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Upgrade Paths

You can upgrade to release 11.0.0-272 from the following versions:

- 10.0.1-103
- 10.0.2-020
- 10.0.3-003
- 11.0.0-105
- 11.0.0-260
- 11.0.0-264
- 11.0.0-266
- 11.0.0-267
Known and Fixed Issues

Use the Cisco Bug Search Tool to find information about known and fixed defects in this release.

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Bug Search Tool Requirements

Register for a Cisco account if you do not have one. Go to https://tools.cisco.com/RPF/register/register.do.

Lists of Known and Fixed Issues

|----------------|-------------------------------------------------------------------------------------|

Finding Information about Known and Resolved Issues

Use the Cisco Bug Search Tool to find the most current information about known and resolved defects.

Before You Begin

Register for a Cisco account if you do not have one. Go to https://tools.cisco.com/RPF/register/register.do.

Procedure

Step 1  Go to https://tools.cisco.com/bugsearch/.
Step 2  Log in with your Cisco account credentials.
Step 3  Click Select from list > Security > Email Security > Cisco Email Security Appliance, and click OK.
Step 4  In Releases field, enter the version of the release, for example, 11.0
Step 5  Depending on your requirements, do one of the following:
- To view the list of resolved issues, select Fixed in these Releases from the Show Bugs drop down.
- To view the list of known issues, select Affecting these Releases from the Show Bugs drop down and select Open from the Status drop down.
Additional Information


Alert: Linux Kernel Panic Issue after Upgrading

After upgrading to AsyncOS 11.0.0-272 version on x90 models, you might encounter a Linux kernel panic issue on your appliance. This is a known issue.
Defect ID: CSCvf14316.
For more information, see https://bst.cloudapps.cisco.com/bugsearch/bug/CSCvf14316.

Service and Support

Note

To get support for virtual appliances, have your Virtual License Number (VLN) number ready when you call Cisco TAC.

For non-critical issues, you can also access customer support from the appliance. For instructions, see the User Guide or Online Help.

This document is to be used in conjunction with the documents listed in the “Service and Support” section.

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