



## QUICK START GUIDE



## Cisco Video Surveillance 2421 IP Dome Model CIVS-IPC-2421

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♻️ Printed in China PRC

# 1 Overview

The Cisco Video Surveillance 2421 IP Dome model CIVS-IPC-2421 is a high-resolution, feature-rich IP camera. It offers a wide dynamic range, dual streaming, motion detection, event notification, day/night operation, power options (Power over Ethernet, AC, or DC), flexible mounting options, and many other features.

## 2 Package Contents

The Cisco Video Surveillance IP Dome package includes these items:

- This *Quick Start Guide*
- *Regulatory Compliance and Safety Information* document
- Camera in dome trim assembly with smoked bubble
- 0.9 mm Allen wrench for adjusting back focus
- Mini cable with BNC adapter
- Snap-on ferrite core

## 3 Optional Accessories

The following accessories are available for the 2421 IP Dome. You can order these accessories from Cisco or a Cisco partner.

- Ceiling tile mount support, 2400 Series—Cisco part number CIVS-IPCA-1000=
- Dome trim assembly with clear bubble, 2400 Series—Cisco part number CIVS-IPCA-1001=
- Dome trim assemble with smoked bubble, 2400 Series—Cisco part number CIVS-IPCA-1002=
- Shroud, surface mount, 2400 Series—Cisco part number CIVS-IPCA-1003=

## 4 About Installing the IP Dome

Installing the IP dome involves mounting it on a ceiling or wall and connecting it to power and a network.

Options for mounting the 2421 IP dome include the following:

- Recessed-mounting in a ceiling tile—With this method, the bottom edge of the IP dome housing is flush with a ceiling. This method may require the optional ceiling tile mount, which you can purchase from Cisco (Cisco part number CIVS-IPCA-1000=).

- Surface-mounting on a solid surface—With this method, you can mount the IP dome on any surface to which you can attach appropriate fasteners. This method requires the surface shroud, which you can purchase from Cisco (Cisco part number CIVS-IPCS-1003=).

The IP dome requires a connection to a network via a shielded twisted pair (STP) category 5 or higher network cable. If this connection does not provide Power over Ethernet (PoE), the IP dome also requires a power cable from a 12 VDC or 24 VAC power adapter. The 12 VDC or 24 VAC source must be isolated from the ground (floating output).

For detailed information about understanding, installing, configuring, operating, administering, and troubleshooting the IP dome, see *Cisco Video Surveillance IP Camera User Guide*, *Cisco Video Surveillance 2421 IP Dome Model CIVS-IPC-2421*. This document is available at [www.cisco.com/go/ipcamera](http://www.cisco.com/go/ipcamera).

## 5 Technical Support

To request technical assistance, contact the Cisco Technical Assistance Center (TAC) in one of the following ways:

- Online—<http://www.cisco.com/tac/>
- E-mail—[tac@cisco.com](mailto:tac@cisco.com)
- Phone—In North America: 800 553-2447  
Outside North America: 408 526-7209