

Cisco Smart Storage Application Support

Your Cisco Smart Storage device comes with built-in applications and the ability to add new applications in the future. Running applications on Cisco Smart Storage helps ensure that they are available at all times and can eliminate the need for additional devices on the network, enabling your business to be more efficient.

Built-In Application Support

Built-in applications are pre-installed on Cisco NSS 300 Series Smart Storage systems. For these applications, Cisco supports installation and basic configuration for the first 12 months of the warranty and during the Small Business Pro Service agreement period.

Basic configuration support covers the steps required for the application to run on Cisco Smart Storage. Configuration beyond that (for example, creating database names for WordPress and publishing content to web server) is considered application configuration. Application configuration support for built-in applications is available via open source online community support resources (see [Additional Resources, page 3](#)).

Add-On Application Support

Add-on applications add new functionality to your Smart Storage device. Add-on applications are downloaded from Cisco.com via a PKG installation file.

Support for add-on application support is available via open source online community support resources (see [Additional Resources, page 3](#)).

Application Notes and Video Applications Notes are available to help you through the typical steps to utilize the application. For additional support, see [Additional Resources, page 3](#).

Application Support

Cisco Smart Storage application architecture is modular. Each application has its own administration and security database. Separating authentication names and passwords ensure security between Cisco Smart Storage and individual application environments.

Additional Resources

Cisco Resources	URL
Cisco PKG Add-on Application Downloads	http://www.cisco.com/go/smartstorage
Cisco Smart Storage Application Support	http://www.cisco.com/go/smartstorage-apps
Cisco Smart Storage Documentation, Application Notes, and Video Application Notes	http://www.cisco.com/go/smallbizsmartstorage
Other Resources	URL
Joomla	http://forum.joomla.org
JRE6 (Java Run Time)	http://forums.sun.com/forum.jspa?forumID=32
Optware IPKG (also known as OPKG)	http://code.google.com/p/opkg
Magento	http://magentocommerce.com/boards
mySQL	http://forums.mysql.com
phpMyAdmin	http://Phpmyadmin.net/home_page/support.php
Python	http://www.python.org
SABnzBD+	http://sabnzbd.org
Tomcat Java Servlet & JavaServer Pages	http://tomcat.apache.org
Twonky UPnP Media Server	http://www.twonkyforum.com
WordPress	http://wordpress.org/support

Application Support

Other Resources	URL
<p>xDove (Email Server)</p> <ul style="list-style-type: none">▪ phpXMail (xMail configuration)▪ RoundCube (PHP IMAP Client)▪ Uebimiau (PHP Webmail Client)	<p>http://phpxmail.sourceforge.net</p> <p>http://roundcubeforum.net</p> <p>http://www.uebimiau.org</p>

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