



# Release Notes for Cisco Secure Email Encryption Service Add-Ins 1.0.0

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## Contents

- [Overview, page 1](#)
- [Supported Configurations, page 2](#)
- [Known Issues, page 2](#)
- [Related Documentation, page 4](#)
- [Service and Support, page 4](#)
- [Obtaining Documentation and Submitting a Service Request, page 4](#)

## Overview

The Cisco Secure Email Encryption Service add-in allows you to encrypt your messages directly from Microsoft Outlook with a single click. You can install this add-in on Microsoft Outlook (for Windows and macOS) and Outlook Web App.

## Installing and Configuring the Cisco Secure Email Encryption Service Add-In

You can download the manifest file for Encryption Add-in from the CRES Administrator portal.

To encrypt your messages, install and configure the Cisco Secure Email Encryption Service add-in on your Microsoft Outlook.

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- Step 1** Open the Add-ins for Outlook page from your Outlook for Office 365/Microsoft 365 or Outlook Web App.



Do one of the following:

- a. On Outlook Web App, after you select a message, click the ellipsis icon in the Reading pane, and click Get Add-ins.
- b. On Outlook for Windows or macOS, click Get Add-ins from the Ribbon or Toolbar.

**Step 2** Click My add-ins.

Under Custom add-ins, install the Cisco Secure Email Encryption Service add-in from a manifest file or URL.

**Step 3** Follow the on-screen instructions to complete the installation process.

**Step 4** (Optional) If you cannot view the add-in after performing Step 4, relaunch Outlook for Office 365/Microsoft 365 or Outlook Web App.

## Supported Configurations

See [Compatibility Matrix for Cisco Secure Email Encryption Service](#).

## Known Issues

Use the Cisco Bug Search Tool to find information about the known defects in this release.

- [Bug Search Tool Requirements, page 2](#)
- [Known Issues for Cisco Secure Email Encryption Service 1.0.0, page 2](#)
- [Finding Information about Fixed and Known Issues, page 3](#)

## Bug Search Tool Requirements

Register for a Cisco account if you do not have one. Go to <https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui>.

## Known Issues for Cisco Secure Email Encryption Service 1.0.0

Known Issues	<a href="https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&amp;pf=prdNm&amp;pfVal=282941568&amp;rls=1.0.0-005,1.0.0-05&amp;sb=af&amp;bt=custV">https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&amp;pf=prdNm&amp;pfVal=282941568&amp;rls=1.0.0-005,1.0.0-05&amp;sb=af&amp;bt=custV</a>
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## Finding Information about Fixed and Known Issues

Use the Cisco Bug Search Tool to find the most current information about resolved defects.

### Before You Begin

Register for a Cisco account if you do not have one. Go to <https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui>.

### Procedure

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- Step 1** Go to <https://tools.cisco.com/bugsearch/>.
- Step 2** Log in with your Cisco account credentials.
- Step 3** Click **Select from list > Security > Email Security > Cisco Email Security Appliance**, and click **OK**.
- Step 4** In Releases field, enter the version of the release, for example, 6.0
- Step 5** Depending on your requirements, do one of the following:
- To view the list of resolved issues, select **Fixed in these Releases** from the Show Bugs drop down.
  - To view the list of known issues, select **Affecting these Releases** from the Show Bugs drop down and select **Open** from the Status drop down.
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### Note

If you have questions or problems, click the **Help** or **Feedback** links at the top right side of the tool. There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

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## Related Documentation

Product	Guide	Location
Cisco Email Security Appliance	Release Notes	<a href="https://www.cisco.com/c/en/us/support/security/email-security-appliance/products-release-notes-list.html">https://www.cisco.com/c/en/us/support/security/email-security-appliance/products-release-notes-list.html</a>
	User Guide	<a href="https://www.cisco.com/c/en/us/support/security/email-security-appliance/products-user-guide-list.html">https://www.cisco.com/c/en/us/support/security/email-security-appliance/products-user-guide-list.html</a>
Cisco Secure Email Encryption Service	Release Notes	<a href="https://www.cisco.com/c/en/us/support/security/email-encryption/products-release-notes-list.html">https://www.cisco.com/c/en/us/support/security/email-encryption/products-release-notes-list.html</a>
	User Guide	<a href="https://www.cisco.com/c/en/us/support/security/email-encryption/products-user-guide-list.html">https://www.cisco.com/c/en/us/support/security/email-encryption/products-user-guide-list.html</a>
Microsoft 365 Admin Center	Publish Office Add-Ins Using Centralized Deployment via the Microsoft 365 Admin Center	<a href="https://docs.microsoft.com/en-us/office/dev/add-ins/publish/centralized-deployment">https://docs.microsoft.com/en-us/office/dev/add-ins/publish/centralized-deployment</a>

## Service and Support

You can request support by phone, email, or online 24 hours a day, 7 days a week. Cisco Customer Support service level agreement details are available on the Support Portal. You can contact Cisco Customer Support using one of the following methods:

- Cisco Support Portal: <https://www.cisco.com/support>
- Phone support: Contact Cisco Technical Assistance Center (TAC) within U.S. /Canada at 800-553-2447 and at Worldwide Phone Numbers.
- Email: [tac@cisco.com](mailto:tac@cisco.com)

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation* at: <http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>.

To have a list of all new and revised Cisco technical documentation delivered directly to your desktop using a reader application, subscribe to *What's New in Cisco Product Documentation* as an RSS feed by clicking the RSS icon on the What's New page. The RSS feeds are a free service.

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