

# **Release Notes for Cisco Secure Email Submission Add-In 10.0**

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## **Overview**

Cisco Secure Email Submission add-in allows you to submit feedback to Cisco about unsolicited and unwanted messages such as spam, viruses, phishing, marketing messages, and legitimate messages that were incorrectly filtered out. We use this feedback to update our filters to stop unwanted messages from getting delivered to your mailbox. You can track your submissions by logging in to the Cisco Talos Email Status Portal (https://talosintelligence.com/email\_status\_portal). You can add an additional email address to submit your messages to another email. However, this is optional.



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## What's New In This Release

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#### What's New in Release 10.0.0-002 for Secure Email Submission Add-In

Cisco Secure Email Encryption Service is transitioning to Amazon Web Services (AWS) infrastructure. The migration will be seamless, requiring no action on your part. Following the migration, you can continue to work on the Secure Email Submission Add-in. You will experience no downtime or disruption, and continue to access Secure Email Encryption Service as usual, with no changes to your user accounts or settings. This release of Secure Email Submission Add-In aligns with the transition of Cisco Secure Email Encryption Service infrastructure.

## **Supported Configurations**

See Compatibility Matrix for Cisco Secure Email Encryption Service.

## **Known and Fixed Issues**

There are no known or fixed issues for this release of Secure Email Submission Add-In.

## **Related Documentation**

If you are an email administrator, we recommend that you review the following resources:

Resource	Location
Cisco Talos Email Status Portal Help Center	https://talosintelligence.com/tickets/email_submissions/help
How to Submit Email Messages to Cisco	https://www.cisco.com/c/en/us/support/docs/security/email-security-a ppliance/214133-how-to-submit-email-messages-to-cisco.html
Publish Office Add-Ins Using Centralized Deployment via the Microsoft 365 Admin Center	https://docs.microsoft.com/en-us/office/dev/add-ins/publish/centraliz ed-deployment
Cisco Secure Email Gateway User Guide	https://www.cisco.com/c/en/us/support/security/email-security-applia nce/products-user-guide-list.html
Cisco Secure Email Encryption Service User Guide	https://www.cisco.com/c/en/us/support/security/email-encryption/pro ducts-user-guide-list.html

## **Service and Support**

You can request support by phone, email, or online 24 hours a day, 7 days a week. Cisco Customer Support service level agreement details are available on the Support Portal. You can contact Cisco Customer Support using one of the following methods:

- Cisco Support Portal: https://www.cisco.com/support
- Phone support: Contact Cisco Technical Assistance Center (TAC) within U.S. /Canada at 800-553-2447 and at Worldwide Phone Numbers.
- Email: tac@cisco.com

## **Obtaining Documentation and Submitting a Service Request**

For information on obtaining documentation, using the Cisco Bug Search tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation* at: http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html.

To have a list of all new and revised Cisco technical documentation delivered directly to your desktop using a reader application, subscribe to *What's New in Cisco Product Documentation* as an RSS feed by clicking the RSS icon on the What's New page. The RSS feeds are a free service.

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