



# Release Notes for AsyncOS 14.2.3 Hot Patch 1 for Cisco Secure Email Gateway

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## Upgrade Path

You can upgrade to release 14.2.3-102 from the following versions:

- 14.2.3-031
- 14.2.2-004
- 14.0.2-020

## Known and Fixed Issues

Use the Cisco Bug Search Tool to find information about known and fixed defects in this release.

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## Bug Search Tool Requirements

Register for a Cisco account if you do not have one. Go to <https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui>.

## Lists of Known and Fixed Issues

<b>Known Issues</b>	<a href="https://bst.cloudapps.cisco.com/bugsearch?pf=prdNm&amp;kw=*&amp;bt=custV&amp;sb=afr&amp;svr=3nH&amp;rls=14.2.3&amp;prdNam=Cisco%20Secure%20Email%20Gateway">https://bst.cloudapps.cisco.com/bugsearch?pf=prdNm&amp;kw=*&amp;bt=custV&amp;sb=afr&amp;svr=3nH&amp;rls=14.2.3&amp;prdNam=Cisco%20Secure%20Email%20Gateway</a>
<b>Fixed Issues</b>	<a href="https://bst.cloudapps.cisco.com/bugsearch?pf=prdNm&amp;kw=*&amp;bt=custV&amp;sb=fr&amp;svr=3nH&amp;rls=14.2.3-102&amp;prdNam=Cisco%20Secure%20Email%20Gateway">https://bst.cloudapps.cisco.com/bugsearch?pf=prdNm&amp;kw=*&amp;bt=custV&amp;sb=fr&amp;svr=3nH&amp;rls=14.2.3-102&amp;prdNam=Cisco%20Secure%20Email%20Gateway</a>

## Finding Information about Known and Resolved Issues

Use the Cisco Bug Search Tool to find the most current information about known and resolved defects.

### Before You Begin

Register for a Cisco account if you do not have one. Go to <https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui>.

### Procedure

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- Step 1** Go to <https://tools.cisco.com/bugsearch/>.
- Step 2** Log in with your Cisco account credentials.
- Step 3** Click **Select from list** > **Security** > **Email Security** > **Cisco Secure Email Gateway**, and click **OK**.
- Step 4** In Releases field, enter the version of the release, for example, 14.2.3
- Step 5** Depending on your requirements, do one of the following:
- To view the list of resolved issues, select **Fixed in these Releases** from the Show Bugs drop down.
  - To view the list of known issues, select **Affecting these Releases** from the Show Bugs drop down and select **Open** from the Status drop down.
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### Note

If you have questions or problems, click the **Help** or **Feedback** links at the top right side of the tool. There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

## Additional Information

For additional information about AsyncOS for Cisco Secure Email Gateway, see the Release Notes for your release [here](#).

## Service and Support

**Note**

To get support for virtual appliances, have your Virtual License Number (VLN) number ready when you call Cisco TAC.

Cisco TAC: [http://www.cisco.com/en/US/support/tsd\\_cisco\\_worldwide\\_contacts.html](http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html)

Support Site for legacy IronPort: <http://www.cisco.com/web/services/acquisitions/ironport.html>

For non-critical issues, you can also access customer support from the appliance. For instructions, see the User Guide or online help.

This document is to be used in conjunction with the documents listed in the “Service and Support” section.

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