Release Notes for Hot Patch for Cisco IronPort AsyncOS 7.6.2 for Email Security

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This document contains information about the Hot Patch for AsyncOS 7.6.2 for Email Security. This document includes the following sections:

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Upgrade Paths

You can upgrade to release 7.6.2-103 from the following versions:

- 7.6.1-022
- 7.6.2-014
Resolved Issues

The following issues are resolved in this release:

Table 1  Resolved Issues in this release of AsyncOS for Email Security

<table>
<thead>
<tr>
<th>Defect ID</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>88310</td>
<td>Fixed: High Volume of Incoming Connections May Result in Appliance Not Retrieving SenderBase Reputation Scores</td>
</tr>
<tr>
<td></td>
<td>Previously, the Email Security appliance may not have been able to retrieve SenderBase Reputation Scores before the default query timeout period if there was a high volume of incoming connections. This resulted in some connections timing out. This issue has been resolved.</td>
</tr>
</tbody>
</table>

Known Issues

This hot patch release has the following known issues:

Table 2  Known Issues in this release of AsyncOS for Email Security

<table>
<thead>
<tr>
<th>Defect ID</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>83830</td>
<td>AsyncOS 7.6.2 for Email Hot Patch Includes Expired Version of Sophos Anti-Virus</td>
</tr>
<tr>
<td></td>
<td>The version of Sophos Anti-Virus included in this hot patch release has expired. You will receive an alert notifying you of the expired version after you upgrade your appliance to this build. The appliance will automatically download the latest version of Sophos Anti-Virus from the upgrade server after the upgrade is complete. There will be little to no impact on anti-virus scanning performance.</td>
</tr>
</tbody>
</table>

Additional Information


Service and Support

You can request our support by phone, email, or online 24 hours a day, 7 days a week. During customer support hours (24 hours per day, Monday through Friday excluding U.S. holidays), an engineer will contact you within an hour of your request. To report a critical issue that requires urgent assistance outside of our office hours, please contact Cisco IronPort using one of the following methods:

U.S. toll-free: 1(877) 641- 4766