



## **Release Notes for Smart Call Home Transport Gateway Release 4.1.7**

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Release Version: Smart Call Home TG 4.1.7

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# Introduction

- This document provides information to the systems engineers about the actual functional and performance capabilities of the product delivered to the customer.
- This document is the release notes for SCH TG 4.1.7 which describes system requirements, new features in this release and caveats.
- Cisco® Smart Call Home is an award-winning, embedded support feature available with Cisco Smart Net Total Care® and other qualifying service offers. It is available at no additional cost for a broad range of Cisco network devices.

## Operational and Business Benefits

- Problems are often identified and resolved before they affect your business. Smart Call Home provides the following operational and overall business benefits:
- Higher availability as a result of proactive, fast issue resolution
- Increased operational efficiency through less time troubleshooting
- Quick and convenient web-based access to personalized information

# Enhancements

The following enhancements are made in the release:

- Performance improvements
- Fixes for security compliance issues
- Default HTTP Messagestore and MailStore sizes are increased from 20 MB to 200 MB. An email will be triggered if the size exceeds the maximum limit.

# Important Notes

The following list describes acronyms and definitions for terms used throughout this document:

- **DoS:** Denial of Service
- **TAC:** Technical Assistance Centre
- **TG:** Transport Gateway
- **PSIRT:** Product Security Incidence Response Team
- **SL:** Smart Licensing
- **SR:** Service Request

# Related Documentation

## Release-Specific Documents

Smart Call Home information can always be gathered on the internet at:

- <http://www.cisco.com/go/smartcallhome>
- [SCH support community](#)

There are two guides published for the latest SCH release, for end customers and Cisco partners. These can be found at:

- For end customers: transport gateway and troubleshooting  
[http://www.cisco.com/c/dam/en/us/td/docs/switches/lan/smart\\_call\\_home/user\\_guides/SCH\\_Ch4.pdf](http://www.cisco.com/c/dam/en/us/td/docs/switches/lan/smart_call_home/user_guides/SCH_Ch4.pdf)  
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## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *what's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to *what's New in Cisco Product Documentation* as an RSS feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service.

This document is to be used in conjunction with the documents listed in the section.

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