



Release Notes for Cisco Email Encryption Plug-in 1.2

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What's New

The Cisco Email Encryption Plug-in Mass Installation Tool allows to prepare installation package for distribution of Cisco Email Encryption Plug-in. This feature also allows to modify the default configurations using a user-friendly interface and work with different customized configuration files.

Also, the application has an improved and modified user interface.

Plug-in can be installed as a new 1.2.0 version or upgrading from the Cisco Email Security Plug-in 7.6.0/7.6.1/7.6.2 and Cisco Email Encryption Plug-in 1.0.0/1.1.0/1.1.1 with all settings saved when performing an upgrade.

The Cisco Email Encryption Plug-in now supports Java 9.

Finding Current Information about Known and Fixed Issues

Use the Cisco Bug Search Tool to find the most current information about known and fixed defects in shipping releases.

Before You Begin

Register for a Cisco account if you do not have one. Go to <https://tools.cisco.com/RPF/register/register.do>.

Procedure

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- Step 1** Go to <https://tools.cisco.com/bugsearch/>.
- Step 2** Log in with your Cisco account credentials.
- Step 3** Enter the search criteria.
- For example, the easiest way to find all issues for this product is to enter Outlook Reporting Plug-in in the **Search For** field.
- Step 4** Optionally, filter the search results by status, severity, or other properties.
- Step 5** Optionally, sort the search results by various criteria.
- Step 6** If you have questions or problems, click the **Help** or **Feedback** links at the top right side of the tool.
- There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

Supported Configurations

The following configurations are supported for the Cisco Email Encryption Plug-in 1.2.0

Cisco Email Encryption Plug-in 1.2.0	Outlook 2010 (32 bit)	Outlook 2010 (64 bit)	Outlook 2013 (32 bit)	Outlook 2013 (64 bit)	Outlook 2016 (32 bit)	Outlook 2016 (64 bit)
Win 7 32 bit	certified	—	certified	—	compatible	—
Win 7 64 bit	compatible	compatible	compatible	compatible	compatible	compatible
Win 8 32 bit	compatible	—	compatible	—	compatible	—
Win 8 64 bit	compatible	compatible	compatible	compatible	compatible	compatible
Win 8 .1 32 bit	compatible	—	compatible	—	certified	—
Win 8 .1 64 bit	certified	compatible	compatible	certified	compatible	compatible

Cisco Email Encryption Plug-in 1.2.0	Outlook 2010 (32 bit)	Outlook 2010 (64 bit)	Outlook 2013 (32 bit)	Outlook 2013 (64 bit)	Outlook 2016 (32 bit)	Outlook 2016 (64 bit)
Win 10 32 bit	compatible	—	compatible	—	compatible	—
Win 10 64 bit	compatible	compatible	certified	compatible	certified	compatible

Installing the Cisco Email Encryption Plug-in



Note

Do not use or install the Cisco Email Encryption Plug-in 1.2 with the Cisco Email Security Plug-in 7.6.0 or later. If you need the reporting functionality, install both the Cisco Email Encryption Plug-in 1.x and the Cisco Email Reporting Plug-in 1.x.

To install the Cisco Email Encryption Plug-in:

- Step 1** Double-click the *Cisco Email Encryption Plug-in.exe* file.
- Step 2** In the **Cisco Email Encryption Plug-in Setup** window, select a language, and then click **OK**.
- Step 3** Click **Next** to start the installation program.
- Step 4** Click **Install**.
- Step 5** Wait until the Setup Wizard installs the Cisco Email Encryption Plug-in, and click **Finish**.

Upgrading the Cisco Email Encryption Plug-in

To upgrade the Cisco Email Encryption Plug-in:

- Step 1** Double-click the *Cisco Email Encryption Plug-in.exe* file.
- Step 2** In the **Cisco Email Encryption Plug-in Setup** window, select a language, and then click **OK**.
- Step 3** In the message that appears, click **OK** to start an upgrade. The previous version of the Cisco Email Encryption Plug-in will be removed.
- Step 4** Click **Next** to continue upgrading the Cisco Email Encryption Plug-in.
- Step 5** Click **Install** to start installing the latest version.
- Step 6** Wait until the Setup Wizard installs the Cisco Email Encryption Plug-in, and click **Finish**.



Note

In case you cannot upgrade the Cisco Email Encryption Plug-in, ensure that any previous versions of the plug-in are uninstalled and install a new version of the Cisco Email Encryption Plug-in again.

Upgrading from the Cisco Email Security Plug-in to the Cisco Email Encryption Plug-in

To upgrade from the Cisco Email Security Plug-in to the Cisco Email Encryption Plug-in:

- Step 1** Double-click the *Cisco Email Encryption Plug-in.exe* file.

- Step 2** In the **Cisco Email Encryption Plug-in Setup** window, select a language, and then click **OK**.
- Step 3** In the message that appears, click **OK** to start an upgrade. The Cisco Email Security Plug-in will be removed and the Cisco Email Encryption Plug-in will be installed.
- Step 4** Click **Next** to continue upgrading the Cisco Email Encryption Plug-in.
- Step 5** Click **Install** to start installing the latest version.
- Step 6** Wait until the Setup Wizard installs the Cisco Email Encryption Plug-in, and click **Finish**. The Cisco Email Security Plug-in will be removed from the Outlook toolbar, and the Cisco Email Encryption Plug-in will be available instead.

Related Documentation

For more information about the Cisco Email Encryption Plug-in, see:

- [Cisco Email Encryption Plug-in 1.2 Administrator Guide](#). This guide provides instructions for installing and configuring the Cisco Email Encryption Plug-in, and it may help you to understand how to configure your encryption settings to work with the plug-in settings you configure.
- [Cisco Email Encryption Plug-in 1.0 Open Source Documentation](#). This document contains licenses and notices for open source software used in this product.

Service and Support

You can request support by phone, email, or online 24 hours a day, 7 days a week. Cisco Customer Support service level agreement details are available on the Support Portal. You can contact Cisco Customer Support using one of the following methods:

- Cisco Support Portal: <http://www.cisco.com/support>
- Phone support: Contact Cisco Technical Assistance Center (TAC) within U.S. /Canada at 800-553-2447 and at Worldwide Phone Numbers.
- Email: tac@cisco.com

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation* at: <http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>.

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