



# Release Notes for Cisco Email Reporting Plug-in 1.1.0

---

Published: June 29, 2020

## Contents

- [Cisco Email Reporting Plug-in 1.1.0 Update, page 2](#)
- [Supported Configurations, page 2](#)
- [Upgrading to Cisco Email Reporting Plug-in 1.1.0, page 2](#)
- [Installing Cisco Email Reporting Plug-in 1.1.0, page 3](#)
- [Fixed Issues, page 4](#)
- [Related Documentation, page 5](#)
- [Service and Support, page 5](#)
- [Obtaining Documentation and Submitting a Service Request, page 5](#)



# Cisco Email Reporting Plug-in 1.1.0 Update

The Cisco Email Reporting Plug-in 1.1.0-133 release consists of various bug fixes. For more information, see [List of Fixed Issues, page 4](#).

## Supported Configurations

The following configurations are supported for the Cisco Email Reporting Plug-in 1.1.0:

Cisco Email Reporting Plug-in 1.1.0	Outlook 2016 (32 bit)	Outlook 2016 (64 bit)	Outlook 2019 (64 bit)	Office 365
Win 10 32 bit	compatible	—	compatible	—
Win 10 64 bit	compatible	certified	certified	certified



**Note**

When you upgrade to Office 365, Cisco Email Reporting Plug-in may be disabled in your Outlook. In that case, you must enable it manually.



**Note**

Support for Microsoft Windows 7 and 8.1 versions was available till the Cisco Email Reporting Plug-in version 1.1.0-129. From this release onwards, there is only support for Microsoft Windows 10 and Office 365.

## Upgrading to Cisco Email Reporting Plug-in 1.1.0

- [Upgrade Paths, page 2](#)
- [Upgrading the Cisco Email Reporting Plug-in, page 3](#)
- [Upgrading from the Cisco Email Security Plug-in to the Cisco Email Reporting Plug-in, page 3](#)

## Upgrade Paths

You can upgrade to Cisco Email Reporting Plug-in 1.1.0-133 release from any one of the following component versions.

- Cisco Email Security Plug-in 7.6.2.033
- Cisco Email Reporting Plug-in 1.1.0-129



**Note**

If you plan to upgrade to Cisco Email Reporting Plug-in 1.1.0-133 release from Cisco Email Reporting Plug-in 1.1.0-129 version, it is a silent installation process.



**Note**

After you update the Cisco Email Security Plug-in 7.6.2.033, the Cisco Email Security Plug-in is removed and the Cisco Email Reporting Plug-in is available instead.

## Upgrading the Cisco Email Reporting Plug-in

To upgrade the Cisco Email Reporting Plug-in:

- 
- Step 1** Download the Email Reporting Plug-in installer from the Cisco Software Download Center.
  - Step 2** Double-click the *Cisco Email Reporting Plug-in.exe* file.
  - Step 3** In the **Cisco Email Reporting Plug-in Setup** window, select a language, and then click **OK**.
  - Step 4** In the message that appears, click **OK** to start an upgrade. The previous version of the Cisco Email Reporting Plug-in will be removed.
  - Step 5** Click **Next** to continue upgrading the Cisco Email Reporting Plug-in.
  - Step 6** Click **Install** to start installing the latest version.
  - Step 7** Wait until the Setup Wizard installs the Cisco Email Reporting Plug-in, and click **Finish**.
- 

**Note**

If you cannot upgrade the Cisco Email Reporting Plug-in, uninstall all previous versions of the plug-in and then perform a fresh install.

---

## Upgrading from the Cisco Email Security Plug-in to the Cisco Email Reporting Plug-in

To upgrade from the Cisco Email Security Plug-in to the Cisco Email Reporting Plug-in:

- 
- Step 1** Download the Email Reporting Plug-in installer from the Cisco Software Download Center.
  - Step 2** Double-click the *Cisco Email Reporting Plug-in.exe* file.
  - Step 3** In the **Cisco Email Reporting Plug-in Setup** window, select a language, and then click **OK**.
  - Step 4** In the message that appears, click **OK** to start an upgrade. The Cisco Email Security Plug-in is removed and the Cisco Email Reporting Plug-in is installed.
  - Step 5** Click **Next** to continue upgrading the Cisco Email Reporting Plug-in.
  - Step 6** Click **Install** to start installing the latest version.
  - Step 7** Wait until the Setup Wizard installs the Cisco Email Reporting Plug-in, and click **Finish**.
- 

**Note** The Cisco Email Security Plug-in is removed from the Outlook tool bar, and the Cisco Email Reporting Plug-in is available instead.

---

## Installing Cisco Email Reporting Plug-in 1.1.0

- [Installing the Cisco Email Reporting Plug-in, page 4](#)
- [Performing Mass Installation of Cisco Email Reporting Plug-in, page 4](#)

## Installing the Cisco Email Reporting Plug-in

To install the Cisco Email Reporting Plug-in:

- 
- Step 1** Download the Email Reporting Plug-in installer from the Cisco Software Download Center.
  - Step 2** Double-click the *Cisco Email Reporting Plug-in.exe* file.
  - Step 3** In the **Cisco Email Reporting Plug-in Setup** window, select a language, and then click **OK**.
  - Step 4** Click **Next** to start the installation program.
  - Step 5** Click **Install**.
  - Step 6** Wait until the Setup Wizard installs the Cisco Email Reporting Plug-in, and click **Finish**.
- 

## Performing Mass Installation of Cisco Email Reporting Plug-in

See [Cisco Email Reporting Plug-in 1.1 Administrator Guide](#) for instructions on how to perform mass installation of Cisco Email Reporting Plug-in.

## Fixed Issues

Use the Cisco Bug Search Tool to find information about fixed defects in this release.

- [List of Fixed Issues, page 4](#)
- [Finding Information about Known and Fixed Issues, page 4](#)

## List of Fixed Issues

<b>Fixed Issues</b>	<a href="https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&amp;pf=prdNm&amp;pfVal=283137618&amp;rls=1.1.0-119,1.1.0-129,1.1.0-133&amp;sb=anfr&amp;bt=custV">https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&amp;pf=prdNm&amp;pfVal=283137618&amp;rls=1.1.0-119,1.1.0-129,1.1.0-133&amp;sb=anfr&amp;bt=custV</a>
---------------------	---

## Finding Information about Known and Fixed Issues

Use the Cisco Bug Search Tool to find information about known and fixed defects in this release.

### Before You Begin

Register for a Cisco account if you do not have one. Go to <https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui>.

### Procedure

- 
- Step 1** Go to <https://tools.cisco.com/bugsearch/>.
  - Step 2** Log in with your Cisco account credentials.
  - Step 3** Enter the search criteria.

For example, the easiest way to find all issues for this product is to enter *Cisco Email Reporting* in the **Product** field.

- Step 4** In the text entry field for **Releases**, enter the version of the release, for example, 1.1.0-133.
- Step 5** Depending on your requirements, do one of the following:
- To view the list of resolved issues, select **Fixed in these Releases** from the drop down for **Releases**.
  - To view the list of known issues, select **Affecting these Releases** from the drop down list for **Releases** and select **Open** from the **Status** drop down.
- Step 6** Optionally, filter the search results by status, severity, or other properties.
- Step 7** Optionally, sort the search results by various criteria.

**Note**

If you have questions or problems, click the **Help** or **Feedback** links at the top right side of the tool. There is also an interactive tour; to view it, click the link in the orange bar above the search fields

## Related Documentation

For more information about the Cisco Email Reporting Plug-in, see:

- [Cisco Email Reporting Plug-in 1.1 Administrator Guide](#). This guide provides instructions for installing and configuring the Cisco Email Reporting Plug-in, and it may help you to understand how to configure your reporting settings to work with the plug-in settings you configure.
- [Cisco Email Reporting Plug-in 1.0 Open Source Documentation](#). This document contains licenses and notices for open source software used in this product.

## Service and Support

You can request support by phone, email, or online 24 hours a day, 7 days a week. Cisco Customer Support service level agreement details are available on the Support Portal. You can contact Cisco Customer Support using one of the following methods:

- Cisco Support Portal: <https://www.cisco.com/support>
- Phone support: Contact Cisco Technical Assistance Center (TAC) within U.S. /Canada at 800-553-2447 and at Worldwide Phone Numbers.
- Email: [tac@cisco.com](mailto:tac@cisco.com)

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation* at: <http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>.

To have a list of all new and revised Cisco technical documentation delivered directly to your desktop using a reader application, subscribe to *What's New in Cisco Product Documentation* as an RSS feed by clicking the RSS icon on the What's New page. The RSS feeds are a free service.

This document is to be used in conjunction with the documents listed in the “[Related Documentation](#)” section.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: [www.cisco.com/go/trademarks](http://www.cisco.com/go/trademarks). Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.

© 2020 Cisco Systems, Inc. and/or its affiliates. All rights reserved