



# Release Notes for AsyncOS 9.7.2 Hot Patch 1 for Cisco Email Security Appliances

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## Upgrade Paths

You can upgrade to release 9.7.2-124 from the following version: 9.7.1-066.

## Known and Fixed Issues

Use the Cisco Bug Search Tool to find information about known and fixed defects in this release.

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## Bug Search Tool Requirements

Register for a Cisco account if you do not have one. Go to <https://tools.cisco.com/RPF/register/register.do>.



## Lists of Known and Fixed Issues

|                     |   |
|---------------------|---|
| <b>Known Issues</b> | <a href="https://bst.cloudapps.cisco.com/bugsearch/search?kw=&amp;pf=prdNm&amp;pfVal=282509130&amp;rls=9.7.2-124&amp;sb=fr&amp;bt=custV">https://bst.cloudapps.cisco.com/bugsearch/search?kw=&amp;pf=prdNm&amp;pfVal=282509130&amp;rls=9.7.2-124&amp;sb=fr&amp;bt=custV</a> |
| <b>Fixed Issues</b> | <a href="https://bst.cloudapps.cisco.com/bugsearch/search?kw=&amp;pf=prdNm&amp;pfVal=282509130&amp;rls=9.7.2-124&amp;sb=fr&amp;bt=custV">https://bst.cloudapps.cisco.com/bugsearch/search?kw=&amp;pf=prdNm&amp;pfVal=282509130&amp;rls=9.7.2-124&amp;sb=fr&amp;bt=custV</a> |

## Finding Information about Known and Resolved Issues

Use the Cisco Bug Search Tool to find the most current information about known and resolved defects.

### Before You Begin

Register for a Cisco account if you do not have one. Go to <https://tools.cisco.com/RPF/register/register.do>.

### Procedure

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- Step 1** Go to <https://tools.cisco.com/bugsearch/>.
- Step 2** Log in with your Cisco account credentials.
- Step 3** Click **Select from list > Security > Email Security > Cisco Email Security Appliance**, and click **OK**.
- Step 4** In Releases field, enter the version of the release, for example, 9.7.2-124.
- Step 5** Depending on your requirements, do one of the following:
- To view the list of resolved issues, select **Fixed in these Releases** from the Show Bugs drop down.
  - To view the list of known issues, select **Affecting these Releases** from the Show Bugs drop down and select **Open** from the Status drop down.
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### Note

If you have questions or problems, click the **Help** or **Feedback** links at the top right side of the tool. There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

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## Additional Information

For additional information about AsyncOS for Cisco Email Security Appliances, see the Release Notes for your release at [http://www.cisco.com/en/US/products/ps10154/prod\\_release\\_notes\\_list.html](http://www.cisco.com/en/US/products/ps10154/prod_release_notes_list.html).

# Service and Support

For service and support information for Cisco Content Security appliances, see:

- [http://www.cisco.com/en/US/support/tsd\\_cisco\\_worldwide\\_contacts.html](http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html)
- [http://www.cisco.com/en/US/products/ps11169/serv\\_group\\_home.html#~Support](http://www.cisco.com/en/US/products/ps11169/serv_group_home.html#~Support)

If you purchased support through a reseller or another supplier, please contact that supplier directly with your product support issues.

For noncritical questions and issues, you can also submit a customer support request from the appliance. For instructions, see the User Guide or online help.

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