



Release Notes for Cisco Secure Email Submission Add-In 1.0.0

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Overview

The Cisco Secure Email Submission add-in allows you to submit feedback to Cisco about unsolicited and unwanted messages such as spam, viruses, phishing, marketing messages, and legitimate messages that were incorrectly filtered out. We use this feedback to update our filters to stop unwanted messages from getting delivered to your mailbox.

You can track your submissions by logging in to the Cisco Talos Email Status Portal (https://talosintelligence.com/email_status_portal). You can add an additional email address to submit your messages to another email. However, this is optional.

Supported Configurations

See [Compatibility Matrix for Cisco Secure Email Encryption Service](#).

Known Issues

Use the Cisco Bug Search Tool to find information about the known defects in this release.

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Bug Search Tool Requirements

Register for a Cisco account if you do not have one. Go to <https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui>.

Known Issues for Cisco Secure Email Submission Add-In 1.0.0

Known Issues	https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=282941568&rIs=1.0.0-02,1.0.0-002&sb=afr&bt=custV
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Finding Information about Fixed and Known Issues

Use the Cisco Bug Search Tool to find the most current information about resolved defects.

Before You Begin

Register for a Cisco account if you do not have one. Go to <https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui>.

Procedure

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- Step 1** Go to <https://tools.cisco.com/bugsearch/>.
- Step 2** Log in with your Cisco account credentials.
- Step 3** Click **Select from list > Security > Email Security > Cisco Email Security Appliance**, and click **OK**.
- Step 4** In Releases field, enter the version of the release, for example, 6.0
- Step 5** Depending on your requirements, do one of the following:
- To view the list of resolved issues, select **Fixed in these Releases** from the Show Bugs drop down.
 - To view the list of known issues, select **Affecting these Releases** from the Show Bugs drop down and select **Open** from the Status drop down.
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Note

If you have questions or problems, click the **Help** or **Feedback** links at the top right side of the tool. There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

Related Documentation

If you are an email administrator, we recommend that you review the following resources:

Resource	Location
Cisco Talos Email Status Portal Help Center	https://talosintelligence.com/tickets/email_submissions/help
How to Submit Email Messages to Cisco	https://www.cisco.com/c/en/us/support/docs/security/email-security-appliance/214133-how-to-submit-email-messages-to-cisco.html
Publish Office Add-Ins Using Centralized Deployment via the Microsoft 365 Admin Center	https://docs.microsoft.com/en-us/office/dev/add-ins/publish/centralized-deployment

Service and Support

You can request support by phone, email, or online 24 hours a day, 7 days a week. Cisco Customer Support service level agreement details are available on the Support Portal. You can contact Cisco Customer Support using one of the following methods:

- Cisco Support Portal: <https://www.cisco.com/support>
- Phone support: Contact Cisco Technical Assistance Center (TAC) within U.S. /Canada at 800-553-2447 and at Worldwide Phone Numbers.
- Email: tac@cisco.com

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation* at: <http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>.

To have a list of all new and revised Cisco technical documentation delivered directly to your desktop using a reader application, subscribe to *What's New in Cisco Product Documentation* as an RSS feed by clicking the RSS icon on the What's New page. The RSS feeds are a free service.

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