Release Notes for Cisco Secure Email Submission Add-In 1.0.0

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Overview

The Cisco Secure Email Submission add-in allows you to submit feedback to Cisco about unsolicited and unwanted messages such as spam, viruses, phishing, marketing messages, and legitimate messages that were incorrectly filtered out. We use this feedback to update our filters to stop unwanted messages from getting delivered to your mailbox. You can track your submissions by logging in to the Cisco Talos Email Status Portal (https://talosintelligence.com/email_status_portal). You can add an additional email address to submit your messages to another email. However, this is optional.

What’s New In This Release

Cisco Secure Email Submission Add-In now supports submission of simulated phishing messages sent through the Cisco Secure Awareness (CSA) cloud service portal. You can now submit the simulated phishing messages using the Secure Email Submission Add-In itself.
Supported Configurations

See Compatibility Matrix for Cisco Secure Email Encryption Service.

Known and Fixed Issues

Use the Cisco Bug Search Tool to find information about the known and fixed defects in this release.

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Bug Search Tool Requirements

Register for a Cisco account if you do not have one. Go to https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui.

List of Known and Fixed Issues

- Known and Fixed Issues in Release 1.0.0-6, page 2
- Known and Fixed Issues in Release 1.0.0-5, page 2

Known and Fixed Issues in Release 1.0.0-6

None.

Known and Fixed Issues in Release 1.0.0-5

<table>
<thead>
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<th>Known Issues</th>
<th><a href="https://bst.cloudapps.cisco.com/bugsearch?pf=prdNm&amp;bt=custV&amp;kw=*&amp;sb=afri&amp;rls=1.0.0-006,1.0.0-02,1.0.0-002,1.0.0-005&amp;prdNam=Cisco%20Registered%20Envelope%20Service">https://bst.cloudapps.cisco.com/bugsearch?pf=prdNm&amp;bt=custV&amp;kw=*&amp;sb=afri&amp;rls=1.0.0-006,1.0.0-02,1.0.0-002,1.0.0-005&amp;prdNam=Cisco%20Registered%20Envelope%20Service</a></th>
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<tbody>
<tr>
<td>Fixed Issues</td>
<td><a href="https://bst.cloudapps.cisco.com/bugsearch?kw=*&amp;pf=prdNm&amp;sb=fr&amp;bt=custV&amp;rls=1.0.0-05,1.0.0-005">https://bst.cloudapps.cisco.com/bugsearch?kw=*&amp;pf=prdNm&amp;sb=fr&amp;bt=custV&amp;rls=1.0.0-05,1.0.0-005</a></td>
</tr>
</tbody>
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Finding Information about Known and Fixed Issues

Use the Cisco Bug Search Tool to find the most current information about known and resolved defects.

Before You Begin

Register for a Cisco account if you do not have one. Go to https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui.
Procedure

Step 1  Go to https://tools.cisco.com/bugsearch/.
Step 2  Log in with your Cisco account credentials.
Step 3  Enter the search criteria.
For example, the easiest way to find all issues for this product is to enter Cisco Registered Envelope Service in the Product field.
Step 4  In Releases field, enter the version of the release, for example, 1.0.0-6
Step 5  Depending on your requirements, do one of the following:
- To view the list of resolved issues, select Fixed in these Releases from the Show Bugs drop down.
- To view the list of known issues, select Affecting these Releases from the Show Bugs drop down and select Open from the Status drop down.

Note  If you have questions or problems, click the Help or Feedback links at the top right side of the tool. There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

Related Documentation

If you are an email administrator, we recommend that you review the following resources:

<table>
<thead>
<tr>
<th>Resource</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>Cisco Talos Email Status Portal Help Center</td>
<td><a href="https://talosintelligence.com/tickets/email_submissions/help">https://talosintelligence.com/tickets/email_submissions/help</a></td>
</tr>
</tbody>
</table>
Service and Support

You can request support by phone, email, or online 24 hours a day, 7 days a week. Cisco Customer Support service level agreement details are available on the Support Portal. You can contact Cisco Customer Support using one of the following methods:

- Cisco Support Portal: https://www.cisco.com/support
- Phone support: Contact Cisco Technical Assistance Center (TAC) within U.S. /Canada at 800-553-2447 and at Worldwide Phone Numbers.
- Email: tac@cisco.com

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search tool (BST), submitting a service request, and gathering additional information, see What’s New in Cisco Product Documentation at: http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html.

To have a list of all new and revised Cisco technical documentation delivered directly to your desktop using a reader application, subscribe to What’s New in Cisco Product Documentation as an RSS feed by clicking the RSS icon on the What’s New page. The RSS feeds are a free service.