



Release Notes for Cisco Email Reporting Plug-in 1.1

First Published: December 20, 2017

Last Updated: December 20, 2017

Contents

- [What's New, page 1](#)
- [Finding Current Information about Known and Fixed Issues, page 2](#)
- [Supported Configurations, page 2](#)
- [Installing the Cisco Email Reporting Plug-in, page 4](#)
- [Upgrading the Cisco Email Reporting Plug-in, page 4](#)
- [Related Documentation, page 5](#)
- [Service and Support, page 5](#)
- [Obtaining Documentation and Submitting a Service Request, page 5](#)



What's New

The Cisco Email Reporting Plug-in Mass Installation Tool allows to prepare installation package for distribution of Cisco Email Reporting Plug-in. This feature also allows to modify the default configurations through user-friendly interface and work with different customized configuration files.

You can install Plug-in install as a new 1.1.0 version, or upgrade from the Cisco Email Security Plug-in 7.6.0/7.6.1/7.6.2, Cisco Email Reporting Plug-in 1.0.0/1.0.1 with all settings saved when performing an upgrade.

Also, the following new features and fixes are available in this release:

- New feature: “Save copy in unencrypted eml format”.
- New feature: “Expand the capability of the Reporting Plug-in "showIn" to include other Mailbox folders”.
- Junk folder functionality fix.
- Account configuration file structure fix.

Finding Current Information about Known and Fixed Issues

Use the Cisco Bug Search Tool to find the most current information about known and fixed defects in shipping releases.

Before You Begin

Register for a Cisco account if you do not have one. Go to <https://tools.cisco.com/RPF/register/register.do>.

Procedure

Step 1 Go to <https://tools.cisco.com/bugsearch/>.

Step 2 Log in with your Cisco account credentials.

Step 3 Enter the search criteria.

For example, the easiest way to find all issues for this product is to enter Outlook Reporting Plug-in in the **Search For** field.

Step 4 Optionally, filter the search results by status, severity, or other properties.

Step 5 Optionally, sort the search results by various criteria.

Step 6 If you have questions or problems, click the **Help** or **Feedback** links at the top right side of the tool.

There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

Supported Configurations

The following configurations are supported for the Cisco Email Reporting Plug-in 1.1.

Cisco Email Reporting Plug-in 1.1	Outlook 2010 (32 bit)	Outlook 2010 (64 bit)	Outlook 2013 (32 bit)	Outlook 2013 (64 bit)	Outlook 2016 (32 bit)	Outlook 2016 (64 bit)
Win 7 32 bit	certified	—	compatible	—	compatible	—
Win 7 64 bit	compatible	compatible	compatible	compatible	compatible	compatible
Win 8 32 bit	compatible	—	compatible	—	compatible	—

Cisco Email Reporting Plug-in 1.1	Outlook 2010 (32 bit)	Outlook 2010 (64 bit)	Outlook 2013 (32 bit)	Outlook 2013 (64 bit)	Outlook 2016 (32 bit)	Outlook 2016 (64 bit)
Win 8 64 bit	compatible	compatible	compatible	compatible	compatible	compatible
Win 8 .1 32 bit	compatible	—	compatible	—	certified	—
Win 8 .1 64 bit	certified	compatible	compatible	certified	compatible	compatible
Win 10 32 bit	compatible	—	compatible	—	compatible	—
Win 10 64 bit	compatible	compatible	certified	certified	certified	compatible

Installing the Cisco Email Reporting Plug-in

To install the Cisco Email Reporting Plug-in:

-
- Step 1** Double-click the *Cisco Email Reporting Plug-in.exe* file.
 - Step 2** In the **Cisco Email Reporting Plug-in Setup** window, select a language, and then click **OK**.
 - Step 3** Click **Next** to start the installation program.
 - Step 4** Click **Install**.
 - Step 5** Wait until the Setup Wizard installs the Cisco Email Reporting Plug-in, and click **Finish**.

Upgrading the Cisco Email Reporting Plug-in

To upgrade the Cisco Email Reporting Plug-in:

-
- Step 1** Double-click the *Cisco Email Reporting Plug-in.exe* file.
 - Step 2** In the **Cisco Email Reporting Plug-in Setup** window, select a language, and then click **OK**.
 - Step 3** In the message that appears, click **OK** to start an upgrade. The previous version of the Cisco Email Reporting Plug-in will be removed.
 - Step 4** Click **Next** to continue installing the Cisco Email Reporting Plug-in.
 - Step 5** Click **Install** to start installing the latest version.
 - Step 6** Wait until the Setup Wizard installs the Cisco Email Reporting Plug-in, and click **Finish**.



Note In case you cannot upgrade the Cisco Email Reporting Plug-in, ensure that any previous versions of the plug-in are uninstalled and install a new version of the Cisco Email Reporting Plug-in again.

Upgrading from the Email Security Plug-in to Email Reporting Plug-in

To upgrade from the Cisco Email Security Plug-in to the Cisco Email Reporting Plug-in:

-
- Step 1** Double-click the *Cisco Email Reporting Plug-in.exe* file.
 - Step 2** In the **Cisco Email Reporting Plug-in Setup** window, select a language, and then click **OK**.
 - Step 3** In the message that appears, click **OK** to start an upgrade. The Email Security Plug-in will be removed and the Email Reporting Plug-in will be installed.
 - Step 4** Click **Next** to install the Cisco Email Reporting Plug-in.
 - Step 5** Click **Install** to start installing the latest version.
 - Step 6** Wait until the Setup Wizard installs the Cisco Email Reporting Plug-in, and click **Finish**. The Email Security Plug-in will be removed from the Outlook toolbar, and the Email Reporting Plug-in will be available instead.

Related Documentation

For more information about the Cisco Email Reporting Plug-in, see:

- [Cisco Email Reporting Plug-in 1.1 Administrator Guide](#). This guide provides instructions for installing and configuring email reporting, and it may help you to understand how to configure your reporting settings to work with the plug-in settings you configure.

To better understand how Cisco Email Reporting works, you may want to review some basic information about how email is classified as spam, virus, or as non-spam. For more details on these subjects, you may want to review the following guide:

- [Cisco AsyncOS for Email Configuration Guide](#). This guide contains information on spam and virus protection. Users can improve the efficacy of the SenderBase network by employing the spam and virus plug-in. When users marks an email as “spam,” “virus,” or “not spam,” they can train the filters to become more effective and improve the performance of all Cisco Email Security Appliances (ESAs).
- [Cisco Email Reporting Plug-in 1.0 Open Source Documentation](#). This document contains licenses and notices for open source software used in this product.

Service and Support

You can request support by phone, email, or online 24 hours a day, 7 days a week. Cisco Customer Support service level agreement details are available on the Support Portal. You can contact Cisco Customer Support using one of the following methods:

- Cisco Support Portal: <http://www.cisco.com/support>
- Phone support: Contact Cisco Technical Assistance Center (TAC) within U.S. /Canada at 800-553-2447 and at Worldwide Phone Numbers.
- Email: tac@cisco.com

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation* at: <http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>.

Subscribe to *What's New in Cisco Product Documentation*, which lists all new and revised Cisco technical documentation, as an RSS feed and deliver content directly to your desktop using a reader application. The RSS feeds are a free service.

This document is to be used in conjunction with the documents listed in the “[Related Documentation](#)” section.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.

© 2011—2017 Cisco Systems, Inc. and/or its affiliates. All rights reserved

