



# Release Notes for AsyncOS 12.0.2 Hot Patch for Cisco Content Security Management Appliance

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## Upgrade Paths

You can upgrade to release 12.0.2-007 from the following releases:

- 12.0.0-478
- 12.0.1-011
- 12.0.2-001
- 12.0.2-005

## Known and Fixed Issues

Use the Cisco Bug Search Tool to find information about known and fixed defects in this release.

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**Note**

Known issues on Cisco Email Security Appliances and Cisco Web Security Appliances may appear in or impact functionality of Cisco Content Security Management Appliances.

Known issues in previous content security management releases may also affect this release.

## Bug Search Tool Requirements

Register for a Cisco account if you do not have one. Go to <https://tools.cisco.com/RPF/register/register.do>.

## Lists of Known and Fixed Issues

|                     |   |
|---------------------|---|
| <b>Known Issues</b> | <a href="https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&amp;pf=prdNm&amp;pfVal=282509131&amp;rls=12.0.0,12.0.1,12.0.2&amp;sb=af&amp;sts=open&amp;bt=custV">https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&amp;pf=prdNm&amp;pfVal=282509131&amp;rls=12.0.0,12.0.1,12.0.2&amp;sb=af&amp;sts=open&amp;bt=custV</a> |
| <b>Fixed Issues</b> | <a href="https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&amp;pf=prdNm&amp;pfVal=282509131&amp;rls=12.0.2,12.0.1&amp;sb=fr&amp;sts=fd&amp;bt=custV">https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&amp;pf=prdNm&amp;pfVal=282509131&amp;rls=12.0.2,12.0.1&amp;sb=fr&amp;sts=fd&amp;bt=custV</a>                   |

## Finding Information about Known and Resolved Issues

Use the Cisco Bug Search Tool to find the most current information about known and resolved defects.

### Before You Begin

Register for a Cisco account if you do not have one. Go to <https://tools.cisco.com/RPF/register/register.do>.

### Procedure

- Step 1** Go to <https://tools.cisco.com/bugsearch/>.
- Step 2** Log in with your Cisco account credentials.
- Step 3** Click **Select from list > Security > Security Management > Cisco Content Security Management Appliance**, and click **OK**.
- Step 4** In Releases field, enter the version of the release, for example, 12.0.2
- Step 5** Depending on your requirements, do one of the following:
  - To view the list of resolved issues, select **Fixed in these Releases** from the Show Bugs drop down.
  - To view the list of known issues, select **Affecting these Releases** from the Show Bugs drop down and select **Open** from the Status drop down.

**Note**

If you have questions or problems, click the **Help** or **Feedback** links at the top right side of the tool. There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

## Documentation Updates

The User Guide PDF may be more current than the online help. To obtain the User Guide PDF and other documentation for this product, click the **View PDF** button in the online help or visit the URL shown in [Related Documentation, page 3](#).

Information about other resources, including Tech Notes and the Cisco support community, is in the Additional Resources chapter in the online help and User Guide PDF.

## Related Documentation

In addition to the main documentation in the following table, information about other resources, including the knowledge base and Cisco support community, is in the More Information chapter in the online help and User Guide PDF.

| Documentation For Cisco Content Security Products:         | Is Located At:  |
|--|---|
| Security Management appliances                             | <a href="http://www.cisco.com/c/en/us/support/security/content-security-management-appliance/tsd-products-support-series-home.html">http://www.cisco.com/c/en/us/support/security/content-security-management-appliance/tsd-products-support-series-home.html</a> |
| Web Security appliances                                    | <a href="http://www.cisco.com/c/en/us/support/security/web-security-appliance/tsd-products-support-series-home.html">http://www.cisco.com/c/en/us/support/security/web-security-appliance/tsd-products-support-series-home.html</a>                               |
| Email Security appliances                                  | <a href="http://www.cisco.com/c/en/us/support/security/email-security-appliance/tsd-products-support-series-home.html">http://www.cisco.com/c/en/us/support/security/email-security-appliance/tsd-products-support-series-home.html</a>                           |
| Command Line Reference guide for content security products | <a href="http://www.cisco.com/c/en/us/support/security/email-security-appliance/products-command-reference-list.html">http://www.cisco.com/c/en/us/support/security/email-security-appliance/products-command-reference-list.html</a>                             |
| Cisco Email Encryption                                     | <a href="http://www.cisco.com/c/en/us/support/security/email-encryption/tsd-products-support-series-home.html">http://www.cisco.com/c/en/us/support/security/email-encryption/tsd-products-support-series-home.html</a>   |
| Virtual appliance installation guides                      | <a href="https://www.cisco.com/c/en/us/support/security/email-security-appliance/products-installation-guides-list.html">https://www.cisco.com/c/en/us/support/security/email-security-appliance/products-installation-guides-list.html</a>                       |

## Service and Support



### Note

To get support for virtual appliances, call Cisco TAC and have your Virtual License Number (VLN) number ready.

Cisco TAC: [http://www.cisco.com/en/US/support/tsd\\_cisco\\_worldwide\\_contacts.html](http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html)

Support site for legacy IronPort: Visit <http://www.cisco.com/web/services/acquisitions/ironport.html>

For non-critical issues, you can also access customer support from the appliance. For instructions, see the User Guide or online help.

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This document is to be used in conjunction with the documents listed in the “[Related Documentation](#)” section.

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