



Release Notes for AsyncOS 11.0 Hot Patch 1 for Cisco Email Security Appliances

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Upgrade Paths

You can upgrade to release 11.0.0-267 from the following versions:

- 10.0.1-103
- 10.0.2-020
- 10.0.3-003
- 11.0.0-260
- 11.0.0-264
- 11.0.0-266



Known and Fixed Issues

Use the Cisco Bug Search Tool to find information about known and fixed defects in this release.

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Bug Search Tool Requirements

Register for a Cisco account if you do not have one. Go to <https://tools.cisco.com/RPF/register/register.do>.

Lists of Known and Fixed Issues

Known Issues	https://bst.cloudapps.cisco.com/bugsearch/search?kw=&pf=prdNm&pfVal=282509130&rls=11.0.0&sb=af&bt=custV
Fixed Issues	https://bst.cloudapps.cisco.com/bugsearch/search?kw=&pf=prdNm&pfVal=282509130&rls=11.0.0&sb=fr&bt=custV

Finding Information about Known and Resolved Issues

Use the Cisco Bug Search Tool to find the most current information about known and resolved defects.

Before You Begin

Register for a Cisco account if you do not have one. Go to <https://tools.cisco.com/RPF/register/register.do>.

Procedure

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- Step 1** Go to <https://tools.cisco.com/bugsearch/>.
 - Step 2** Log in with your Cisco account credentials.
 - Step 3** Click **Select from list > Security > Email Security > Cisco Email Security Appliance**, and click **OK**.
 - Step 4** In Releases field, enter the version of the release, for example, 11.0
 - Step 5** Depending on your requirements, do one of the following:
 - To view the list of resolved issues, select **Fixed in these Releases** from the Show Bugs drop down.
 - To view the list of known issues, select **Affecting these Releases** from the Show Bugs drop down and select **Open** from the Status drop down.
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**Note**

If you have questions or problems, click the **Help** or **Feedback** links at the top right side of the tool. There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

Additional Information

For additional information about AsyncOS for Cisco Email Security Appliances, see the Release Notes for your release at http://www.cisco.com/en/US/products/ps10154/prod_release_notes_list.html.

Alert: Linux Kernel Panic Issue after Upgrading

After upgrading to AsyncOS 11.0.0-267 version on x90 models, you might encounter a Linux kernel panic issue on your appliance. This is a known issue.

Defect ID: CSCvf14316.

For more information, see <https://bst.cloudapps.cisco.com/bugsearch/bug/CSCvf14316>.

Service and Support

**Note**

To get support for virtual appliances, have your Virtual License Number (VLN) number ready when you call Cisco TAC.

Cisco TAC: http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html

Support Site for legacy IronPort: <http://www.cisco.com/web/services/acquisitions/ironport.html>

For non-critical issues, you can also access customer support from the appliance. For instructions, see the User Guide or online help.

This document is to be used in conjunction with the documents listed in the “Service and Support” section.

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