenter mode when a person is detected in the PresenterTrack trigger zone.
• The device switches to the Remote Presenter mode when the local presenter, who is tracked, leaves the stage.
• If someone in the local audience asks a question when the device is in Local Presenter mode, the device sends split-screen video showing both the presenter and the person asking the question. This requires a SpeakerTrack 60 or Quad Camera as Audience camera, and that speaker tracking is switched on.

Switch between room modes manually

While in a conference, you can switch to another mode using the Touch controller.

1. Tap Briefing Room on the Touch controller.
2. Tap the mode you want to change to: Local Presenter, Remote Presenter, or Discussion. The current mode is highlighted.
Briefing room set-up (page 6 of 6)

Limitations
Not supported functionality when using Briefing Room:
- MultiSite (embedded multipoint switch)
- H.265 video encoding
- Content sharing to Proximity clients
- Directional audio
- Snap to Whiteboard
- Active control (selection of layouts from CMS)
Classroom set-up (page 1 of 5)

The Classroom set-up makes it easy to set up, manage, and use a room to deliver training and education sessions to groups of people.

The Classroom set-up is more flexible than the Briefing room set-up in the number of screens and how the layout is distributed on the screens. Also, more products support Classroom.

The Classroom set-up is available as a room type template. When you set up a room using a template, a set of configurations is pushed automatically to the device. It is important that the room is set up correctly, and that the cameras are connected exactly as specified. Otherwise the configurations will not match the room.

Required equipment

- One of the following devices:
  - SX80, Codec Pro, Codec Plus
  - MX700, MX800
  - Room 55 Dual
  - Room 70
  - Room 70 G2
- One or more screens (configurable)
- Two cameras (Audience camera and Presenter camera)
- Microphones
- Speakers
- Touch 10 controller

Discussion mode

- For discussions between different sites. A local presenter is in the room.
- Always use the Touch 10 controller to activate this mode.
- Sends video from the Audience camera to the far end.

Room modes

The Classroom set-up has the following predefined room modes that accommodate different scenarios: Local Presenter, Remote Presenter, and Discussion.

Local Presenter mode

- The presenter is in the room. This mode also covers the case when someone in the local audience asks a question (Q&A).
- If automatic switching is enabled (default), the device switches to this mode when the Presenter camera detects a presenter in the room.
- Sends video from the Presenter camera to the far end. In the Q&A case: Sends split-screen video from the Presenter camera and the person asking the question (Audience camera) to the far end.

Remote Presenter mode

- The presenter is calling in.
- If automatic switching is enabled (default), the device switches to this mode when the Presenter camera doesn't detect a presenter in the room.
- Sends video from the Audience camera to the far end.

Limitations

Not supported functionality when using Classroom:

- MultiSite (embedded multipoint switch)
- H.265 video encoding
- Content sharing to Proximity clients
- Directional audio
- Snap to Whiteboard

Classroom versus Briefing Room set-up

The Classroom set-up is more flexible than the Briefing room set-up in the number of screens and how the layout is distributed on the screens. Also, more products support Classroom.

Classroom

- Supported products: Codec Plus, Codec Pro, SX80, Room 55 Dual, Room 70, Room 70 G2, MX700, and MX800
- You can use any number of screens that the device supports, typically two or three. Use the video monitor settings to configure the distribution of layouts on the screens, if the default behavior does not fulfill your requirements.

Briefing room

- Supported products: Codec Pro, SX80, Room 70 G2, MX700, and MX800
- The set-up requires three screens, and the layouts on the screens are preconfigured (and fixed) to match that particular scenario.
Room arrangement examples

These illustrations show examples of how to arrange screens, cameras and microphones, and where to place people for the best experience.

Recommendation

**Audience camera:**
- Use the integrated camera for video conferencing devices that have that. For other devices, we recommend the Cisco Quad Camera or Cisco TelePresence SpeakerTrack 60 camera. We recommend a camera with speaker tracking, but it is also possible to use a camera without speaker tracking capabilities.

**Presenter camera:**
- Cisco TelePresence Precision 60 with presenter tracking enabled.

**Microphones:**
- We recommend the Cisco TelePresence Ceiling Microphone for good coverage of the room. Also other microphone solutions can be used.

**Speakers:**
- Use the integrated speakers for video conferencing devices that have that. For other devices, we recommend good quality stereo speakers placed next to the main screen at the front of the room.

**Screens:**
- You can use one or more screens (the maximum number of screens depends on your type of device).
- For most set-ups, we recommend that you use two screens or more. Place the main screen at the front of the room. Place a second screen on the side or at the back, so that the local presenter can see the remote audience.
Classroom set-up (page 3 of 5)

Connect cables

⚠️ Connect the cameras to the device as shown in the illustration. Following the illustration ensures that the configurations that are automatically pushed to the device when selecting the Classroom room type template, match your actual set-up.

Keep all preconnected cables, including the cables for the integrated camera and screens, as delivered from the factory. **You only have to connect the external screens and cameras.**

MX700 and MX800 Dual:
- Output 1 (HDMI) and output 2 (HDMI) are for the integrated screens of the room device. An external screen may be connected to output 3 (DVI).

MX800:
- Output 1 (HDMI) is for the integrated screen of the room device. External screens may be connected to output 2 (HDMI) and output 3 (DVI).

Since this set-up has more than two peripherals that need an Ethernet connection to the codec, you need an Ethernet switch. Do not connect the switch to Network port 1, which is reserved for the LAN connection.

1 MX700 and MX800 Dual: Output 1 (HDMI) and output 2 (HDMI) are for the integrated screens of the room device. An external screen may be connected to output 3 (DVI).

MX800: Output 1 (HDMI) is for the integrated screen of the room device. External screens may be connected to output 2 (HDMI) and output 3 (DVI).
Classroom set-up (page 4 of 5)

Configure the device

We recommend you to be in the same room when setting up the Classroom. Otherwise you are not able to set up PresenterTrack properly.

1. Connect cameras and screens as described on the previous page.

2. Use the Touch controller to stop sharing the video from the Presenter camera. It is important that video from the Presenter camera is not displayed on any screen while setting up Classroom.

3. Sign in to the web interface and navigate to Setup > Configuration.

4. Go to the Video > Input > Connector n section, and set the following (note that n is the number of the Connector where the Presenter Camera is connected):
   - InputSourceType: camera
   - PresentationSelection: Manual
   - Quality: Motion
   - Visibility: Never
   - CameraControl Mode: On

   Click Save for the changes to take effect.

5. Set up PresenterTrack for the Presenter camera, see the Set up the PresenterTrack feature chapter.
   This feature enables the camera to follow a presenter that is moving about on stage.

6. Navigate to Setup > Configuration. Go to the Cameras > PresenterTrack > PresenterDetectedStatus and choose whether to enable (default) or disable automatic switching between Local Presenter and Remote Presenter modes.

   Click Save for the changes to take effect.

   Read more about switching between modes on the next page.

7. If the default screen and layout behavior does not suit your set-up, you must configure the screens and layouts using the following settings:
   - Video > Monitors: Defines the number of different layouts in your room set-up.
   - Video > Output > Connector n > MonitorRole: Defines which layout each screen gets. Screens with different monitor roles get different layouts.

   Refer to the chapter about connecting monitors for details.

8. Navigate to Setup > Room Types, and click the Classroom thumbnail to push the corresponding configuration to the device.
Classroom set-up (page 5 of 5)

Switching between room modes

Switching between room modes (Local Presenter, Remote Presenter, Discussions), which implies that camera input sources, and remote and local screen layouts, are changed, can be done in two ways:

- Automatically, based on who is speaking and whether a local presenter is present on stage.
  Automatic switching is only between the Local Presenter and Remote Presenter modes. The room mode doesn’t change automatically if the current mode is Discussion.
  Automatic switching is supported only when the PresenterTrack feature enabled (Cameras > PresenterTrack > Enabled set to True).
- Manually, using the buttons on the Touch controller.

Automatic switching implies:

- The device switches to the Local Presenter mode when a person is detected in the PresenterTrack trigger zone.
- The device switches to the Remote Presenter mode when the local presenter, who is tracked, leaves the stage.
- If someone in the local audience asks a question when the device is in Local Presenter mode, the device sends split-screen video showing both the presenter and the person asking the question. This behavior requires a SpeakerTrack 60 or Quad Camera as Audience camera, and that speaker tracking is switched on.

Switch between room modes manually

While in a conference, you can switch to another mode using the Touch controller.

1. Tap Classroom on the Touch controller.
2. Tap the mode you want to change to: Local Presenter, Remote Presenter, or Discussion. The current mode is highlighted.
Test the loudspeaker connections (page 1 of 2)

Sign in to the web interface and navigate to **Integration > Developer API**.

We have provided a speaker check tool that you can run to verify that the loudspeakers are correctly connected.

You must be in the same room as the video conferencing device when you test the loudspeaker connections.

Run the loudspeaker check

1. Enter the following command in the *Execute API commands and configurations* text area:
   ```
   xCommand Audio SpeakerCheck
   MeasurementLength: <number of seconds>
   Volume: <test-signal volume>
   ```
   If you leave out the `MeasurementLength` and `Volume` parameters, the test signal is emitted for 1 second from each speaker, and the volume is 1.

2. Click **Execute**.
   The speaker check will now run, and a test signal will be emitted from each speaker, in sequence from left to right.

3. Listen for the test signals.
   If one or more speakers do not make a sound, or the sequence is not strictly from left to right, you have to reconnect the loudspeaker cables and run the speaker check again.

Loudspeakers

It is crucial for the conferencing experience that the device’s loudspeakers are correctly connected to the embedded codec.

Correct cabling ensures that sound meant to be coming from the right loudspeakers actually comes from the right speakers, and the sound meant to be coming from the left loudspeakers actually comes from the left speakers. If the speaker cables are incorrectly connected this will not take place.

If the speaker check reveals any issues, you must reconnect the cables.

How to reconnect cables

Check the *Installation Guide* for the product for all details.

1. Remove the device’s upper textile grille. It snaps to magnets.

2. Unscrew the screw that fastens the loudspeaker (Torx T20). Then, release the speaker gently from its peg.

3. Disconnect the cable that is connected incorrectly, and connect the correct cable.
   The cables are marked with a number. Check the next page to see which cable should be connected to which loudspeaker.

* Syntax and semantics are explained in the API guide for the device.
Find the correct cable for each loudspeaker

The numbers that are shown in the illustrations are printed on the loudspeaker cables.

MX700 with single camera

MX700 with dual camera

MX800 Single with single camera

MX800 Single with dual camera

MX800 Dual

Not used

Not used

Not used
Using extra loudspeakers and sound reinforcement

When using the device with local sound reinforcement, extra loudspeakers are strongly recommended to ensure that people in the room get the good auditory experience.

The Audio Console, found on the web interface for the device, is the recommended tool for setting up local reinforcement. See the Using Extra Loudspeakers and Sound Reinforcement guide for a comprehensive description and best practices for the solution. Go to:

► https://www.cisco.com/go/in-room-control-docs
Connect the Touch 10 controller (page 1 of 4)

Touch 10 must either be directly connected to the video conferencing device as described on this page, or paired to the device via the network (LAN) as described on the next page. The latter is referred to as remote pairing.

Connect Touch 10 directly to the video conferencing device

Connect Touch 10 to the video conferencing device’s PoE injector as illustrated.

Touch 10 set-up

Once Touch 10 is connected to power, the set-up procedure begins. Follow the instructions on screen.

If Touch 10 needs software upgrade, new software will be downloaded from the video conferencing device and installed on the unit automatically as part of the set-up procedure. Touch 10 restarts after the upgrade.

The Ethernet connector is at the rear of Touch 10.

Contact information

The video conferencing device’s name or address is displayed in the status bar when Touch 10 is successfully connected to the device.
Connect the Touch 10 controller (page 2 of 4)

Connect Touch 10 to the video conferencing device via the network (LAN)

Connect Touch 10 and the video conferencing device to network wall sockets or to a network switch as illustrated.

Touch 10 set-up

Once Touch 10 is connected to power, the set-up procedure begins. Follow the instructions on screen.

When the Select a room system screen appears, note the following:

- A list of devices signalling that they are available for paring will show up on the screen. Tap the name of the device you want to pair with.

Note that the following must be fulfilled for a device to show up in the list:

- The device and Touch 10 must be on the same subnet.
- The device must have been restarted within the last 10 minutes. If the device does not appear in the list, try restarting it.

- If the device does not appear in the list of available devices, enter its IP address or hostname in the input field. Tap Connect.
- You have to log in with username and passphrase for the paring process to commence. Tap Login.

A user with the USER role is sufficient; you do not need the ADMIN role to perform this task.

Read more about how to create a user account and assign a role to it in the ► User administration chapter.

If Touch 10 needs software upgrade, new software will be downloaded from the device and installed on the unit automatically as part of the set-up procedure. Touch 10 restarts after the upgrade.

Contact information

The video conferencing device’s name or address is displayed in the status bar when Touch 10 is successfully paired to the device.

The Ethernet connector is at the rear of Touch 10.
Connect the Touch 10 controller  (page 3 of 4)

Cisco Touch 10 physical interface

This is the Touch 10 controller version that was launched late 2017. It has the same functionality as the previous version, but has a slightly different physical interface. The new device is identified by the logo on front, and fewer connectors at the back.
Connect the Touch 10 controller (page 4 of 4)

Cisco TelePresence Touch 10 physical interface
See previous page for a newer version of the Touch 10 controller.

- Touch screen
- Adjustable support to accommodate individual ergonomic needs
- Sound bar for audio adjustment
- Audio mute
- Two USB connectors (not in use)
- Mini-jack, 3.5 mm (not in use)
- Micro-USB: for maintenance only
- Ethernet with PoE: for power and Ethernet
- Not in use
The ISDN Link enables a video conferencing device to use ISDN lines for connectivity, and enables both video calls and telephone calls over the PSTN (Public Switched Telephone Network).

ISDN Link support ISDN BRI, ISDN PRI and V.35. ISDN can be used in addition to regular IP connectivity for SIP or H.323 calls, or without any IP infrastructure.

ISDN Link is managed from the video conferencing device’s web interface. Sign in to the web interface and navigate to Setup > Peripherals.

Requirements and limitations:
- The ISDN Link must be running IL1.1.7 software or later
- The video conferencing device must be running CE9.3 software or later.
- If the video conferencing device has been converted from TC software to CE software the ISDN Link must be re-paired with the device.
- The video conferencing device must have IPv6 enabled in the web interface or API in order to communicate with the ISDN Link.
- Observe the network topology in the ISDN Link Installation Guide in order to guarantee a successful installation.
- The video conferencing device and ISDN Link must be on the same subnet. If the endpoint or ISDN Link are assigned new IP addresses they will only remain paired as long as they are kept in the same subnet.
- Video conferencing devices that are registered to the Cisco Webex cloud service are not able to use ISDN Link.

Setup and configuration

When converting the video conferencing device from TC (TC6 or later) to CE software (CE9.3 or later) the ISDN Link will automatically be unpaired due to security reasons.

Chapter 4

Maintenance
Installing new software (page 1 of 3)

Upgrading from TC to CE software

CE software is the evolution of TC software. We recommend that you upgrade to TC7.3.6 or later before you upgrade to CE software.

It is important that you read about upgrade requirements and functionality changes before you upgrade to CE software. Also check that your environment supports the changes. We recommend reading the Software Release Notes carefully.

If you don’t take into account these considerations, upgrading to CE can leave you with a non-functioning deployment that requires you to downgrade.

- MultiWay conferencing
- CTMS conferencing
- MediaNet
- Displays that do not support 16:9 or 16:10 resolution
- Custom video layouts using TC Console
Installing new software (page 2 of 3)

Upgrading from CE8 to CE9
The MultiStream feature with Cisco TelePresence Server is deprecated in CE9.
Also, some features that were available from the Touch controller in CE8, are not available in the first CE9 releases. Read the Software Release Notes for details before you upgrade.

Upgrading to or downgrading from CE9.13 or later
Be aware that upgrading and downgrading can result in a loss of settings in certain circumstances.
When upgrading to or downgrading from CE9.13 or later, any settings not appearing in the version you are installing will be deleted. If you later try to go back to the previous software version, those removed settings will be assigned default values.

File formats for software images

About PKG files and COP files

Boards, Desk Pro, and Room series: The software images for the video device and the peripherals are in separate PKG files. Therefore, you must use the COP file when upgrading these devices. The COP file contains the required PKG files for the video device and the peripherals, and a loads file that lists the content of the COP file.

SX series, MX series, and DX: The PKG file for the video device contains both the software image of the device itself, and its associated peripherals.

Upgrading from CUCM
Use the COP file when upgrading a device.

Boards, Desk Pro, and Room series: When upgrading these devices, you must specify the software using the loads file. You cannot use only the PKG file of the video device, because then the peripherals won’t be upgraded.

SX series, MX series, and DX: When upgrading these devices, you can specify the software using the PKG file since it also contains software for the peripherals.

Upgrading from TMS or from the web interface of the device:

Boards, Desk Pro, and Room series: Use the COP file when upgrading these devices. Don’t use only the PKG file for the video device, since it doesn’t contain the software images for the peripherals.

SX series, MX series, and DX: When upgrading these devices, you can use the PKG file since it also contains software for the peripherals.
Installing new software (page 3 of 3)

Sign in to the web interface and navigate to Maintenance > Software Upgrade.

Download new software

Each software version has a unique file name. Go to the Cisco Download Software web page, and select your product:

► https://software.cisco.com/download/home

The format of the file name is:

"s52020ce9_14_x-yyy.pkg"

where "x" represents the dot dot release number, and "yyy" represents a unique identifier of the software.

Install new software

Download the appropriate software package and store it on your computer. This is a .pkg file. Don’t change the file name.

1. Click Browse... and find the .pkg file that contains the new software.
   The software version will be detected and shown.

2. Click Install software to start the installation process.

The complete installation normally take no longer than 15 minutes. You can follow the progress on the web page. The device restarts automatically after the installation.

You must sign in anew in order to continue working with the web interface after the restart.

Software release notes

For a complete overview of the news and changes, we recommend reading the Software Release Notes (CE9).


Check new software version

When you have selected a file, the software version is shown here
Add option keys

Sign in to the web interface and navigate to Maintenance > Option Keys.

You see a list of all option keys, also the ones that are not installed on your device.

Contact your Cisco representative for information about how to get option keys for the uninstalled options.

The device’s serial number

You need the device’s serial number when ordering an option key.

Add an option key

1. Enter an Option Key in the text input field.
2. Click Apply to add the option key.

If you want to add more than one option key, repeat these steps for all keys.

About option keys

Your device may or may not have one or more software options installed. In order to activate the optional functionality the corresponding option key must be present on the device.

Each device has unique option keys.

Option keys are not deleted when performing a software upgrade or factory reset, so they need to be added only once.
Device status

Device information overview
Sign in to the web interface to see the System Information page. This page shows the product type, device name and basic information about the hardware, software, installed options and network address. Registration status for the video networks (SIP and H.323) is included, as well as the number/URI to use when making a call to the device.

Detailed device status
Sign in to the web interface and navigate to Setup > Status in order to find more detailed status information.*

Search for a status entry
Enter as many letters as needed in the search field. All entries that contain these letters are shown in the right pane. Entries that have these letters in their value space are also shown.

Select a category and navigate to the correct status
The device status is grouped in categories. Choose a category in the left pane to show the related status to the right.

* The status shown in the illustration serve as an example. The status of your device may be different.
Run diagnostics

Sign in to the web interface and navigate to Maintenance > Diagnostics.

The diagnostics page lists the status for some common sources of errors.

Errors and critical issues are clearly marked in red color; warnings are yellow.

Run diagnostics

Click Re-run diagnostics to ensure that the list is up to date.

Leave standby mode

Click Wake up the system to wake up a device that is in standby mode.
Download log files

Sign in to the web interface and navigate to Maintenance > System Logs.

Download all log files

Click Download logs archive... and follow the instructions.

An anonymized call history is included in the log files by default.

Use the drop down list if you want to exclude the call history from the log files, or if you want to include the full call history (non-anonymous caller/callee).

Open/save one log file

Click the file name to open the log file in the web browser; right click to save the file on the computer.

Start extended logging

Click Start extended logging...

Extended logging lasts for 3 or 10 minutes, depending on whether full capture of network traffic is included or not.

Click Stop extended logging if you want to stop the extended logging before it times out.

As default, the network traffic is not captured. Use the drop down menu if you want to include partial or full capture of network traffic.

Refresh a log file list

Click the refresh button for Current logs or Historical logs to update the corresponding lists.

About log files

The log files are Cisco specific debug files which may be requested by the Cisco support organization if you need technical support.

The current log files are time stamped event log files.

All current log files are archived in a time stamped historical log file each time the device restarts. If the maximum number of historical log files is reached, the oldest one will be overwritten.

Extended logging mode

Extended logging mode may be switched on to help diagnose network issues and problems during call setup. While in this mode more information is stored in the log files.

Extended logging uses more of the device’s resources, and may cause the device to under-perform. Only use extended logging mode when you are troubleshooting an issue.

The remote support user should only be enabled for troubleshooting reasons when instructed by Cisco TAC.

Create remote support user

1. Click Create user.
2. Open a case with Cisco TAC.
3. Copy the text in the Token field and send it to Cisco TAC.
4. Cisco TAC will generate a password.

About the remote support user

In cases where you need to diagnose problems on the device you can create a remote support user.

The remote support user is granted read access to the device and has access to a limited set of commands that can aid troubleshooting.

You will need assistance from Cisco Technical Assistance Center (TAC) to acquire the password for the remote support user.

Delete remote support user

Click Delete user.
Backup and restore configurations and custom elements

Sign in to the web interface and navigate to **Maintenance > Backup and Restore.**

You can include custom elements as well as configurations in a backup file (zip-format). You can choose which of the following elements to include in the bundle:

- Branding images
- Macros
- Favorites
- Sign-in banner
- UI extensions
- Configurations/settings (all or a sub-set)

The backup file can either be restored manually from the device's web interface, or you can generalize the backup bundle so that it can be provisioned across multiple devices, for example using Cisco UCM or TMS (see the next chapters).

**Create a backup file**

1. Open the **Create backup** tab.
2. Select the elements you want to include in the backup file. Elements that currently don't exist on the device are greyed out.
3. Select which settings - if any - you want to include in the backup file. Note the following:
   - As default, all settings are included in the backup file.
   - You can remove one or more settings manually by deleting them from the list on the web page.
   - If you want to remove all settings that are specific to one device, click **Remove system-specific configurations.** This is useful if you are going to restore the backup bundle on other devices.
4. Click **Download backup** to store the elements in a zip-file on your computer.

**Restore a backup file**

1. Choose the **Restore backup** tab.
2. Click **Browse...** and find the backup file you want to restore. All settings and elements in the backup file will be applied.
3. Click **Upload file** to apply the backup. Some settings may require that you restart the device before they take effect.

**Additional information**

**Restoring macros**

If a backup file that contains macros is restored on a device the following applies:

- The macro runtime is started or restarted.
- The macros are automatically activated (started).

**Restoring branding images**

If a backup bundle contains branding images, the **UserInterface Wallpaper** setting is automatically set to **Auto.** This means that the branding images will automatically be displayed, possibly replacing a custom wallpaper.

**The backup file**

The backup file is a zip-file that contains several files. It is important that the files are at the top level within the zip-file, and not include in a folder.
CUCM provisioning of custom elements

A backup file, as described in the Backup and restore configurations and custom elements chapter, can be used as a customization template for multiple devices.

The customization template (backup file) may be hosted on either:
• the CUCM TFTP file service, or
• a custom web server that can be reached by the devices on HTTP or HTTPS.

When a device gets information from CUCM (Cisco Unified Communications Manager) about the name and location of a customization template, the device will contact the server, download the file, and restore the custom elements.

Configurations will not be restored on the device, even if they are part of the backup file that you use as a customization template.

Upload a customization template to the TFTP file server
1. Sign in to Cisco Unified OS Administration.
2. Navigate to Software Upgrades > TFTP File Management.
3. Click Upload File. Enter the name and path of the customization template in the input field.
4. Click Upload File.

Add customization provisioning information for each device
1. Sign in to Cisco Unified CM Administration.
2. Navigate to Device > Phone.
3. Fill in the Customization Provisioning fields in the product specific configuration section of the relevant devices:
   • Customization File: The customization template file name (for example: backup.zip) *
   • Customization Hash Type: SHA512
   • Customization Hash: The SHA512 checksum for the customization template.
   If these fields are not present, you must install a newer Device Package on CUCM.
4. Click Save and Apply Config to push the configuration to the devices.

* If not using the TFTP Service, you must enter the complete URI for the customization template: <hostname>:<portnumber>/<path-and-filename>

For example:
• http://host:6970/backup.zip, or
• https://host:6971/backup.zip

Tip! You can find the SHA512 checksum of a file by restoring it to a device using its web interface.

1. Sign in to the web interface and navigate to Maintenance > Backup and Restore.
2. Choose the Restore backup tab.
3. Click Browse... and find the file you want to calculate the checksum for. Then you can see the SHA512 checksum at the bottom of the page.

CUCM documentation
TMS provisioning of custom elements

A backup file, as described in the Backup and restore configurations and custom elements chapter, can be used as a customization template for multiple devices.

The backup file must be hosted on a custom web server that can be reached by the devices on HTTP or HTTPS.

When a device get information from TMS (TelePresence Management Suite) about the name and location of the backup file, the device will contact the server, download the file, and restore the custom elements.

Create and apply a configuration template

1. Create a configurations template.

2. Add a custom command containing the following XML string in the configuration template:

   ```xml
   <Command>
     <Provisioning>
       <Service>
         <Fetch>
           <URL>web-server-address</URL>
           <Checksum>checksum</Checksum>
           <Origin>origin</Origin>
         </Fetch>
         </Service>
       </Provisioning>
     </Command>
   
   where
   
   - `web-server-address`: The URI to the backup file (for example, http://host/backup.zip).
   - `checksum`: The SHA512 checksum of the backup file.
   - `origin`: Provisioning

3. Select the devices you want to push the configuration template to, and click Set on systems.

Read the Cisco TMS administrator guide for details how to create TMS configurations templates and make custom commands.

SHA512 checksum

Tip! You can find the SHA512 checksum of a file by restoring it to a device using its web interface.

1. Sign in to the web interface and navigate to Maintenance > Backup and Restore.

2. Choose the Restore backup tab.

3. Click Browse... and find the file you want to calculate the checksum for. Then you can see the SHA512 checksum at the bottom of the page.

* If not setting this parameter to Provisioning, also configurations that are part of the backup file will be pushed to the device. If the backup file contains configurations that are specific to one device, for example static IP addresses, device name, and contact information, you may and up with devices that you cannot reach.
Revert to the previously used software image

Sign in to the web interface and navigate to Maintenance > System Recovery.

We recommend you to back up the log files, configurations, and custom elements of the device before you swap to the previously used software image.

Back up log files, configurations and custom elements

1. Select the Backup tab.
2. Click Download logs and follow the instructions to save the log files on your computer.
3. Click Download backup and follow the instructions to save the backup bundle on your computer.

Revert to the previously used software image

Only administrators, or when in contact with Cisco technical support, should perform this procedure.

1. Select the Software Recovery Swap tab.
2. Click Switch to software: cex.y.z..., where x.y.z indicates the software version.
3. Click OK to confirm your choice, or Cancel if you have changed your mind.

Wait while the device resets. The device restarts automatically when finished. This procedure may take a few minutes.

About the previously used software image

If there is a severe problem with the device, switching to the previously used software image may help solving the problem.

If the device has not been factory reset since the last software upgrade, the previously used software image still resides on the device. You do not have to download the software again.
If there is a severe problem with the device, the last resort may be to reset it to its default factory settings.

⚠️ It is not possible to undo a factory reset.

Always consider reverting to the previously used software image before performing a factory reset. In many situations this will recover the device. Read about software swapping in the ▶ Revert to the previously used software image chapter.

We recommend that you use the web interface or user interface to factory reset the device. If these interfaces are not available, use the reset pin-hole.

A factory reset implies:
- Call logs are deleted.
- Passphrases are reset to default.
- All device parameters are reset to default values.
- All files that have been uploaded to the device are deleted. This includes, but is not limited to, custom wallpaper, branding elements, certificates, and favorites lists.
- The previous (inactive) software image is deleted.
- Option keys are not affected.

The device restarts automatically after the factory reset. It is using the same software image as before.

We recommend that you back up the log files, configurations, and custom elements of the device before you perform a factory reset; otherwise these data will be lost.
Factory reset the video conferencing device  (page 2 of 3)

Factory reset using the web interface
We recommend that you back up the log files and configuration of the device before you continue with the factory reset.

Sign in to the web interface and navigate to Maintenance > System Recovery.

1. Select the Factory Reset tab, and read the provided information carefully.
2. Click Perform a factory reset...
3. Click Yes to confirm your choice, or Cancel if you have changed your mind.
4. Wait while the device reverts to the default factory settings. When finished, the device restarts automatically. This may take a few minutes.

When the device has been successfully reset to factory settings, the Setup assistant starts with the Welcome screen.

Factory reset from the user interface
We recommend that you back up the log files and configuration of the device before you continue with the factory reset.

1. Select the device name or address at the top of the user interface.
2. Select Settings.
4. Select Reset to confirm your choice, or Back if you have changed your mind.
5. Wait while the device reverts to the default factory settings. When finished, the device restarts automatically. This may take a few minutes.

When the device has been successfully reset to factory settings, the Setup assistant starts with the Welcome screen.

Back up log files, configurations, and custom elements
We recommend that you back up the log files and configuration of the device before you continue with the factory reset.

1. Select the Backup tab.
2. Click Download logs and follow the instructions to save the log files on your computer.
3. Click Download backup and follow the instructions to save the backup bundle on your computer.
Factory reset the video conferencing device (page 3 of 3)

Factory reset using the reset button

We recommend that you back up the log files and configuration of the device before you continue with the factory reset.

1. Remove the left side cover of the device to get access to the codec connector panel. The cover snaps to magnets.

2. Use a paper clip (or similar) to press and hold the recessed reset button until the screen turns black (approximately 10 seconds). Then release the button.

3. Wait while the device reverts to the default factory settings. When finished, the device restarts automatically. This may take a few minutes.

When the device has been successfully reset to factory settings, the Setup assistant starts with the *Welcome* screen.
Factory reset Cisco Touch 10

This chapter applies to the Touch 10 controller that was launched late 2017 (Cisco Touch 10). This device is identified by the logo on front, and fewer connectors at the back. See the next page for the older version.

In an error situation it may be required to factory reset the Touch controller to recover connectivity. This should be done only when in contact with the Cisco support organization.

When factory resetting the Touch controller the pairing information is lost, and the Touch itself (not the video conferencing device) is reverted to factory defaults.

It is not possible to undo a factory reset.

1. Open the small cover at the rear to find the reset button.
2. Press and hold the reset button until the mute button at the front starts blinking (approximately 5 seconds). Then release the button.
   Touch 10 automatically reverts to the default factory settings and restarts.
   If Touch 10 is directly connected to the video conferencing device, it receives a new configuration automatically from the device.
   If Touch 10 is connected via LAN, it must be paired to the video conferencing device anew. When successfully paired it receives a new configuration automatically from the device.

About pairing and how to connect Touch 10 to the video conferencing device

In order to use the Touch 10 controller, it must either be directly connected to the video conferencing device, or paired to the video conferencing device via LAN. The latter is referred to as remote pairing.

Read about pairing and how to connect Touch 10 to the video conferencing device in the Connect the Touch 10 controller chapter.
Factory reset Cisco TelePresence Touch 10

1. Locate the **Mute** and **Volume down** buttons.
2. Press and hold the **Mute** button until it starts blinking (red and green). It takes approximately 10 seconds.
3. Press the **Volume down** button twice.
   Touch 10 automatically reverts to the default factory settings and restarts.
   
   If Touch 10 is directly connected to the video conferencing device, it receives a new configuration automatically from the device.
   
   If Touch 10 is connected via LAN, it must be paired to the video conferencing device anew. When successfully paired it receives a new configuration automatically from the device.

It is not possible to undo a factory reset.

About pairing and how to connect Touch 10 to the video conferencing device

In order to use the Touch 10 controller, it must either be directly connected to the video conferencing device, or paired to the video conferencing device via LAN. The latter is referred to as remote pairing.

Read about pairing and how to connect Touch 10 to the video conferencing device in the ► Connect the Touch 10 controller chapter.
Capture user interface screenshots

Sign in to the web interface and navigate to Maintenance > User Interface Screenshots.

Capture a screenshot

Click Take screenshot of Touch Panel to capture a screenshot of the Touch controller, or click Take screenshot of OSD to capture a screenshot of the main screen (on-screen display).

The screenshot displays in the area below the buttons. It may take up to 30 seconds before the screenshot is ready.

All captured snapshots are included in the list above the buttons. Click the screenshot ID to display the image.

Delete screenshots

If you want to delete all screenshots, click Remove all.

To delete just one screenshot, click the [x] button for that screenshot.

About user interface screenshots

You can capture screenshots both of a Touch controller that is connected to the device, and of the main screen with menus, indicators and messages (also know as on-screen display).
Chapter 5

Device settings
Overview of the device settings

In the following pages you will find a complete list of the device settings which are configured from the Setup > Configuration page on the web interface.

Open a web browser and enter the IP address of the device then sign in.

How to find the IP address

1. Select the device name or address at the top of the user interface.
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Audio settings

Audio DefaultVolume

Define the default volume for the speakers. The volume is set to this value when you switch on or restart the video conferencing device. Use the controls on the user interface to change the volume while it is running. You may also use API commands (xCommand Audio Volume) to change the volume while the device is running, and to reset to default value.

Requires user role: ADMIN, INTEGRATOR, USER
Default value: 50

Value space: Integer (0..100)

Range: Select a value between 1 and 100. This corresponds to the dB range from -34.5 dB to 15 dB, in steps of 0.5 dB. If set to 0 the audio is switched off.

Audio Input HDMI [n] Level

n: 2..3 for single camera devices; 3..3 for dual camera devices

Set the gain on the HDMI input connector. The gain can be tuned in steps of 1 dB.

Requires user role: ADMIN, INTEGRATOR
Default value: 0

Value space: Integer (-24..0)

Range: Select the gain in decibel (dB).

Audio Input HDMI [n] Mode

n: 2..3 for single camera devices; 3..3 for dual camera devices

Define if the audio on the HDMI input connector shall be enabled.

Requires user role: ADMIN, INTEGRATOR
Default value: On

Value space: Off/On

Off: Disable audio on the HDMI input.
On: Enable audio on the HDMI input.

Audio Input HDMI [n] VideoAssociation MuteOnInactiveVideo

n: 2..3 for single camera devices; 3..3 for dual camera devices

Use this setting to decide whether to stop the audio playback of a connected presentation source if that presentation source is not currently shown on-screen, or to always playback the audio as long as the presentation source is connected.

Requires user role: ADMIN, INTEGRATOR
Default value: On

Value space: Off/On

Off: Audio is played, locally and to far end, as long as a presentation source is connected; you do not have to present the HDMI input source.
On: Audio is played, locally and to far end, only when the connected presentation source is shown on-screen.
Audio Input Line [n] Equalizer ID

n: 1..4

Select the equalizer ID of the audio source that is connected to the line input.

Requires user role: ADMIN, INTEGRATOR
Default value: 1
Value space: Integer (1..8)
Set the equalizer ID.

Audio Input Line [n] Equalizer Mode

n: 1..4

Define the equalizer mode for the audio source that is connected to the line input.

Requires user role: ADMIN, INTEGRATOR
Default value: Off
Value space: Off/On
  Off: No equalizer.
  On: Enable the equalizer for the audio source that is connected to the line input.

Audio Input Line [n] VideoAssociation MuteOnInactiveVideo

n: 1..4

The audio source can be associated with a video source on the video input connector, and you can determine whether to play or mute audio depending on whether the video source is presented or not.

Requires user role: ADMIN, INTEGRATOR
Default value: Line [1, 2]: On  Line [3, 4]: Off
Value space: Off/On
  Off: The audio source is not associated with a video source. The audio will be played locally and to far end regardless of whether the video source is presented.
  On: The audio source is associated with a video source. The audio will be played (locally and to far end) when the associated video source is presented. The audio will be muted when the video source is not presented.

Audio Input Line [n] VideoInputSource

n: 1..4

Select the video input connector to associate the audio source with.

Audio Input Line [n] Channel

n: 1..4

Define whether the audio source on the line input is a mono signal or part of a multichannel signal.

Requires user role: ADMIN, INTEGRATOR
Default value: Left
Value space: Left/Mono/Right
  Left: The Audio Line input signal is the left channel of a stereo signal.
  Mono: The Audio Line input signal is a mono signal.
  Right: The Audio Line input signal is the right channel of a stereo signal.
Audio Input Line [n] Level
n: 1..4

Set the gain on the Line input connector. The gain should be adjusted to suit the output level of the connected audio source. The gain can be tuned in steps of 1 dB.
If the gain is set too high, the audio signal will be clipped. If the gain is set too low, the audio signal-to-noise ratio will be degraded; however, this is usually preferable to clipping.
The maximum input level with 0 dB gain is 22 dBu.
Example: If your audio source has a maximum output level of 8 dBu, then you should set the gain to 22 dBu - 8 dBu = 14 dB.
Requires user role: ADMIN, INTEGRATOR
Default value: 10
Value space: Integer (0..24)
Range: Select the gain in decibel (dB).

Audio Input Line [n] Mode
n: 1..4

Define the mode for the audio input line.
Requires user role: ADMIN, INTEGRATOR
Default value: On
Value space: Off/On
Off: Disable the Audio Line input.
On: Enable the Audio Line input.

Audio Input Microphone [n] EchoControl Mode
n: 1..8

The echo canceller continuously adjusts itself to the audio characteristics of the room, and compensates for any changes it detects in the audio environment. If the changes in the audio conditions are significant, the echo canceller may take a second or two to re-adjust.
Requires user role: ADMIN, INTEGRATOR
Default value: On
Value space: Off/On
Off: Turn off the echo control. Recommended if external echo cancellation or playback equipment is used.
On: Turn on the echo control. Recommended, in general, to prevent the far end from hearing their own audio. Once selected, echo cancellation is active at all times.

Audio Input Microphone [n] EchoControl Dereverberation
n: 1..8

The video conferencing device has built-in signal processing to reduce the effect of room reverberation. Dereverberation requires that Audio Input Microphone [n] EchoControl Mode is enabled.
Requires user role: ADMIN, INTEGRATOR
Default value: Off
Value space: Off/On
Off: Turn off the dereverberation.
On: Turn on the dereverberation.
Audio Input Microphone [n] EchoControl NoiseReduction
n: 1..8
The video conferencing device has built-in noise reduction, which reduces stationary background noise, for example noise from air-conditioning systems, cooling fans etc. In addition, a high pass filter (Humfilter) reduces very low frequency noise. Noise reduction requires that Audio Input Microphone [n] EchoControl Mode is enabled.

Requires user role: ADMIN, INTEGRATOR
Default value: On

Value space: Off/On
- Off: Turn off the noise reduction.
- On: Turn on the noise reduction. Recommended in the presence of low frequency noise.

Audio Input Microphone [n] Equalizer ID
n: 1..8
Select the equalizer ID of the source that is connected to the microphone input.

Requires user role: ADMIN, INTEGRATOR
Default value: 1

Value space: Integer (1..8)
- Set the equalizer ID.

Audio Input Microphone [n] Equalizer Mode
n: 1..8
Define the equalizer mode for the source that is connected to the microphone input.

Requires user role: ADMIN, INTEGRATOR
Default value: Off

Value space: Off/On
- Off: No equalizer.
- On: Enable the equalizer for the source that is connected to the microphone input.

Audio Input Microphone [n] Level
n: 1..8
Set the gain on the Microphone input connector. The gain should be adjusted to suit the output level of the connected audio source. The gain can be tuned in steps of 1 dB. If the gain is set too high, the audio signal will be clipped. If the gain is set too low, the audio signal-to-noise ratio will be degraded; however, this is usually preferable to clipping.

Note that unprocessed speech signals typically contain significant level variations, making it very important to allow for sufficient signal headroom.

The maximum input level with 0 dB gain, is 22 dBu.

Example: If your microphone has a maximum output level of -44 dBu, then you should set the gain to 22 dBu - (-44 dBu) = 66 dB.

Requires user role: ADMIN, INTEGRATOR
Default value: 58

Value space: Integer (0..70)
- Range: Select the gain in decibel (dB).

Audio Input Microphone [n] Mode
n: 1..8
Disable or enable audio on the microphone connector.

Requires user role: ADMIN, INTEGRATOR
Default value: On

Value space: Off/On
- Off: Disable the audio input microphone connector.
- On: Enable the audio input microphone connector.
Audio Input Microphone [n] Type
n: 1..8

The microphone connectors are intended for electret type microphones. The microphone connector can be set to Line or Microphone type. The pre-amplification gain is fully determined by the Audio Input Microphone Level setting. There is no limitation of the adjustment range caused by the chosen type.

Requires user role: ADMIN, INTEGRATOR
Default value: Microphone

Value space: Line/Microphone
- Microphone: Select Microphone if your input source requires 48 V phantom power to operate.
- Line: Select Line if 48 V phantom power is not required or desired for correct operation.

Audio Input Microphone [n] VideoAssociation
n: 1..8

The microphone can be associated with a video source on the video input connector, and you can determine whether to play or mute audio depending on whether the video source is presented or not. By default, audio is not muted.

Requires user role: ADMIN, INTEGRATOR
Default value: On

Value space: Off/On
- Off: No video source is associated.
- On: A video source is associated, and the audio will be muted if the associated video source is not displayed.

Audio Input Microphone [n] VideoAssociation VideoInputSource
n: 1..8

Select the video input connector to associate the audio source with.

Requires user role: ADMIN, INTEGRATOR
Default value: 1

Value space: 1/2/3/4
- Select the video input connector to associate the audio source with.

Audio Microphones Mute Enabled

Define the microphone mute behavior on the device.

Requires user role: ADMIN, INTEGRATOR
Default value: True

Value space: True/InCallOnly
- True: Muting of audio is always available. In general, the microphone mute LED will not be lit outside of call, but you can still mute using the API commands.
- InCallOnly: Muting of audio is only available when the device is in a call. When Idle, it is not possible to mute the microphone. This is useful when an external telephone service/audio system is connected via the device and is to be available when the device is not in a call. When set to InCallOnly this will prevent the audio-system from being muted by mistake.
Audio MicrophoneReinforcement Input Microphone [n] Mode

Set the microphone reinforcement mode individually on each microphone. The signals from all microphones with Mode = On will be mixed and fed to the selected MicrophoneReinforcement outputs. Also consult the Audio MicrophoneReinforcement Output Line Mode setting.

Requires user role: ADMIN, INTEGRATOR
Default value: Off

Value space: Off/On
  On: The microphone signal will be fed to the selected MicrophoneReinforcement outputs, as well as to the far end.
  Off: The microphone signal will be sent only to the far end. It will not be fed to the selected MicrophoneReinforcement outputs.

Audio MicrophoneReinforcement Output Line [n] Mode

Set the microphone reinforcement mode individually on each line output. If Mode = On, the line output will add the microphone reinforcement mix to its ordinary output signal. Also consult the Audio MicrophoneReinforcement Input Microphone Mode setting.

Requires user role: ADMIN, INTEGRATOR
Default value: Off

Value space: Off/On
  On: This output will deliver far end audio, local presentation audio and the microphone reinforcement mix.
  Off: This output will deliver far end audio and local presentation audio.

Audio MicrophoneReinforcement Gain

The gain (in dB) that will be applied to the mixed microphone signal that is fed to the selected MicrophoneReinforcement outputs.

Requires user role: ADMIN, INTEGRATOR
Default value: -54

Value space: Integer (-54..15)
  Use this gain to adjust the level of microphone signal that should be fed to the local output. The value -54 means "Off", and no signal will be fed from the microphone to the output.

Audio Output HDMI [n] Level

Set the gain on the HDMI input connector. The gain can be tuned in steps of 1 dB.

Requires user role: ADMIN, INTEGRATOR
Default value: 0

Value space: Integer (-24..0)
  Range: Select the gain in decibel (dB).

Audio Output HDMI [n] Mode

Define if the audio channel on this HDMI output connector shall be enabled.

Requires user role: ADMIN, INTEGRATOR
Default value: On

Value space: Off/On
  Off: The connector will not be used for audio out.
  On: The connector will be used for audio out.
### Audio Output Internal Speaker Mode

Define whether or not to use the device’s integrated speakers. You can limit their use to play only ultrasound. The Audio Output HDMI [n] Mode setting for the integrated monitor(s) must be set to On in order to play any audio on the integrated speakers.

Requires user role: ADMIN, INTEGRATOR

Default value: On

Value space: Off/On/UltrasoundOnly

- Off: Disable the device’s integrated speakers.
- On: Enable the device’s integrated speakers.
- UltrasoundOnly: Enable the device’s integrated speakers only for ultrasound.

### Audio Output Line [n] Channel

Define whether the Audio Line output is a mono signal or part of a multichannel signal.

Requires user role: ADMIN, INTEGRATOR

Default value: Line [1,3,5]: Left   Line [2,4,6]: Right

Value space: Left/Mono/Right

- Left: The Audio Line output signal is the left channel of a stereo signal.
- Mono: The Audio Line output signal is a mono signal.
- Right: The Audio Line output signal is the right channel of a stereo signal.

### Audio Output Line [n] Delay DelayMs

To obtain lip-synchronization, you can configure each audio line output with an extra delay that compensates for delay in other connected devices, for example TVs and external loudspeakers. The delay that you set here is either fixed or relative to the delay on the HDMI output, as defined in the Audio Output Line [n] Delay Mode setting.

Requires user role: ADMIN, INTEGRATOR

Default value: 0

Value space: Integer (0..290)

- The delay in milliseconds.

### Audio Output Line [n] Delay Mode

n: 1..6

You may add extra delay to an audio line output with the Audio Output Line [n] Delay DelayMs setting. The extra delay added is either a fixed number of milliseconds, or a number of milliseconds relative to the detected delay on the HDMI output (typically introduced by the connected TV).

Requires user role: ADMIN, INTEGRATOR

Default value: Fixed

Value space: Fixed/RelativeToHDMI

- Fixed: Any extra delay (DelayMs) added to the output, will be a fixed number of milliseconds.
- RelativeToHDMI: Any extra delay (DelayMs) added to the output, will be relative to the detected delay on the HDMI output. The actual delay is HDMI-delay + DelayMs. The Audio Output Connectors Line [n] DelayMs status reports the actual delay.

### Audio Output Line [n] Equalizer ID

n: 1..6

Select the equalizer ID for the audio source that is connected to the output line.

Requires user role: ADMIN, INTEGRATOR

Default value: 1

Value space: Integer (1..8)

- Set the equalizer ID.

### Audio Output Line [n] Equalizer Mode

n: 1..6

Define the equalizer mode for the audio source that is connected to the line output.

Requires user role: ADMIN, INTEGRATOR

Default value: Off

Value space: Off/On

- Off: No equalizer.
- On: Enable the equalizer for the audio line output.
Audio Output Line [n] Level

Set the gain on the Line output connector. The gain should be adjusted to fit the audio input level of the connected device. The gain can be tuned in steps of 1 dB.

The maximum output level with 0 dB gain is 22 dBu.

Example: If the connected audio device has max input level 10 dBu, then you should set the gain to 10 dBu - 22 dBu = -12 dB.

Requires user role: ADMIN, INTEGRATOR
Default value: -10
Value space: Integer (-24..0)
Range: Select the gain in decibel (dB).

Audio Output Line [n] Mode

Define the mode for the audio line output.

Requires user role: ADMIN, INTEGRATOR
Default value: On
Value space: Off/On
Off: Disable the audio line output.
On: Enable the audio line output.

Audio SoundsAndAlerts RingTone

Define which ringtone to use for incoming calls.

Requires user role: ADMIN, INTEGRATOR, USER
Default value: Sunrise
Value space: Sunrise/Mischief/Ripples/Reflections/Vibes/Evolve/Playful/Ascent/Calculation/Mellow/Ringer
Select a ringtone from the list.

Audio SoundsAndAlerts RingVolume

Define the ring volume for incoming calls.

Requires user role: ADMIN, INTEGRATOR, USER
Default value: 30
Value space: Integer (0..100)
Range: The value goes in steps of 5 from 0 to 100 (from -34.5 dB to 15 dB). Volume 0 = Off.

Audio Ultrasound Mode

This setting applies to the Intelligent Proximity feature. Keep the setting at its default value.

Requires user role: ADMIN, INTEGRATOR
Default value: Dynamic
Value space: Dynamic/Static
Dynamic: The device adjusts the ultrasound volume dynamically. The volume may vary up to the maximum level as defined in the Audio Ultrasound Volume MaxVolume setting.
Static: Use only if advised by Cisco.

Audio Ultrasound MaxVolume

This setting applies to the Intelligent Proximity feature. Set the maximum volume of the ultrasound pairing messages.

The Audio Ultrasound MaxVolume and Proximity Mode settings only affect ultrasound pairing messages. See the RoomAnalytics PeoplePresenceDetector and Standby WakeupOnMotionDetection settings for information about the use of ultrasound in presence and motion detection.

Requires user role: ADMIN, INTEGRATOR
Default value: 70
Value space: Integer (0..70)
Select a value in the specified range. If set to 0, ultrasound pairing messages are not emitted.
Bookings settings

Bookings ProtocolPriority

Video devices can join Microsoft Teams meetings either using SIP via a Cloud Video Interop (CVI) gateway, which is a service that is provided in the Webex cloud, or by running the Microsoft Teams meeting web app (WebRTC).

Joining Microsoft Teams meetings relies on a calendar service and is available for devices that are registered to an on-premises service and linked to Webex Edge for Devices, and for devices that are registered to the Webex cloud service.

Requires user role: ADMIN
Default value: Auto

Value space: Auto/WebRTC
  - Auto: The device will join the Microsoft Teams meeting via SIP/CVI if there is a CVI address in the meeting invite. Otherwise it will use WebRTC.
  - WebRTC: The device will always use WebRTC for Microsoft Teams meetings.
CallHistory settings

CallHistory Mode

Specify whether or not information about calls that are placed or received are stored, including missed calls and calls that are not answered (call history). This determines whether or not the calls appear in the Recents list in the user interfaces.

Requires user role: ADMIN, INTEGRATOR
Default value: On

Value space: Off/On
- Off: New entries are not added to the call history.
- On: New entries are stored in the call history list.
Cameras settings

Cameras Camera [n] AssignedSerialNumber

The camera ID is the number n in Camera [n]. By default, the camera ID is assigned automatically to a camera. If EDID information is not passed on from the camera to the video conferencing device, the camera ID is not persistent after a reboot. This means that a camera may get a new camera ID when the video conferencing device is restarted.

You should use the Cameras Camera AssignedSerialNumber setting to cater for configurations where the video conferencing device does not receive EDID information from multiple cameras. This setting allows you to manually assign a camera ID to a camera by associating the camera ID with the camera's serial number. The setting is persistent until the video conferencing device is factory reset.

Typical situations where the video conferencing device does not receive EDID information are: when you connect a Cisco TelePresence Precision 60 camera using 3G-SDI; when you connect a Cisco TelePresence Precision 40 (Cisco TelePresence PrecisionHD 1080p4xS2) camera; when you use an HDMI repeater that does not pass on EDID information.

Requires user role: ADMIN, INTEGRATOR
Default value:"
Value space: String (0, 20)
The camera's serial number.

Cameras Camera [n] Backlight DefaultMode

This configuration turns backlight compensation on or off. Backlight compensation is useful when there is much light behind the persons in the room. Without compensation the persons will easily appear very dark to the far end.

Requires user role: ADMIN, INTEGRATOR
Default value: Off
Value space: Off/On
- Off: Turn off the camera backlight compensation.
- On: Turn on the camera backlight compensation.

Cameras Camera [n] Brightness Mode

Define the camera brightness mode.
Requires user role: ADMIN, INTEGRATOR
Default value: Auto
Value space: Auto/Manual
- Auto: The camera brightness is automatically set by the device.

Cameras Camera [n] Brightness DefaultLevel

Define the brightness level. Requires the Cameras Camera [n] Brightness Mode to be set to Manual.
Requires user role: ADMIN, INTEGRATOR
Default value: 20
Value space: Integer (1..31)
The brightness level.
Cameras Camera [n] Flip
n: 2..7 for single camera devices; 3..7 for dual camera devices

With Flip mode (vertical flip) you can flip the image upside down. Flipping applies both to the self-view and the video that is transmitted to the far end.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto

Value space: Auto/Off/On
  Auto: If the camera detects that it is mounted upside down, the image is automatically flipped. If the camera cannot auto-detect whether it is mounted upside down or not, the image is not changed.
  Off: Display the image on screen the normal way.
  On: Display the image flipped upside down. This setting is used when a camera is mounted upside down, but cannot automatically detect which way it is mounted.

Cameras Camera [n] Focus Mode
n: 2..7 for single camera devices; 3..7 for dual camera devices

Define the camera focus mode.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto

Value space: Auto/AutoLimited/Manual
  Auto: The camera will do continuous auto focusing. It will, more specifically, run auto focus once a call is connected, after pan, tilt, zoom have changed, and generally when the camera identifies a change in the scene.
  AutoLimited: In most cases this mode will operate the same way as Auto. In some cases AutoLimited will reduce the focus hunting that may occur. Problematic scenes have large areas with no or low contrast, for instance a painted wall with no details, or maybe a partly empty whiteboard. There's a slightly higher chance of background focus with this mode, compared to Auto.
  Manual: Turn the autofocus off and adjust the camera focus manually.

Cameras Camera [n] Gamma Mode
n: 1..7

This setting enables gamma corrections. Gamma describes the nonlinear relationship between image pixels and monitor brightness.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto

Value space: Auto/Manual
  Auto: Auto is the default and the recommended setting.
  Manual: In manual mode the gamma value is changed with the gamma level setting, ref. Cameras Camera [n] Gamma Level.

Cameras Camera [n] Gamma Level
n: 1..7

By setting the Gamma Level you can select which gamma correction table to use. This setting may be useful in difficult lighting conditions, where changes to the brightness setting does not provide satisfactory results. Requires the Cameras Camera [n] Gamma Mode to be set to Manual.

Requires user role: ADMIN, INTEGRATOR
Default value: 0

Value space: Integer (0..7)
  Define the gamma level.
Cameras Camera [n] Mirror

**n:** 2..7 for single camera devices; 3..7 for dual camera devices

With Mirror mode (horizontal flip) you can mirror the image on screen. Mirroring applies both to the self-view and the video that is transmitted to the far end. Mirroring is automatically disabled when speaker tracking is on.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto

Value space: Auto/Off/On

- **Auto:** For the integrated cameras, the image is always displayed as other people see you. For other cameras, if the camera detects that it is mounted upside down, the image is automatically mirrored. If the camera cannot auto-detect whether it is mounted upside down or not, the image is not changed.
- **Off:** For integrated cameras, display the image as you see yourself in a mirror; for other cameras, display the image as other people see you.
- **On:** For integrated cameras, display the image as other people see you; for other cameras, display the image as you see yourself in a mirror.

Cameras Camera [n] MotorMoveDetection

**n:** 1..7

This setting applies only when using a Cisco TelePresence PrecisionHD 1080p12x camera. If adjusting the camera position by hand you can configure whether the camera should keep its new position or return to the preset or position it had before.

Requires user role: ADMIN, INTEGRATOR
Default value: Off

Value space: Off/On

- **Off:** When the camera position is adjusted manually the camera will keep this position until adjusted again. **WARNING:** If you manually tilt the camera, the camera will not register the new pan and tilt values since there is no position feedback. This will result in wrong pan and tilt values when recalling the camera presets subsequently.
- **On:** When the camera position is adjusted manually, or the camera detects that the motors have moved, it will first re-initialize (i.e. go to default position) then return to the preset/position it had before the camera was adjusted.

Cameras Camera [n] Whitebalance Mode

**n:** 1..7

Define the camera white balance mode.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto

Value space: Auto/Manual

- **Auto:** The camera will continuously adjust the white balance depending on the camera view.
- **Manual:** Enables manual control of the camera white balance. The white balance level is set using the Cameras Camera [n] Whitebalance Level setting.

Cameras Camera [n] Whitebalance Level

**n:** 1..7


Requires user role: ADMIN, INTEGRATOR
Default value: 1

Value space: Integer (1..16)

The white balance level.
Cameras PowerLine Frequency

If your camera supports power line frequency anti-flickering, the camera is able to compensate for any flicker noise from the electrical power supply. You should set this camera configuration based on your power line frequency. If your camera supports auto detection of line frequency, you can select the Auto option in the configuration.
The Cisco cameras support both anti-flickering and auto detection of line frequency. Auto is the default value, so you should change this setting if you have a camera that does not support auto detection.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto
Value space: 50Hz/60Hz/Auto
  50Hz: Use this value when the power line frequency is 50 Hz.
  60Hz: Use this value when the power line frequency is 60 Hz.
  Auto: Allow the camera to detect the power frequency automatically.

Cameras PresenterTrack CameraPosition Pan

Define the pan position that the presenter tracking camera will move to when the feature is activated. Only the Precision 60 camera and the video conferencing device’s internal camera support presenter tracking.

Requires user role: ADMIN, INTEGRATOR
Default value: 0
Value space: Integer (-65535..65535)
  The pan position.

Cameras PresenterTrack CameraPosition Tilt

Define the tilt position that the presenter tracking camera will move to when the feature is activated. Only the Precision 60 camera and the video conferencing device’s internal camera support presenter tracking.

Requires user role: ADMIN, INTEGRATOR
Default value: 0
Value space: Integer (-65535..65535)
  The tilt position.

Cameras PresenterTrack CameraPosition Zoom

Define the zoom position that the presenter tracking camera will move to when the feature is activated. Only the Precision 60 camera and the video conferencing device’s internal camera support presenter tracking.

Requires user role: ADMIN, INTEGRATOR
Default value: 0
Value space: Integer (-65535..65535)
  The zoom position.

Cameras PresenterTrack Connector

Define which video input connector the presenter tracking camera is connected to. Only the Precision 60 camera and the video conferencing device’s internal camera support presenter tracking.

Requires user role: ADMIN, INTEGRATOR
Default value: 1
Value space: Integer (1..5)
  The video input connector.

Cameras PresenterTrack Enabled

Define whether or not the PresenterTrack feature is available for use. Only the Precision 60 camera and the video conferencing device’s internal camera support presenter tracking.

Requires user role: ADMIN, INTEGRATOR
Default value: False
Value space: False/True
  False: The PresenterTrack feature is disabled.
  True: The PresenterTrack feature is available for use.
Cameras PresenterTrack PresenterDetectedStatus

Define whether to enable or disable automatic switching between the Remote Presenter and Local Presenter modes in the Briefing room scenario (Room Type templates). Automatic switching implies that the device switches to Local Presenter mode when a person is detected in the PresenterTrack trigger zone, and that the device switches back to the Remote Presenter mode when the local presenter leaves the stage.

If this setting is enabled, the Cameras PresenterTrack PresenterDetected status will be updated when a new person enters the trigger zone.

Only the Precision 60 camera and the video conferencing device's internal camera support presenter tracking.

Requires user role: ADMIN, INTEGRATOR

Default value: Enabled

Value space: Disabled/Enabled
- Disabled: No automatic switching between modes.
- Enabled: Automatic switching between the Local Presenter and Remote Presenter modes.

Cameras PresenterTrack TriggerZone

Define the trigger zone, which corresponds to the area where a person's face must be detected for presenter tracking to start.

The format is a string of x and y coordinate pairs: "x1,y1,...xn,yn", where the range of x is (0,1920) and y is (0,1080). Two coordinate pairs define the upper left and lower right corner of a rectangular trigger zone. More than two coordinate pairs define the vertices of a polygonal trigger zone.

Only the Precision 60 camera and the video conferencing device's internal camera support presenter tracking.

Requires user role: ADMIN, INTEGRATOR

Default value: ""

Value space: String (0..255)
- The coordinates for the trigger zone.

Cameras Preset TriggerAutofocus

The current position (pan and tilt), zoom and focus are stored with a preset. Use this setting to determine if the camera should refocus or use the focus value that is stored with the preset.

Requires user role: ADMIN

Default value: Auto

Value space: Auto/Off/On
- Auto: Whether the camera refocuses or not when selecting a preset, depends on the camera type.
- Off: The focus value that is stored with the preset will be used. The camera will not refocus when selecting a preset.
- On: The camera will refocus when selecting a preset. The focus value that is stored with the preset may be overridden.

Cameras SpeakerTrack Mode

This setting applies only to devices with dual cameras.

The dual camera assembly consists of two cameras and uses an audio tracking technique that finds and captures a close-up of the active speaker. When a change of speaker is detected, the video conferencing device can switch automatically between the two cameras to always show the best camera view. Refer to the Cameras SpeakerTrack TrackingMode setting for different switching modes.

Requires user role: ADMIN, INTEGRATOR

Default value: Auto

Value space: Auto/Off
- Auto: Speaker tracking is switched on. The device will detect people in the room and automatically select the best camera framing. Users can switch speaker track on or off instantly in the camera control panel on the Touch controller, but the feature is switched back on after each call so that the device is ready for the next user.
- Off: Speaker tracking is switched off, and the two cameras operate as individual cameras.
Cameras SpeakerTrack Closeup
This setting applies only when the Cameras SpeakerTrack Mode is set to Auto.
When the closeup functionality is turned on, the device will detect that a person is speaking
and select the best framing to cover that person. This is called a closeup and may not
include all the persons in the room. If you want all the persons in the room to be in the
picture at all times you can turn off the closeup functionality.

Requires user role: ADMIN, INTEGRATOR, USER
Default value: Auto
Value space: Auto/Off/On
  Auto: The device will zoom in on the person speaking.
  Off: The device will keep all the persons in the room in the camera framing at all times.
  On: The device will zoom in on the person speaking.

Cameras SpeakerTrack TrackingMode
This setting applies only to devices with a dual camera (speaker tracking), and when
Cameras SpeakerTrack Mode is set to Auto.
The speaker tracking algorithm can react to changes in two modes, one faster than the
other. The mode determines when the camera view will change to a new speaker.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto
Value space: Auto/Conservative
  Auto: This is the normal tracking mode.
  Conservative: The camera view will change to a new speaker later than in normal
tracking mode.

Cameras SpeakerTrack ConnectorDetection Mode
Not applicable in this version.

Cameras SpeakerTrack ConnectorDetection CameraLeft
Not applicable in this version.
Conference settings

Conference ActiveControl Mode

Active control is a feature that allows conference participants to administer a conference on Cisco TelePresence Server or Cisco Meeting Server using the video conferencing device’s interfaces. Each user can see the participant list, change video layout, disconnect participants, etc., from the interface. The active control feature is enabled by default, provided that it is supported by the infrastructure (Cisco Unified Communications Manager (CUCM) version 9.1.2 or newer, Cisco TelePresence Video Communication Server (VCS) version X8.1 or newer, Cisco Media Server (CMS) version 2.1 or newer). Change this setting if you want to disable the active control features.

Requires user role: ADMIN
Default value: Auto
Value space: Auto/Off
  Auto: Active control is enabled when supported by the infrastructure.
  Off: Active control is disabled.

Conference AutoAnswer Mode

Define the auto answer mode. Use the Conference AutoAnswer Delay setting if you want the device to wait a number of seconds before answering the call, and use the Conference AutoAnswer Mute setting if you want your microphone to be muted when the call is answered.

Requires user role: ADMIN
Default value: Off
Value space: Off/On
  Off: You can answer incoming calls manually by tapping Answer on the Touch controller.
  On: The device automatically answers incoming calls, except if you are already in a call. You can answer or decline incoming calls manually when you are already engaged in a call.

Conference AutoAnswer Mute

Define if the microphone shall be muted when an incoming call is automatically answered. Requires that AutoAnswer Mode is switched on.

Requires user role: ADMIN
Default value: Off
Value space: Off/On
  Off: The incoming call will not be muted.
  On: The incoming call will be muted when automatically answered.

Conference AutoAnswer Delay

Define how long (in seconds) an incoming call has to wait before it is answered automatically by the device. Requires that AutoAnswer Mode is switched on.

Requires user role: ADMIN
Default value: 0
Value space: Integer (0..50)
  The auto answer delay (seconds).

Conference CallProtocolIPStack

Select if the device should enable IPv4, IPv6, or dual IP stack on the call protocol (SIP, H323).

Requires user role: ADMIN
Default value: Dual
Value space: Dual/IPv4/IPv6
  Dual: Enables both IPv4 and IPv6 for the call protocol.
  IPv4: When set to IPv4, the call protocol will use IPv4.
  IPv6: When set to IPv6, the call protocol will use IPv6.
Conference Default Call Protocol

Define the Default Call Protocol to be used when placing calls from the device.

Requires user role: ADMIN
Default value: Auto

Value space: Auto/H320/H323/Sip/Spark
  Auto: Enables auto-selection of the call protocol based on which protocols are available. If multiple protocols are available, the order of priority is: 1) SIP; 2) H323; 3) H320. If the device cannot register, the auto-selection chooses H323.
  H320: All calls are set up as H.320 calls (only applicable if used with Cisco TelePresence ISDN Link).
  H323: All calls are set up as H.323 calls.
  Sip: All calls are set up as SIP calls.
  Spark: Reserved for Webex registered devices. Do not use.

Conference Default Call Rate

Define the Default Call Rate to be used when placing calls from the device.

Requires user role: ADMIN, INTEGRATOR
Default value: 6000

Value space: Integer (64..6000)
  The default call rate (kbps).

Conference Do Not Disturb Default Timeout

This setting determines the default duration of a Do Not Disturb session, i.e. the period when incoming calls are rejected and registered as missed calls. The session can be terminated earlier by using the user interface.

Requires user role: ADMIN, INTEGRATOR
Default value: 60

Value space: Integer (1..1440)
  The number of minutes (maximum 1440 minutes = 24 hours) before the Do Not Disturb session times out automatically.

Conference Encryption Mode

Define the conference encryption mode. A padlock with the text "Encryption On" or "Encryption Off" displays on screen for a few seconds when the conference starts.

NOTE: If the Encryption Option Key is not installed on the device, the encryption mode is always Off.

Requires user role: ADMIN
Default value: BestEffort

Value space: Off/On/BestEffort
  Off: The device will not use encryption.
  On: The device will only allow calls that are encrypted.
  BestEffort: The device will use encryption whenever possible.
  > In Point to point calls: If the far end device supports encryption (AES-128), the call will be encrypted. If not, the call will proceed without encryption.
  > In MultiSite calls: In order to have encrypted MultiSite conferences, all sites must support encryption. If not, the conference will be unencrypted.

Conference Far End Control Mode

Lets you decide if the remote side (far end) should be allowed to select your video sources and control your local camera (pan, tilt, zoom).

Requires user role: ADMIN
Default value: On

Value space: Off/On
  Off: The far end is not allowed to select your video sources or to control your local camera (pan, tilt, zoom).
  On: Allows the far end to be able to select your video sources and control your local camera (pan, tilt, zoom). You will still be able to control your camera and select your video sources as normal.
Conference FarEndControl SignalCapability
Define the far end control (H.224) signal capability mode.

Requires user role: ADMIN
Default value: On
Value space: Off/On
  - Off: Disable the far end control signal capability.
  - On: Enable the far end control signal capability.

Conference FarEndMessage Mode
Toggle whether it is allowed to send data between two devices in a point-to-point call, for use with control systems or macros. Works with SIP calls only. This setting will enable/disable the use of the xCommand Call FarEndMessage Send command.

Requires user role: ADMIN
Default value: Off
Value space: Off/On
  - Off: It is not possible to send messages between two devices.
  - On: It is possible to send messages between two devices in a point-to-point call.

Conference MaxReceiveCallRate
Define the maximum receive bit rate to be used when placing or receiving calls. Note that this is the maximum bit rate for each individual call; use the Conference MaxTotalReceiveCallRate setting to set the aggregated maximum for all simultaneous active calls.

Requires user role: ADMIN
Default value: 6000
Value space: Integer (64..6000)
  - The maximum receive call rate (kbps).

Conference MaxTransmitCallRate
Define the maximum transmit bit rate to be used when placing or receiving calls. Note that this is the maximum bit rate for each individual call; use the Conference MaxTotalTransmitCallRate setting to set the aggregated maximum for all simultaneous active calls.

Requires user role: ADMIN
Default value: 6000
Value space: Integer (64..6000)
  - The maximum transmit call rate (kbps).

Conference MaxTotalReceiveCallRate
This configuration applies when using a device’s built-in MultiSite feature (optional) to host a multipoint video conference.

Define the maximum overall receive bit rate allowed. The bit rate will be divided fairly among all active calls at any time. This means that the individual calls will be up-speeded or down-speeded as appropriate when someone leaves or enters a multipoint conference, or when a call is put on hold (suspended) or resumed.

The maximum receive bit rate for each individual call is defined in the Conference MaxReceiveCallRate setting.

Requires user role: ADMIN
Default value: 6000
Value space: Integer (64..6000)
  - The maximum receive call rate (kbps).
Conference MaxTotalTransmitCallRate

This configuration applies when using a device’s built-in MultiSite feature (optional) to host a multipoint video conference. Define the maximum overall transmit bit rate allowed. The bit rate will be divided fairly among all active calls at any time. This means that the individual calls will be up-speeded or down-speeded as appropriate when someone leaves or enters a multipoint conference, or when a call is put on hold (suspended) or resumed.

The maximum transmit bit rate for each individual call is defined in the Conference MaxTransmitCallRate setting.

Requires user role: ADMIN
Default value: 6000
Value space: Integer (64..6000)
   The maximum transmit call rate (kbps).

Conference MicUnmuteOnDisconnect Mode

Define if the microphones shall be unmuted automatically when all calls are disconnected. In a meeting room or other shared resources this may be done to prepare the device for the next user.

Requires user role: ADMIN
Default value: On
Value space: Off/On
   Off: If muted during a call, let the microphones remain muted after the call is disconnected.
   On: Unmute the microphones after the call is disconnected.

Conference Multipoint Mode

Define how to expand a point-to-point video call (a call involving only two parties) into a multipoint conference with more participants (ad hoc conferences). Both the built-in MultiSite feature, which relies only on local resources, and different solutions based on centralized infrastructure (multipoint control units – MCUs) are available.

The MultiSite feature is an upgrade option and may not be available on all devices. The MultiSite option key must be installed on the device.

If registered to a Cisco TelePresence Video Communication Server (VCS), the device can use MultiSite when calling other video devices. If registered to a Cisco Unified Communications Manager (CUCM) version 8.6.2 or newer, the device can use either a CUCM conference bridge, or the device's own built-in MultiSite feature. Which option to use, is set-up by CUCM.

In either case, multiparty conferences may be set up via an MCU if you call an MCU that allows devices to add participants to a conference (Direct Remote Add).

Requires user role: ADMIN
Default value: Auto
Value space: Auto/CUCMMediaResourceGroupList/MultiSite/Off
   Auto: The multipoint method is selected automatically.
   Multiparty conferences are set up using the built-in MultiSite feature, provided that the MultiSite option key is installed on the device, and that you are calling another video device (not an MCU). Only the MultiSite host can add participants. This prevents cascaded conferences. If the device doesn’t have the MultiSite option key, you cannot call more than one video device on video. You may add one extra participant on audio-only.
   Regardless of the MultiSite option key, multiparty conferences may be set up via an MCU if you call an MCU that allows devices to add participants to a conference (Direct Remote Add).
   CUCMMediaResourceGroupList: Multiparty conferences are hosted by the CUCM configured conference bridge. This setting is provisioned by CUCM in a CUCM environment, and should never be set manually by the user.
   MultiSite: Multiparty conferences are set up using the built-in MultiSite feature, provided that the MultiSite option key is installed on the device. If the device doesn’t have the MultiSite option key, you cannot call more than one device on video. You may add one extra device on audio-only.
   Off: You cannot call more than one device on video, but you may add one extra device on audio-only. Multiparty conferences may be set up via an MCU if you call an MCU that allows devices to add participants to a conference (Direct Remote Add).
Conference MultiStream Mode

The device supports multistream video for conferences.

Requires user role: ADMIN
Default value: Auto

Value space: Auto/Off
  Auto: Multistream will be used when the conference infrastructure supports the feature.
  Minimum versions required: CMS 2.2, CUCM 11.5, VCS X8.7.
  Off: Multistream is disabled.

Conference IncomingMultisiteCall Mode

Select whether or not to allow incoming calls when already in a call/conference.

Requires user role: ADMIN
Default value: Allow

Value space: Allow/Deny
  Allow: You will be notified when someone calls you while you are already in a call. You can accept the incoming call or not. The ongoing call may be put on hold while answering the incoming call; or you may merge the calls (requires support for multiparty video conferences).
  Deny: An incoming call will be rejected if you are already in a call. You will not be notified about the incoming call. However, the call will appear as a missed call in the call history list.

Conference Presentation OnPlacedOnHold

Define whether or not to continue sharing a presentation after the remote site has put you on hold.

Requires user role: ADMIN
Default value: NoAction

Value space: NoAction/Stop
  NoAction: The device will not stop the presentation sharing when put on hold. The presentation will not be shared while you are on hold, but it will continue automatically when the call is resumed.
  Stop: The device stops the presentation sharing when the remote site puts you on hold. The presentation will not continue when the call is resumed.

Conference Presentation RelayQuality

This configuration applies to devices that are using the built-in MultiSite feature (optional) to host a multipoint video conference. When a remote user shares a presentation, the device will transcode the presentation and send it to the other participants in the multipoint conference. The RelayQuality setting specifies whether to give priority to high frame rate or high resolution for the presentation source.

Requires user role: ADMIN
Default value: Sharpness

Value space: Motion/Sharpness
  Motion: Gives the highest possible frame rate. Used when there is a need for higher frame rates, typically when there is a lot of motion in the picture.
  Sharpness: Gives the highest possible resolution. Used when you want the highest quality of detailed images and graphics.
FacilityService settings

**FacilityService Service \[n\] Type**

\(n: 1..5\)

Up to five different facility services can be supported simultaneously. With this setting you can select what kind of services they are. A facility service is not available unless both the FacilityService Service \[n\] Name and the FacilityService Service \[n\] Number settings are properly set. Facility services are available from the user interface.

Requires user role: ADMIN, INTEGRATOR

Default value: Helpdesk

Value space: Catering/Concierge/Emergency/Helpdesk/Security/Transportation/Other
- Catering: Select this option for catering services.
- Concierge: Select this option for concierge services.
- Emergency: Select this option for emergency services.
- Helpdesk: Select this option for helpdesk services.
- Security: Select this option for security services.
- Transportation: Select this option for transportation services.
- Other: Select this option for services not covered by the other options.

**FacilityService Service \[n\] Name**

\(n: 1..5\)

Define the name of the facility service. Up to five different facility services are supported. A facility service is not available unless both the FacilityService Service \[n\] Name and the FacilityService Service \[n\] Number settings are properly set. The name will show on the facility service call button, which appears when you tap the question mark icon in the top bar. Facility services are available from the user interface.

Requires user role: ADMIN, INTEGRATOR

Default value: Service 1: “Live Support”   Other services: “”

Value space: String (0, 1024)
- The name of the facility service.

**FacilityService Service \[n\] Number**

\(n: 1..5\)

Define the number (URI or phone number) of the facility service. Up to five different facility services are supported. A facility service is not available unless both the FacilityService Service \[n\] Name and the FacilityService Service \[n\] Number settings are properly set. Facility services are available from the user interface.

Requires user role: ADMIN, INTEGRATOR

Default value: “”

Value space: String (0, 1024)
- The number (URI or phone number) of the facility service.

**FacilityService Service \[n\] CallType**

\(n: 1..5\)

Define the call type for each facility service. Up to five different facility services are supported. A facility service is not available unless both the FacilityService Service \[n\] Name and the FacilityService Service \[n\] Number settings are properly set. Facility services are available from the user interface.

Requires user role: ADMIN, INTEGRATOR

Default value: Video

Value space: Audio/Video
- Audio: Select this option for audio calls.
- Video: Select this option for video calls.
GPIO settings

GPIO Pin [n] Mode

n:  1..4

The four GPIO pins are configured individually. The actual measured pin state (Low/High) can be retrieved by the GPIO Pin [1..4] State status.

The default state for a pin in output mode is High (+12 V).

NOTE: A pin defined to output mode can be set to force line Low actively. If set to High, the line will be high only when it is not connected to an external device that pulls the line low.

Requires user role: ADMIN, INTEGRATOR

Default value: InputNoAction

Value space: InputAcceptAllCalls/InputDisconnectAllCalls/InputMuteMicrophones/
InputNoAction/OutputAllCallsEncrypted/OutputInCall/OutputManualState/
OutputMicrophonesMuted/OutputPresentationOn/OutputStandbyActive

InputAcceptAllCalls: When the pin transitions from High to Low on an incoming call, the call will be accepted (the Call Accept command is issued automatically).

InputDisconnectAllCalls: When the pin transitions from High to Low during a call, call(s) will be disconnected (the Call Disconnect command is issued automatically).

InputMuteMicrophones: When the pin transitions from High to Low during a call, the microphones will be muted. When the pin transitions from Low to High during a call, the microphones will be unmuted (the Audio Mute and Audio Unmute commands are issued automatically).

InputNoAction: The pin state does not trigger any action. The pin state can be read with the GPIO Pin [1..4] State status.

OutputAllCallsEncrypted: The pin is set Low when all calls are encrypted, and High when one or more calls are not encrypted.

OutputInCall: The pin is set Low when in call, and High when not in call.

OutputManualState: The pin state can be set to High or Low by the GPIO ManualState Set PinX command. It is set to +12 V or 0 V, respectively.

OutputMicrophonesMuted: The pin is set Low when the microphones are muted, and High when they are not muted.

OutputPresentationOn: The pin is set Low when a presentation is active, and High when a presentation is not active.

OutputStandbyActive: The pin is set Low when the device is in standby mode, and High when the device is not in standby mode.
H323 settings

H323 Authentication Mode
Define the authentication mode for the H.323 profile.

Requires user role: ADMIN
Default value: Off
Value space: Off/On
- Off: The device will not try to authenticate itself to a H.323 Gatekeeper, but will still try a normal registration.
- On: If an H.323 Gatekeeper indicates that it requires authentication, the device will try to authenticate itself to the gatekeeper. Requires the H323 Authentication LoginName and H323 Authentication Password settings to be defined on both the device and the Gatekeeper.

H323 Authentication LoginName
The device sends the H323 Authentication Login Name and the H323 Authentication Password to an H.323 Gatekeeper for authentication. The authentication is a one way authentication from the device to the H.323 Gatekeeper, i.e. the device is authenticated to the gatekeeper. If the H.323 Gatekeeper indicates that no authentication is required, the device will still try to register. Requires the H.323 Authentication Mode to be enabled.

Requires user role: ADMIN
Default value: ""
Value space: String (0, 50)
- The authentication login name.

H323 Authentication Password
The device sends the H323 Authentication Login Name and the H323 Authentication Password to an H.323 Gatekeeper for authentication. The authentication is a one way authentication from the device to the H.323 Gatekeeper, i.e. the device is authenticated to the gatekeeper. If the H.323 Gatekeeper indicates that no authentication is required, the device will still try to register. Requires the H.323 Authentication Mode to be enabled.

Requires user role: ADMIN
Default value: **
Value space: String (0, 50)
- The authentication password.

H323 CallSetup Mode
Defines whether to use a Gatekeeper or Direct calling when establishing H.323 calls. Direct H.323 calls can be made also when H323 CallSetup Mode is set to Gatekeeper.

Requires user role: ADMIN
Default value: Gatekeeper
Value space: Direct/Gatekeeper
- Direct: You can only make an H.323 call by dialing an IP address directly.
- Gatekeeper: The device uses a Gatekeeper to make an H.323 call. When choosing this option, the H323 Gatekeeper Address must also be configured.
H323 Encryption KeySize

Define the minimum or maximum key size for the Diffie-Hellman key exchange method, which is used when establishing the Advanced Encryption Standard (AES) encryption key.

Requires user role: ADMIN
Default value: Min1024bit

Value space: Max1024bit/Min1024bit/Min2048bit
- Max1024bit: The maximum size is 1024 bit.
- Min1024bit: The minimum size is 1024 bit.
- Min2048bit: The minimum size is 2048 bit.

H323 Gatekeeper Address

Define the IP address of the Gatekeeper. Requires H323 CallSetup Mode to be set to Gatekeeper.

Requires user role: ADMIN
Default value: ""

Value space: String (0, 255)
- A valid IPv4 address, IPv6 address or DNS name.

H323 H323Alias E164

The H.323 Alias E.164 defines the address of the device, according to the numbering plan implemented in the H.323 Gatekeeper. The E.164 alias is equivalent to a telephone number, sometimes combined with access codes.

Requires user role: ADMIN
Default value: ""

Value space: String (0, 30)
- The H.323 Alias E.164 address. Valid characters are 0-9, *, and #.

H323 H323Alias ID

Define the H.323 Alias ID, which is used to address the device on a H.323 Gatekeeper and will be displayed in the call lists.

Requires user role: ADMIN
Default value: ""

Value space: String (0, 49)
- The H.323 Alias ID. Example: "firstname.lastname@company.com", "My H.323 Alias ID"

H323 NAT Mode

The H323 NAT Mode is intended to be used if your device is on a private network and is not registered to a gatekeeper. H323 NAT Mode can then be used to reach devices on a public network.

NAT is not supported for IPv6.

NOTE: The H323 NAT Mode and H323 NAT Address settings will be ignored if the video conferencing devices is registered to a gatekeeper. We recommend the use of a gatekeeper with firewall traversal capabilities, rather than using the H323 NAT Mode.

Requires user role: ADMIN
Default value: Off

Value space: Auto/Off/On
- Auto: Auto mode works only if you have specified the NAT address in the H323 NAT Address setting.
- NAT is turned On if the device is not registered to a gatekeeper, the local address of the device is private, the address you are calling (remote) is public, and both the local and remote addresses are IPv4. Otherwise, NAT is turned Off.
- This means that you can place calls to devices on your private network as well as to external devices (outside your private network). For calls on your private network, the H323 NAT Address is not used (but must be present). For calls to the public network, the H323 NAT Address is used.
- Off: NAT is turned off, and the H323 NAT Address setting will be ignored. In this case you will not be able to set up a call to a device that is outside of your private network unless you use a gatekeeper.
- On: NAT is always turned on. You must specify the NAT address in the H323 NAT Address setting. The device will always signal the H323 NAT Address instead of its private IP address in Q.931 and H.245. If the H323 NAT Address is wrong or not set, H.323 calls cannot be set up.
H323 NAT Address

Define the external/global IP address of the router with NAT support. This address will be exposed when setting up a call to devices outside your private network. Refer to the H323 NAT Mode setting for details when the NAT Address is used.

In the router, the following ports must be routed to the video conferencing device’s IP address:

* Port 1720
* Port 5555-6555
* Port 2326-2487

Requires user role: ADMIN

Default value: ""

Value space: String (0, 64)

An IPv4 address. It’s most often a public IP address, refer to RFC 1918, but it could also be another private address (e.g. in a larger company network).

H323 PortAllocation

This setting affects the H.245 port numbers used for H.323 call signaling.

Requires user role: ADMIN

Default value: Dynamic

Value space: Dynamic/Static

Dynamic: The system will allocate which ports to use when opening a TCP connection. The reason for doing this is to avoid using the same ports for subsequent calls, as some firewalls consider this as a sign of attack. When Dynamic is selected, the H.323 ports used are from 11000 to 20999. Once 20999 is reached they restart again at 11000. The ports are automatically selected by the system within the given range. Firewall administrators should not try to deduce which ports are used when, as the allocation schema within the mentioned range may change without any further notice.

Static: When set to Static the ports are given within a static predefined range [5555-6555].
HttpClient settings

HttpClient Mode
Allow or prohibit communication with an external HTTP(S) server using HTTP(S) requests and responses.

Requires user role: ADMIN
Default value: Off
Value space: Off/On
- Off: The video conferencing device cannot communicate with an external HTTP(S) server.
- On: The video conferencing device is allowed to communicate with an external HTTP(S) server.

HttpClient AllowHTTP
The HttpClient Mode setting is used to allow or prohibit communication with an external HTTP(S) server. The Mode setting does not distinguish between HTTP and HTTPS. You must use the HttpClient AllowHTTP setting to further allow or prohibit the use of HTTP.

Requires user role: ADMIN
Default value: True
Value space: False/True
- False: The video conferencing device can communicate only over HTTPS.
- True: The video conferencing device can communicate over both HTTPS and HTTP.

HttpClient AllowInsecureHTTPS
You can choose whether or not to allow the video conferencing device to communicate with a server over HTTPS without checking the server’s certificate first. Even if the device is allowed to skip the certificate validation process, it doesn’t automatically do it. You must specifically set the AllowInsecureHTTPS parameter in each xCommand HttpClient command for data to be exchanged with the server without certificate validation.

Requires user role: ADMIN
Default value: False
Value space: False/True
- False: The device always checks that the HTTPS server has a valid certificate. No communication with the server takes place if the certificate validation fails.
- True: The device is allowed to skip the certificate validation process before communicating with the server.

HttpClient UseHttpProxy
There are several UseHttpProxy settings that specify if a service shall communicate via an HTTP proxy or not. The HttpClient UseHttpProxy setting applies to macros and arbitrary HTTP(S) requests using the HttpClient commands.

For this setting to have any effect, a proxy server for HTTP, HTTPS, and WebSocket traffic must be set up using the NetworkServices HTTP Proxy settings.

Requires user role: ADMIN
Default value: On
Value space: Off/On
- Off: Set up communication directly with the server (not using a proxy).
- On: Set up communication via proxy.
HttpFeedback settings

HttpFeedback TlsVerify

This setting applies when a video conferencing device connects to an HTTPS server for arbitrary HTTPS communication (refer to the HttpClient Post/Put/Patch/Get/Delete commands). For phone book, provisioning, and external logging servers, see the Phonebook Server TlsVerify, Provisioning TlsVerify, and Logging External TlsVerify settings.

Before establishing a connection between the device and the HTTPS server, the device checks if the certificate of the server is signed by a trusted Certificate Authority (CA). The CA certificate must be included in the CA list on the device, either pre-installed or manually uploaded using the web interface or API.

In general, the minimum TLS (Transport Layer Security) version for the HTTPS connection is 1.1. There are two exceptions to this rule: 1) For compatibility reasons, the minimum TLS version is 1.0 for devices that are registered to CUCM. 2) Devices registered to the Webex cloud service always use version 1.2.

Note: The value is set to Off for a device that has been upgraded to CE9.9 (or later) from CE9.8 or earlier software versions, provided that the device has not been factory reset after the upgrade, and that the old NetworkServices HTTPS VerifyServerCertificate setting was not explicitly set to On.

Requires user role: ADMIN
Default value: On
Value space: Off/On

Off: The device doesn’t check the certificate of the HTTPS server.
On: The device checks if the certificate of the HTTPS server can be trusted. If not, the connection between the device and the server is not established.

HttpFeedback UseHttpProxy

There are several UseHttpProxy settings that specify if a service shall communicate via an HTTP proxy or not. The HttpFeedback UseHttpProxy setting applies to feedback sent from the video device.

For this setting to have any effect, a proxy server for HTTP, HTTPS, and WebSocket traffic must be set up using the NetworkServices HTTP Proxy settings.

Requires user role: ADMIN
Default value: On
Value space: Off/On

Off: Set up communication directly with the server (not using a proxy).
On: Set up communication via proxy.
Logging settings

Logging CloudUpload Mode
Specify whether or not logs from the device can be uploaded to the Webex cloud service. The device logs will be filtered for personally-identifiable information before they are sent to the cloud.

When enabled, the log upload can be initiated from the device itself or from Control Hub. The device will display a "Send logs" button on the user interface, and there will be a "Manage Logs" section on the Devices page in Control Hub.

The device must either be registered to the Webex cloud service or registered to an on-premises service and linked to Webex Edge for Devices.

Requires user role: ADMIN
Default value: Off

Value space: Off/On
  - Off: Logs from the device can not be uploaded to the Webex cloud.
  - On: Logs from the device can be uploaded to the Webex cloud.

Logging External Mode
Specify whether or not to store the device logs on a remote syslog server. This setting has no effect if the Logging Mode setting is set to Off.

You must enter the address of the remote server in the Logging External Server Address setting. Unless otherwise specified in the Logging External Server Port setting, the standard syslog port is used.

Requires user role: ADMIN
Default value: Off

Value space: Off/On
  - Off: Device logs will not be stored on the remote syslog server.
  - On: Device logs will be stored on the remote syslog server.

Logging External Protocol
Specify which protocol to use toward the remote logging server. You can use either the syslog protocol over TLS (Transport Layer Security), or the syslog protocol in plaintext. For details about the syslog protocol, see RFC 5424.

Requires user role: ADMIN
Default value: SyslogTLS

Value space: Syslog/SyslogTLS
  - Syslog: Syslog protocol in plain text.
  - SyslogTLS: Syslog protocol over TLS.

Logging External Server Address
Specify the address of the remote syslog server.

Requires user role: ADMIN
Default value: *

Value space: String (0, 255)
  A valid IPv4 address, IPv6 address or DNS name.

Logging External Server Port
The port that the remote syslog server listens for messages on. If set to 0, the device will use the standard syslog port. The standard syslog port is 514 for syslog, and 6514 for syslog over TLS.

Requires user role: ADMIN
Default value: 514

Value space: Integer (0..65535)
  The number of the port that the remote syslog server is using. 0 means that the device uses the standard syslog port.
Logging External TlsVerify

This setting applies when a video conferencing device connects to a remote syslog server. It applies to both regular logging (refer to the Logging External Mode setting) and audit logging (refer to the Security Audit Logging Mode setting). Before establishing a connection between the device and the syslog server, the device checks if the certificate of the server is signed by a trusted Certificate Authority (CA). The CA certificate must be included in the CA list on the device, either pre-installed or manually uploaded using the web interface or API. The minimum TLS (Transport Layer Security) version for the syslog connection is 1.1.

Requires user role: ADMIN
Default value: On
Value space: Off/On
  Off: The device doesn't check the certificate of the syslog server.
  On: The device checks if the certificate of the syslog server can be trusted. If not, the connection between the device and the server is not established.

Logging Mode

Define the logging mode for the device (syslog service). When disabled, the syslog service does not start, and most of the system and audit logs are not generated. The Historical Logs and Call Logs are not affected.

Requires user role: ADMIN
Default value: On
Value space: Off/On
  Off: Disable the system logging service.
  On: Enable the system logging service.

Logging Internal Mode

Specify whether or not to store the system logs on the device (local files). These are the files that you get when you download the log bundles from the device. This setting has no effect if the Logging Mode setting is set to Off.

Requires user role: ADMIN
Default value: On
Value space: Off/On
  Off: System logs will not be stored on the device.
  On: System logs will be stored on the device.
Macros settings

Macros Mode

Macros allow you to write snippets of JavaScript code that can automate parts of your video conferencing device, thus creating custom behavior. Use of macros is disabled by default, but the first time you open the Macro Editor you will be asked whether to enable use of macros on the device. Use this setting when you want to manually enable, or to permanently disable the use of macros on the device. You can disable the use of macros within the Macro Editor. But this will not permanently disable macros from running, because every time the device is reset the macros will be re-enabled automatically.

Requires user role: ADMIN
Default value: Off

Value space: Off/On
  - Off: Permanently disable the use of macros on this device.
  - On: Enable the use of macros on this device.

Macros AutoStart

All the macros run in a single process on the video conferencing device, called the macro runtime. It should be running by default, but you can choose to stop and start it manually. If you restart the device, the runtime will automatically start again if auto start is enabled.

Requires user role: ADMIN
Default value: On

Value space: Off/On
  - Off: The macro runtime will not start automatically after a restart of the device.
  - On: The macro runtime will start automatically after a restart of the device.

Macros UnresponsiveTimeout

Macros are continuously monitored to detect unresponsive code. Unresponsive macros are typically a sign of a programming error, but occasionally it might be due to limited system resources. Increasing the value allows macros to run for longer without being terminated, while decreasing the value ensures that faulty macros do not consume system resources.

Requires user role: ADMIN
Default value: 5

Value space: Integer (0..65535)
  - Set the number of seconds before terminating an unresponsive macro. The value 0 disables the check altogether.

Macros XAPI Transport

Set the xAPI transport method used in the macro system.

Requires user role: ADMIN
Default value: WebSocket

Value space: TSH/WebSocket
  - TSH: The xAPI transport method for macros is t-shell.
  - WebSocket: The xAPI transport method for macros is WebSockets.
Network settings

Network [n] DNS DNSSEC Mode
n: 1..1
Domain Name System Security extensions (DNSSEC) is a set of extensions to DNS. It is used to authenticate DNS replies for zones that are signed. It will still allow unsigned zones.
Requires user role: ADMIN
Default value: Off
Value space: Off/On
  Off: Disable Domain Name System Security Extensions.
  On: Enable Domain Name System Security Extensions.

Network [n] DNS Domain Name
n: 1..1
The DNS Domain Name is the default domain name suffix which is added to unqualified names.
Example: If the DNS Domain Name is "company.com" and the name to lookup is "MyVideoSystem", this will result in the DNS lookup "MyVideoSystem.company.com".
Requires user role: ADMIN, USER
Default value: ""
Value space: String (0, 64)
  The DNS domain name.

Network [n] DNS Server [m] Address
n: 1..1
m: 1..3
Define the network addresses for DNS servers. Up to three addresses may be specified. If the network addresses are unknown, contact your administrator or Internet Service Provider.
Requires user role: ADMIN, USER
Default value: ""
Value space: String (0, 64)
  A valid IPv4 address or IPv6 address.

Network [n] IEEE8021X Mode
n: 1..1
The device can be connected to an IEEE 802.1X LAN network, with a port-based network access control that is used to provide authenticated network access for Ethernet networks.
Requires user role: ADMIN, USER
Default value: Off
Value space: Off/On
  Off: The 802.1X authentication is disabled.
  On: The 802.1X authentication is enabled.
Network [n] IEEE8021X TlsVerify
n: 1..1
Verification of the server-side certificate of an IEEE802.1x connection against the certificates in the local CA-list when TLS is used. The CA-list must be uploaded to the video conferencing device. This can be done from the web interface.
This setting takes effect only when Network [1] IEEE8021X Eap Tls is enabled (On).
Requires user role: ADMIN, USER
Default value: Off
Value space: Off/On
Off: When set to Off, TLS connections are allowed without verifying the server-side X.509 certificate against the local CA-list. This should typically be selected if no CA-list has been uploaded to the device.
On: When set to On, the server-side X.509 certificate will be validated against the local CA-list for all TLS connections. Only servers with a valid certificate will be allowed.

Network [n] IEEE8021X UseClientCertificate
n: 1..1
Authentication using a private key/certificate pair during an IEEE802.1x connection. The authentication X.509 certificate must be uploaded to the video conferencing device. This can be done from the web interface.
Requires user role: ADMIN, USER
Default value: Off
Value space: Off/On
Off: When set to Off, client-side authentication is not used (only server-side).
On: When set to On the client (video conferencing device) will perform a mutual authentication TLS handshake with the server.

Network [n] IEEE8021X Identity
n: 1..1
Define the username for 802.1X authentication.
Requires user role: ADMIN, USER
Default value: **
Value space: String (0, 64)
The username for 802.1X authentication.

Network [n] IEEE8021X Password
n: 1..1
Define the password for 802.1X authentication.
Requires user role: ADMIN, USER
Default value: **
Value space: String (0, 50)
The password for 802.1X authentication.

Network [n] IEEE8021X AnonymousIdentity
n: 1..1
The 802.1X Anonymous ID string is to be used as unencrypted identity with EAP (Extensible Authentication Protocol) types that support different tunnelled identity, like EAP-PEAP and EAP-TTLS. If set, the anonymous ID will be used for the initial (unencrypted) EAP Identity Request.
Requires user role: ADMIN, USER
Default value: **
Value space: String (0, 64)
The 802.1X Anonymous ID string.
Network [n] IEEE8021X Eap Md5
n: 1..1
Define the Md5 (Message-Digest Algorithm 5) mode. This is a Challenge Handshake Authentication Protocol that relies on a shared secret. Md5 is a Weak security.
Requires user role: ADMIN, USER
Default value: On
Value space: Off/On
  Off: The EAP-MD5 protocol is disabled.
  On: The EAP-MD5 protocol is enabled.

Network [n] IEEE8021X Eap Ttls
n: 1..1
Define the TTLS (Tunneled Transport Layer Security) mode. Authenticates LAN clients without the need for client certificates. Developed by Funk Software and Certicom. Usually supported by Agere Systems, Proxim and Avaya.
Requires user role: ADMIN, USER
Default value: On
Value space: Off/On
  Off: The EAP-TTLS protocol is disabled.
  On: The EAP-TTLS protocol is enabled.

Network [n] IEEE8021X Eap Tls
n: 1..1
Enable or disable the use of EAP-TLS (Transport Layer Security) for IEEE802.1x connections. The EAP-TLS protocol, defined in RFC 5216, is considered one of the most secure EAP standards. LAN clients are authenticated using client certificates.
Requires user role: ADMIN, USER
Default value: On
Value space: Off/On
  Off: The EAP-TLS protocol is disabled.
  On: The EAP-TLS protocol is enabled.

Network [n] IEEE8021X Eap Peap
n: 1..1
Define the Peap (Protected Extensible Authentication Protocol) mode. Authenticates LAN clients without the need for client certificates. Developed by Microsoft, Cisco and RSA Security.
Requires user role: ADMIN, USER
Default value: On
Value space: Off/On
  Off: The EAP-PEAP protocol is disabled.
  On: The EAP-PEAP protocol is enabled.

Network [n] IPStack
n: 1..1
Select if the device should use IPv4, IPv6, or dual IP stack, on the network interface. NOTE: After changing this setting you may have to wait up to 30 seconds before it takes effect.
Requires user role: ADMIN, USER
Default value: Dual
Value space: Dual/IPv4/IPv6
  Dual: When set to Dual, the network interface can operate on both IP versions at the same time, and can have both an IPv4 and an IPv6 address at the same time.
  IPv4: When set to IPv4, the device will use IPv4 on the network interface.
  IPv6: When set to IPv6, the device will use IPv6 on the network interface.
Network [n] IPv4 Assignment

n: 1..1

Define how the device will obtain its IPv4 address, subnet mask and gateway address. When using DHCP for address assignment, "01" appended by the MAC address is used as client identifier in DHCP requests.

Requires user role: ADMIN, USER
Default value: DHCP

Value space: Static/DHCP
  Static: The addresses must be configured manually using the Network IPv4 Address, Network IPv4 Gateway and Network IPv4 SubnetMask settings (static addresses).
  DHCP: The device addresses are automatically assigned by the DHCP server.

Network [n] IPv4 Address

n: 1..1

Define the static IPv4 network address for the device. Applicable only when Network IPv4 Assignment is set to Static.

Requires user role: ADMIN, USER
Default value: ""

Value space: String (0, 64)
  A valid IPv4 address.

Network [n] IPv4 Gateway

n: 1..1

Define the IPv4 network gateway address. Applicable only when the Network IPv4 Assignment is set to Static.

Requires user role: ADMIN, USER
Default value: ""

Value space: String (0, 64)
  A valid IPv4 address.

Network [n] IPv4 SubnetMask

n: 1..1

Define the IPv4 network subnet mask. Applicable only when the Network IPv4 Assignment is set to Static.

Requires user role: ADMIN, USER
Default value: ""

Value space: String (0, 64)
  A valid IPv4 address.

Network [n] IPv6 Assignment

n: 1..1

Define how the device will obtain its IPv6 address and the default gateway address. When using DHCPv6 for address assignment, "01" appended by the MAC address is used as client identifier in DHCP requests.

Requires user role: ADMIN, USER
Default value: Autoconf

Value space: Static/DHCPv6/Autoconf
  Static: The device and gateway IP addresses must be configured manually using the Network IPv6 Address and Network IPv6 Gateway settings. The options, for example NTP and DNS server addresses, must either be set manually or obtained from a DHCPv6 server. The Network IPv6 DHCPOptions setting determines which method to use.
  DHCPv6: All IPv6 addresses, including options, will be obtained from a DHCPv6 server. See RFC 3315 for a detailed description. The Network IPv6 DHCPOptions setting will be ignored.
  Autoconf: Enable IPv6 stateless autoconfiguration of the IPv6 network interface. See RFC 4862 for a detailed description. The options, for example NTP and DNS server addresses, must either be set manually or obtained from a DHCPv6 server. The Network IPv6 DHCPOptions setting determines which method to use.
Network [n] IPv6 Address
n: 1..1

Define the static IPv6 network address for the device. Applicable only when the Network IPv6 Assignment is set to Static.

Requires user role: ADMIN, USER
Default value: ""

Value space: String (0, 64)
A valid IPv6 address including a network mask. Example: 2001:DB8::/48

Network [n] IPv6 Gateway
n: 1..1

Define the IPv6 network gateway address. This setting is only applicable when the Network IPv6 Assignment is set to Static.

Requires user role: ADMIN, USER
Default value: ""

Value space: String (0, 64)
A valid IPv6 address.

Network [n] IPv6 DHCPOptions
n: 1..1

Retrieve a set of DHCP options, for example NTP and DNS server addresses, from a DHCPv6 server.

Requires user role: ADMIN, USER
Default value: On

Value space: Off/On
Off: Disable the retrieval of DHCP options from a DHCPv6 server.
On: Enable the retrieval of a selected set of DHCP options from a DHCPv6 server.

Network [n] MTU
n: 1..1

Define the Ethernet MTU (Maximum Transmission Unit) size. The MTU size must be supported by your network infrastructure. The minimum size is 576 for IPv4 and 1280 for IPv6.

Requires user role: ADMIN, USER
Default value: 1500

Value space: Integer (576..1500)
Set a value for the MTU (bytes).

Network [n] QoS Mode
n: 1..1

The QoS (Quality of Service) is a method which handles the priority of audio, video and other data in the network. The QoS settings must be supported by the infrastructure. Diffserv (Differentiated Services) is a networking architecture that specifies a simple, scalable and coarse-grained mechanism for classifying and managing network traffic. It provides QoS priorities on IP networks.

Requires user role: ADMIN, USER
Default value: Diffserv

Value space: Off/Diffserv
Off: No QoS method is used.
Diffserv: The Network QoS Diffserv Audio, Network QoS Diffserv Video, Network QoS Diffserv Data, Network QoS Diffserv Signalling, Network QoS Diffserv ICMPv6 and Network QoS Diffserv NTP settings are used to prioritize packets.
Network [n] QoS Diffserv Audio

This setting takes effect only if Network QoS Mode is set to Diffserv.
Define which priority Audio packets should have in the IP network. The traffic classes recommended in the DiffServ RFCs map to a decimal value between 0 and 63. We recommend you use EF for Audio. EF equals the decimal value 46.
The priority set here might be overridden when packets are leaving the network controlled by the local network administrator.

Requires user role: ADMIN, USER
Default value: 46

Value space: Integer (0..63)
Set the priority of the audio packets in the IP network. 0 means "best-effort".

Network [n] QoS Diffserv Video

This setting takes effect only if Network QoS Mode is set to Diffserv.
Define which priority Video packets should have in the IP network. The packets of the presentation channel (shared content) are also in the Video packet category. The traffic classes recommended in the DiffServ RFCs map to a decimal value between 0 and 63. We recommend you use AF41 for Video. AF41 equals the decimal value 34.
The priority set here might be overridden when packets are leaving the network controlled by the local network administrator.

Requires user role: ADMIN, USER
Default value: 34

Value space: Integer (0..63)
Set the priority of the video packets in the IP network. 0 means "best-effort".

Network [n] QoS Diffserv Data

This setting takes effect only if Network QoS Mode is set to Diffserv.
Define which priority Data packets should have in the IP network. The traffic classes recommended in the DiffServ RFCs map to a decimal value between 0 and 63. We recommend you use AF41 for Data. AF41 equals the decimal value 34.
The priority set here might be overridden when packets are leaving the network controlled by the local network administrator.

Requires user role: ADMIN, USER
Default value: 34

Value space: Integer (0..63)
Set the priority of the data packets in the IP network. 0 means "best-effort".

Network [n] QoS Diffserv Signalling

This setting takes effect only if Network QoS Mode is set to Diffserv.
Define which priority Signalling packets that are deemed critical (time-sensitive) for the real-time operation should have in the IP network. The traffic classes recommended in the DiffServ RFCs map to a decimal value between 0 and 63. We recommend you use CS3 for Signalling. CS3 equals the decimal value 24.
The priority set here might be overridden when packets are leaving the network controlled by the local network administrator.

Requires user role: ADMIN, USER
Default value: 24

Value space: Integer (0..63)
Set the priority of the signalling packets in the IP network. 0 means "best-effort".
Network [n] QoS Diffserv ICMPv6

This setting takes effect only if Network QoS Mode is set to Diffserv.
Define which priority ICMPv6 packets should have in the IP network. The traffic classes recommended in the DiffServ RFCs map to a decimal value between 0 and 63. We recommend you use 0 for ICMPv6.
The priority set here might be overridden when packets are leaving the network controlled by the local network administrator.

Requires user role: ADMIN, USER
Default value: 0

Value space: Integer (0..63)
  Set the priority of the ICMPv6 packets in the IP network. 0 means "best effort".

Network [n] QoS Diffserv NTP

This setting takes effect only if Network QoS Mode is set to Diffserv.
Define which priority NTP packets should have in the IP network. The traffic classes recommended in the DiffServ RFCs map to a decimal value between 0 and 63. We recommend you use 0 for NTP.
The priority set here might be overridden when packets are leaving the network controlled by the local network administrator.

Requires user role: ADMIN, USER
Default value: 0

Value space: Integer (0..63)
  Set the priority of the NTP packets in the IP network. 0 means "best-effort".

Network [n] RemoteAccess Allow

Define which IP addresses (IPv4/IPv6) are allowed for remote access to the device from SSH/Telnet/HTTP/HTTPS. Multiple IP addresses are separated by a white space.
A network mask (IP range) is specified by <ip address>/N, where N is 1-32 for IPv4, and N is 1-128 for IPv6. The /N is a common indication of a network mask where the first N bits are set. Thus 192.168.0.0/24 would match any address starting with 192.168.0, since these are the first 24 bits in the address.

Requires user role: ADMIN, USER
Default value: 

Value space: String (0..255)
  A valid IPv4 address or IPv6 address.

Network [n] Speed

Define the Ethernet link speed. We recommend not to change from the default value, which negotiates with the network to set the speed automatically. If you do not use auto-negotiation, make sure that the speed you choose is supported by the closest switch in your network infrastructure.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto

Value space: Auto/10half/10full/100half/100full/1000full
  Auto: Auto-negotiate link speed.
  10half: Force link to 10 Mbps half-duplex.
  10full: Force link to 10 Mbps full-duplex.
  100half: Force link to 100 Mbps half-duplex.
  100full: Force link to 100 Mbps full-duplex.
  1000full: Force link to 1 Gbps full-duplex.
Network [n] TrafficControl Mode

Define the network traffic control mode to decide how to control the video packets transmission speed.

Requires user role: ADMIN, USER
Default value: On

Value space: Off/On
- Off: Transmit video packets at link speed.
- On: Transmit video packets at maximum 20 Mbps. Can be used to smooth out bursts in the outgoing network traffic.

Network [n] VLAN Voice Mode

Define the VLAN voice mode. The VLAN Voice Mode will be set to Auto automatically if you have Cisco UCM (Cisco Unified Communications Manager) as provisioning infrastructure. Note that Auto mode will NOT work if the NetworkServices CDP Mode setting is Off.

Requires user role: ADMIN, USER
Default value: Auto

Value space: Auto/Manual/Off
- Auto: The Cisco Discovery Protocol (CDP), if available, assigns an id to the voice VLAN. If CDP is not available, VLAN is not enabled.
- Manual: The VLAN ID is set manually using the Network VLAN Voice VlanId setting. If CDP is available, the manually set value will be overruled by the value assigned by CDP.
- Off: VLAN is not enabled.

Network [n] VLAN Voice VlanId

Define the VLAN voice ID. This setting will only take effect if Network VLAN Voice Mode is set to Manual.

Requires user role: ADMIN, USER
Default value: 1

Value space: Integer (1..4094)
- Set the VLAN voice ID.
NetworkServices settings

**NetworkServices CDP Mode**
Enable or disable the CDP (Cisco Discovery Protocol) daemon. Enabling CDP will make the device report certain statistics and device identifiers to a CDP-enabled switch. If CDP is disabled, the Network VLAN Voice Mode: Auto setting will not work.

Requires user role: ADMIN
Default value: On
Value space: Off/On
   Off: The CDP daemon is disabled.
   On: The CDP daemon is enabled.

**NetworkServices H323 Mode**
Define whether the device should be able to place and receive H.323 calls or not.

Requires user role: ADMIN
Default value: Off
Value space: Off/On
   Off: Disable the possibility to place and receive H.323 calls.
   On: Enable the possibility to place and receive H.323 calls.

**NetworkServices HTTP Mode**
Define whether or not to allow access to the device using the HTTP or HTTPS (HTTP Secure) protocols. Note that the device’s web interface use HTTP or HTTPS. If this setting is switched Off, you cannot use the web interface.

For additional security (encryption and decryption of requests and pages that are returned by the web server), allow only HTTPS.

Note: The default value is HTTP+HTTPS for devices that have been upgraded to CE9.4 (or later) from an earlier software version, provided that the device has not been factory reset after the upgrade.

Requires user role: ADMIN
Default value: HTTPS (changed from HTTP+HTTPS to HTTPS in CE9.4)
Value space: Off/HTTP+HTTPS/HTTPS
   Off: Access to the device not allowed via HTTP or HTTPS.
   HTTP+HTTPS: Access to the device allowed via both HTTP and HTTPS.
   HTTPS: Access to the device allowed via HTTPS, but not via HTTP.

**NetworkServices HTTP Proxy LoginName**
This is the username part of the credentials for authentication towards the HTTP proxy.

Requires that the NetworkServices HTTP Proxy Mode is set to Manual.

Requires user role: ADMIN, USER
Default value: **
Value space: String (0, 80)
   The authentication login name.
NetworkServices HTTP Proxy Password
This is the password part of the credentials for authentication towards the HTTP proxy. Requires that the NetworkServices HTTP Proxy Mode is set to Manual.

Requires user role: ADMIN, USER
Default value: ""
Value space: String (0, 64)

The authentication password.

NetworkServices HTTP Proxy Mode
You can configure to use a proxy server for HTTP, HTTPS, and WebSocket traffic. The HTTP proxy can be set up manually, it can be auto-configured (PACUrl), fully automated (WPAD), or it can be turned off.

If NetworkServices HTTP Proxy Mode is not turned Off, you can further specify which services shall use the proxy in the HttpClient UseHttpProxy, HttpFeedback UseHttpProxy, and WebEngine UseHttpProxy settings.

Communication with the Cisco Webex cloud will always go via the proxy if NetworkServices HTTP Proxy Mode is not turned Off.
Regardless of the Proxy Mode, the device will never communicate with CUCM, MRA (CUCM via Expressway), or TMS via proxy.

Requires user role: ADMIN, USER
Default value: Off
Value space: Manual/Off/PACUrl/WPAD

- Manual: Enter the address of the proxy server in the NetworkServices HTTP Proxy URL setting. Optionally, also add the HTTP proxy login name and password in the NetworkServices HTTP Proxy LoginName/Password settings.
- Off: The HTTP proxy mode is turned off.
- PACUrl: The HTTP proxy is auto-configured. You must enter the URL for the PAC (Proxy Auto Configuration) script in the NetworkServices HTTP Proxy PACUrl setting.
- WPAD: With WPAD (Web Proxy Auto Discovery) the HTTP proxy is fully automated and auto-configured.

NetworkServices HTTP Proxy Url
Set the URL of the HTTP proxy server. Requires that the NetworkServices HTTP Proxy Mode is set to Manual.

Requires user role: ADMIN, USER
Default value: ""
Value space: String (0..255)

The URL of the HTTP proxy server.

NetworkServices HTTP Proxy PACUrl
Set the URL of the PAC (Proxy Auto Configuration) script. Requires that the NetworkServices HTTP Proxy Mode is set to PACUrl.

Requires user role: ADMIN, USER
Default value: ""
Value space: String (0..255)

The URL of the PAC (Proxy Auto Configuration) script.

NetworkServices HTTPS OCSP Mode
Define the support for OCSP (Online Certificate Status Protocol) responder services. The OCSP feature allows users to enable OCSP instead of certificate revocation lists (CRLs) to check the certificate status.

For any outgoing HTTPS connection, the OCSP responder is queried of the status. If the corresponding certificate has been revoked, then the HTTPS connection will not be used.

Requires user role: ADMIN
Default value: Off
Value space: Off/On

- Off: Disable OCSP support.
- On: Enable OCSP support.
NetworkServices HTTPS OCSP URL
Define the URL of the OCSP responder (server) that will be used to check the certificate status.
Requires user role: ADMIN
Default value: ""
Value space: String (0..255)
A valid URL.

NetworkServices HTTPS Server MinimumTLSVersion
Set the lowest version of the TLS (Transport Layer Security) protocol that is allowed.
Requires user role: ADMIN
Default value: TLSv1.1
Value space: TLSv1.1/TLSv1.2
  TLSv1.1: Support of TLS version 1.1 or higher.
  TLSv1.2: Support of TLS version 1.2 or higher.

NetworkServices HTTPS StrictTransportSecurity
The HTTP Strict Transport Security header lets a web site inform the browser that it should never load the site using HTTP and should automatically convert all attempts to access the site using HTTP to HTTPS requests instead.
Requires user role: ADMIN
Default value: Off
Value space: Off/On
  Off: The HTTP strict transport security feature is disabled.
  On: The HTTP strict transport security feature is enabled.

NetworkServices HTTPS VerifyClientCertificate
When the video conferencing device connects to an HTTPS client (like a web browser), the client can be asked to present a certificate to the video conferencing device to identify itself.
Requires user role: ADMIN
Default value: Off
Value space: Off/On
  Off: Do not verify client certificates.
  On: Requires the client to present a certificate that is signed by a trusted Certificate Authority (CA). This requires that a list of trusted CAs are uploaded to the device in advance.

NetworkServices NTP Mode
The Network Time Protocol (NTP) is used to synchronize the device's time and date to a reference time server. The time server will be queried regularly for time updates.
Requires user role: ADMIN
Default value: Auto
Value space: Auto/Manual/Off
  Auto: The device will use an NTP server for time reference. As default, the server address will be obtained from the network's DHCP server. If a DHCP server is not used, or if the DHCP server does not provide an NTP server address, the NTP server address that is specified in the NetworkServices NTP Server [n] Address setting will be used.
  Manual: The device will use the NTP server that is specified in the NetworkServices NTP Server [n] Address setting for time reference.
  Off: The device will not use an NTP server. The NetworkServices NTP Server [n] Address setting will be ignored.
NetworkServices NTP Server [n] Address

n: 1..3

The address of the NTP server that will be used when NetworkServices NTP Mode is set to Manual, and when NetworkServices NTP Mode is set to Auto and no address is supplied by a DHCP server.

Requires user role: ADMIN
Default value: "0.tandberg.pool.ntp.org"

Value space: String (0, 255)

A valid IPv4 address, IPv6 address or DNS name.

NetworkServices NTP Server [n] Key

n: 1..3

To make sure that the NTP information comes from a trusted source, the video conferencing device must know the ID/key pair that the NTP source uses. Use the NetworkServices NTP Server [n] Key setting to supply the key. Prefix the key with "HEX:".

Requires user role: ADMIN
Default value: ""

Value space: String (0, 2045)

The key, which is part of the ID/key pair that the NTP source uses.

NetworkServices NTP Server [n] KeyId

n: 1..3

To make sure that the NTP information comes from a trusted source, the video conferencing device must know the ID/key pair that the NTP source uses. Use the NetworkServices NTP Server [n] KeyId settings for the ID.

Requires user role: ADMIN
Default value: ""

Value space: String (0, 10)

The ID, which is part of the ID/key pair that the NTP source uses.

NetworkServices NTP Server [n] KeyAlgorithm

n: 1..3

Choose the authentication hash function that the NTP server uses, and that the video conferencing device must use to authenticate the time messages.

Requires user role: ADMIN
Default value: ""

Value space: None/SHA1/SHA256

None: The NTP server doesn't use a hash function.
SHA1: The NTP server uses the SHA-1 hash function.
SHA256: The NTP server uses the SHA-256 hash function (from the SHA-2 family of hash functions).

NetworkServices SIP Mode

Define whether the device should be able to place and receive SIP calls or not.

Requires user role: ADMIN
Default value: On

Value space: Off/On

Off: Disable the possibility to place and receive SIP calls.
On: Enable the possibility to place and receive SIP calls.

NetworkServices SNMP Mode

SNMP (Simple Network Management Protocol) is used by network management systems to monitor and manage devices such as routers, servers, and switches, that are connected to the IP network. SNMP exposes management data in the form of variables on the managed devices, which describe the device status and configuration. These variables can then be remotely queried, and sometimes set, by managing applications.

Requires user role: ADMIN, INTEGRATOR
Default value: Off

Value space: Off/ReadOnly/ReadWrite

Off: Disable the SNMP network service.
ReadOnly: Enable the SNMP network service for queries only.
ReadWrite: Enable the SNMP network service for both queries and commands.
NetworkServices SNMP CommunityName
Define the name of the SNMP community. The SNMP community name is used to authenticate SNMP requests. If an SNMP request from a management system does not include a matching community name (case sensitive), the message is dropped and the SNMP agent in the video device will not send a response.
If you have the Cisco TelePresence Management Suite (TMS) you must make sure the same SNMP community is configured there.
Requires user role: ADMIN, INTEGRATOR
Default value: ""
Value space: String (0, 50)
The SNMP community name.

NetworkServices SNMP SystemContact
Define contact information that SNMP servers can use.
Requires user role: ADMIN, INTEGRATOR
Default value: ""
Value space: String (0, 50)
String that describes the contact information for the video device.

NetworkServices SNMP SystemLocation
Define location information that SNMP servers can use.
Requires user role: ADMIN, INTEGRATOR
Default value: ""
Value space: String (0, 50)
String that describes the location of the video device.

NetworkServices SSH Mode
The SSH (or Secure Shell) protocol can provide secure encrypted communication between the video conferencing device and your local computer.
Requires user role: ADMIN
Default value: On
Value space: Off/On
Off: The SSH protocol is disabled.
On: The SSH protocol is enabled.

NetworkServices SSH HostKeyAlgorithm
Choose the cryptographic algorithm that shall be used for the SSH host key. Choices are RSA (Rivest-Shamir-Adleman) with 2048 bits keysize, ECDSA (Elliptic Curve Digital Signature Algorithm) with NIST curve P-384, and EdDSA (Edwards-curve Digital Signature Algorithm) with ed25519 signature schema.
Requires user role: ADMIN
Default value: RSA
Value space: ECDSA/RSA/ed25519
ECDSA: Use the ECDSA algorithm (nist-384p).
RSA: Use the RSA algorithm (2048 bits).
ed25519: Use the ed25519 algorithm.

NetworkServices SSH AllowPublicKey
Secure Shell (SSH) public key authentication can be used to access the device.
Requires user role: ADMIN
Default value: On
Value space: Off/On
Off: The SSH public key is not allowed.
On: The SSH public key is allowed.
**NetworkServices Telnet Mode**

Telnet is a network protocol used on the Internet or Local Area Network (LAN) connections.

Requires user role: ADMIN
Default value: Off

Value space: Off/On
  - Off: The Telnet protocol is disabled. This is the factory setting.
  - On: The Telnet protocol is enabled.

**NetworkServices UPnP Mode**

Fully disable UPnP (Universal Plug and Play), or enable UPnP for a short time period after the video conferencing device has been switched on or restarted.

The default operation is that UPnP is enabled when you switch on or restart the video conferencing device. Then UPnP is automatically disabled after the timeout period that is defined in the NetworkServices UPnP Timeout setting.

When UPnP is enabled, the device advertises its presence on the network. The advertisement permits a Touch controller to discover video conferencing devices automatically, and you do not need to manually enter the device's IP address in order to pair the Touch controller.

Requires user role: ADMIN
Default value: On

Value space: Off/On
  - Off: UPnP is disabled. The video conferencing device does not advertise its presence, and you have to enter the device's IP address manually in order to pair a Touch controller to the device.
  - On: UPnP is enabled. The video conferencing device advertises its presence until the timeout period expires.

**NetworkServices UPnP Timeout**

Define for how many seconds UPnP shall stay enabled after the device is switched on or restarted. The NetworkServices UPnP Mode setting must be On for this setting to take any effect.

Requires user role: ADMIN
Default value: 600

Value space: Integer (0..3600)
  - Range: Select a value between 0 and 3600 seconds.

**NetworkServices Websocket**

It is possible to interact with the API of the device over the WebSocket protocol, both the insecure and secure versions (ws and wss). A WebSocket is tied to HTTP, so that also HTTP or HTTPS must be enabled before you can use WebSockets (see the NetworkServices HTTP Mode setting).

Requires user role: ADMIN
Default value: Off

Value space: FollowHTTPService/Off
  - FollowHTTPService: Communication over the WebSocket protocol is allowed when HTTP or HTTPS is enabled.
  - Off: Communication over the WebSocket protocol is not allowed.

**NetworkServices WelcomeText**

Choose which information the user should see when logging on to the device through Telnet/SSH.

Requires user role: ADMIN
Default value: On

Value space: Off/On
  - Off: The welcome text is: Login successful
  - On: The welcome text is: Welcome to <system name>; Software version; Software release date; Login successful.
NetworkServices XMLAPI Mode

Enable or disable the device's XML API. For security reasons this may be disabled. Disabling the XML API will limit the remote manageability with for example TMS, which no longer will be able to connect to the device.

Requires user role: ADMIN
Default value: On

Value space: Off/On
  Off: The XML API is disabled.
  On: The XML API is enabled.
Peripherals settings

Peripherals Pairing CiscoTouchPanels EmcResilience
If the Touch controller is used in environments with considerable amounts of electromagnetic noise present, you may experience an appearance of false signals—for example as if someone tapped the Touch controller when obviously nobody did so. To cope with this you may enable the EMC Resilience Mode.

Requires user role: ADMIN
Default value: Off
Value space: Off/On
- Off: The EMC resilience is disabled.
- On: The EMC resilience is enabled.

Peripherals Pairing CiscoTouchPanels RemotePairing
In order to use Cisco Touch 10 (touch panel) as user interface for the video conferencing device, Touch 10 must be either directly connected to the device or paired to the device via LAN. The latter is referred to as remote pairing.
Remote pairing is allowed by default; you must switch this setting Off if you want to prevent remote pairing.

Requires user role: ADMIN
Default value: On
Value space: Off/On
- Off: Remote pairing of Touch 10 is not allowed.
- On: Remote pairing of Touch 10 is allowed.

Peripherals Profile Cameras
Define the number of cameras that are expected to be connected to the video conferencing device. This information is used by the device’s diagnostics service. If the number of connected cameras does not match this setting, the diagnostics service will report it as an inconsistency.

Requires user role: ADMIN, INTEGRATOR
Default value: Minimum1
Value space: NotSet/Minimum1/0/1/2/3/4/5/6/7
- NotSet: No camera check is performed.
- Minimum1: At least one camera should be connected to the device.
- 0-7: Select the number of cameras that are expected to be connected to the device.

Peripherals Profile ControlSystems
Define if a third-party control system, for example Crestron or AMX, is expected to be connected to the video conferencing device. This information is used by the video conferencing device’s diagnostics service. If the number of connected control systems does not match this setting, the diagnostics service will report it as an inconsistency. Note that only one third-party control system is supported.
If set to 1, the control system must send heart beats to the video conferencing device using xCommand Peripherals Pair and HeartBeat commands. Failing to do so will cause the video conferencing device to show a warning that it has lost connectivity to the control system.

Requires user role: ADMIN, INTEGRATOR
Default value: NotSet
Value space: 1/NotSet
- 1: One third-party control system should be connected to the device.
- NotSet: No check for a third-party control system is performed.
Peripherals Profile TouchPanels

Define the number of Cisco Touch controllers that are expected to be connected to the device. This information is used by the device’s diagnostics service. If the number of connected Touch controllers does not match this setting, the diagnostics service will report it as an inconsistency.

Requires user role: ADMIN, INTEGRATOR
Default value: Minimum1

Value space: NotSet/Minimum1/0/1/2/3/4/5
- NotSet: No touch panel check is performed.
- Minimum1: At least one Cisco Touch controller should be connected to the device.
- 0-5: Select the number of Touch controllers that are expected to be connected to the device. Note that only one Cisco Touch controller is officially supported.
Phonebook settings

Phonebook Server [n] ID

n: 1..1

Define a name for the external phone book.

Requires user role: ADMIN

Default value: ""

Value space: String (0, 64)

The name for the external phone book.

Phonebook Server [n] Pagination

n: 1..1

Configure if the phonebook server supports pagination (paging) or not. Pagination means that the server supports consecutive searches, and these searches can be relative to an offset. This allows the user interface to perform as many consecutive searches as required to get the complete search result.

If Pagination is Disabled the device does a single search and returns a maximum of 100 entries in the search result. It is not possible to scroll to any further search results beyond that.

Requires user role: ADMIN

Default value: Enabled

Value space: Disabled/Enabled

Disabled: The phonebook server does not support pagination. The device does a single search, and the maximum number of entries in the search result is 100.

Enabled: The phonebook server supports pagination.

Phonebook Server [n] TlsVerify

This setting applies when a video conferencing device connects to an external phone book server via HTTPS.

Before establishing a connection between the device and the HTTPS server, the device checks if the certificate of the server is signed by a trusted Certificate Authority (CA). The CA certificate must be included in the CA list on the device, either pre-installed or manually uploaded using the web interface or API.

In general, the minimum TLS (Transport Layer Security) version for the HTTPS connection is 1.1. There are two exceptions to this rule: 1) For compatibility reasons, the minimum TLS version is 1.0 for devices that are registered to CUCM. 2) Devices registered to the Webex cloud service always use version 1.2.

Note: The value is set to Off for a device that has been upgraded to CE9.9 (or later) from CE9.8 or earlier software versions, provided that the device has not been factory reset after the upgrade, and that the old NetworkServices HTTPS VerifyServerCertificate setting was not explicitly set to On.

Requires user role: ADMIN

Default value: On

Value space: Off/On

Off: The device doesn’t check the certificate of the HTTPS server.

On: The device checks if the certificate of the HTTPS server can be trusted. If not, the connection between the device and the server is not established.
Phonebook Server [n] Type

n: 1..1

Select the phonebook server type.

Requires user role: ADMIN

Default value: Off

Value space: Off/CUCM/Spark/TMS/VCS
  - Off: Do not use a phonebook.
  - CUCM: The phonebook is located on the Cisco Unified Communications Manager.
  - Spark: The phonebook is located in the Cisco Webex cloud service.
  - TMS: The phonebook is located on the Cisco TelePresence Management Suite server.
  - VCS: The phonebook is located on the Cisco TelePresence Video Communication Server.

Phonebook Server [n] URL

n: 1..1

Define the address (URL) to the external phone book server.

Requires user role: ADMIN

Default value: ""

Value space: String (0..255)
  - A valid address (URL) to the phone book server.
Provisioning settings

Provisioning Connectivity
This setting controls how the device discovers whether it should request an internal or external configuration from the provisioning server.

Requires user role: ADMIN, USER
Default value: Auto
Value space: Internal/External/Auto
  Internal: Request internal configuration.
  External: Request external configuration.
  Auto: Automatically discover using NAPTR queries whether internal or external configurations should be requested. If the NAPTR responses have the “e” flag, external configurations will be requested. Otherwise internal configurations will be requested.

Provisioning CUCM CallManagementRecords CallDiagnostics
Support for CUCM Call Management Records. This feature is experimental in this software version.

Requires user role: ADMIN, USER
Default value: Disabled
Value space: Disabled/Enabled
  Enabled: Enables support for CUCM Call Management Records.
  Disabled: Disables support for CUCM Call Management Records.

Provisioning ExternalManager Address
Define the IP Address or DNS name of the external manager / provisioning system.
If an External Manager Address (and Path) is configured, the device will send a message to this address when starting up. When receiving this message the external manager / provisioning system can return configurations/commands to the unit as a result.

When using CUCM or TMS provisioning, the DHCP server can be set up to provide the external manager address automatically (DHCP Option 242 for TMS, and DHCP Option 150 for CUCM). An address set in the Provisioning ExternalManager Address setting will override the address provided by DHCP.

Requires user role: ADMIN, USER
Default value: *
Value space: String (0, 64)
  A valid IPv4 address, IPv6 address or DNS name.

Provisioning ExternalManager AlternateAddress
Only applicable when the device is provisioned by Cisco Unified Communication Manager (CUCM) and an alternate CUCM is available for redundancy. Define the address of the alternate CUCM. If the main CUCM is not available, the device will be provisioned by the alternate CUCM. When the main CUCM is available again, the device will be provisioned by this CUCM.

Requires user role: ADMIN, USER
Default value: *
Value space: String (0, 64)
  A valid IPv4 address, IPv6 address or DNS name.
Provisioning ExternalManager Protocol
Define whether to use the HTTP (unsecure communication) or HTTPS (secure communication) protocol when sending requests to the external manager / provisioning system. The selected protocol must be enabled in the NetworkServices HTTP Mode setting.
Requires user role: ADMIN, USER
Default value: HTTP
Value space: HTTPS/HTTP
- HTTPS: Send requests via HTTPS.
- HTTP: Send requests via HTTP.

Provisioning ExternalManager Path
Define the Path to the external manager / provisioning system. This setting is required when several management services reside on the same server, i.e. share the same External Manager address.
Requires user role: ADMIN, USER
Default value: 
Value space: String (0..255)
- A valid path to the external manager or provisioning system.

Provisioning ExternalManager Domain
Define the SIP domain for the VCS provisioning server.
Requires user role: ADMIN, USER
Default value: 
Value space: String (0, 64)
- A valid domain name.

Provisioning Mode
It is possible to configure a device using a provisioning system (external manager). This allows video conferencing network administrators to manage many devices simultaneously. With this setting you choose which type of provisioning system to use. Provisioning can also be switched off. Contact your provisioning system provider/representative for more information.
Requires user role: ADMIN, USER
Default value: Auto
Value space: Off/Auto/CUCM/Edge/Webex/TMS/VCS
- Off: The device is not configured by a provisioning system.
- Auto: The provisioning server is automatically selected as set up in the DHCP server.
- CUCM: Push configurations to the device from CUCM (Cisco Unified Communications Manager).
- Edge: Push configurations to the device from CUCM (Cisco Unified Communications Manager). The device connects to CUCM via the Expressway infrastructure. In order to register over Expressway the encryption option key must be installed on the device.
- Webex: Push configurations to the device from the Cisco Webex cloud service. In order to register to the Webex cloud service, the encryption option key must be installed on the device.
- TMS: Push configurations to the device from TMS (Cisco TelePresence Management System).
- VCS: Push configurations to the device from VCS (Cisco TelePresence Video Communication Server).

Provisioning LoginName
This is the username part of the credentials used to authenticate the device with the provisioning server. This setting must be used when required by the provisioning server.
Requires user role: ADMIN, USER
Default value: 
Value space: String (0, 80)
- A valid username.
Provisioning Password

This is the password part of the credentials used to authenticate the device with the provisioning server. This setting must be used when required by the provisioning server.

Requires user role: ADMIN, USER
Default value: ""

Value space: String (0, 64)
  A valid password.

Provisioning TlsVerify

This setting applies when a video conferencing device connects to a provisioning server via HTTPS.

Before establishing a connection between the device and the HTTPS server, the device checks if the certificate of the server is signed by a trusted Certificate Authority (CA). The CA certificate must be included in the CA list on the device, either pre-installed or manually uploaded using the web interface or API.

In general, the minimum TLS (Transport Layer Security) version for the HTTPS connection is 1.1. There are two exceptions to this rule: 1) For compatibility reasons, the minimum TLS version is 1.0 for devices that are registered to CUCM. 2) Devices registered to the Webex cloud service always use version 1.2.

Note: The value is set to Off for a device that has been upgraded to CE9.9 (or later) from CE9.8 or earlier software versions, provided that the device has not been factory reset after the upgrade, and that the old NetworkServices HTTPS VerifyServerCertificate setting was not explicitly set to On.

The certificate check is always performed, regardless of this setting, if the device is provisioned from the Cisco Webex cloud service or from CUCM via Expressway (also known as MRA or Edge).

Requires user role: ADMIN, USER
Default value: On

Value space: Off/On
  Off: The device doesn't check the certificate of the HTTPS server.
  On: The device checks if the certificate of the HTTPS server can be trusted. If not, the connection between the device and the server is not established.

Provisioning WebexEdge

Define if the device is linked to Webex Edge for Devices, which gives access to select Webex cloud services.

The setting applies only to devices that are registered to an on-premises service.

Requires user role: ADMIN, USER
Default value: Off

Value space: Off/On
  Off: The device is not linked to Webex Edge for Devices.
  On: The device is linked to Webex Edge for Devices.
Proximity settings

Proximity AlternatePort Enabled

This setting applies only when NetworkServices HTTP Mode is set to HTTP+HTTPS or HTTPS.

By default, Proximity connections use TCP port 443. Use this setting to allow Proximity connections also on port 65533.

Requires user role: ADMIN
Default value: False
Value space: False/True
  False: Proximity connections always use TCP port 443.
  True: Proximity connections can use either TCP port 443 or 65533. The port used depends on the client.

Proximity Mode

The Proximity Mode setting has no effect for devices that are registered to the Webex cloud service. To prevent a cloud registered device from sending ultrasound pairing messages, you must set Audio Ultrasound MaxVolume to 0.

For devices registered on-premises, the Proximity Mode setting determines whether the device will emit ultrasound pairing messages or not. When the device emits ultrasound pairing messages, Cisco collaboration clients can detect that they are close to the device.

In order to use a client, at least one of the Proximity services must be enabled (refer to the Proximity Services settings) as well. In general, Cisco recommends enabling all the Proximity services.

The Proximity Mode and Audio Ultrasound MaxVolume settings only affect ultrasound pairing messages. To stop all ultrasound emissions, the RoomAnalytics PeoplePresenceDetector and Standby WakeupOnMotionDetection settings must also be switched Off.

Requires user role: ADMIN, USER
Default value: On
Value space: Off/On
  Off: Cisco collaboration clients cannot detect that they are close to the device, thus Proximity services cannot be used.
  On: Cisco collaboration clients can detect that they are close to the device, and enabled Proximity services can be used.

Proximity Services CallControl

Enable or disable basic call control features on Cisco collaboration clients. When this setting is enabled, you are able to control a call using a Cisco collaboration client (for example dial, mute, adjust volume and hang up). This service is supported by mobile devices (iOS and Android). Proximity Mode must be On for this setting to take any effect.

Requires user role: ADMIN, USER
Default value: Disabled
Value space: Enabled/Disabled
  Enabled: Call control from a Cisco collaboration client is enabled.
  Disabled: Call control from a Cisco collaboration client is disabled.
Proximity Services ContentShare FromClients
Enable or disable content sharing from Cisco collaboration clients. When this setting is enabled, you can share content from a Cisco collaboration client wirelessly on the device, e.g. share your laptop screen. This service is supported by laptops (OS X and Windows). Proximity Mode must be On for this setting to take any effect.

Requires user role: ADMIN, USER
Default value: Enabled
Value space: Enabled/Disabled
   Enabled: Content sharing from a Cisco collaboration client is enabled.
   Disabled: Content sharing from a Cisco collaboration client is disabled.

Proximity Services ContentShare ToClients
Enable or disable content sharing to Cisco collaboration clients. When enabled, Cisco collaboration clients will receive the presentation from the device. You can zoom in on details, view previous content and take snapshots. This service is supported by mobile devices (iOS and Android). Proximity Mode must be On for this setting to take any effect.

Requires user role: ADMIN, USER
Default value: Disabled
Value space: Enabled/Disabled
   Enabled: Content sharing to a Cisco collaboration client is enabled.
   Disabled: Content sharing to a Cisco collaboration client is disabled.
RoomAnalytics settings

RoomAnalytics PeoplePresenceDetector

The device has the capability to find whether or not people are present in the room, and report the result in the RoomAnalytics PeoplePresence status. The feature is based on ultrasound. Read the status description for more details.

Ultrasound signals for presence detection are not emitted when both this setting AND the Standby WakeupOnMotionDetection setting are switched Off. The Audio Ultrasound MaxVolume and Proximity Mode settings has no effect on presence detection.

Requires user role: ADMIN, INTEGRATOR, USER
Default value: Off

Value space: Off/On
- Off: Information about the presence of people is not reported in the device’s status.
- On: Information about the presence of people is reported in the device’s status.
RoomReset settings

RoomReset Control
This setting is for use with control systems or macros. Macros allow you to write snippets of JavaScript code that can automate parts of your video conferencing device, thus creating custom behavior.
When a room has been idle for some time the video conferencing device can send an event to indicate that the room is ready to be reset.
The events that are sent when this setting is enabled are:
*e RoomReset SecondsToReset: 30
** end
*e RoomReset Reset
** end

Requires user role: ADMIN
Default value: On

Value space: CameraPositionsOnly/Off/On
  CameraPositionsOnly: Not applicable.
  Off: No RoomReset events will be sent.
  On: The room reset control is enabled and RoomReset events will be sent.
RTP settings

RTP Ports Range Start
Define the first port in the range of RTP ports.
As default, the device is using the ports in the range 2326 to 2487 for RTP and RTCP media data. The minimum range is 100 when RTP Video Ports Range is disabled, and 20 when RTP Video Ports Range is enabled.
If the RTP Video Ports Range is enabled, audio will use the range defined by the RTP Ports Range settings, and other media data will use the range defined by the RTP Video Ports Range settings. The two ranges must not overlap.
A change in the setting will take effect on new calls.
Requires user role: ADMIN
Default value: 2326
Value space: Integer (1024..65438)
  Set the first port in the range of RTP ports. The value must be an even number.

RTP Ports Range Stop
Define the last port in the range of RTP ports.
As default, the device is using the ports in the range 2326 to 2487 for RTP and RTCP media data. If the RTP Video Ports Range is enabled the device is using the ports in the range 1024 to 65436. The minimum range is 100 when RTP Video Ports Range is disabled, and 20 when RTP Video Ports Range is enabled.
If the RTP Video Ports Range is enabled, audio will use the range defined by the RTP Ports Range settings, and other media data will use the range defined by the RTP Video Ports Range settings. The two ranges must not overlap.
A change in the setting will take effect on new calls.
Requires user role: ADMIN
Default value: 2487
Value space: Integer (1121..65535)
  Set the last port in the range of RTP ports. The value must be an odd number. If you enter an even value, +1 will be automatically applied.

RTP Video Ports Range Start
Define the first port in the range of RTP video ports.
If both the start and stop values are set to 0, the RTP Video Ports Range is disabled. To enable it, set the first port to a value between 1024 and 65454 and the last port between 1024 and 65535. The minimum range is 80.
If the RTP Video Ports Range is enabled, audio will use the range defined by the RTP Ports Range settings, and other media data will use the range defined by the RTP Video Ports Range settings. The two ranges must not overlap.
A change in the setting will take effect on new calls.
Requires user role: ADMIN
Default value: 0
Value space: Integer (0, 1024..65454)
  Set the first port in the range of RTP video ports.

RTP Video Ports Range Stop
Define the last port in the range of RTP video ports.
If both the start and stop values are set to 0, the RTP Video Ports Range is disabled. To enable it, set the first port to a value between 1024 and 65454 and the last port between 1024 and 65535. The minimum range is 80.
If the RTP Video Ports Range is enabled, audio will use the range defined by the RTP Ports Range settings, and other media data will use the range defined by the RTP Video Ports Range settings. The two ranges must not overlap.
A change in the setting will take effect on new calls.
Requires user role: ADMIN
Default value: 0
Value space: Integer (0, 1024..65535)
  Set the last port in the range of RTP video ports.
Security settings

Security Audit Logging Mode

Define where to record or transmit the audit logs. The audit logs are sent to a syslog server. This setting has no effect if the Logging Mode setting is set to Off.

When using the External or ExternalSecure mode you must enter the address of the audit server in the Security Audit Server Address setting.

Requires user role: AUDIT
Default value: Internal

Value space: External/ExternalSecure/Internal/Off
- External: The device sends the audit logs to an external syslog server. The syslog server must support UDP.
- ExternalSecure: The device sends encrypted audit logs to an external syslog server that is verified by a certificate in the Audit CA list. The Audit CA list file must be uploaded to the device using the web interface. The common_name parameter of a certificate in the CA list must match the IP address or DNS name of the syslog server, and the secure TCP server must be set up to listen for secure (TLS) TCP Syslog messages.
- Internal: The device records the audit logs to internal logs, and rotates logs when they are full.
- Off: No audit logging is performed.

Security Audit OnError Action

Define what happens when the connection to the syslog server is lost. This setting is only relevant when Security Audit Logging Mode is set to ExternalSecure.

Requires user role: AUDIT
Default value: Ignore

Value space: Halt/Ignore
- Halt: If a halt condition is detected the device is rebooted and only the auditor is allowed to operate the unit until the halt condition has passed. When the halt condition has passed the audit logs are re-spooled to the syslog server. Halt conditions are: A network breach (no physical link), no syslog server running (or incorrect address or port to the syslog server), TLS authentication failed (if in use), local backup (re-spooling) log full.
- Ignore: The device will continue its normal operation, and rotate internal logs when full. When the connection is restored it will again send its audit logs to the syslog server.

Security Audit Server Address

Set the IP address or DNS name of the syslog server that the audit logs are sent to. This setting is only relevant when Security Audit Logging Mode is set to External or ExternalSecure.

Requires user role: AUDIT
Default value: *

Value space: String (0..255)
- A valid IPv4 address, IPv6 address, or DNS name.

Security Audit Server Port

The audit logs are sent to a syslog server. Define the port of the syslog server that the device shall send its audit logs to. This setting is only relevant when Security Audit Server PortAssignment is set to Manual.

Requires user role: AUDIT
Default value: 514

Value space: Integer (0..65535)
- Set the audit server port.
Security Audit Server Port Assignment

The audit logs are sent to a syslog server. You can define how the port number of the external syslog server will be assigned. This setting is only relevant when Security Audit Logging Mode is set to External or ExternalSecure. To see which port number is used you can check the Security Audit Server Port status. Navigate to Setup > Status on the web interface or, if on a command line interface, run the command xStatus Security Audit Server Port.

Requires user role: AUDIT

Default value: Auto

Value space: Auto/Manual
- Auto: Will use UDP port number 514 when the Security Audit Logging Mode is set to External. Will use TCP port number 6514 when the Security Audit Logging Mode is set to ExternalSecure.
- Manual: Will use the port value defined in the Security Audit Server Port setting.

Security Fips Mode

If required, you can set the device in FIPS mode (Federal Information Processing Standard (FIPS) Publication 140-3, Security Requirements for Cryptographic Modules). While in FIPS mode the remote support user is not available, and Digest access authentication is not supported between the device and an HTTP Proxy, because Digest access authentication is using MD5 cryptographic hashing, which is not allowed in FIPS. This last limitation only affects Webex registered devices, since an HTTP Proxy is used only for the Webex solution.

You should allow only HTTPS, and do not switch on Telnet, SNMP, or IEEE8021X in FIPS mode (keep the default values).

For changes to this setting to take full effect, you must restart the device.

Requires user role: ADMIN

Default value: Off

Value space: Off/On
- Off: The device is not in FIPS mode.
- On: The device is in FIPS mode.

Security Session Failed Logins Lockout Time

Define how long the device will lock out a user after failed login to a web or SSH session. Restart the device for any change to this setting to take effect.

Requires user role: ADMIN

Default value: 60

Value space: Integer (0..10000)
- Set the lockout time (minutes).

Security Session Inactivity Timeout

Define how long the device will accept inactivity from the user before he is automatically logged out from a web, Telnet, or SSH session. Restart the device for any change to this setting to take effect.

Requires user role: ADMIN

Default value: 0

Value space: Integer (0..10000)
- Set the inactivity timeout (minutes); or select 0 when inactivity should not enforce automatic logout.

Security Session Max Failed Logins

Define the maximum number of failed login attempts per user for a web or SSH session. If the user exceeded the maximum number of attempts the user will be locked out. 0 means that there is no limit for failed logins.

Requires user role: ADMIN

Default value: 0

Value space: Integer (0..10)
- Set the maximum number of failed login attempts per user.
Security Session MaxSessionsPerUser

The maximum number of simultaneous sessions per user is 20 sessions.

Requires user role: ADMIN
Default value: 20

Value space: Integer (1..20)
- Set the maximum number of simultaneous sessions per user.

Security Session MaxTotalSessions

The maximum number of simultaneous sessions in total is 20 sessions.

Requires user role: ADMIN
Default value: 20

Value space: Integer (1..20)
- Set the maximum number of simultaneous sessions in total.

Security Session ShowLastLogon

When logging in to the device using SSH or Telnet you will see the UserId, time and date of the last session that did a successful login.

Requires user role: ADMIN
Default value: Off

Value space: Off/On
- Off: Do not show information about the last session.
- On: Show information about the last session.
SerialPort settings

SerialPort Mode
Enable/disable the serial port. This setting applies to all serial ports.

Requires user role: ADMIN, INTEGRATOR
Default value: On
Value space: Off/On
  Off: Serial communication is disabled.
  On: Serial communication is enabled.

SerialPort BaudRate
Set the baud rate (data transmission rate) for the serial port. A new baud rate takes effect after a device reboot.
This setting does not have any effect on a dedicated maintenance port (micro USB). The maintenance port always uses the default baud rate.
Other connection parameters for the serial port are: Data bits: 8; Parity: None; Stop bits: 1; Flow control: None.

Requires user role: ADMIN, INTEGRATOR
Default value: 115200
Value space: 9600/19200/38400/57600/115200
  Choose a baud rate from the list (bits per second).

SerialPort LoginRequired
Define if login shall be required when connecting to a serial port. If the device has more than one serial port, this setting applies to all of them.

Requires user role: ADMIN
Default value: On
Value space: Off/On
  Off: The user can access the device via the serial port without any login.
  On: Login is required when connecting to the device via the serial port.
SIP settings

SIP ANAT
ANAT (Alternative Network Address Types) enables media negotiation for multiple addresses and address types, as specified in RFC 4091.

Requires user role: ADMIN
Default value: Off

Value space: Off/On
   Off: Disable ANAT.
   On: Enable ANAT.

SIP Authentication UserName
This is the username part of the credentials used to authenticate towards the SIP proxy.

Requires user role: ADMIN
Default value: 

Value space: String (0, 128)
   A valid username.

SIP Authentication Password
This is the password part of the credentials used to authenticate towards the SIP proxy.

Requires user role: ADMIN
Default value: 

Value space: String (0, 128)
   A valid password.

SIP DefaultTransport
Select the transport protocol to be used over the LAN.

Requires user role: ADMIN
Default value: Auto

Value space: Auto/TCP/Tls/UDP
   TCP: The device will always use TCP as the default transport method.
   UDP: The device will always use UDP as the default transport method.
   Tls: The device will always use TLS as the default transport method. For TLS connections a SIP CA-list can be uploaded to the device. If no such CA-list is available on the device then anonymous Diffie Hellman will be used.
   Auto: The device will try to connect using transport protocols in the following order: TLS, TCP, UDP.

SIP DisplayName
When configured the incoming call will report the display name instead of the SIP URI.

Requires user role: ADMIN
Default value: 

Value space: String (0, 550)
   The name to be displayed instead of the SIP URI.
SIP Ice DefaultCandidate

The ICE protocol needs some time to reach a conclusion about which media route to use (up to the first 5 seconds of a call). During this period media for the device will be sent to the Default Candidate as defined in this setting.

Requires user role: ADMIN
Default value: Host

Value space: Host/Rflx/Relay
- Host: Send media to the device’s private IP address.
- Rflx: Send media to the device’s public IP address, as seen by the TURN server.
- Relay: Send media to the IP address and port allocated on the TURN server.

SIP Ice Mode

ICE (Interactive Connectivity Establishment, RFC 5245) is a NAT traversal solution that the devices can use to discover the optimized media path. Thus the shortest route for audio and video is always secured between the devices. Initially STUN (Session Traversal Utilities for NAT) messages are exchanged when setting up the media path.

Requires user role: ADMIN
Default value: Auto

Value space: Auto/Off/On
- Auto: ICE is enabled if a TURN server is provided, otherwise ICE is disabled.
- Off: ICE is disabled.
- On: ICE is enabled.

SIP Line

When registered to a Cisco Unified Communications Manager (CUCM) the device may be part of a shared line. This means that several devices share the same directory number. The different devices sharing the same number receive status from the other appearances on the line as defined in RFC 4235.

Note that shared lines are set up by CUCM, not by the device. Therefore do not change this setting manually; CUCM pushes this information to the device when required.

Requires user role: ADMIN
Default value: Private

Value space: Private/Shared
- Shared: The device is part of a shared line and is therefore sharing its directory number with other devices.
- Private: This device is not part of a shared line.

SIP ListenPort

Turn on or off the listening for incoming connections on the SIP TCP/UDP ports. If turned off, the device will only be reachable through a SIP Proxy (CUCM or VCS). As a security measure, SIP ListenPort should be Off when the device is registered to a SIP Proxy.

Requires user role: ADMIN
Default value: On

Value space: Auto/Off/On
- Auto: Listening for incoming connections on the SIP TCP/UDP ports is automatically turned off if the device is registered to a SIP Proxy; otherwise it is turned on.
- Off: Listening for incoming connections on the SIP TCP/UDP ports is turned off.
- On: Listening for incoming connections on the SIP TCP/UDP ports is turned on.
SIP Mailbox

When registered to a Cisco Unified Communications Manager (CUCM) you may be offered the option of having a private voice mailbox.

Requires user role: ADMIN

Default value: ""

Value space: String (0, 255)

A valid number or address. Leave the string empty if you do not have a voice mailbox.

SIP MinimumTLSVersion

Set the lowest version of the TLS (Transport Layer Security) protocol that is allowed.

Requires user role: ADMIN

Default value: TLSv1.0

Value space: TLSv1.0/TLSv1.1/TLSv1.2

- TLSv1.0: Support TLS version 1.0 or higher.
- TLSv1.1: Support TLS version 1.1 or higher.
- TLSv1.2: Support TLS version 1.2 or higher.

SIP PreferredIPSignaling

Define the preferred IP version for signaling (audio, video, data). Only applicable when both Network IPStack and Conference CallProtocolIPStack are set to Dual, and the network does not have a mechanism for choosing the preferred IP version. It also determines the priority of the A/AAAA lookups in DNS, so that the preferred IP version is used for registration.

Requires user role: ADMIN

Default value: IPv4

Value space: IPv4/IPv6

- IPv4: The preferred IP version for signaling is IPv4.

SIP Proxy [n] Address

n: 1..4

The Proxy Address is the manually configured address for the outbound proxy. It is possible to use a fully qualified domain name, or an IP address. The default port is 5060 for TCP and UDP but another one can be provided.

Requires user role: ADMIN

Default value: ""

Value space: String (0..255)

A valid IPv4 address, IPv6 address or DNS name.

SIP TlsVerify

Before establishing a connection over SIP TLS, the device checks if the certificate of the peer is signed by a trusted Certificate Authority (CA). The CA must be included in the CA list that is manually uploaded to the device using the web interface or API. The list of pre-installed certificates is not used to validate certificates for SIP TLS connections.

Note: The value is set to Off for a device that has been upgraded to CE9.9 (or later) from CE9.8 or earlier software versions, provided that the device has not been factory reset after the upgrade, and that the setting was not explicitly set to On.

Use the SIP MinimumTLSVersion setting to specify which TLS versions are allowed.

Requires user role: ADMIN

Default value: On

Value space: Off/On

- Off: The device doesn’t check the certificate of the peer. The SIP TLS connection is established anyway.
- On: The device checks if the certificate of the peer can be trusted. If not, the SIP TLS connection is not established.
SIP Turn DiscoverMode

Define the discover mode to enable/disable the application to search for available Turn servers in DNS. Before making calls, the device will test if port allocation is possible.

Requires user role: ADMIN
Default value: On

Value space: Off/On
- Off: Set to Off to disable discovery mode.
- On: When set to On, the device will search for available Turn servers in DNS, and before making calls the device will test if port allocation is possible.

SIP Turn DropRflx

DropRflx will make the device force media through the Turn relay, unless the remote device is on the same network.

Requires user role: ADMIN
Default value: Off

Value space: Off/On
- Off: Disable DropRflx.
- On: The device will force media through the Turn relay when the remote device is on another network.

SIP Turn UserName

Define the username needed for accessing the TURN server.

Requires user role: ADMIN
Default value: **

Value space: String (0, 128)
- A valid username.

SIP Turn Password

Define the password needed for accessing the TURN server.

Requires user role: ADMIN
Default value: **

Value space: String (0, 128)
- A valid password.

SIP Type

Enables SIP extensions and special behavior for a vendor or provider.

Requires user role: ADMIN
Default value: Standard

Value space: Standard/Cisco
- Standard: Use this when registering to standard SIP Proxy (tested with Cisco TelePresence VCS).
- Cisco: Use this when registering to Cisco Unified Communication Manager.

SIP Turn Server

Define the address of the TURN (Traversal Using Relay NAT) server. It is used as a media relay fallback and it is also used to discover the device’s own public IP address.

Requires user role: ADMIN
Default value: ""

Value space: String (0..255)
- The preferred format is DNS SRV record (e.g. _turn._udp.<domain>), or it can be a valid IPv4 or IPv6 address.
SIP URI

The SIP URI (Uniform Resource Identifier) is the address that is used to identify the device. The URI is registered and used by the SIP services to route inbound calls to the device. The SIP URI syntax is defined in RFC 3261.

Requires user role: ADMIN

Default value: ""

Value space: String (0..255)

An address (URI) that is compliant with the SIP URI syntax.
Standby settings

Standby BootAction
Define the camera position after a restart of the video conferencing device.
Requires user role: ADMIN, INTEGRATOR, USER
Default value: DefaultCameraPosition
Value space: None/DefaultCameraPosition/RestoreCameraPosition
  None: No action.
  RestoreCameraPosition: When the video conferencing device restarts, the camera returns to the position it had before the restart.
  DefaultCameraPosition: When the video conferencing device restarts, the camera moves to the factory default position.

Standby Control
Define whether the device should go into standby mode or not.
Requires user role: ADMIN, INTEGRATOR
Default value: On
Value space: Off/On
  Off: The device will not enter standby mode.
  On: The device will enter standby mode when the Standby Delay has timed out.

Standby Delay
Define how long (in minutes) the device shall be in idle mode before it goes into standby mode. Requires the Standby Control to be enabled.
Requires user role: ADMIN, INTEGRATOR
Default value: 10
Value space: Integer (1..480)
  Set the standby delay (minutes).

Standby StandbyAction
Define the camera position when going into standby mode.
Requires user role: ADMIN, INTEGRATOR
Default value: PrivacyPosition
Value space: None/PrivacyPosition
  None: No action.
  PrivacyPosition: When the video conferencing device enters standby, the camera turns to a sideways position for privacy.

Standby WakeupAction
Define the camera position when leaving standby mode.
Requires user role: ADMIN, INTEGRATOR, USER
Default value: RestoreCameraPosition
Value space: None/RestoreCameraPosition/DefaultCameraPosition
  None: No action.
  RestoreCameraPosition: When the video conferencing device leaves standby, the camera returns to the position that it had before entering standby.
  DefaultCameraPosition: When the video conferencing device leaves standby, the camera moves to the factory default position.
Standby WakeupOnMotionDetection

Automatic wake up on motion detection is a feature that allows the device to detect when people enter the room. The feature is based on ultrasound detection.

Ultrasound signals for motion detection are not emitted when both this setting AND the RoomAnalytics PeoplePresenceDetector setting are switched Off. The Audio Ultrasound MaxVolume and Proximity Mode settings has no effect on motion detection.

Requires user role: ADMIN, INTEGRATOR
Default value: On
Value space: Off/On
  Off: Wake up on motion detection is disabled.
  On: When people walk into the room the device will automatically wake up from standby.

Standby PowerSave

You can reduce the video conferencing device's power consumption during out-of-office hours with this setting. The Power Save mode is an extension to the regular standby mode.

When the device enters power save mode, power is cut to some of the device's modules, for example the integrated cameras. The video conferencing device and Touch controller behaves like in regular standby. The device wakes up from power save mode when you tap the touch panel.

Waking up the device from power save mode takes longer than waking it up from regular standby, because the cameras must boot. You can make calls right away, but there is no outgoing video until the cameras has completed their boot process.

Requires user role: ADMIN
Default value: Never
Value space: Never/OutsideOfficeHours
  Never: The device will never go into power save mode; only to regular standby.
  OutsideOfficeHours: The device will go into power save mode during out-of-office hours. You must provide the office hours with the following settings: Time WorkWeek FirstDayOfWeek, Time WorkWeek LastDayOfWeek, Time WorkDay Start, and Time WorkDay End.
SystemUnit settings

SystemUnit Name
Define the device name. The device name will be sent as the hostname in a DHCP request and when the device is acting as an SNMP Agent.

Requires user role: ADMIN
Default value: ""
Value space: String (0, 50)
  Define the device name.

SystemUnit CrashReporting Advanced
If the device crashes, the device can automatically send logs to the Cisco Automatic Crash Report tool (ACR) for analyses. The ACR tool is for Cisco internal usage only and not available to customers.

Requires user role: ADMIN
Default value: Off
Value space: Off/On
  Off: The ACR tool will perform standard log analyses.
  On: The ACR tool will perform advanced log analyses.

SystemUnit CrashReporting Mode
If the device crashes, the device can automatically send logs to the Cisco Automatic Crash Report tool (ACR) for analyses. The ACR tool is for Cisco internal usage only and not available to customers.

Requires user role: ADMIN
Default value: Off
Value space: Off/On
  Off: No logs will be sent to ACR tool.
  On: The logs will automatically be sent to ACR tool.

SystemUnit CrashReporting Url
If the device crashes, the device can automatically send logs to the Cisco Automatic Crash Report tool (ACR) for analyses. The ACR tool is for Cisco internal usage only and not available to customers.

Requires user role: ADMIN
Default value: ""
Value space: String (0..255)
  The URL to the Cisco Automatic Crash Report tool (ACR).
Time settings

Time TimeFormat
Define the time format.
Requires user role: ADMIN, USER
Default value: 24H

Value space: 24H/12H
- 24H: Set the time format to 24 hours.
- 12H: Set the time format to 12 hours (AM/PM).

Time DateFormat
Define the date format.
Requires user role: ADMIN, USER
Default value: DD_MM_YY

Value space: DD_MM_YY/MM_DD_YY/YY_MM_DD
- DD_MM_YY: The date January 30th 2010 will be displayed: 30.01.10
- MM_DD_YY: The date January 30th 2010 will be displayed: 01.30.10
- YY_MM_DD: The date January 30th 2010 will be displayed: 10.01.30
Time Zone

Define the time zone for the geographical location of the device. The information in the value space is from the tz database, also called the IANA Time Zone Database.

Requires user role: ADMIN, INTEGRATOR, USER

Default value: Etc/UTC

Value space: Africa/Abidjan, Africa/Accra, Africa/Addis_Ababa, Africa/Algiers, Africa/Asmara, Africa/Asmera, Africa/Bamako, Africa/Bangui, Africa/Banjul, Africa/Bissau, Africa/Brazzaville, Africa/Bujumbura, Africa/Cairo, Africa/Casablanca, Africa/Bejaia, Africa/Ceuta, Africa/Conakry, Africa/Dakar, Africa/Dar_es_Salaam, Africa/Djibouti, Africa/Douala, Africa/Djibouti, Africa/E_Aisun, Africa/Freetown, Africa/Gaborone, Africa/Harare, Africa/Johannesburg, Africa/Juba, Africa/Kampala, Africa/Khartoum, Africa/Kigali, Africa/Kinshasa, Africa/Lagos, Africa/Libreville, Africa/Lome, Africa/Luanda, Africa/Lubumbashi, Africa/Lusaka, Africa/Malabo, Africa/Maputo, Africa/Maseru, Africa/Mbabane, Africa/Mogadishu, Africa/Monrovia, Africa/Nairobi, Africa/Ndjamena, Africa/Niamey, Africa/Nouakchott, Africa/Ouagadougou, Africa/Porto-Novo, Africa/Sao_Tome, Africa/Timbuktu, Africa/Tripoli, Africa/Tunis, Africa/Windhoek, America/Adak, America/Anchorage, America/Antigua, America/Argentina, America/Argentina/Buenos_Aires, America/Argentina/Catamarca, America/Argentina/ComodRivadavia, America/Argentina/Cordoba, America/Argentina/Jujuy, America/Argentina/La_Rioja, America/Argentina/Mendoza, America/Argentina/Rio_Gallegos, America/Argentina/Salta, America/Argentina/San_Juan, America/Argentina/San_Luis, America/Argentina/Tucuman, America/Argentina/Ushuaia, America/Aruba, America/Asuncion, America/Atakokan, America/Atka, America/Bahia, America/Baja_Banderas, America/Barbados, America/Belem, America/Belem, America/Blanc-Sablon, America/Boa_Vista, America/Bogota, America/Boise, America/Buenos_Aires, America/Cambridge_Bay, America/Campo_Grande, America/Cancun, America/Caracas, America/Caracas, America/Catamarca, America/Cayenne, America/Cayman, America/Chicago, America/Chicago, America/Chihuahua, America/Coral_Harbour, America/Cordoba, America/Costa_Rica, America/Creston, America/Cuaba, America/Curacao, America/Denmark, America/Dawson, America/Dawson_Creek, America/Denver, America/Detroit, America/Dominica, America/Edmonton, America/Eirunepé, America/El_Salvador, America/Ensenada, America/Port_Nelson, America/Port_Wayne, America/Fortaleza, America/Glace_Bay, America/Godthab, America/Goose_Bay, America/Grand_Turk, America/Grenada, America/Guadeloupe, America/Guatemala, America/Guayaquil, America/Guyana, America/Halifax, America/Havana, America/Hermosillo, America/Indiana/Indianapolis, America/Indiana/Knox, America/Indiana/Marengo, America/Indiana/Petersburg, America/Indiana/Indianapolis, America/Indiana/Vincennes, America/Indiana/Winamac, America/Indiana, America/Inuvik, America/Iqaluit, America/Jamaica, America/Jujuy, America/Juneau, America/Kentucky/Louisville, America/Kentucky/Monticello, America/Knox_IN, America/Kralenbij, America/La_Paz, America/Lima, America/Los_Angeles, America/Louisville, America/Lower_Princes, America/Maceio, America/Managua, America/Manaus, America/Marigot, America/Martinez, America/Maturin, America/Mazatlan, America/Mendoza, America/Menominee, America/Merida, America/Metlakatla, America/Mexico_City, America/Miquelon, America/Moncton, America/Monterrey, America/Montevideo, America/Montreal, America/Montserrat, America/Nassau, America/New_York, America/Nipigon, America/Nome, America/Noronha, America/North_Dakota/Beulah, America/North_Dakota/Centen, America/North_Dakota/New_Salem, America/Nuuk, America/Ojinaga, America/Panama, America/Pangnirtung, America/Paramaribo, America/Phoenix, America/Port-au-Prince, America/Port_of_Spain, America/Porto_Acre, America/Porto_Velho, America/Puerto_Rico, America/Punta_Arenas, America/Rainy_River, America/Rankin_Inlet, America/Recife, America/Regina, America/Resolute, America/Rio_Branco, America/Rosario, America/Santa_Isabel, America/Santarem, America/Santiago, America/Santo_Domingo, America/Sao_Paulo, America/Scoresbyund, America/Shiprock, America/Sitka, America/St_Barthelemy, America/St_Johns, America/St_Kitts, America/St_Lucia, America/St_Thomas, America/St_Vincent, America/Swift_Current, America/Tegucigalpa, America/Thule, America/Thunder_Bay, America/Tijuana, America/Toronto, America/Tortola, America/Vancouver, America/Virgin, America/Whitehorse, America/Winnipeg, America/Yellowknife, Antarctica/Cayel, Antarctica/Davis, Antarctica/DumontDUrville, Antarctica/Macquarie, Antarctica/Mawson, Antarctica/McMurdo, Antarctica/Palmer, Antarctica/Rothera, Antarctica/South_Pole, Antarctica/Syowa, Antarctica/Troll, Antarctica/Vostok, Arctic/Longyearbyen, Asia/Aden, Asia/Almaty, Asia/Anman, Asia/Anadyr, Asia/Aqtau, Asia/Aqtoape, Asia/Asghabat, Asia/Asikhabad, Asia/Atyrau, Asia/Bahrain, Asia/Baku, Asia/Bangkok, Asia/Barnaul, Asia/Beirut, Asia/Bishkek, Asia/Brunei, Asia/Cambodia, Asia/Chita, Asia/Cholbusan, Asia/Chongqing, Asia/Colombo, Asia/Dacca, Asia/Damasus, Asia/Dhaka, Asia/Dili, Asia/Dubai, Asia/Dushanbe, Asia/Famagusta, Asia/Gaza, Asia/Georgetown, Asia/Hebron, Asia/Ho Chi Minh, Asia/Hong_Kong, Asia/Hovd, Asia/Irkutsk, Asia/Island, Asia/Jakarta, Asia/Jayapura, Asia/Jerusalen, Asia/Kabul, Asia/Kamchata, Asia/Karachi, Asia/Kashgar, Asia/Kathmandu, Asia/Katmandu, Asia/Khanyga, Asia/Kolkata, Asia/Krasnoyarsk, Asia/Kuala Lumpur, Asia/Kuching, Asia/Kuwait, Asia/Macao, Asia/Macau, Asia/Magadan, Asia/Makassar, Asia/Manila, Asia/Muscat, Asia/Nicosia, Asia/Novokuznetsk, Asia/Novosibirsk, Asia/Omsk, Asia/Oral, Asia/Phoenix, Asia/Pontianak, Asia/Pyongyang, Asia/Qatar, Asia/Qostanay, Asia/Qyzylorda, Asia/Rangoon, Asia/Riyadh, Asia/Soaing, Asia/Sakhalin, Asia/Samarkand, Asia/Seoul, Asia/Shanghai, Asia/Singapore, Asia/Srednepolomsk, Asia/Taipei, Asia/Tashkent, Asia/Tbilisi, Asia/Tehran, Asia/Te_Aviv, Asia/Thimbu, Asia/Thimphu, Asia/Tokyo, Asia/Tomsk, Asia/Uljung_Pandang, Asia/Ulaanbaatar, Asia/Ulan_Bator, Asia/Urumqi, Asia/Ust-Nera, Asia/Vientiane, Asia/Vladivostok, Asia/Yakutsk, Asia/Yangon, Asia/Yekaterinburg, Asia/Yerevan, Atlantic/Azores, Atlantic/Bermuda, Atlantic/Canary, Atlantic/Canoe_Verde, Atlantic/Faeroe, Atlantic/Faroe, Atlantic/Jayapura, Atlantic/Madeira, Atlantic/Renay, Atlantic/South_Georgia, Atlantic/Stanley, America/ACT, Australia/Adelaide, Australia/Brisbane, Australia/Broken_Hill, Australia/Canberra, Australia/Currie, Australia/Darwin, Australia/Eucla, Australia/Hobart, Australia/LHI, Australia/Lindeman, Australia/Lord_Howe, Australia/Melbourne, Australia/NW, Australia/North, Australia/Pert, Australia/Queensland, Australia/South, Australia/Sydney, Australia/Tasmania, Australia/Victoria, Australia/West, Australia/Yancowinna, Brazil/AC, Brazil/DeNoronha, Brazil/East, Brazil/West, CET, CST6CDT, Canada/Atlantic, Canada/Canada, Canada/Eastern, Canada/Mountain, Canada/Newfoundland, Canada/Pacific, Canada/Saskatchewan, Canada/Yukon, Chile/Continental, Chile/EasterIsland, Cuba, EET, EST, EST5EDT, Egypt, Eire, Etc/GMT, Etc/GMT+0, Etc/GMT-1,
Select a time zone from the list.

**Time WorkDay Start**

The Time WorkWeek FirstDayOfWeek, Time WorkWeek LastDayOfWeek, Time WorkDay Start, and Time WorkDay End settings are available so that you can specify when the regular working hours are, and thereby also find the out-of-office hours.

Knowing the out-of-office hours is required if you want to use the power save mode, which is set up using the Standby PowerSave setting.

Requires user role: ADMIN, USER

Default value: "07:00"

Value space: String (5, 5)

The working day start time, using the 24-hour clock.

**Time WorkDay End**

The Time WorkWeek FirstDayOfWeek, Time WorkWeek LastDayOfWeek, Time WorkDay Start, and Time WorkDay End settings are available so that you can specify when the regular working hours are, and thereby also find the out-of-office hours.

Knowing the out-of-office hours is required if you want to use the power save mode, which is set up using the Standby PowerSave setting.

Requires user role: ADMIN, USER

Default value: "18:00"

Value space: String (5, 5)

The working day end time, using the 24-hour clock.

**Time WorkWeek FirstDayOfWeek**

The Time WorkWeek FirstDayOfWeek, Time WorkWeek LastDayOfWeek, Time WorkDay Start, and Time WorkDay End settings are available so that you can specify when the regular working hours are, and thereby also find the out-of-office hours.

Knowing the out-of-office hours is required if you want to use the power save mode, which is set up using the Standby PowerSave setting.

Requires user role: ADMIN, USER

Default value: Monday

Value space: Monday/Tuesday/Wednesday/Thursday/Friday/Saturday/Sunday

The first day of the working week.
The Time WorkWeek FirstDayOfWeek, Time WorkWeek LastDayOfWeek, Time WorkDay Start, and Time WorkDay End settings are available so that you can specify when the regular working hours are, and thereby also find the out-of-office hours.

Knowing the out-of-office hours is required if you want to use the power save mode, which is set up using the Standby PowerSave setting.

Requires user role: ADMIN, USER
Default value: Friday

Value space: Monday/Tuesday/Wednesday/Thursday/Friday/Saturday/Sunday

The last day of the working week.
UserInterface settings

UserInterface Accessibility IncomingCallNotification
You can enable an incoming call notification with amplified visuals. The screen and Touch 10 will flash red/white approximately once every second (1.75 Hz) to make it easier for hearing impaired users to notice an incoming call. If the device is already in a call the screen will not flash as this will disturb the on-going call, instead you will get a normal notification on screen and touch panel.

Requires user role: ADMIN, INTEGRATOR, USER
Default value: Default
Value space: AmplifiedVisuals/Default
- AmplifiedVisuals: Enable the amplified visuals on screen and touch panel when the device receives a call.
- Default: Enable the default behavior with a notification on screen and touch panel.

UserInterface Assistant ProactiveMeetingJoin
Proactive Join is a feature that is offered by Webex Assistant. When Proactive Join is enabled and someone is discovered in the meeting room just before the start of an OBTP-meeting, the device will ask if they want to join the meeting that is about to start. Use this setting to enable or disable the Proactive Join feature on the device.

Requires user role: ADMIN
Default value: False
Value space: False/True
- False: The Proactive Join feature is switched off.
- True: The Proactive Join feature can be used if Webex Assistant is active.

UserInterface Bookings Visibility Title
Sets the meeting details to private. “Schedule meeting” will be displayed as the title of the meeting.

Requires user role: ADMIN, INTEGRATOR, USER
Default value: Auto
Value space: Auto/Hidden
- Auto: The title of the meeting is public and will be displayed on the user interface.
- Hidden: The title of the meeting will be hidden and “Schedule meeting” will be displayed on the user interface.

UserInterface Branding AwakeBranding Colors
If the device is set up with branding customizations, this setting affects the colors of the logo that is shown when the device is awake. You can choose whether you want to show the logo in full color, or reduce the opacity of the logo so that it blends in more naturally with the background and other elements on the screen.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto
Value space: Auto/Native
- Auto: The opacity of the logo is reduced.
- Native: The logo has full colors.
UserInterface ContactInfo Type
Choose which type of contact information to show in the user interface.

Requires user role: ADMIN
Default value: Auto
Value space: Auto/DisplayName/E164Alias/H323Id/IPv4/IPv6/None/SipUri/SystemName

Auto: Show the address which another device should dial to reach this video conferencing device. The address depends on the default call protocol and device registration.

None: Do not show any contact information.
IPv4: Show the device’s IPv4 address.
IPv6: Show the device’s IPv6 address.
H323Id: Show the device’s H.323 ID (refer to the H323 H323Alias ID setting).
H320Number: Show the device’s H.320 number as contact information (only supported if used with Cisco TelePresence ISDN Link).
E164Alias: Show the device’s H.323 E164 Alias as contact information (refer to the H323 H323Alias E164 setting).
SipUri: Show the device’s SIP URI (refer to the SIP URI setting).
DisplayName: Show the device’s display name (refer to the SIP DisplayName setting).

UserInterface CustomMessage
A custom message can be displayed, in the lower left side of the screen, in awake mode.

Requires user role: ADMIN, INTEGRATOR
Default value: ""
Value space: String (0, 128)
Add a custom message. Add an empty string to remove a custom message.

UserInterface Diagnostics Notifications
Hide or show diagnostics notifications on the user interface.

Requires user role: ADMIN
Default value: Auto
Value space: Auto/Hidden
Auto: The diagnostics notifications will be displayed on the user interface.
Hidden: The diagnostics notifications will not be displayed on the user interface.

UserInterface KeyTones Mode
You can configure the device to make a keyboard click sound effect (key tone) when typing text or numbers.

Requires user role: ADMIN, USER
Default value: On
Value space: Off/On
Off: There is no key tone sound effect.
On: The key tone sound effect is turned on.

UserInterface Features Call End
Choose whether or not to remove the default End Call button from the user interface. The setting removes only the button, not its functionality as such.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto
Value space: Auto/Hidden
Auto: Shows the default button in the user interface.
Hidden: Removes the default button from the user interface.
UserInterface Features Call Keypad
Choose whether or not to remove the default in-call Keypad button from the user interface. This button opens a keypad, which for example can be used for DTMF input.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto

Value space: Auto/Hidden
- Auto: Shows the default button in the user interface.
- Hidden: Removes the default button from the user interface.

UserInterface Features Call JoinWebex
Choose whether or not to remove the default Join Webex button from the user interface. The button allows users to dial into a Webex meeting using just the Webex meeting number, no domain is required. However, for this to work, you must set up the infrastructure to allow calls to be routed to *@webex.com.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto

Value space: Auto/Hidden
- Auto: Shows the default button in the user interface.
- Hidden: Removes the default button from the user interface.

UserInterface Features Call MidCallControls
Choose whether or not to remove the default Hold, Transfer, and Resume in-call buttons from the user interface. The setting removes only the buttons, not their functionality as such.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto

Value space: Auto/Hidden
- Auto: Shows the default buttons in the user interface.
- Hidden: Removes the default buttons from the user interface.

UserInterface Features Call MusicMode
Choose whether or not to show the MusicMode button in the user interface.

Requires user role: ADMIN, INTEGRATOR
Default value: Hidden

Value space: Auto/Hidden
- Auto: Shows the default button in the user interface if this feature is supported in the ongoing call.
- Hidden: The MusicMode button is never shown in the user interface.

UserInterface Features Call Start
Choose whether or not to remove the default Call button (including the directory, favorites, and recent calls lists) and the default in-call Add participant button from the user interface. The setting removes only the buttons, not their functionality as such.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto

Value space: Auto/Hidden
- Auto: Shows the default buttons in the user interface.
- Hidden: Removes the default buttons from the user interface.

UserInterface Features Call VideoMute
Choose whether or not to show the default "Turn video off" button in the user interface.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto

Value space: Auto/Hidden
- Auto: Shows the "Turn video off" button in the user interface if this feature is supported in the ongoing call.
- Hidden: The "Turn video off" button is never shown in the user interface.
UserInterface Features HideAll
Choose whether or not to remove all default buttons from the user interface. The setting removes only the buttons, not their functionality as such.

Requires user role: ADMIN, INTEGRATOR
Default value: False
Value space: False/True
   False: Shows all default buttons in the user interface.
   True: Removes all default buttons from the user interface.

UserInterface Features Share Start
Choose whether or not to remove the default buttons and other UI elements for sharing and previewing content, both in call and out of call, from the user interface. The setting removes only the buttons and UI elements, not their functionality as such. You can still share content using Cisco Proximity or Cisco Webex apps.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto
Value space: Auto/Hidden
   Auto: Shows the default buttons and UI elements in the user interface.
   Hidden: Removes the default buttons and UI elements from the user interface.

UserInterface Language
Select the language to be used in the user interface. If the language is not supported, the default language (English) will be used.

Requires user role: ADMIN, USER
Default value: English
Value space: Arabic/Catalan/ChineseSimplified/ChineseTraditional/Czeck/Danish/Dutch/English/EnglishUK/Finnish/French/FrenchCanadian/German/Hebrew/Hungarian/Italian/Japanese/Korean/Norwegian/Polish/Portuguese/PortugueseBrazilian/Russian/Spanish/SpanishLatin/Swedish/Turkish
   Select a language from the list.

UserInterface OSD EncryptionIndicator
Define for how long the encryption indicator is shown on screen. The icon for encrypted calls is a locked padlock.

Requires user role: ADMIN
Default value: Auto
Value space: Auto/AlwaysOn/AlwaysOff
   Auto: If the call is encrypted, a "Call is encrypted" notification is shown for 5 seconds. Then, an encryption indicator icon is shown for the rest of the call.
   If the call is not encrypted, a "Call is not encrypted" notification is shown for 5 seconds. No encryption indicator icon is shown.
   AlwaysOn: The "Call is encrypted" notification is shown for 5 seconds. Then, an encryption indicator icon is shown for the rest of the call.
   AlwaysOff: The encryption indicator is never displayed on screen.

UserInterface OSD HalfwakeMessage
A custom message can be displayed in the middle of the main screen when the device is in the half wake state. The custom message will replace the default message, which gives instructions how to start using the device. You can also delete the default message, without adding a custom message.

Requires user role: ADMIN, INTEGRATOR
Default value: ""
Value space: String (0, 128)
   The custom message. An empty string: Restore the default message. A space only: There will be no message at all.
UserInterface OSD Output

Define on which monitor the on-screen information and indicators (OSD) should be displayed.

Requires user role: ADMIN, INTEGRATOR
Default value: 1

Value space: Auto/1/2/3
  - Auto: The device sends the on-screen information and indicators to the device’s integrated screen. If the device has two integrated screens, the left monitor is used.
  - 1-3: The device sends the on-screen information and indicators to the specified output. Choose n to send the on-screen information and indicators to the device’s Output Connector n.

UserInterface Phonebook Mode

This setting determines if a user is allowed to add or change a contact in the Directory and Favorites list from the user interface of the device.

Requires user role: ADMIN, INTEGRATOR
Default value: ReadWrite

Value space: ReadOnly/ReadWrite
  - ReadOnly: You neither can add a contact to the Favorites list, edit a contact in the Favorites list, nor edit any contact from the Directory or Favorites list before calling.
  - ReadWrite: You are able to add a contact to the Favorites list, edit a contact in the Favorites list, and edit a contact from the Directory or Favorites list before calling.

UserInterface Proximity Notifications

Configure the display of proximity notifications on the user interface.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto

Value space: Auto/Off/On
  - Auto: Allow the system to automatically determine when to display proximity notifications.
  - Off: Proximity notifications will not be shown on the user interface.
  - On: All proximity notifications will be shown on the user interface.

UserInterface Security Mode

This setting allows you to prevent important device information from being exposed in the user interface (drop down menu and Settings panel), for example the contact information and IP addresses of the video conferencing device, touch controller, and UCM/VCS registrars. It is important to note that such information is not hidden when navigating further into the Settings panel.

If you want to fully prevent that people without administrator rights can see the contact information, IP addresses, MAC address, serial number, and software version, you must also set the UserInterface SettingsMenu Mode to Locked, and of course have a passphrase for all user accounts with administrator rights.

Requires user role: ADMIN
Default value: Normal

Value space: Normal/Strong
  - Normal: IP addresses and other device information are shown on the user interface.
  - Strong: Contact information and IP addresses are not displayed on the user interface (drop down menu and Settings panel).

UserInterface SettingsMenu Mode

The Settings panel in the user interface (Touch 10 or on-screen) can be protected by the device’s admin password. If this password is blank, anyone can access the settings in the Settings panel, and for example factory reset the device. If authentication is enabled, all settings that require authentication have a padlock icon. You will be prompted to enter the administrator’s username and passphrase when you select the setting. Some settings do not require authentication, they do not have a padlock icon.

Requires user role: ADMIN
Default value: Unlocked

Value space: Locked/Unlocked
  - Locked: Authentication with administrator’s username and passphrase is required.
  - Unlocked: No authentication is required.
UserInterface Settings Menu Visibility
Choose whether or not to show the device name (or contact information) and the associated drop down menu and Settings panel on the user interface.

Requires user role: ADMIN
Default value: Auto
Value space: Auto/Hidden
   Auto: Shows the device name with drop down menu and Settings panel on the user interface.
   Hidden: Doesn’t show the device name with drop down menu and Settings panel on the user interface.

UserInterface SoundEffects Mode
You can configure the device to make a sound effect, e.g. when someone connects a laptop or mobile through Proximity.
The keyboard click sound effect when typing text is not affected by this setting (refer to the UserInterface Keytones Mode setting).

Requires user role: ADMIN, USER
Default value: On
Value space: Off/On
   Off: There are no sound effects.
   On: The sound effects are switched on.

UserInterface Wallpaper
Select a background image (wallpaper) for the video screen when idle.
You may upload a custom wallpaper to the device using the web interface. The following file formats are supported: BMP, GIF, JPEG, PNG. The maximum file size is 4 MByte. When you use a custom wallpaper, the clock and the list of upcoming meetings are removed from the main display.

Requires user role: ADMIN, INTEGRATOR, USER
Default value: Auto
Value space: Auto/Custom/None
   Auto: Use the default wallpaper.
   None: There is no background image on the screen.
   Custom: Use the custom wallpaper as background image on the screen. If no custom wallpaper is uploaded to the device, the setting will revert to the default value.
UserManagement settings

UserManagement LDAP Admin Filter

The LDAP filter is used to determine which users should be granted administrator privileges. You always have to set either an LDAP Admin Group or an LDAP Admin Filter. An LDAP Admin Filter takes precedence, so if the UserManagement LDAP Admin Filter is set, the UserManagement LDAP Admin Group setting is ignored.

Requires user role: ADMIN
Default value: ""
Value space: String (0, 1024)
   Refer to the LDAP specification for the syntax of this string. Example: "(|(memberof=CN=admin group, OU=company groups, DC=company, DC=com)(sAMAccountName=username))"

UserManagement LDAP Admin Group

Members of this AD (Active Directory) group will be given administrator access. This setting is a shorthand for saying (memberOf:1.2.840.113556.1.4.1941:=<group name>). You always have to set either an LDAP Admin Group or an LDAP Admin Filter. An LDAP Admin Filter takes precedence, so if the UserManagement LDAP Admin Filter is set, the UserManagement LDAP Admin Group setting is ignored.

Requires user role: ADMIN
Default value: ""
Value space: String (0..255)
   The distinguished name of the AD group. Example: "*CN=admin group, OU=company groups, DC=company, DC=com"

UserManagement LDAP Attribute

The attribute used to map to the provided username. If not set, sAMAccountName is used.

Requires user role: ADMIN
Default value: ""
Value space: String (0..255)
   The attribute name.

UserManagement LDAP BaseDN

The distinguishing name of the entry at which to start a search (base).

Requires user role: ADMIN
Default value: ""
Value space: String (0..255)
   The distinguished name of the base. Example: "*DC=company, DC=com"

UserManagement LDAP Encryption

Define how to secure the communication between the device and the LDAP server. You can override the port number by using the UserManagement LDAP Server Port setting.

Requires user role: ADMIN
Default value: LDAPS
Value space: LDAPS/None/STARTTLS
   LDAPS: Connect to the LDAP server on port 636 over TLS (Transport Layer Security).
   None: Connect to the LDAP server on port 389 with no encryption.
   STARTTLS: Connect to the LDAP server on port 389, then send a STARTTLS command to upgrade to an encrypted connection (TLS).
UserManagement LDAP MinimumTLSVersion

Set the lowest version of the TLS (Transport Layer Security) protocol that is allowed.

Requires user role: ADMIN
Default value: TLSv1.2

Value space: TLSv1.0/TLSv1.1/TLSv1.2
  - TLSv1.0: Support TLS version 1.0 or higher.
  - TLSv1.1: Support TLS version 1.1 or higher.
  - TLSv1.2: Support TLS version 1.2 or higher.

UserManagement LDAP Mode

The device supports the use of an LDAP (Lightweight Directory Access Protocol) server as a central place to store and validate usernames and passwords. Use this setting to configure whether or not to use LDAP authentication. Our implementation is tested for the Microsoft Active Directory (AD) service.

If you switch on LDAP Mode, make sure to configure the other UserManagement LDAP settings to suit your setup. Here is a few examples.

Example 1:
- UserManagement LDAP Mode: On
- UserManagement LDAP Address: "192.0.2.20"
- UserManagement LDAP BaseDN: "DC=company, DC=com"
- UserManagement LDAP Admin Group: "CN=admin group, OU=company groups, DC=company, DC=com"

Example 2:
- UserManagement LDAP Mode: On
- UserManagement LDAP Address: "192.0.2.20"
- UserManagement LDAP BaseDN: "DC=company, DC=com"
- UserManagement LDAP Admin Filter: "((memberof=CN=admin group, OU=company groups, DC=company, DC=com)||sAMAccountName=username)"

Requires user role: ADMIN
Default value: Off

Value space: Off/On
  - Off: LDAP authentication is not allowed.
  - On: LDAP authentication is allowed.

UserManagement LDAP Server Address

Set the IP address or hostname of the LDAP server.

Requires user role: ADMIN
Default value: *

Value space: String (0..255)
  - A valid IPv4 address, IPv6 address or hostname.

UserManagement LDAP Server Port

Set the port to connect to the LDAP server on. If set to 0, use the default for the selected protocol (see the UserManagement LDAP Encryption setting).

Requires user role: ADMIN
Default value: 0

Value space: Integer (0..65535)
  - The LDAP server port number.

UserManagement LDAP VerifyServerCertificate

When the device connects to an LDAP server, the server will identify itself to the device by presenting its certificate. Use this setting to determine whether or not the device will verify the server certificate.

Requires user role: ADMIN
Default value: On

Value space: Off/On
  - Off: The device will not verify the LDAP server's certificate.
  - On: The device must verify that the LDAP server's certificate is signed by a trusted Certificate Authority (CA). The CA must be on the list of trusted CAs that are uploaded to the device in advance. Use the device’s web interface to manage the list of trusted CAs (see more details in the administrator guide).
UserManagement PasswordPolicy Complexity MinimumDigits

When signing in to the device as a local user, the password must follow the rules set by the UserManagement PasswordPolicy settings. These settings replace the "systemtools securitysetting" command that was available in software versions older than CE9.10.

A new password rule will not apply to existing passwords but will take effect on the next password change.

This setting specifies the minimum number of numerical characters (0..9) in the password.

Requires user role: ADMIN

Default value: 0

Value space: Integer (0..4)

The minimum number of numerical characters. 0 means no restrictions.

UserManagement PasswordPolicy Complexity MinimumLength

When signing in to the device as a local user, the password must follow the rules set by the UserManagement PasswordPolicy settings. These settings replace the "systemtools securitysetting" command that was available in software versions older than CE9.10.

A new password rule will not apply to existing passwords but will take effect on the next password change.

This setting specifies the minimum number of characters in the password.

Requires user role: ADMIN

Default value: 8

Value space: Integer (0..256)

The minimum number of characters. 0 means no restrictions.

UserManagement PasswordPolicy Complexity MinimumLowercase

When signing in to the device as a local user, the password must follow the rules set by the UserManagement PasswordPolicy settings. These settings replace the "systemtools securitysetting" command that was available in software versions older than CE9.10.

A new password rule will not apply to existing passwords but will take effect on the next password change.

This setting specifies the minimum number of lower-case letters in the password.

Requires user role: ADMIN

Default value: 0

Value space: Integer (0..4)

The minimum number of lower-case characters. 0 means no restrictions.

UserManagement PasswordPolicy Complexity MinimumSpecial

When signing in to the device as a local user, the password must follow the rules set by the UserManagement PasswordPolicy settings. These settings replace the "systemtools securitysetting" command that was available in software versions older than CE9.10.

A new password rule will not apply to existing passwords but will take effect on the next password change.

This setting specifies the minimum number of special characters in the password.

Requires user role: ADMIN

Default value: 0

Value space: Integer (0..4)

The minimum number of special characters. 0 means no restrictions.
UserManagement PasswordPolicy Complexity

MinimumUppercase

When signing in to the device as a local user, the password must follow the rules set by the UserManagement PasswordPolicy settings. These settings replace the "systemtools securitysetting" command that was available in software versions older than CE9.10.

A new password rule will not apply to existing passwords but will take effect on the next password change.

This setting specifies the minimum number of upper-case letters in the password.

Requires user role: ADMIN

Default value: 0

Value space: Integer (0..4)

The minimum number of upper-case characters. 0 means no restrictions.

UserManagement PasswordPolicy MaxLifetime

When signing in to the device as a local user, the password must follow the rules set by the UserManagement PasswordPolicy settings. These settings replace the "systemtools securitysetting" command that was available in software versions older than CE9.10.

A new password rule will not apply to existing passwords but will take effect on the next password change.

This setting specifies the maximum number of days before a password becomes invalid.

Requires user role: ADMIN

Default value: 0

Value space: Integer (0..7300)

The minimum number of passwords. 0 means no restrictions.

UserManagement PasswordPolicy ReuseLimit

When signing in to the device as a local user, the password must follow the rules set by the UserManagement PasswordPolicy settings. These settings replace the "systemtools securitysetting" command that was available in software versions older than CE9.10.

A new password rule will not apply to existing passwords but will take effect on the next password change.

This setting specifies the reuse limit (n), which means that a user cannot change to either of their previous n passwords.

Requires user role: ADMIN

Default value: 12

Value space: Integer (0..24)

The minimum number of passwords. 0 means no restrictions.
Video settings

**Video ActiveSpeaker DefaultPiPPosition**

Define the position on screen of the active speaker picture-in-picture (PiP). The setting only takes effect when using a video layout where the active speaker is a PiP, i.e. the Overlay layout, or possibly a Custom layout (refer to the Video DefaultLayoutFamily Local setting). The setting takes effect from the next call onwards; if changed during a call, it will have no effect on the current call.

Requires user role: ADMIN, INTEGRATOR

Default value: Current

Value space: Current/UpperLeft/UpperCenter/UpperRight/CentreLeft/CentreRight/LowerLeft/LowerRight

- **Current**: The position of the active speaker PiP will be kept unchanged when leaving a call.
- **UpperLeft**: The active speaker PiP will appear in the upper left corner of the screen.
- **UpperCenter**: The active speaker PiP will appear in the upper center position.
- **UpperRight**: The active speaker PiP will appear in the upper right corner of the screen.
- **CentreLeft**: The active speaker PiP will appear in the center left position.
- **CentreRight**: The active speaker PiP will appear in the center right position.
- **LowerLeft**: The active speaker PiP will appear in the lower left corner of the screen.
- **LowerRight**: The active speaker PiP will appear in the lower right corner of the screen.

**Video DefaultLayoutFamily Local**

Select which video layout family to use locally.

Requires user role: ADMIN

Default value: Auto

Value space: Auto/Equal/Overlay/Prominent/Single

- **Auto**: The default layout family, as given in the layout database provided by the device, will be used as the local layout.
- **Equal**: The Equal layout family will be used as the local layout. All videos have equal size, as long as there is space enough on the screen.
- **Prominent**: The Prominent layout family will be used as the local layout. The active speaker, or the presentation if present, will be a large picture, while the other participants will be small pictures. Transitions between active speakers are voice switched.
- **Overlay**: The Overlay layout family will be used as the local layout. The active speaker, or the presentation if present, will be shown in full screen, while the other participants will be small pictures-in-picture (PiP). Transitions between active speakers are voice switched.
- **Single**: The active speaker, or the presentation if present, will be shown in full screen. The other participants are not shown. Transitions between active speakers are voice switched.
Video DefaultLayoutFamily Remote

Select which video layout family to be used in the stream that is sent to the remote participants (far end). This setting applies only when using a device's built-in MultiSite feature (optional) to host a multipoint video conference.

Requires user role: ADMIN
Default value: Auto

Value space: Auto/Equal/Prominent/Overlay/Single

Auto: The default layout family, as given in the layout database provided by the device, will be used as the local layout.
Equal: The Equal layout family will be used as the local layout. All videos have equal size, as long as there is space enough on the screen.
Prominent: The Prominent layout family will be used as the local layout. The active speaker, or the presentation if present, will be a large picture, while the other participants will be small pictures. Transitions between active speakers are voice switched.
Overlay: The Overlay layout family will be used as the local layout. The active speaker, or the presentation if present, will be shown in full screen, while the other participants will be small pictures-in-picture (PiP). Transitions between active speakers are voice switched.
Single: The active speaker, or the presentation if present, will be shown in full screen. The other participants are not shown. Transitions between active speakers are voice switched.

Video DefaultMainSource

Define the default input source for main video in calls. The main video is played on this source when you switch on or restart the video conferencing device. Use the Video Input SetMainVideoSource command to change to another source while the device is running.

Requires user role: ADMIN, USER
Default value: 1

Value space: 1/2/3/4

The default source for main video.
Video Input Connector [n] DviType

The official DVI standard supports both digital and analog signals. In most cases the default AutoDetect setting can detect whether the signal is analog RGB or digital. However, in some rare cases when DVI-I cables are used (these cables can carry both the analog and digital signals) the auto detection fails. This setting makes it possible to override the AutoDetect and select the correct DVI video input.

Requires user role: ADMIN
Default value: AutoDetect

Value space: AutoDetect/Digital/AnalogRGB/AnalogYPbPr
  - AutoDetect: Set to AutoDetect to automatically detect if the signal is analog RGB or digital.
  - Digital: Set to Digital to force the DVI video input to Digital when using DVI-I cables with both analog and digital pins and AutoDetect fails.
  - AnalogRGB: Set to AnalogRGB to force the DVI video input to AnalogRGB when using DVI-I cables with both analog and digital pins and AutoDetect fails.
  - AnalogYPbPr: Set to AnalogYPbPr to force the DVI video input to AnalogYPbPr, as the component (YPbPr) signal cannot be auto detected.

Video Input Connector [n] InputSourceType

Select which type of input source is connected to the video input. For single camera devices, the integrated camera is connected to Connector 1. For dual camera devices, the integrated cameras are connected to Connector 1 and Connector 2.

Requires user role: ADMIN, INTEGRATOR
Default value: Connector 1,2: camera   Connector 3,4: PC   Connector 5: other

Value space: PC/camera/document_camera/mediaplayer/whiteboard/other
  - PC: Use this when a computer is connected to the video input.
  - camera: Use this when a camera is connected to the video input.
  - document_camera: Use this when a document camera is connected to the video input.
  - mediaplayer: Use this when a media player is connected to the video input.
  - whiteboard: Use this when a whiteboard camera is connected to the video input.
  - other: Use this when the other options do not match.

Video Input Connector [n] Name

Define a name for the video input connector.

Requires user role: ADMIN, INTEGRATOR
Default value: Connector 1: "Camera 1"   Connector 2: "" for single camera devices, "Camera 1" for dual camera devices   Connector 3: "PC (HDMI)"   Connector 4: "PC (VGA)"   Connector 5: ""

Value space: String (0, 50)
  - Name for the video input connector.

Video Input Connector [n] OptimalDefinition Profile

This setting will not take effect if the corresponding Video Input Connector [n] Quality setting is set to Sharpness.

The optimal definition profile reflects the lighting conditions in the video conferencing room and the quality of the camera. The better lighting conditions and the better quality of the camera, the higher the profile. Generally, the Normal or Medium profiles are recommended. However, when the lighting conditions are very good, the High profile can be set in order to increase the resolution for a given call rate. The resolution must be supported by both the calling and called devices.

Use the Video Input Connector [n] OptimalDefinition Threshold60fps setting to set the lowest resolution where 60 fps is allowed. Below this threshold 30 fps is the maximum frame rate.

Requires user role: ADMIN, INTEGRATOR
Default value: Medium

Value space: Normal/Medium/High
  - Normal: Use this profile for a normally to poorly lit environment. Resolutions will be set rather conservative.
  - Medium: Requires good and stable lighting conditions and a good quality video input. For some call rates this leads to higher resolution.
  - High: Requires nearly optimal video conferencing lighting conditions and a good quality video input in order to achieve a good overall experience. Rather high resolutions will be used.
Video Input Connector [n] OptimalDefinition Threshold 60fps

For each video input, this setting tells the device the lowest resolution where it can transmit 60 fps. So for all resolutions lower than this, the maximum transmitted frame rate would be 30 fps, while above this resolution 60fps would also be possible, if the available bandwidth is adequate.

Requires user role: ADMIN
Default value: 1920_1080
Value space: 512_288/768_448/1024_576/1280_720/1920_1080/Never
   512_288: Set the threshold to 512x288.
   768_448: Set the threshold to 768x448.
   1024_576: Set the threshold to 1024x576.
   1280_720: Set the threshold to 1280x720.
   1920_1080: Set the threshold to 1920x1080.
   Never: Do not set a threshold for transmitting 60fps.

Video Input Connector [n] PresentationSelection

Define how the video conferencing device will behave when you connect a presentation source to the video input. In general, any input source can be used as a presentation source; normally, the main camera will not be used as a presentation source.

If the device is in standby mode, it will wake up when you connect a presentation source. Sharing the presentation with the far end requires additional action (select Share on the user interface) except when this setting is set to AutoShare.

Requires user role: ADMIN, INTEGRATOR
Default value: Connector 1,2: Manual   Connector 3,4: OnConnect
   AutoShare: While in a call, the content on the video input will automatically be presented to the far end as well as on the local screen when you connect the cable, or when the source is activated otherwise (for example when a connected computer wakes up from sleep mode). You do not have to select Share on the user interface. If a presentation source is already connected when you make or answer a call, you have to manually select Share on the user interface.
   Desktop: The content on the video input will be presented on the screen when you connect the cable, or when the source is activated otherwise (for example when a connected computer wakes up from sleep mode). This applies both when idle and in a call. Also, the content on the video input will stay on the screen when you leave the call, provided that it was the active input at the time of leaving.
   Manual: The content on the video input will not be presented on the screen until you select Share from the user interface.
   OnConnect: The content on the video input will be presented on screen when you connect the cable, or when the source is activated otherwise (for example when a connected computer wakes up from sleep mode). Otherwise, the behavior is the same as in manual mode.
Video Input Connector \([n]\) Quality

\(n: 1..5\)

When encoding and transmitting video there is a trade-off between high resolution and high frame rate. For some video sources it is more important to transmit high frame rate than high resolution and vice versa. This setting specifies whether to give priority to high frame rate or to high resolution.

If a Precision 60 camera is detected by the device this setting is automatically set to Motion. If a user changes this setting manually, it will be set back to Motion after a restart or a camera reconnect.

Requires user role: ADMIN, INTEGRATOR
Default value: Connector 1,2,5: Motion  Connector 3,4: Sharpness

Value space: Motion/Sharpness
- **Motion**: Gives the highest possible frame rate. Used when there is a need for higher frame rates, typically when a large number of participants are present or when there is a lot of motion in the picture.
- **Sharpness**: Gives the highest possible resolution. Used when you want the highest quality of detailed images and graphics.

Video Input Connector \([n]\) RGBQuantizationRange

\(n: 1..4\)

The devices connected to the video input should follow the rules for RGB video quantization range defined in CEA-861. Unfortunately some devices do not follow the standard and this configuration may be used to override the settings to get a perfect image with any source.

Requires user role: ADMIN, INTEGRATOR
Default value: Connector 1,2,3: Auto  Connector 4: Full

Value space: Auto/Full/Limited
- **Auto**: RGB quantization range is automatically selected based on video format according to CEA-861-E. CE video formats will use limited quantization range levels. IT video formats will use full quantization range levels.
- **Full**: Full quantization range. The R, G, B quantization range includes all code values (0 – 255). This is defined in CEA-861-E.
- **Limited**: Limited Quantization Range. R, G, B quantization range that excludes some code values at the extremes (16 – 235). This is defined in CEA-861-E.

Video Input Connector \([n]\) SignalType

\(n: 5..5\)

Connector 5 can be used for either S-Video or Composite video input format. Use this setting to configure which video format the BNC connector(s) are used for.

Requires user role: ADMIN
Default value: Composite

Value space: Composite/YC
- **Composite**: Connector 5 is configured for composite video input. Only the BNC connector that is labeled "Y" is used.
- **YC**: Connector 5 is configured for S-Video input. Both BNC connectors ("Y" and "C") are used.

Video Input Connector \([n]\) Visibility

\(n: 1..5\)

Define the visibility of the video input connector in the menus on the user interface.

Requires user role: ADMIN, INTEGRATOR
Default value: Connector 1,2,3: IfSignal  Connector 4: Always  Connector 5: Never

Value space: Always/IfSignal/Never
- **Always**: The menu selection for the video input connector will always be visible on the user interface.
- **IfSignal**: The menu selection for the video input connector will only be visible when something is connected to the video input.
- **Never**: The input source is not expected to be used as a presentation source, and will not show up on the user interface.
Video Monitors

A monitor role is assigned to each screen using the Video Output Connector [n] MonitorRole setting. The monitor role decides which layout (call participants and presentation) will appear on the screen that is connected to this output. Screens with the same monitor role will get the same layout; screens with different monitor roles will have different layouts.

The monitor layout mode that is set in the Video Monitors setting should reflect the number of different layouts you want in your room setup. Note that some screens can be reserved for presentations.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto

Value space: Auto/Single/Dual/DualPresentationOnly/TriplePresentationOnly/Triple
  Auto: The number of screens connected to the device is automatically detected, and the layout is distributed on the screens according to the monitor role.
  Single: The same layout is shown on all screens.
  Dual: The layout is distributed on screens with monitor role First and Second. If a presentation is part of the layout, all participants in the call are shown on screens with monitor role First, and the presentation is shown on screens with monitor role Second.
  DualPresentationOnly: All participants in the call are shown on screens with monitor role First. If a presentation is part of the layout, the presentation is shown on screens with monitor role Second.
  Triple: The layout is distributed on screens with monitor role First, Second and Third. Screens with monitor role Second are used first, then First, and finally Third. If a presentation is part of the layout, all participants in the call are shown on screens with monitor role First and Second, and the presentation is shown on the screen with monitor role Third.
  TriplePresentationOnly: All participants in the call are distributed on screens with monitor role First and Second. Screens with monitor role Second are used first, then First. If a presentation is part of the layout, the presentation is shown on the screen with monitor role Third.

Video Output Connector [n] CEC Mode

n: 2..2 for MX800 Single; not available for MX700 and MX800 Dual

This video output (HDMI) supports Consumer Electronics Control (CEC).

When this setting is On, the video conferencing device will use CEC to set the screen in standby when the device itself enters standby. Likewise the device will wake up the screen when the device itself wakes up from standby.

Note that the different manufacturers use different marketing names for CEC, for example Anynet+ (Samsung); Aquos Link (Sharp); BRAVIA Sync (Sony); HDMI-CEC (Hitachi); Kuro Link (Pioneer); CE-Link and Regza Link (Toshiba); RIHD (Onkyo); HDAVI Control, EZ-Sync, VIERA Link (Panasonic); EasyLink (Philips); and NetCommand for HDMI (Mitsubishi).

Requires user role: ADMIN, INTEGRATOR
Default value: Off

Value space: Off/On
  Off: CEC is disabled.
  On: CEC is enabled.
Video Output Connector [n] Location HorizontalOffset

HorizontalOffset and VerticalOffset settings are associated with each video output. These settings are used to signal the relative position of the displays that are connected to these outputs.

HorizontalOffset = "0" and VerticalOffset = "0" indicates that the display is positioned in center, both horizontally and vertically. A negative horizontal offset indicates that the monitor is left of center, and a positive horizontal offset indicates that the monitor is right of center. A negative vertical offset indicates that the monitor is below center, and a positive vertical offset indicates that the monitor is above center. The magnitude of the offset indicates how far the display is from center (relative to other displays).

Example: You have two screens side by side. The left screen is on Connector 1 and the right screen on Connector 2. Then the following settings will apply:

Video Output Connector 1 Location: HorizontalOffset = "0" , VerticalOffset = "0"
Video Output Connector 2 Location: HorizontalOffset = "1" , VerticalOffset = "0"

Example: You have two screens, one below the other. The upper screen is on Connector 1 and the lower screen on Connector 2. Then the following settings will apply:

Video Output Connector 1 Location: HorizontalOffset = "0" , VerticalOffset = "0"
Video Output Connector 2 Location: HorizontalOffset = "0" , VerticalOffset = "-1"

Requires user role: ADMIN, INTEGRATOR

Default value: Connector 1: "-1"  Connector 2: "0"  Connector 3: "1"

Value space: String (1, 12)

The string represents a decimal number between -100.0 and 100.0 (these numbers included). Input strings that complies with the std::stof function in the C++ <string> library are accepted. This means that you can use either decimal notation or E-notation, for example "12", "12.0", "1.2e1", "1.2E1", "-0.12", "-12e-2". Leading whitespace characters are discarded, and the decimal point is ".".

Video Output Connector [n] Location VerticalOffset

HorizontalOffset and VerticalOffset settings are associated with each video output. These settings are used to signal the relative position of the displays that are connected to these outputs.

HorizontalOffset = "0" and VerticalOffset = "0" indicates that the display is positioned in center, both horizontally and vertically. A negative horizontal offset indicates that the monitor is left of center, and a positive horizontal offset indicates that the monitor is right of center. A negative vertical offset indicates that the monitor is below center, and a positive vertical offset indicates that the monitor is above center. The magnitude of the offset indicates how far the display is from center (relative to other displays).

Example: You have two screens side by side. The left screen is on Connector 1 and the right screen on Connector 2. Then the following settings will apply:

Video Output Connector 1 Location: HorizontalOffset = "0" , VerticalOffset = "0"
Video Output Connector 2 Location: HorizontalOffset = "1" , VerticalOffset = "0"

Example: You have two screens, one below the other. The upper screen is on Connector 1 and the lower screen on Connector 2. Then the following settings will apply:

Video Output Connector 1 Location: HorizontalOffset = "0" , VerticalOffset = "0"
Video Output Connector 2 Location: HorizontalOffset = "0" , VerticalOffset = "-1"

Requires user role: ADMIN, INTEGRATOR

Default value: Connector n: "0"

Value space: String (1, 12)

The string represents a decimal number between -100.0 and 100.0 (these numbers included). Input strings that complies with the std::stof function in the C++ <string> library are accepted. This means that you can use either decimal notation or E-notation, for example "12", "12.0", "1.2e1", "1.2E1", "-0.12", "-12e-2". Leading whitespace characters are discarded, and the decimal point is ".".
Video Output Connector [n] MonitorRole

The monitor role describes which video streams will be shown on the screen connected to this video output. Together the Video Monitors setting and the MonitorRole settings for all outputs define which layout (video streams) will be shown on each screen.

Requires user role: ADMIN, INTEGRATOR
Default value: Auto

Value space: Auto/First/Second/Third/PresentationOnly/Recorder
   Auto: The device will detect when a screen is connected, and a monitor role (First, Second, Third) that corresponds with the Video Monitors setting will be assigned automatically.
   First/Second/Third: Define the role of the screen in a multi-screen setup. In a single-screen setup, there is no difference between First, Second and Third.
   PresentationOnly: Show presentation video stream if active, and nothing else. Screens/outputs with this monitor role are disregarded by the Video Monitors setting.
   Recorder: Show all participants, including the local main video (self-view). If active, also show the presentation. Screens/outputs with this monitor role are ignored by the Video Monitors setting.

Video Output Connector [n] Resolution

Define the resolution and refresh rate for the connected screen.

Requires user role: ADMIN, INTEGRATOR, USER
Default value: Connector n: Auto

Value space: Connector n: Auto/1280_720_50/1280_720_60/1920_1080_50/1920_1080_60/1920_1200_50/1920_1200_60
   Auto: The device will automatically try to set the optimal resolution based on negotiation with the connected monitor.
   1280_720_50: The resolution is 1280 x 720, and the refresh rate is 50 Hz.
   1280_720_60: The resolution is 1280 x 720, and the refresh rate is 60 Hz.
   1920_1080_50: The resolution is 1920 x 1080, and the refresh rate is 50 Hz.
   1920_1080_60: The resolution is 1920 x 1080, and the refresh rate is 60 Hz.
   1920_1200_50: The resolution is 1920 x 1200, and the refresh rate is 50 Hz.
   1920_1200_60: The resolution is 1920 x 1200, and the refresh rate is 60 Hz.

Video Output Connector [n] RGBQuantizationRange

Devices connected to an HDMI output should follow the rules for RGB video quantization range defined in CEA-861. Unfortunately some devices do not follow the standard and this configuration may be used to override the settings to get a perfect image with any display. Most HDMI displays expects full quantization range.

Requires user role: ADMIN, INTEGRATOR
Default value: Full

Value space: Auto/Full/Limited
   Auto: RGB quantization range is automatically selected based on the RGB Quantization Range bits (Q0, Q1) in the AVI infoframe. If no AVI infoframe is available, RGB quantization range is selected based on video format according to CEA-861-E.
   Full: Full quantization range. The R, G, B quantization range includes all code values (0 - 255). This is defined in CEA-861-E.
   Limited: Limited Quantization Range. R, G, B quantization range that excludes some code values at the extremes (16 - 235). This is defined in CEA-861-E.

Video Presentation DefaultPIPPosition

Define the position on screen of the presentation picture-in-picture (PiP). The setting only takes effect when the presentation is explicitly minimized to a PiP, for example using the user interface. The setting takes effect from the next call onwards; if changed during a call, it will have no effect on the current call.

Requires user role: ADMIN, INTEGRATOR
Default value: Current

Value space: Current/UpperLeft/UpperCenter/UpperRight/CenterLeft/CenterRight/LowerLeft/LowerRight
   Current: The position of the presentation PiP will be kept unchanged when leaving a call.
   UpperLeft: The presentation PiP will appear in the upper left corner of the screen.
   UpperCenter: The presentation PiP will appear in the upper center position.
   UpperRight: The presentation PiP will appear in the upper right corner of the screen.
   CenterLeft: The presentation PiP will appear in the center left position.
   CenterRight: The presentation PiP will appear in the center right position.
   LowerLeft: The presentation PiP will appear in the lower left corner of the screen.
   LowerRight: The presentation PiP will appear in the lower right corner of the screen.
Video Presentation DefaultSource

Define which video input source to use as a default presentation source. This setting may be used by the API and third-party user interfaces. It is not relevant when using the user interfaces provided by Cisco.

Requires user role: ADMIN, USER
Default value: 3
Value space: 1/2/3/4
The video input source to use as default presentation source.

Video Presentation Priority

Specify how to distribute the bandwidth between the presentation channel and the main video channel.

Requires user role: ADMIN
Default value: Equal
Value space: Equal/High/Low
Equal: The available bandwidth is shared equally between the presentation channel and the main video channel.
High: The presentation channel is assigned a larger portion of the available bandwidth at the expense of the main video channel.
Low: The main video channel is assigned a larger portion of the available bandwidth at the expense of the presentation channel.

Video RememberLayout

Specify if the last selected video layout should be remembered for personal mode devices.
In personal mode, if the user selects a layout other than the default during a call or meeting, the last selected layout is applied automatically in the next call or meeting.

Requires user role: ADMIN
Default value: False
Value space: False/True
False: The default layout is applied automatically in every call or meeting.
True: The user’s last selected layout is saved and applied in the next call or meeting.

Video Selfview Default FullscreenMode

Define if the main video source (self-view) shall be shown in full screen or as a small picture-in-picture (PiP) after a call. The setting only takes effect when self-view is switched on (see the Video Selfview Default Mode setting).

Requires user role: ADMIN, INTEGRATOR
Default value: Current
Value space: Off/Current/On
Off: Self-view will be shown as a PiP.
Current: The size of the self-view picture will be kept unchanged when leaving a call, i.e. if it was a PiP during the call, it remains a PiP after the call; if it was fullscreen during the call, it remains fullscreen after the call.
On: The self-view picture will be shown in fullscreen.

Video Selfview Default Mode

Define if the main video source (self-view) shall be displayed on screen after a call. The position and size of the self-view window is determined by the Video Selfview Default PIPPosition and the Video Selfview Default FullscreenMode settings respectively.

Requires user role: ADMIN, INTEGRATOR
Default value: Current
Value space: Off/Current/On
Off: Self-view is switched off when leaving a call.
Current: Self-view is left as is, i.e. if it was on during the call, it remains on after the call; if it was off during the call, it remains off after the call.
On: Self-view is switched on when leaving a call.
Video Selfview Default OnMonitorRole

Define which screen/output to display the main video source (self-view) after a call. The value reflects the monitor roles set for the different outputs in the Video Output Connector \([n]\) MonitorRole setting.

The setting applies both when self-view is displayed in full screen, and when it is displayed as picture-in-picture (PiP).

Requires user role: ADMIN, INTEGRATOR

Default value: Current

Value space: Current/First/Second/Third
  - Current: When leaving a call, the self-view picture will be retained on the same output as it was during the call.
  - First: The self-view picture will be shown on outputs with the Video Output Connector \([n]\) MonitorRole set to First.
  - Second: The self-view picture will be shown on outputs with the Video Output Connector \([n]\) MonitorRole set to Second.
  - Third: The self-view picture will be shown on outputs with the Video Output Connector \([n]\) MonitorRole set to Third.

Video Selfview Default PiPPosition

Define the position on screen of the small self-view picture-in-picture (PiP) after a call. The setting only takes effect when self-view is switched on (see the Video Selfview Default Mode setting) and full screen view is switched off (see the Video Selfview Default FullscreenMode setting).

Requires user role: ADMIN, INTEGRATOR

Default value: Current

Value space: Current/UpperLeft/UpperCenter/UpperRight/CenterLeft/CenterRight/LowerLeft/LowerRight
  - Current: The position of the self-view PiP will be kept unchanged when leaving a call.
  - UpperLeft: The self-view PiP will appear in the upper left corner of the screen.
  - UpperCenter: The self-view PiP will appear in the upper center position.
  - UpperRight: The self-view PiP will appear in the upper right corner of the screen.
  - CenterLeft: The self-view PiP will appear in the center left position.
  - CentreRight: The self-view PiP will appear in the center right position.
  - LowerLeft: The self-view PiP will appear in the lower left corner of the screen.
  - LowerRight: The self-view PiP will appear in the lower right corner of the screen.

Video Selfview OnCall Mode

This setting is used to switch on self-view for a short while when setting up a call. The Video Selfview OnCall Duration setting determines for how long it remains on. This applies when self-view in general is switched off.

Requires user role: ADMIN, INTEGRATOR

Default value: On

Value space: Off/On
  - Off: Self-view is not shown automatically during call setup.
  - On: Self-view is shown automatically during call setup.

Video Selfview OnCall Duration

This setting only has an effect when the Video Selfview OnCall Mode setting is switched On. In this case, the number of seconds set here determines for how long self-view is shown before it is automatically switched off.

Requires user role: ADMIN, INTEGRATOR

Default value: 10

Value space: Integer (1..60)
  Range: Choose for how long self-view remains on. The valid range is between 1 and 60 seconds.
Webex settings

Webex CloudProximity Mode

Devices registered to an on-premises call manager and linked to Webex Edge for Devices support both on-premises and cloud proximity mode, for handling pairing mechanisms like ultrasound, Wi-Fi discovery, and guest sharing. This setting allows you to define which of the two proximity modes to use.

Requires user role: ADMIN
Default value: Off

Value space: Off/On
  Off: The linked device uses on-premises proximity mode.
  On: The linked device uses cloud proximity mode.
Experimental settings

The Experimental settings are for testing only and should not be used unless agreed with Cisco. These settings are not documented and will change in later releases.
How to use Touch 10

The Touch 10 and its use are described in full detail in the User guide for the video conferencing device.

Not all features are available on all products; therefore the touch buttons shown here may or may not be present on your device.

- **Tap Share** to start sharing content and to conduct presentations.
- **Tap the device name or address to access System Information, Settings, Restart and Factory reset.** You can also activate Call forwarding, Standby, and Do not disturb modes.
- **Tap Call** to make a call, and to invoke the Favorites, Directory and Recents contact lists.
- **Tap Join Webex** to join a Webex meeting.
- **Press and hold the left side of the Volume button to decrease the loudspeaker volume and the right side to increase the volume.**
- **Entry point for user interface extensions (your device may have zero or more such buttons with different color, text and icons).**
- **Press the Microphone button to mute and unmute microphones.**
- **Time of day.**
- **Tap the Camera icon to activate self-view and camera control.**
- **Tap Messages to invoke the voice mail system, if available.**
- **Tap ? to contact Help desk or access other facility services, if available.
Set up remote monitoring

Requirement:
- RemoteMonitoring option

Remote monitoring is useful when you want to control the device from another location. Snapshots from input sources appear in the web interface, so you can check the camera view and control the camera without being in the room.

If enabled, snapshots are refreshed automatically approximately every 5 seconds.

Check whether or not the device has the RemoteMonitoring option

1. Sign in to the web interface.
2. Check the Home page to see if RemoteMonitoring is on the list of installed options.
   - If not on the list, remote monitoring is not available.

Enable remote monitoring

Install the RemoteMonitoring option key. How to install option keys are described in the Add option keys chapter.

PLEASE BE AWARE THAT IF YOU ENABLE THE REMOTE MONITORING OPTION YOU MUST MAKE SURE THAT YOU COMPLY WITH LOCAL LAWS AND REGULATIONS WITH REGARD TO PRIVACY AND PROVIDE ADEQUATE NOTICE TO USERS OF THE DEVICE THAT THE SYSTEM ADMINISTRATOR MAY MONITOR AND CONTROL THE CAMERA AND SCREEN. IT IS YOUR RESPONSIBILITY TO COMPLY WITH PRIVACY REGULATIONS WHEN USING THE DEVICE AND CISCO DISCLAIMS ALL LIABILITY FOR ANY UNLAWFUL USE OF THIS FEATURE.

About snapshots

Local input sources

Snapshots of the local input sources of the device appear on the Call Control page. Snapshots appear both when the device is idle, and when in a call.

Far end snapshots

When in call, you may also see snapshots from the far end camera. It does not matter whether or not the far end device has the RemoteMonitoring option.

Far end snapshots are not displayed if the call is encrypted.
Access call information and answer a call while using the web interface

Call indicator

The call indicator is present to notify you about an incoming call, and to show when the device is in a call. If the device is idle, there is no call indicator.

Notification of an incoming call
Click the Call indicator to open the Call Control page, where you can accept or decline the call.

The device is in a call
The badge indicates the number of active calls.

Control the call
Relevant control buttons are present on the Call Control page. Use the buttons to:
- Show call details
- Put the call on hold
- Answer the call
- Disconnect the call
Place a call using the web interface (page 1 of 2)

Sign in to the web interface and navigate to Call Control.

Place a call

Even if the web interface is used to initiate the call, it is the video conferencing device (display, microphones and loudspeakers) that is used for the call; it is not the PC running the web interface.

1. Navigate the Favorites, Directory or Recents lists to find the correct entry, or enter one or more characters in the Search or Dial field*. Click the correct contact name.

2. Click Call in the contact card.

Alternatively, enter the complete URI or number in the Search and Dial field. Then click the Call button that appears next to the URI or number.

Send DTMF tones

Click to open a key pad that you can use if your application requires DTMF (dual-tone multi-frequency) signaling.

Show/hide call details

Click the information button to show details about the call. Click the button again to hide the information.

Hold and resume a call

Use the button next to a participant’s name to put that participant on hold.

To resume the call, use the button that is present when a participant is on hold.

End a call

If you want to terminate a call or conference, click End Call. Confirm your choice in the dialog that appears.

To disconnect just one participant in a conference, click the button for that participant.
Place a call using the web interface (page 2 of 2)

Sign in to the web interface and navigate to Call Control.

Calling more than one

A point-to-point video call (a call involving two parties only) can be expanded to include one more participant on audio-only.

If your device is using the optional built-in MultiSite feature, up to five participants, yourself included, can join the video call (conference). In addition, one more participant can join on audio-only.

Follow the same procedure to call the next conference participant as you did when calling the first participant.

Calling more than one using a conference bridge is not supported from the web interface, even if it is supported by the video conferencing device itself.

Adjust the volume

Mute the microphone

Click Microphone: On to mute the microphone. Then the text changes to Microphone: Off.

Click Microphone: Off to unmute.

Volume down

Volume up
Share content using the web interface

Sign in to the web interface and navigate to Call Control.

Share content

1. Choose which content source to share in the Presentation source drop down list.
2. Click Start Presentation. Then the text changes to Stop Presentation.

Stop content sharing:
Click the Stop Presentation button that is present while sharing.

About content sharing
You can connect a presentation source to one of the video inputs of your device. Most often a PC is used as presentation source, but other options may be available depending on your device setup.

While in a call you can share content with the other participant(s) in the call (far end).

If you are not in a call, the content is shown locally.
Local layout control

Sign in to the web interface and navigate to Call Control.

Change the layout

Click Layout, and choose your preferred layout in the window that opens.

The set of layouts to choose from depends on the device configuration.

* Changing the participant layout from the web interface is not supported when calling a conference bridge, even if it is supported on the video conferencing device itself.

About layouts

The term layout is used to describe the various ways presentations and videos can appear on the screens. Different types of meetings may require different layouts.

The number of call or conference participants are reflected in the available choices.
Control a local camera

Sign in to the web interface and navigate to Call Control.

Prerequisites for manual camera control

- The Video > Input > Connector n > CameraControl > Mode setting is switched On.
- The camera has pan, tilt or zoom functionality.
- Speaker tracking is switched off.

Move the camera using the pan/tilt/zoom controls

Camera control is not available when speaker tracking is switched on.

1. Choose which camera to control in the Main source drop down list.
2. Click the camera icon to open the camera control window.
3. Use the left and right arrows to pan the camera; the up and down arrows to tilt it; and + and - to zoom in and out.
4. Click Close to close the window.

Automatically refresh snapshots

Only available on devices that have the Remote Monitoring option.

Move the camera to a preset position

1. Choose which camera to control in the Main source drop down list.
2. Click Camera Positions... to open a list of available presets.
   - If no presets are defined, the button is disabled and named No presets.
3. Click a preset’s name to move the camera to the preset position.
4. Click Close to close the window.

You cannot use the web interface to define a preset; you should use the user interface of the device.

When you select a preset, speaker tracking will be switched off automatically.

Main source drop down list

Choose which camera to control from the drop down list.

Snapshot area

Shows snapshots of the selected main input source.

Only available on devices that have the Remote Monitoring option.

Automatic refresh snapshots

Snapshot area

Shows snapshots of the selected main input source.

Only available on devices that have the Remote Monitoring option.

Camera control is not available when speaker tracking is switched on.

1. Choose which camera to control in the Main source drop down list.
2. Click the camera icon to open the camera control window.
   - Video snapshots from the room are only displayed for devices that have the Remote Monitoring option.
3. Use the left and right arrows to pan the camera; the up and down arrows to tilt it; and + and - to zoom in and out.
   - Only relevant controls appear in the window.
4. Click Close to close the window.

Speaker tracking

Click to toggle Speaker tracking on and off.
Control a far end camera

Sign in to the web interface and navigate to Call Control.

Prerequisites

While in a call, you can control the remote participant’s camera (far end) provided that:

- The Conference > FarEndControl > Mode setting is switched On on the far end device.
- The far end camera has pan, tilt or zoom functionality. Only the relevant controls will appear.
- Speaker tracking is not switched On on the far end camera.
- The local device has the Remote Monitoring option.

Control the remote participant’s camera

1. Click the camera icon to open the remote camera control window.
2. Use the left and right arrows to pan the camera; the up and down arrows to tilt it; and + and - to zoom in and out.

   If you are not allowed to control the far end camera, the controls will not appear in the image.

   If the call is encrypted, the far end snapshot behind the controls are not displayed.
Room analytics

The room analytics feature use several variables from the conference room and re-uses them to analyze the room utilization over time or per call.

People presence detection
The device has the capability to find whether or not people are present in the room. It takes a minimum of two minutes to detect whether people are present or not in the room. After the room becomes vacant, it may take up to two minutes for the status to change.

This feature is based on ultrasound. It will not keep record of who was in the room, only whether or not there are people present in the room.

You can turn the people presence detection on or off from the web interface. Sign in to the web interface and navigate to Setup > Configuration > RoomAnalytics > PeoplePresenceDetector.

People count
Applies to dual camera devices.

By using face detection, the device can find how many persons are in the room. It will not keep record of who was in the room, only the average number of faces that were detected. Persons that have not faced the camera will not be counted. If there are objects or pictures in the room that can be detected as faces these might be counted.

The call must have a duration of minimum two minutes in order to get a reliable average. Calls that last less than two minutes, and calls which are made with people count disabled, will display “N/A” when you retrieve call history.

By default, the device only counts people when in a call, or when it displays the self-view picture.

Status
You may see the status at a given moment of people’s presence and people count. Sign in to the web interface and navigate to Setup > Status > RoomAnalytics.
Customization

Customize the video conferencing device's Touch 10 user interface

You can customize the user interface to allow control of peripherals in a meeting room, for example lights and blinds, or to modify the video conferencing device's behavior by triggering macros.

This allows for the powerful combination of a control system's functionality and the video conferencing device's user-friendly user interface (Touch 10).

Consult the Customization guide for full details about how to design custom user interface panels and action buttons using the UI Extensions editor (formerly In-Room Control editor), and how to use the video conferencing device’s API to program the controls and actions. Go to:

► https://www.cisco.com/go/in-room-control-docs

In-room control architecture

You need a Cisco video conferencing device with a Touch 10 controller, and a control system. The control system may be a third-party system, such as Crestron or AMX, with hardware drivers for peripherals. It is the control system, not the video conferencing device, that controls the peripherals.

When you program the control system you must use the video conferencing device’s API (events and commands) in order to connect with the controls on the video conferencing device's user interface.

The video conferencing device’s macro framework may also serve as a control system. In this case the control system can use the device’s API to trigger all sorts of local functionality: Speed dial, language selection, customized system reset, and much more.
Customization

Customize the video conferencing device's Touch 10 user interface (page 2 of 2)

The UI Extensions editor

Free of charge editor

An easy to use drag-and-drop editor, which you should use to compose the custom user interface extensions (action buttons and custom panels such as in-room controls), comes free of charge with the video conferencing device's software.

Sign in* to the web interface and navigate to Integration > UI Extensions Editor.

- The editor opens directly in the device’s web interface.

  You can create and push a new panel or action button to the device, and see the result immediately on its user interface.

- Click the Editor menu and select Download the Editor to get a stand-alone version that you can run locally in your browser from your hard drive.

  Then you can compose your custom interfaces without being connected to a device. You can export and import to file to move your work between your local version and the device later.

Preview function

The editor also provides a preview function, which allows you to see how the custom interfaces will appear on the user interface.

The preview function is also a complete software version of your custom panels, so clicking the controls will result in the same actions as selecting them on the real Touch 10 user interface.

Therefore, you can use the preview function to test your integrations without having a real Touch 10 user interface available. You can also use the device’s custom panels from a remote location.

* You need a user that holds the ROOMCONTROL, INTEGRATOR, or ADMIN user roles in order to access the UI Extensions editor and the API commands that you need when programming.
Customize the video conferencing device's behavior using macros

With macros, you can create your own snippets of code that run on the device. The language is JavaScript / ECMAScript 6 with support for features such as arrow functions, promises and classes.

The macro framework allows an integrator to write scripts that tailor a device's behavior to suit an individual customer's requirements. The integrators can, for example, implement their own features or variations of features, automate specific configurations or re-configurations, and create custom tests and monitoring functions.

By combining the use of macros and creation of a custom user interface panel (UI extension), you can amend the user interface (Touch 10) to trigger customized local functionality. For examples:

- Add speed dial buttons
- Add a button for room reset, which set all configurations back to your preferred default setup

Consult the Customization guide for details about macros and how to use the device’s built in Macro editor. Go to:

► https://www.cisco.com/go/in-room-control-docs

Allow using macros on the device

Sign in to the web interface and navigate to Setup > Configuration.

- Set Macros > Mode to On.

If you try to launch the Macro editor while this setting is Off, a pop-up message appears. If you respond by tapping Enable Macros, the Macros > Mode setting will automatically change to On, and the editor will launch.

Launch the macro editor

Sign in' to the web interface and navigate to Integration > Macro Editor.

We don't offer a stand-alone version of the editor that you can use to work offline.

The Macro editor

The Macro editor is a powerful tool where you can:

- Load our code examples, which you can modify, use as is, or use as inspiration when writing your own macros.
- Read our detailed macro scripting tutorial, which also explains the code examples in more detailed.
- Write your own macros, and upload them to the device.
- Enable/Disable individual macros.
- Check in an embedded Log Console what happens when you run a macro.

* You need a user that holds the ADMIN user role in order to access the Macro editor.
Customization

Remove default buttons from the user interface

In some use cases, you may never use a default button, like Call or Share. Such unused buttons may cause confusion. In these cases, you can remove the unused buttons from the user interface. Custom UI buttons can be exposed still. Removing default buttons while adding custom buttons makes it possible fully to customize the user interface.

For example, you can remove the Call and Share buttons if nobody is going to share content or call from this device. Instead, add custom buttons and panels for the tasks that are going to be performed.

Configurations

Use the following configurations to remove default buttons from the user interface. The configurations are available both from the web interface of the device, and in the API.

- **UserInterface > Features > Call > Start**: Removes the default Call button (including the directory, favorites, and recent calls lists). Also removes the Add participant button while in a call.
- **UserInterface > Features > Call > JoinWebex**: Removes the default button for joining a Webex meeting.
- **UserInterface > Features > Share > Start**: Removes the default user interface for sharing and previewing content, both in call and out of call.
- **UserInterface > Features > Call > VideoMute**: Removes the default Turn video off button.
- **UserInterface > Features > Call > End**: Removes the End Call button.
- **UserInterface > Features > Call > MidCallControls**: Removes the Hold, Resume, and Transfer in-call buttons.
- **UserInterface > Features > Call > MusicMode**: Removes the in-call MusicMode button, which is useful when the microphones should capture music.
- **UserInterface > Features > Call > Keypad**: Removes the in-call Keypad button, which opens a keypad that can be used for DTMF input.
- **UserInterface > Features > HideAll**: Removes all the default buttons. Custom buttons are not removed.

The configurations remove only the buttons, not the functionality as such. You can share content using Proximity, even if you have removed the Share button from the user interface.

Further Information

Find more details about how to remove buttons and customize the user interface in the Customization guide. Go to: [https://www.cisco.com/go/in-room-control-docs](https://www.cisco.com/go/in-room-control-docs)
The HTTP(S) request feature makes it possible to send arbitrary HTTP(S) requests from a video conferencing device to an HTTP(S) server. Furthermore, the device receives the response that the server sends back. The device supports the Post, Put, Patch, Get, and Delete methods.

By using macros, you can send data to an HTTP(S) server whenever you want. You can choose what data to send, and structure them as you like. By doing it this way, you can adapt the data to an already established service.

Security measures:
- The HTTP(S) request feature is disabled by default. A system administrator must explicitly enable the feature by setting HttpClient > Mode to On.
- The system administrator can prevent the use of HTTP by setting HttpClient > AllowHTTP to False.
- The system administrator can specify a list of HTTP(S) servers that the device is allowed to send data to.
- The number of concurrent HTTP(S) requests is limited.

List of Allowed HTTP(S) servers
The system administrator can use these commands to set up and maintain a list of up to ten allowed HTTP(S) servers (hosts):

- xCommand HttpClient Allow Hostname Add
  [Expression: <Regular expression that matches the host name or IP address of the HTTP(S) server>]
- xCommand HttpClient Allow Hostname Clear
- xCommand HttpClient Allow Hostname List
- xCommand HttpClient Allow Hostname Remove Id: <id of an entry in the list>

If the list is not empty, you can send HTTP(S) requests only to the servers in the list. If the list is empty, you can send the requests to any HTTP(S) server.

The check against the list of allowed servers is performed both when using insecure (HTTP) and secure (HTTPS) transfer of data.

HTTPS without certificate validation
When sending requests over HTTPS, the video conferencing device checks the certificate of the HTTPS server by default. If the HTTPS server certificate is not found to be valid, you get an error message. The device doesn't send any data to that server.

We recommend using HTTPS with certificate validation. If certificate validation is not possible, the system administrator can set HttpClient > AllowInsecureHTTPS to On. This allows the use of HTTPS without validating the certificate of the server.

Sending HTTP(S) requests
Once the HTTP(S) request feature is enabled, you can use the following commands to send requests to an HTTP(S) server:

xCommand HttpClient <Method>
  [AllowInsecureHTTPS: <True/False>]
  [Header: <Header text>]
  [ResponseSizeLimit: <Maximum response size>]
  [ResultBody: <None/PlainText/Base64>]
  [Timeout: <Timeout period>]
  [Url: <URL to send the request to>]

where <Method> is either Post, Put, Patch, Get, or Delete.

The Post, Put, and Patch commands are multiline commands. Read the API guide to find out how to use multiline commands, and also to find a detailed description of the command parameters.

Further information
Find more information about HTTP(S) Post requests in the Customization guide. Go to:

https://www.cisco.com/go/in-room-control-docs
Input source composition

You can use the device's API to combine up to four input sources in a single main video stream.

The maximum number of different input sources depends on the device:

<table>
<thead>
<tr>
<th>Video conferencing device</th>
<th>Maximum number of different input sources</th>
</tr>
</thead>
<tbody>
<tr>
<td>Room Kit, Room Kit Mini, SX20, MX200 G2, MX300 G2</td>
<td>2</td>
</tr>
<tr>
<td>Codec Plus, Room 55, Room 55 Dual, Room 70, Desk Pro</td>
<td>3</td>
</tr>
<tr>
<td>SX80, MX700, MX800, Codec Pro, Room 70 G2, Room Panorama*, Room 70 Panorama*</td>
<td>4</td>
</tr>
<tr>
<td>SX10, DX70, DX80</td>
<td>Not applicable</td>
</tr>
</tbody>
</table>

Note that Panorama devices use two input sources for the main camera.

Source composition

Composition layout

You can choose between three layouts:

- Equal
- Prominent
- PIP (only available when composing two input sources)

You can modify the PIP position to one of the corners. The size of the PIP can be normal or large.

The composition and layout can be modified at any time, both in call and outside of call.

Selfview

Selfview shows the same composed image that is being sent to the far end.

Individual camera control

You can control individual cameras using API commands (xCommand Camera *), but you cannot use the controls on the user interface.

When you select a camera in the user interface, the main video stream will automatically switch from the composed video stream to the single stream from the chosen camera.

Change compositions and layouts on demand

Input source composition is only available using API commands; we don’t provide a dedicated user interface for it.

To be able to easily change compositions and layouts on demand, we recommend that you use macros and create a custom user interface panel (UI extension) for it.
Input source composition (page 2 of 2)

API command

xCommand Video Input SetMainVideoSource
  ConnectorId: <1..n> SourceId: <1..m>
  Layout: <Equal, PIP, Prominent>
  PIPPosition <LowerLeft, LowerRight, UpperLeft, UpperRight>
  PIPSize <Auto, Large>

where

The input source can be identified by either the physical connector that it is connected to (ConnectorId), or by the logical source identifier (SourceId). There cannot be a mix of different types of identifiers in the same command; use either ConnectorId or SourceId. You can find these identifiers in the Video Input Connector and Video Input Source statuses.

The difference between the equal, PIP, and prominent layouts (Layout) are shown in the sidebar.

You can modify the PIP position to one of the corners. The size of the PIP can be normal (auto) or large.

Refer to the API-guide for more details.

Examples

xCommand Video Input SetMainVideoSource ConnectorId: 1 ConnectorId: 2 ConnectorId: 3 ConnectorId: 4 Layout: Equal

xCommand Video Input SetMainVideoSource SourceId: 1 SourceId: 2 Layout: PIP PIPPosition: LowerRight PIPSize: Large

xCommand Video Input SetMainVideoSource SourceId: 1 SourceId: 2 SourceId: 3 SourceId: 4 Layout: Prominent
Presentation source composition (page 1 of 2)

You can use the device’s API to combine up to four presentation sources in a single video stream. *

The maximum number of **different** presentation sources depends on the device:

<table>
<thead>
<tr>
<th>Video conferencing device</th>
<th>Maximum number of different presentation sources</th>
</tr>
</thead>
<tbody>
<tr>
<td>Room Kit, Room Kit Mini, SX20, MX200 G2, MX300 G2, Board</td>
<td>2</td>
</tr>
<tr>
<td>Codec Plus, Room 55, Room 55 Dual, Room 70, Desk Pro</td>
<td>3</td>
</tr>
<tr>
<td>SX80, MX700, MX800, Codec Pro, Room 70 G2, Room Panorama*, Room 70 Panorama*</td>
<td>4</td>
</tr>
<tr>
<td>SX10, DX70, DX80</td>
<td>Not applicable</td>
</tr>
</tbody>
</table>

You can only share sources that has been shared through a cable (DVI, VGA, HDMI – depending on the device).

---

* Note that Panorama devices use two input sources for the main camera.

Source composition

Composition layout

You can choose between two layouts:

- Equal
- Prominent

You can change the number of sources at any time, both in call and outside of call. The image sizes cannot be modified.

The order in which the sources appear on the screen depends on the order they have in the command; starting from upper left, ending at bottom right.

Change compositions and layouts on demand

Presentation source composition is only available using API commands; we don’t provide a dedicated user interface for it.

To be able to easily change compositions and layouts on demand, we recommend that you use macros and create a custom user interface panel (UI extension) for it.
Presentation source composition  (page 2 of 2)

API command

```
xCommand Presentation Start
  ConnectorId: <1..n>
  PresentationSource: <1..n>
  Instance: <New, 1..n>
  Layout: <Equal, Prominent>
  SendingMode: <LocalRemote, LocalOnly>
```

where

The input source can be identified by either the physical connector that it is connected to (ConnectorId), or by the logical source identifier (PresentationSource). There cannot be a mix of different types of identifiers in the same command; use either ConnectorId or PresentationSource.

You can find these identifiers in the Video Input Connector and Video Input Source statuses.

Refer to the API-guide for more details.

Examples

```
xCommand Presentation Start PresentationSource: 1 PresentationSource: 2 Layout: Equal

xCommand Presentation Start ConnectorId: 1 ConnectorId: 2 Layout: Prominent

xCommand Presentation Start ConnectorId: 1 ConnectorId: 2 ConnectorId: 3 Layout: Equal

xCommand Presentation Start PresentationSource: 1 PresentationSource: 2 PresentationSource: 3 Layout: Prominent
```
Manage startup scripts

Sign in to the web interface and navigate to Integration > Startup Scripts.

List of startup scripts

You can create one or more startup scripts. A green dot appears next to an active startup script; a red ring appears next to an inactive startup script. If you have more than one startup script, they will run in the order from top to bottom of the list.

Create a startup script

1. Click Create new....
2. Enter a name for the startup script in the title input field.
3. Enter the commands (xConfiguration or xCommand) in the command input area. Start each command on a new line.
4. Click Save.
5. Click On to activate the startup script.

If you want to use an existing script as a starting point for editing, select that script and click Copy.

Run a startup script immediately

1. Select the startup script from the list.
2. Click Run.

Both active and inactive startup scripts can be run immediately.

Activate or deactivate a startup script

1. Select the startup script from the list.
2. Click On to activate, or Off to deactivate a script.

Active startup scripts will run every time the device starts up.

Delete a startup script

1. Select the startup script from the list.
2. Click Delete.

About startup scripts

A startup script contains commands (xCommand) and configurations (xConfiguration) that will be executed as part of the start up procedure.

A few commands and configurations cannot be placed in a startup script, for example xCommand SystemUnit Boot. It is not possible to save a script that contains illegal commands and configurations.

Syntax and semantics for xCommand and xConfiguration are explained in the API guide for the product.

The script names and configurations shown in the illustration serve as examples. You may make your own scripts.
Access the device’s XML files

Sign in to the web interface and navigate to Integration > Developer API.

The XML files are part of the device’s API. They structure information about the device in a hierarchy.

- Configuration.xml contains the current device settings (configuration). These settings are controlled from the web interface or from the API (Application Programmer Interface).
- The information in status.xml is constantly updated by the device to reflect system and process changes. The status information is monitored from the web interface or from the API.
- Command.xml contains an overview of the commands available to instruct the device to perform an action. The commands are issued from the API.
- Valuespace.xml contains an overview of all the value spaces of device settings, status information, and commands.

Open an XML file
Click the file name to open the XML file.

About the API

The application programming interface (API) is a tool for integration professionals and developers working with the device. The API is described in detail in the API guide for the device.
Execute API commands and configurations from the web interface

Sign in to the web interface and navigate to Integration > Developer API.

Commands (xCommand) and configurations (xConfiguration) can be executed from the web interface. Syntax and semantics are explained in the API guide for the device.

About the API

The application programming interface (API) is a tool for integration professionals and developers working with the device. The API is described in detail in the API guide for the device.

Execute API commands and configurations

1. Enter a command (xCommand or xConfiguration), or a sequence of commands, in the text area.
2. Click Execute to issue the command(s).
Advanced customization of audio

Sign in to the web interface and navigate to Setup > Audio Console.

This opens the Audio Console utility, which is embedded in the web interface of the device. This utility is available for the following products: SX80, MX700, MX800, Codec Pro (including Room Kit Pro), Room 70 G2, Room Panorama, and Room 70 Panorama.

The Audio Console provides a graphical interface to advanced customizable audio features. It lets you define how to connect audio inputs to outputs, using simple drag and drop techniques.

The main features of the Audio Console are:
- Configure the audio system of the codec
- Change the default mixing, routing and equalizers
- Set various input and output connector properties
- Configure advanced features such as local reinforcement

See the Customization guide for details about the Audio Console.

Go to:

► https://www.cisco.com/go/in-room-control-docs

We also recommend you to read the ► Using extra loudspeakers and local reinforcement chapter for more information about a good auditory experience.

The Audio Console is replacing the CE Console application. The CE Console is no longer maintained.
Notes regarding screen technology

Cisco are using professional screens in MX700 and MX800. These screens have longer lifetime and operating hours than consumer screens.

MX700 and MX800 use LED edge backlit LCD panels with Vertical Alignment technology. This allows for high contrast ratios and fast response times. The nature of all LCD panels is that the contrast ratio drops rapidly with an increasing viewing angle (both horizontally and vertically). Color coordinates will also change with increased viewing angle resulting in some color shift. LCD panels may therefore appear to have different shades when comparing images viewed perpendicular and at an angle to the screen.

MX700 and MX800 screens are individually color calibrated during manufacturing using spectrometers. This ensures that all screens shipped from the manufacturing site are equal with respect to color reproduction, when judged on axis. The calibration process has some tolerances, but this is considered to be hard, if not impossible, to judge with the naked eye. A small change in the viewing angle will to a larger extent affect the perceived color differences.

Over time the screen's LED backlights will drift. This is valid for all LCD panels with LED backlight. Luminance will decay resulting in darker image over time. For the LCD panels in MX700 and MX800, the luminance will be halved after 50000 operating hours.
GPIO interface

The codec within the video conferencing device has a General Purpose Input/Output (GPIO) port in the form of a 6 pin Euroblock connector.

⚠️ Some MX700/MX800 devices have been shipped with the label for the pins of the GPIO port in reverse order.

Correct GPIO labeling.

Incorrect GPIO labeling.

Remove the left side cover to get access to the connectors.
The main network port

The main network port - Network port 1 - is always reserved for the connection to LAN. This applies to all video conferencing devices.

Depending on the device, Network port 1 is marked with the number 1, the network symbol (Ethernet symbol), or both.

Auxiliary network ports

Some video conferencing devices have more than one network port. The additional ports can be used for peripheral devices like cameras, Touch 10, third-party control systems, and more.

A device that is connected to such a network port gets a local IP address from the codec, and therefore is not part of the corporate network. It is not possible for packets to traverse the codec between the main network port (LAN) and the auxiliary network ports (link-local).

- A Cisco peripheral device is assigned a dynamic IP address in the range (DHCP): 169.254.1.41 to 169.254.1.240
- A non-Cisco device is assigned the dynamic IP address (DHCP): 169.254.1.30

**NOTE:** Only one non-Cisco device can get a dynamic IP address at a time.

- A non-Cisco device can be assigned a static IP address in the range: 169.254.1.241 to 169.254.1.254

This method can also be used to connect to the codec with SSH. In this case you can use the IP address 169.254.1.1.

Power over Ethernet (PoE)

Some of the auxiliary network ports provide Power over Ethernet (PoE). These ports can power peripherals like the Touch 10 controller.

---

**Table:**

<table>
<thead>
<tr>
<th>Product</th>
<th>Number of auxiliary network ports</th>
<th>Number of auxiliary network ports with PoE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Room Kit</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Room Kit Mini</td>
<td>1</td>
<td>1 (Ethernet symbol)</td>
</tr>
<tr>
<td>Room 55</td>
<td>1</td>
<td>1 (Ethernet symbol)</td>
</tr>
<tr>
<td>Room 70(^1) / Room 55 Dual(^1)</td>
<td>2</td>
<td>1 (Ethernet symbol)</td>
</tr>
<tr>
<td>Room 70 G2(^1)</td>
<td>4</td>
<td>2 (Ethernet symbol, PoE)</td>
</tr>
<tr>
<td>Room 70 Panorama(^2) / Room Panorama(^2)</td>
<td>4</td>
<td>2 (Ethernet symbol, PoE)</td>
</tr>
<tr>
<td>Codec Plus</td>
<td>2</td>
<td>1 (Ethernet symbol)</td>
</tr>
<tr>
<td>Codec Pro</td>
<td>4</td>
<td>2 (Ethernet symbol, PoE)</td>
</tr>
<tr>
<td>Boards</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Desk Pro(^2)</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>SX10</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>SX20</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>SX80</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>MX200 G2 / MX300 G2</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>MX700(^3) / MX800(^3)</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>DX70(^2) / DX80(^2)</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

---

1. One or more of the auxiliary ports on this product is reserved for internal use.
2. The auxiliary port on this product is a network expansion port. You can connect a computer or other device to this port and get access to the same network/LAN as the video conferencing device itself. This port is not used for peripheral devices, and you don’t get a local IP address from the codec.
3. This product has a separate PoE injector that is connected to one of the auxiliary network ports. The PoE injector is used for the Touch 10 controller.
Serial interface

The device has a standard COM-port for serial communication. Connect a standard 9-pin RS-232 serial cable to the COM-port. If the computer does not have a standard serial connector, you need an RS-232 adapter on the computer side.

Parameters:
- Baud rate: Configurable. Default 115200 bps
- Data bits: 8
- Parity: None
- Stop bit: 1
- Hardware flow control: Off

Device settings

Serial communication is enabled by default. Use the following configuration to change the behavior:

SerialPort > Mode

For security reasons, you are asked to sign in before using the serial interface. Use the following setting to change the behavior:

SerialPort > LoginRequired

The device can give very much feedback, so we recommend keeping the connection at the highest baud rate possible. In some situations, such as when using long cables, a lower rate may be used to avoid bit errors. Use the following setting if you want to adjust the baud rate.

SerialPort > BaudRate

Restart the device when you have made changes to the serial port settings.

If your device is provisioned by CUCM, the serial port settings should be configured from CUCM.
Open TCP ports (page 1 of 2)

The web server within the codec prohibit or restrict the use of nonsecure or unnecessary ports, protocols, modules, and/or services. Some ports are open by default.

The device settings are configured from the Setup > Configuration page on the web interface. Open a web browser and enter the IP address of the device then sign in.

TCP 22: SSH
You can close the port by setting SSH mode to Off.
NetworkServices SSH Mode: Off/On

TCP 80: HTTP
You can close the port by setting HTTP mode to Off or HTTPS.
NetworkServices HTTP Mode: HTTP+HTTPS/HTTPS/Off

TCP 443: HTTPS
You can close the port by setting HTTP mode to Off.
NetworkServices HTTP Mode: HTTP+HTTPS/HTTPS/Off

TCP 4043: Remote pairing software download
You can close the port by setting remote pairing for the Touch panel to Off.
Peripherals Pairing CiscoTouchPanels RemotePairing: Off/On

TCP 4045: Remote pairing version information
You can close the port by setting remote pairing for the Touch panel to Off.
Peripherals Pairing CiscoTouchPanels RemotePairing: Off/On

TCP 4047: Remote pairing session connection
The port is only available (and open) when a Touch panel is remote paired with the video conferencing device. You can close the port by setting remote pairing for the Touch panel to Off.
Peripherals Pairing CiscoTouchPanels RemotePairing: Off/On

TCP 4053: Remote pairing port
You can close the port by setting remote pairing for the Touch panel to Off.
Peripherals Pairing CiscoTouchPanels RemotePairing: Off/On

TCP 5060/5061: SIP listen ports
The SIP listen ports are open by default. The SIP listen ports are disabled by the Cisco UCM (Unified Communication Manager). You can close the ports by setting the SIP listen ports to Off.
SIP ListenPort: Off/On

TCP 65533: Alternate port for Proximity connections
The port is closed by default. The port is open for Proximity connections when the setting to enable an alternate port for Proximity is set to True.
Proximity AlternatePort Enabled: False/True

Ephemeral IP ports
Ephemeral IP port range:
• 32768 – 60999
Open TCP ports (page 2 of 2)

TCP 4051: Remote pairing port *(Deprecated)*
You can close the port by setting remote pairing for the Touch panel to Off.

```
Peripherals Pairing CiscoTouchPanels RemotePairing:
Off/On
```

TCP 4062: Remote pairing port
You can close the port by setting remote pairing for the Touch panel to Off.

```
Peripherals Pairing CiscoTouchPanels RemotePairing:
Off/On
```

TCP 4190: UPnP port
You can close the ports by setting the SIP listen ports to Off.

```
NetworkServices UPnP Mode: Off
```
HTTPFeedback address from TMS

When a device is added to Cisco TelePresence Management Suite (TMS), it is automatically configured to send information (events) back to TMS. The device receives the address, that these events should be sent to, from TMS (HTTPFeedback address). If this address is absent or misconfigured, the device cannot send events to TMS.

Missing response to events

If the device does not receive a response to an event, it will retry sending it to the HTTPFeedback address up to 6 times at increasing intervals.

If the device does not receive a response to any of the retries, the endpoint tries to send a message to the HTTPFeedback address every ten minutes. The HTTPFeedback status will indicate that it has failed, and there is a diagnostic message indicating the type of failure.

While retrying to send messages, there will be a loss of Call Detail Records (CDR) on TMS.

Get a new HTTPFeedback address from TMS

In order to get a new address to send events to, you must restart the device and wait for the next management address push from TMS (scheduled or triggered by the TMS administrator).
Link an on-premises registered device to Cisco Webex Edge for Devices

You can use Webex Edge for Devices to link your on-premises registered devices to the Webex cloud service. This gives you access to select cloud features, while your registration, device configuration management, calling, and media services remain on-premises. You can manage the cloud services and get device diagnostics in Webex Control Hub.

Set-up

We recommend that you register the device to the on-premises service first, then you link it to the Webex Edge. For information how to link a device to Webex Edge for Devices, read the Webex Edge for Devices article on Webex Help Center.

Features

Webex Edge for Devices has the following features and functionality:

- Online/Offline connection status in Control Hub
- Device diagnostics with the ability to set administrator alerts
- Device historical analytics available directly in Control Hub
- Access to device settings from Control Hub
- Cloud xAPI access
- Real time media metrics when joining Webex calls
- Manage logs from Control Hub
- Hybrid calendar through Control Hub
- Webex Assistant (voice-driven virtual assistant)

The Webex Edge for Devices article referenced above has an updated list of all available features and limitations.

Prerequisites

- CUCM version 12.5su1, or 11.5.x with the latest device pack
- Control Hub administrator access
- Device Connector tool (to set up the link to Webex Egde)
- A cloud services license (Cisco Collaboration Flex Plan)
Register a device to the Cisco Webex cloud service

You can register a device to Cisco Webex remotely from the web interface instead of using the on-screen setup assistant.

To register a device, you need to create an activation code on Control Hub first. To learn how to create an activation code, see► Create a Workspace and Add Services for a Cisco Webex Room Device or a Cisco Webex Board

From the web interface, you can only register a device that is not currently registered to a service.

**NOTE:** All local users and any customizations that have been created for this device will be deactivated.

1. Sign in to the web interface, and click *Click here to register to Webex* on the Home screen.
   This link is only available if the device is not registered to a service already.

2. A pop-up appears and you can enter the activation code you have created on Control Hub.
   **Format:**
   • xxxx-xxxx-xxxx-xxxx, or
   •xxxxxxxxxxxxxxxx

3. After registration, you must setup the time zone and language settings from the on-screen setup assistant. If the wizard times out, default settings will be applied.

**Limitations**

Some of the available configurations only apply to on-premises registered devices. They don’t apply to Webex registered devices. In the API guide’s *Supported Commands Matrix*, these items are marked with “On-prem only”.

Among the non-applicable configurations, are those related to H.323, H.320, SIP, NTP, CUCM, LDAP, Proximity, and Far End Camera Control.
Supported RFCs

The RFC (Request for Comments) series contains technical and organizational documents about the Internet, including the technical specifications and policy documents produced by the Internet Engineering Task Force (IETF).

CE software supports a range of RFCs, including the following:

- RFC 2782 DNS RR for specifying the location of services (DNS SRV)
- RFC 3261 SIP: Session Initiation Protocol
- RFC 3263 Locating SIP Servers
- RFC 3361 DHCP Option for SIP Servers
- RFC 3550 RTP: A Transport Protocol for Real-Time Applications
- RFC 3711 The Secure Real-time Transport Protocol (SRTP)
- RFC 4091 The Alternative Network Address Types (ANAT) Semantics for the Session Description Protocol (SDP) Grouping Framework
- RFC 4092 Usage of the Session Description Protocol (SDP) Alternative Network Address Types (ANAT) Semantics in the Session Initiation Protocol (SIP)
- RFC 4582 The Binary Floor Control Protocol
- RFC 4733 RTP Payload for DTMF Digits, Telephony Tones and Telephony Signals
- RFC 5245 Interactive Connectivity Establishment (ICE): A Protocol for Network Address Translator (NAT) Traversal for Offer/Answer Protocols
- RFC 5589: SIP Call Control Transfer
- RFC 5766 Traversal Using Relays around NAT (TURN): Relay Extensions to Session Traversal Utilities for NAT (STUN)
Calculating minimum bandwidth

The minimum bandwidth requirements are specified in the technical specifications. When dual-stream is used, the available bandwidth is split into two streams.

To calculate the minimum bandwidth for a desired resolution in dual-stream, double the minimum bit rate (bps) for that resolution (e.g., 720p30).

For example, if there is a minimum bandwidth of 768 kbps for the resolution 720p30. Then, the dual-stream minimum bandwidth will be 768 \times 2, or 1536 kbps.
Technical specification (page 1 of 4)

**PRODUCT SPECIFICATION**

**SOFTWARE COMPATIBILITY**

- MX700 and MX800 Single:
  - Cisco TelePresence Software Version TC7.1.2 or later
  - Collaboration Endpoint Software Version 8.0 or later
- MX800 Dual:
  - Cisco TelePresence Software Version TC7.3.1 or later
  - Collaboration Endpoint Software Version 8.0 or later

**COMPONENTS**

- Fully integrated unit including:
  - Codec
  - Display
  - Camera (2 cameras as option)
  - Loudspeakers
  - Cisco TelePresence Table Microphone 60 (two microphones are included in base package)
  - Cables included: DVI-I-to-VGA cable with Euroblock to 3.5-mm jack audio cable, HDMI to HDMI, LAN cable, and power cable

**DISPLAY**

- MX700:
  - Two 55 inch TFT-LCD monitors, edge LED backlight
  - Resolution: 1920 x 1080 (16:9)
  - Contrast ratio: Typical 4000:1
  - Viewing angle: ± 176°
  - Response time: Typical 8 ms
  - Brightness: Typical 350 cd/m²
- MX800 Single:
  - One 70 inch TFT-LCD monitor, edge LED backlight
  - Resolution: 1920 x 1080 (16:9)
  - Contrast ratio: Typical 4000:1
  - Viewing angle: ± 176°
  - Response time: Typical 8 ms
  - Brightness: Typical 350 cd/m²
- MX800 Dual:
  - Two 70 inch TFT-LCD monitor, edge LED backlight
  - Resolution: 1920 x 1080 (16:9)

**PC AND SECOND-SOURCE VIDEO INPUT**

- DVI-I
- Two HDMI (if Dual camera option is installed, only one HDMI)
- One standard definition (composite or S-video)

**SUPPORTED PC INPUT RESOLUTIONS**

- SVGA (800 × 600) up to 1080p (1920 × 1080)

**CAMERA OVERVIEW**

- 20x total zoom (10x optical, 2x digital zoom)
- Motorized +12.7°/-14.5° tilt, +58°/-90° pan
- 80° horizontal field of view
- 48.8° vertical field of view
- F 1.5
- Resolutions: 1080p60 and 720p60
- Automatic or manual focus, brightness, and white balance
- Far-end camera control
- Camera control over Ethernet
- Focus distance 3.28 ft (1 m) to infinity

**AUDI0 SYSTEM**

Integrated multichannel loudspeaker system

- MX700 with single camera:
  - 12 loudspeakers in total
  - 10 closed box full range loudspeakers
  - 2 balanced dual driver folded bass horns (one behind each screen)
- 400W amplifier system
- Individual digital processing for each speaker
- Frequency response 65-18000 Hz ±3dB
- Frequency response 55-20000 Hz ±10dB
- Max continuous sound pressure 100dB @ 1 m

- MX700 with dual camera:
  - 11 loudspeakers in total
  - 9 closed box full range loudspeakers
  - 2 balanced dual driver folded bass horns (one behind each screen)
- 400W amplifier system
- Individual digital processing for each speaker
- Frequency response 65-18000 Hz ±3dB
- Frequency response 55-20000 Hz ±10dB
- Max continuous sound pressure 100dB @ 1 m

**USER INTERFACE**

- Cisco Touch 10 interface
- 10 inch projected capacitive touch screen
- Resolution: 1280 × 800

**LANGUAGE SUPPORT**

- (depends on software version)
  - Arabic, Catalan, Chinese-Simplified, Chinese-Traditional, Czech, Danish, Dutch, English, English-UK, Finnish, French, French-Canadian, German, Hebrew, Hungarian, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Portuguese-Brazilian, Russian, Spanish, Spanish-Latin, Swedish, Turkish

**SYSTEM MANAGEMENT**

- Support for the Cisco TelePresence Management Suite (TMS)
- Total management via embedded Telnet, SSH, XML and SOAP
- Remote software upload via web server, SCP, HTTP and HTTSP
- One RS-232 for local control and diagnostics
- Support for Cisco Touch 10

**DIRECTORY SERVICES**

- Support for local directories (Favorites / Local contacts)
- Corporate directory (through CUCM and Cisco TMS)
- Server directory supporting LDAP and H.350 (requires Cisco TMS)
- Call history with received, placed and missed calls with date and time
Technical specification (page 2 of 4)

POWER
MX700:
- Auto-sensing power supply
- 100-240VAC, 50/60Hz
- Standby power consumption single camera/dual camera: 129W/140W
- Average power consumption single camera/dual camera: 547W/560W (under normal operating conditions as defined in IEC 60950-1)
- Maximum power consumption single camera/dual camera: 567W/580W

MX800 Single:
- Auto-sensing power supply
- 100-240VAC, 50/60Hz
- Standby power consumption single camera/dual camera: 106W/118W
- Average power consumption single camera/dual camera: 320W/333W (under normal operating conditions as defined in IEC 60950-1)
- Maximum power consumption single camera/dual camera: 330W/343W

MX800 Dual:
- Auto-sensing power supply
- 100-240VAC, 50/60Hz
- Standby power consumption dual camera: 157W
- Average power consumption dual camera: 570W (under normal operating conditions as defined in IEC 60950-1)
- Maximum power consumption dual camera: 590W

OPERATING TEMPERATURE AND HUMIDITY:
- Ambient temperature: 32°F to 104°F (0°C to 40°C)
- Relative humidity (RH): 10% to 90%

STORAGE AND TRANSPORT TEMPERATURE:
- -4°F to 140°F (-20°C to 60°C) at RH 10% to 90% (non-condensing)

PRODUCT DIMENSIONS AND WEIGHT
MX700, free standing floor stand:
- Height: 64.2 in. (163.1 cm)
- Width: 99.1 in. (251.7 cm)
- Depth: 36.2 in. (92.0 cm) including feet
- Weight, single camera: 339.5 lbs (154 kg)
- Weight, dual camera: 348.3 lbs (158 kg)

MX700, floor stand secured to the wall:
- Height: 64.2 in. (163.1 cm)
- Width: 99.1 in. (251.7 cm)
- Depth: 6.2 in. or 8.5 in. (15.6 cm or 21.5 cm)
- Weight, single camera: 339.5 lbs (154 kg)
- Weight, dual camera: 348.3 lbs (158 kg)

MX700, wall mount:
- Height: 42.2 in. (107.1 cm)
- Width: 99.1 in. (251.7 cm)
- Depth: 5.8 in. (14.8 cm)
- Weight, single camera: 357.1 lbs (162 kg)
- Weight, dual camera: 366.0 lbs (166 kg)

MX800 Single, free standing floor stand:
- Height: 71.6 in. (181.8 cm)
- Width: 62.8 in. (159.6 cm)
- Depth: 36.2 in. (92.0 cm) including feet
- Weight, single camera: 244.7 lbs (111 kg)
- Weight, dual camera: 253.5 lbs (115 kg)

MX800 Single, floor stand secured to the wall:
- Height: 71.6 in. (181.8 cm)
- Width: 62.8 in. (159.6 cm)
- Depth: 6.2 in. or 8.5 in. (15.6 cm or 21.5 cm)
- Weight, single camera: 249.1 lbs (113 kg)
- Weight, dual camera: 249.1 lbs (113 kg)

MX800 Dual, free standing floor stand:
- Height: 71.6 in. (181.8 cm)
- Width: 124.8 in. (316.9 cm)
- Depth: 36.2 in. (92.0 cm) including feet
- Weight: 524.7 lbs (238 kg)

MX800 Dual, floor stand secured to the wall:
- Height: 71.6 in. (181.8 cm)
- Width: 124.8 in. (316.9 cm)
- Depth: 6.2 in. or 8.5 in. (15.6 cm or 21.5 cm)
- Weight: 524.7 lbs (238 kg)

MX800 Dual, wall mount:
- Height: 49.5 in. (125.8 cm)
- Width: 124.8 in. (316.9 cm)
- Depth: 5.8 in. (14.8 cm)
- Weight: 537.9 lbs (244 kg)

PACKAGING DIMENSIONS AND WEIGHT
MX700:
- Height: 71.6 in. (181.8 cm)
- Width: 62.8 in. (159.6 cm)
- Depth: 36.2 in. (92.0 cm) including feet
- Weight, single camera: 498.2 lbs (226 kg)
- Weight, dual camera: 511.5 lbs (232 kg)

MX800 Single:
- Height: 59.1 in. (150.0 cm)
- Depth: 34.6 in. (88.0 cm)
- Weight, single camera: 361.6 lbs (164 kg)
- Weight, dual camera: 374.8 lbs (170 kg)

MX800 Dual:
- Height: 59.1 in. (150.0 cm)
- Depth: 72.8 in. (185.0 cm)
- Weight, single camera: 705.5 lbs (320 kg)

APPROVALS AND COMPLIANCE
- Directive 2014/35/EU (Low-Voltage Directive)
- Directive 2014/30/EU (EMC Directive) – Class A
- Directive 2014/65/EU (RoHS)
- Directive 2002/96/EC (WEEE)
- NRTL approved (Product Safety)
- FCC CFR 47 Part 15B (EMC) – Class A

Technical specification (page 3 of 4)

PRODUCT CAPABILITIES

PRODUCT DELIVERED COMPLETE WITH:
• One mounting option, single or dual camera option, Cisco Touch 10, codec, complete audio system, 2 × Cisco Microphone 60, two presentation cables.

BANDWIDTH
• H.323 and SIP up to 6 Mbps point-to-point
• Up to 6 Mbps total MultiSite bandwidth

MINIMUM BANDWIDTH FOR RESOLUTION / FRAME RATE (H.264)
• 720p30 from 768kbps
• 720p60 from 1152kbps
• 1080p30 from 1472kbps
• 1080p60 from 2560kbps

FIREWALL TRAVERSAL
• Cisco TelePresence Expressway technology
• H.460.18 and H.460.19 firewall traversal
• SIP ICE (Interactive Connectivity Establishment)

VIDEO STANDARDS
• H.261, H.263, H.263+, H.264
• H.265 (SIP)

VIDEO FEATURES
• Advanced screen layouts
• Local auto layout

VIDEO INPUTS (FIFTEEN INPUTS)
Extended Display Identification Data (EDID) HDCP is not supported

Three HDMI inputs*: support formats up to maximum 1920 × 1080@60fps, including:
• 1080×60 Hz (480p60)
• 1280 × 1024@60, and 75Hz (SXGA)
• 1024 × 768@60, 70, 75, and 85Hz (XGA)
• 800 × 600@60, 60, 72, 75, and 85Hz (SVGA)
• 1024 × 1200@50 and 60Hz (WUXGA+)
• 1680 × 1050@60Hz (WSXGA+)
• 1440 × 900@60Hz (WXGA+)
• 1280 × 768@60Hz (WXGA)

One DVI-I input
Analog (VGA or YPbPr); support formats up to maximum 1920 × 1080@60fps (1080p60), including:
• 1920 × 1080@60Hz (1080p)
• 1280 × 768@60Hz (720p)
• 1280 × 960@60Hz (720p)
• 1024 × 768@60, 70, 75, and 85Hz (XGA)
• 1680 × 1050@60Hz (WSXGA+)
• 1440 × 900@60Hz (WXGA+)
• 1280 × 800@60Hz (WXGA)
• 1280 × 768@60Hz (WXGA)

Digital (DVI-D); support formats up to maximum 1920 × 1080@60fps, including:
• 1920 × 1080@60, 59.94Hz (1080p60)
• 1920 × 1080@50Hz (1080p50)
• 1920 × 1080@30, 29.97Hz (1080p30)
• 1920 × 1080@25Hz (1080p25)
• 1920 × 1080@24, 23.97Hz (1080p24)
• 1280 × 720@60, 59.94Hz (720p60)
• 1280 × 720@50Hz (720p50)
• 720 × 480@60, 59.94Hz (480p60)
• 640 × 480@60Hz (480p60)
• 1024 × 768@60, 75Hz (SXGA)
• 1024 × 768@60, 70, 75, 85Hz (XGA)
• 800 × 600@60, 60, 72, 75, 85Hz (SVGA)
• 1680 × 1050@60Hz (WSXGA+)
• 1440 × 900@60Hz (WXGA+)
• 1280 × 768@60Hz (WXGA)

One Composite/S-Video Input (BNC Connectors)
• PAL/NTSC

Systems with single camera: HDMI input 1 is used for the camera
Systems with dual camera: HDMI inputs 1 and 2 are used for the camera

VIDEO OUTPUTS (THREE OUTPUTS)
Two HDMI outputs and one DVI-I output; supports formats up to maximum 1920 × 1080@60fps (1080p60), including:
• 1920 × 1080@60Hz (1080p60)
• 1920 × 1080@50Hz (1080p50)
• 1280 × 720@60Hz (720p60)
• 1280 × 720@50Hz (720p50)

MX700 and MX800 Dual: HDMI outputs 1 and 2 are used for the two integrated screens
MX800 Single: HDMI output 1 is used for the integrated screen

VESA Monitor Power Management

Extended Display Identification Data (EDID)

ENCODE/DECODE VIDEO FORMATS
Supports encode/decode video formats up to maximum 1920 × 1080@60fps (HD1080p60), including:
• 176 × 144@30 frames per second (fps) (QCIF)
• 352 × 288@30fps (CIF)
• 512 × 288@30fps (w288p)
• 768 × 480@30fps (448p)
• 768 × 448@30fps (W448p)
• 704 × 576@30fps (ACIF)
• 1024 × 576@30fps (w576p)
• 1280 × 720@30fps (720p30)
• 1280 × 720@30fps (w720p)
• 640 × 480@30fps (VGA)
• 800 × 600@30fps (SVGA)
• 1024 × 768@30fps (SXGA)
• 1280 × 1024@30fps (SXGA)
• 1280 × 768@30fps (WXGA)

• 1440 × 900@30fps (WXGA+)
• 1680 × 1050@30fps (WSXGA+)
• 512 × 288@60fps (w288p60)
• 768 × 448@60fps (w448p60)
• 1024 × 576@60fps (w576p60)
• 1280 × 720@60fps (720p60)
• 1920 × 1080@60fps (1080p60)

AUDIO STANDARDS
• 64kbps and 128kbps AAC-LD, G.722, G.722.1, G.711, G.729AB

AUDIO FEATURES
• High quality 20kHz audio
• Eight separate acoustic echo cancellers
• Eight-port audio mixer
• Automatic gain control (AGC)
• Automatic noise reduction
• Active lip synchronization

AUDIO INPUTS (FIFTEEN INPUTS)
• Eight microphones, 48V phantom powered, Euroblock connector, each with separate echo cancellers and noise reduction; all microphones can be set for balanced line level
• Four balanced line level inputs, Euroblock connector
• Three HDMI inputs, digital, stereo (from PC/DVD)

AUDIO OUTPUTS (EIGHT OUTPUTS)
• Six balanced line level outputs, Euroblock connector
• Two HDMI outputs (MX700 and MX800 Dual: Both HDMI audio outputs are used for the two integrated screens. MX800 Single: One HDMI audio output is used for the integrated screen), 48kHz, 24 bit, 2 channels

DUAL STREAM
• H.239 dual stream (H.323)
• BFCP dual stream (SIP)
• Support for resolutions up to 1920 × 1200 at 30 fps, independent of main stream resolution

*HDMI version 1.4
MULTIPOINT SUPPORT
- Five-way embedded SIP/H.323 MultiPoint, ref. MultiSite
- Cisco Ad-Hoc Conferencing (requires Cisco Unified Communications Manager (UCM), and Cisco Meeting Server (CMS) or Cisco TelePresence Server with Cisco TelePresence Conductor)
- Cisco Conferencing Active Control

MULTISITE FEATURES (EMBEDDED MULTIPOINT)
- Five-way 720p30, three-way and four-way 1080p30
- Full individual audio and video transcoding
- Individual layouts in MultiSite continuous presence
- H.323/SIP/VoIP in the same conference
- Support for Presentation (H.239/BFCP) from any participant at resolutions up to 1080p15
- H.264, encryption and dual stream from any site
- IP downspeeding
- Dial in and dial out
- Conference rates up to 10Mbps

PROTOCOLS
- H.323 and SIP (dual call stack support)
- ISDN (requires Cisco TelePresence ISDN Link)

EMBEDDED ENCRYPTION
- H.323 and SIP point-to-point and MultiSite
- Standards-based: H.235 v3 and Advanced Encryption Standard (AES)
- Automatic key generation and exchange
- Supported in dual stream

IP NETWORK FEATURES
- DNS lookup for service configuration
- Differentiated services (QoS)
- IP adaptive bandwidth management (including flow control)
- Auto gatekeeper discovery
- Dynamic playout and lip-sync buffering
- H.245 DTMF tones in H.323
- RFC 4773 DTMF tones in SIP
- Date and time support via NTP
- Packet loss based downspeeding
- URI dialing
- TCP/IP
- DHCP (Dynamic Host Configuration Protocol)
- IEEE 802.1x network authentication
- IEEE 802.1Q VLAN
- IEEE 802.1p QoS and class of service
- ClearPath

IPV6 NETWORK SUPPORT
- Dual-stack IPv4 and IPv6 for DHCP, SSH, HTTP, HTTPS, DNS and DiffServ
- Support for static IP address assignment, stateless autoconfiguration and DHCPv6

SECURITY FEATURES
- Management using HTTPS and SSH
- IP administration password
- Administration menu password
- Disable IP services
- Network settings protection

NETWORK INTERFACES
- One LAN/Ethernet (RJ-45) 10/100/1000 Mbps
- Two LAN/Ethernet (RJ-45) interfaces to be used for Cisco TelePresence peripherals

OTHER INTERFACES
- Two USB host (one is in use; one is for future use)
- GPIO

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User documentation on the Cisco web site

Use the following short-links to find the documentation for the product series running CE software.

Room Series:
► https://www.cisco.com/go/room-docs

MX Series:
► https://www.cisco.com/go/mx-docs

SX Series:
► https://www.cisco.com/go/sx-docs

Desk Series:
► https://www.cisco.com/go/desk-docs

Boards:
► https://www.cisco.com/go/board-docs

In general, you can find user documentation for all Cisco Collaboration endpoints at ► https://www.cisco.com/c/en/us/support/collaboration-endpoints

The documents are organized in the following categories - some documents are not available for all products:

Install and Upgrade > Install and Upgrade Guides
- Installation guides: How to install the product
- Getting started guide: Initial configurations required to get the device up and running
- RCSI guide: Regulatory compliance and safety information

Maintain and Operate > Maintain and Operate Guides
- Getting started guide: Initial configurations required to get the device up and running
- Administrator guide: Information required to administer your product
- Deployment guide for TelePresence endpoints on CUCM: Tasks to perform to start using the device with the Cisco Unified Communications Manager (CUCM)
- Spare parts overview, Spare parts replacement guides, Cable schemas: Useful information when replacing spare parts

Maintain and Operate > End-User Guides
- User guides: How to use the product
- Quick reference guides: How to use the product
- Physical interface guide: Details about the codec's physical interface, including the connector panel and LEDs

Reference Guides > Command references
- API reference guides: Reference guide for the Application Programmer Interface (API)

Reference Guides > Technical References
- CAD drawings: 2D CAD drawings with dimensions.

Configure > Configuration Guides
- Customization guide: How to customize the user interface, how to use the device’s API to program in-room controls, making macros, configure advanced audio set-ups using the Audio Console, and other customizations. Some features are not available for all types of products.

Design > Design Guides
- Video conferencing room guidelines: General guidelines for room design and best practice
- Video conferencing room guidelines: Things to do to improve the perceived audio quality

Software Downloads, Release and General Information > Licensing Information
- Open source documentation: Licenses and notices for open source software used in this product

Software Downloads, Release and General Information > Release Notes
- Software release notes
Intellectual property rights

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