Contents

- Upgrade Paths, page 1
- Known and Fixed Issues, page 1
- Additional Information, page 2
- Service and Support, page 2

Upgrade Paths

You can upgrade to release 9.6.0-104 from the following version: 9.6.0-051.

Known and Fixed Issues

Use the Cisco Bug Search Tool to find information about known and fixed defects in this release.

- Bug Search Tool Requirements, page 1
- Lists of Known and Fixed Issues, page 2
- Finding Information about Known and Resolved Issues, page 2

Bug Search Tool Requirements

Register for a Cisco account if you do not have one. Go to https://tools.cisco.com/RPF/register/register.do.
Lists of Known and Fixed Issues

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Finding Information about Known and Resolved Issues

Use the Cisco Bug Search Tool to find the most current information about known and resolved defects.

Before You Begin
Register for a Cisco account if you do not have one. Go to https://tools.cisco.com/RPF/register/register.do.

Procedure

Step 1  Go to https://tools.cisco.com/bugsearch/.
Step 2  Log in with your Cisco account credentials.
Step 3  Click Select from list > Security > Email Security > Cisco Email Security Appliance, and click OK.
Step 4  In Releases field, enter the version of the release, for example, 9.6.0-104.
Step 5  Depending on your requirements, do one of the following:
   • To view the list of resolved issues, select Fixed in these Releases from the Show Bugs drop down.
   • To view the list of known issues, select Affecting these Releases from the Show Bugs drop down and select Open from the Status drop down.

Note  If you have questions or problems, click the Help or Feedback links at the top right side of the tool. There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

Additional Information


Service and Support

For service and support information for Cisco Content Security appliances, see:
If you purchased support through a reseller or another supplier, please contact that supplier directly with your product support issues.

For noncritical questions and issues, you can also submit a customer support request from the appliance. For instructions, see the User Guide or online help.