



# Release Notes for Cisco Email Encryption Plug-in 1.2

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## What's New

The Cisco Email Encryption Plug-in Mass Installation Tool allows to prepare installation package for distribution of Cisco Email Encryption Plug-in. This feature also allows to modify the default configurations using a user-friendly interface and work with different customized configuration files.

Also, the application has an improved and modified user interface.

Plug-in can be installed as a new 1.2.0 version or upgrading from the Cisco Email Security Plug-in 7.6.0/7.6.1/7.6.2 and Cisco Email Encryption Plug-in 1.0.0/1.1.0/1.1.1 with all settings saved when performing an upgrade.

The Cisco Email Encryption Plug-in now supports Java 9.

## Finding Current Information about Known and Fixed Issues

Use the Cisco Bug Search Tool to find the most current information about known and fixed defects in shipping releases.

### Before You Begin

Register for a Cisco account if you do not have one. Go to <https://tools.cisco.com/RPF/register/register.do>.

### Procedure

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- Step 1** Go to <https://tools.cisco.com/bugsearch/>.
- Step 2** Log in with your Cisco account credentials.
- Step 3** Enter the search criteria.
- For example, the easiest way to find all issues for this product is to enter Outlook Reporting Plug-in in the **Search For** field.
- Step 4** Optionally, filter the search results by status, severity, or other properties.
- Step 5** Optionally, sort the search results by various criteria.
- Step 6** If you have questions or problems, click the **Help** or **Feedback** links at the top right side of the tool.
- There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

## Supported Configurations

The following configurations are supported for the Cisco Email Encryption Plug-in 1.2.0

Cisco Email Encryption Plug-in 1.2.0	Outlook 2010 (32 bit)	Outlook 2010 (64 bit)	Outlook 2013 (32 bit)	Outlook 2013 (64 bit)	Outlook 2016 (32 bit)	Outlook 2016 (64 bit)
Win 7 32 bit	certified	—	certified	—	compatible	—
Win 7 64 bit	compatible	compatible	compatible	compatible	compatible	compatible
Win 8 32 bit	compatible	—	compatible	—	compatible	—
Win 8 64 bit	compatible	compatible	compatible	compatible	compatible	compatible
Win 8 .1 32 bit	compatible	—	compatible	—	certified	—
Win 8 .1 64 bit	certified	compatible	compatible	certified	compatible	compatible

Cisco Email Encryption Plug-in 1.2.0	Outlook 2010 (32 bit)	Outlook 2010 (64 bit)	Outlook 2013 (32 bit)	Outlook 2013 (64 bit)	Outlook 2016 (32 bit)	Outlook 2016 (64 bit)
Win 10 32 bit	compatible	—	compatible	—	compatible	—
Win 10 64 bit	compatible	compatible	certified	compatible	certified	compatible

Installing the Cisco Email Encryption Plug-in



**Note**

Do not use or install the Cisco Email Encryption Plug-in 1.2 with the Cisco Email Security Plug-in 7.6.0 or later. If you need the reporting functionality, install both the Cisco Email Encryption Plug-in 1.x and the Cisco Email Reporting Plug-in 1.x.

To install the Cisco Email Encryption Plug-in:

- Step 1** Double-click the *Cisco Email Encryption Plug-in.exe* file.
- Step 2** In the **Cisco Email Encryption Plug-in Setup** window, select a language, and then click **OK**.
- Step 3** Click **Next** to start the installation program.
- Step 4** Click **Install**.
- Step 5** Wait until the Setup Wizard installs the Cisco Email Encryption Plug-in, and click **Finish**.

## Upgrading the Cisco Email Encryption Plug-in

To upgrade the Cisco Email Encryption Plug-in:

- Step 1** Double-click the *Cisco Email Encryption Plug-in.exe* file.
- Step 2** In the **Cisco Email Encryption Plug-in Setup** window, select a language, and then click **OK**.
- Step 3** In the message that appears, click **OK** to start an upgrade. The previous version of the Cisco Email Encryption Plug-in will be removed.
- Step 4** Click **Next** to continue upgrading the Cisco Email Encryption Plug-in.
- Step 5** Click **Install** to start installing the latest version.
- Step 6** Wait until the Setup Wizard installs the Cisco Email Encryption Plug-in, and click **Finish**.



**Note**

In case you cannot upgrade the Cisco Email Encryption Plug-in, ensure that any previous versions of the plug-in are uninstalled and install a new version of the Cisco Email Encryption Plug-in again.

## Upgrading from the Cisco Email Security Plug-in to the Cisco Email Encryption Plug-in

To upgrade from the Cisco Email Security Plug-in to the Cisco Email Encryption Plug-in:

- Step 1** Double-click the *Cisco Email Encryption Plug-in.exe* file.

- Step 2** In the **Cisco Email Encryption Plug-in Setup** window, select a language, and then click **OK**.
- Step 3** In the message that appears, click **OK** to start an upgrade. The Cisco Email Security Plug-in will be removed and the Cisco Email Encryption Plug-in will be installed.
- Step 4** Click **Next** to continue upgrading the Cisco Email Encryption Plug-in.
- Step 5** Click **Install** to start installing the latest version.
- Step 6** Wait until the Setup Wizard installs the Cisco Email Encryption Plug-in, and click **Finish**. The Cisco Email Security Plug-in will be removed from the Outlook toolbar, and the Cisco Email Encryption Plug-in will be available instead.

## Related Documentation

For more information about the Cisco Email Encryption Plug-in, see:

- [Cisco Email Encryption Plug-in 1.2 Administrator Guide](#). This guide provides instructions for installing and configuring the Cisco Email Encryption Plug-in, and it may help you to understand how to configure your encryption settings to work with the plug-in settings you configure.
- [Cisco Email Encryption Plug-in 1.0 Open Source Documentation](#). This document contains licenses and notices for open source software used in this product.

## Service and Support

You can request support by phone, email, or online 24 hours a day, 7 days a week. Cisco Customer Support service level agreement details are available on the Support Portal. You can contact Cisco Customer Support using one of the following methods:

- Cisco Support Portal: <http://www.cisco.com/support>
- Phone support: Contact Cisco Technical Assistance Center (TAC) within U.S. /Canada at 800-553-2447 and at Worldwide Phone Numbers.
- Email: [tac@cisco.com](mailto:tac@cisco.com)

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation* at: <http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>.

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