



Cisco Secure Network Analytics

Product Bulletin



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Cisco Secure Network Analytics® Software Release Model and Release Support Timeline Product Bulletin

Summary

- End-of-Software Maintenance Release: 12 months after GA (FCS)*
- End-of-Vulnerability and Security Support: 18 months after GA (FCS)*
- Last Date of Support: 36 months after GA (FCS)*

* GA (FCS) date can be found in software release notes

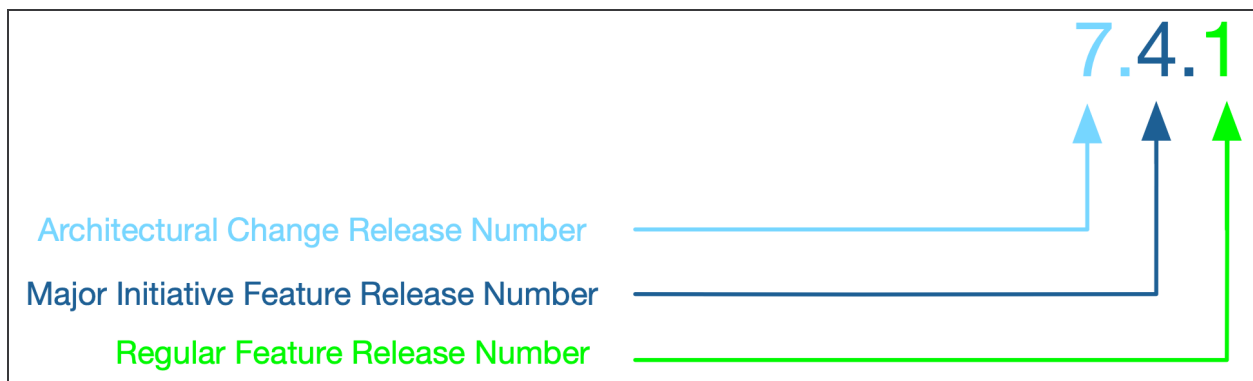
Introduction

This document describes current guidelines about the Cisco Secure Network Analytics® (formerly Stealthwatch) Software time-based release model and release support timeline and answers some common questions. The information contained in this document is informational only and is subject to change without notice.

Cisco recommends that you periodically check this product bulletin to ensure you are reviewing the most current version of this document: [Cisco Secure Network Analytics® Software Release Model and Release Support Timeline Product Bulletin](#).

Types of Software Releases

Cisco Secure Network Analytics Software model has two types of software releases. Each release type has its own content scope and release frequency. One type is time-based (Feature releases) and the other is a mechanism (Software Maintenance Patch) to deploy asynchronous software patches. The examples in these guidelines use the X.Y.Z format for release version numbers, for example 7.4.1.



Feature Release

Secure Network Analytics Software Feature releases (X.Y.Z) are signified by a change to either the first digit (X), second digit (Y), or third digit (Z) in the release version number (for example, the 7 in Cisco Secure Network Analytics Software Release 7.0.0 or the 10 in Cisco Secure Network Analytics Software Release 6.10.0). In general, a change to X would indicate a larger change, such as a change in architecture or the addition of a platform.

Feature releases are delivered for one or more of the following reasons:

- **Likely to cause a change to X:**
Introduce significant architectural changes throughout the software. For example, Release 7.0.0 introduced Central Management of appliances.
- **Likely to cause a change to Y:**
New major initiatives and significant features: For example, Release 7.3.0 introduced the Cisco Secure Network Analytics Data Store.
- **Likely to cause a change to Z:**
Regular feature release, including new functionality and enhancements to existing features. For example, 7.3.1 included Visualization for TrustSec group communications.

Feature releases are delivered approximately every 4 months. Cisco may alter the frequency of this release interval upon customers' feedback and market conditions in the future, but every attempt is made to maintain a time-based release.

The list of critical bug fixes and features added to a feature release is provided in the release notes along with installation instructions and dependencies. Cisco announces new feature releases by posting a product bulletin on Cisco.com. The software images are available from the Download and License Center on software.cisco.com. Please note that certain features may require the purchase of an additional license.

Software Maintenance Patch

A Software Maintenance Patch is not a scheduled release mechanism. They are typically confined to a limited number of software components and are intended to be a patch fix. Patches are not intended to deliver new features and they are not a replacement for feature releases. Individual patches reach immediate end-of-life after the bug fix is integrated into a maintenance release. Cisco does not produce patches for every software bug fix.

Patches are posted on software.cisco.com. A list of recommended patches is available on the page. Each patch is customized for a specific Cisco Secure Network Analytics Software release. However, patches are not normally generated for all available software releases.

Release Support Timeline

Typically, Cisco provides software maintenance support for 12 months after the Feature release (X, Y, or Z) is introduced. An exception to this is for any security-related problems as guided by Cisco PSIRT and in accordance with the Cisco Security Vulnerability Policy. Cisco will provide software maintenance support for 18 months after the Feature release (X, Y or Z) is introduced for any security vulnerability or PSIRT concern.

Software maintenance support will provide customers with asynchronous Software Maintenance Patches.

End-of-Sale and End-of-Life Guideline Definition

The Cisco Secure Network Analytics® Software End-of-Sale (EoS) and End-of-Life (EoL) guidelines have preset time intervals for each of the EoL milestones. These time intervals are based on the support model of the affected Cisco Secure Network Analytics® Software version.

The following table summarizes the End-of-Sale (EoS) and End-of-Life (EoL) milestones for Cisco Secure Network Analytics® Software releases.

Milestone	Definition	Timing
Milestone General Availability (GA) / First Customer Ship (FCS)	The date at which the affected Cisco Secure Network Analytics® Software release is made available to Cisco customers.	Begins affected Cisco Secure Network Analytics® Software release lifetime
End-of-Life (EoL) Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	Aligned with GA (FCS)
End-of-Life (EoL) Effective Date End-of-Software Maintenance Release (EoSMR) Date	The last date that Cisco engineering may release a software maintenance release or scheduled software remedy for critical bug fixes in an affected Cisco Secure Network Analytics® Software release. After this date, maintenance rebuilds, and software-fix support will be provided only through subsequent major Cisco Secure Network Analytics® Software releases.	12 months after GA (FCS)
End-of-Vulnerability and Security Support (EoVSS) Date	The last date that Cisco engineering may release a software maintenance release or scheduled software remedy for a security vulnerability concern.	18 months after GA (FCS)
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	36 months after GA (FCS)

Change Log

Revision	Revision Date	Description
1_0	April 18, 2022	Initial version.

Contacting Support

If you need technical support, please do one of the following:

- Contact your local Cisco Partner
- Contact Cisco Support
- To open a case by web: <http://www.cisco.com/c/en/us/support/index.html>
- To open a case by email: tac@cisco.com
- For phone support: 1-800-553-2447 (U.S.)
- For worldwide support numbers:
<https://www.cisco.com/c/en/us/support/web/tsd-cisco-worldwide-contacts.html>

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