Release Notes for Cisco Secure Email Encryption Plug-in 1.2.1

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Contents

Cisco Systems, Inc.
www.cisco.com

What's New

<table>
<tr><th>Feature/Enhancement</th><th>Description</th></tr>
<tr><td>Re-branded Product and Related Documentation</td><td>We have re-branded the product, and related documentation from “Cisco Email Encryption Plug-In” to “Cisco Secure Email Encryption Plug-In.”
The following table shows the old and re-branded terminologies:
<table>
<tr><th>Old Terminology</th><th>Re-branded Terminology</th></tr>
<tr><td>Cisco Registered Envelope Service</td><td>Cisco Secure Email Encryption Service</td></tr>
<tr><td>Registered Envelope or Envelope</td><td>Secure Message</td></tr>
</table>
Note The installer name and file paths still use the existing naming convention (Cisco Email Encryption).</td></tr>
</table>

Supported Configurations

The following configurations are supported for the Cisco Secure Email Encryption Plug-in 1.2.1.

Cisco Secure Email Encryption Plug-in 1.2.1	Outlook 2016 (32 bit)	Outlook 2016 (64 bit)	Outlook 2019 (64 bit)	Office 365
Win 10 32 bit	compatible	—	compatible	—
Win 10 64 bit	compatible	certified	certified	certified

Note When you upgrade to Office 365, Cisco Secure Email Encryption Plug-in may be disabled in your Outlook. In that case, you must enable it manually.

Note Support for Microsoft Windows 7 and 8.1 versions was available till the Cisco Secure Email Encryption Plug-in version 1.2.1-151. From this release onwards, there is only support for Microsoft Windows 10.

Upgrading to Cisco Secure Email Encryption Plug-in 1.2.1

Upgrade Paths

You can upgrade to Cisco Secure Email Encryption Plug-in 1.2.1-167 from the following component versions:

- Cisco Secure Email Security Plug-in 7.6.2.037
- Cisco Secure Email Encryption Plug-in 1.2.1-158

Note After you update the Cisco Secure Email Security Plug-in 7.6.2.037, the Cisco Secure Email Security Plug-in will be removed and the Cisco Secure Email Encryption Plug-in will be available instead.

Upgrading the Cisco Secure Email Encryption Plug-in

To upgrade the Cisco Secure Email Encryption Plug-in:

Step 1 Download the Email Encryption Plug-in installer from the Cisco Software Download Center.

Step 2 Double-click the *Cisco Email Encryption Plug-in.exe* file.

Step 3 In the **Cisco Email Encryption Plug-in Setup** window, select a language, and then click **OK**.

Step 4 In the message that appears, click **OK** to start an upgrade. The previous version of the Cisco Secure Email Encryption Plug-in will be removed.

Step 5 Click **Next** to continue upgrading the Cisco Secure Email Encryption Plug-in.

Step 6 Click **Install** to start installing the latest version.

Step 7 Wait until the Setup Wizard installs the Cisco Secure Email Encryption Plug-in, and click **Finish**.

Note If you cannot upgrade the Cisco Secure Email Encryption Plug-in, uninstall all previous versions of the plug-in and then perform a fresh install.

Upgrading from the Cisco Secure Email Security Plug-in to the Cisco Secure Email Encryption Plug-in

To upgrade from the Cisco Secure Email Security Plug-in to the Cisco Secure Email Encryption Plug-in:

Step 1 Download the Email Encryption Plug-in installer from the Cisco Software Download Center.

Step 2 Double-click the *Cisco Email Encryption Plug-in.exe* file.

Step 3 In the **Cisco Email Encryption Plug-in Setup** window, select a language, and then click **OK**.

Step 4 In the message that appears, click **OK** to start an upgrade. The Cisco Secure Email Security Plug-in will be removed and the Cisco Secure Email Encryption Plug-in will be installed.

Step 5 Click **Next** to continue upgrading the Cisco Secure Email Encryption Plug-in.

Step 6 Click **Install** to start installing the latest version.

Step 7 Wait until the Setup Wizard installs the Cisco Secure Email Encryption Plug-in, and click **Finish**.

Note The Cisco Secure Email Security Plug-in will be removed from the Outlook toolbar, and the Cisco Secure Email Encryption Plug-in will be available instead.

Installing Cisco Secure Email Encryption Plug-in 1.2.1

Installing the Cisco Secure Email Encryption Plug-in

Note Do not use or install the Cisco Secure Email Encryption Plug-in 1.2.1 with the Cisco Secure Email Security Plug-in 7.6.0 or later. If you need the reporting functionality, install both the Cisco Secure Email Encryption Plug-in 1.x and the Cisco Secure Email Reporting Plug-in 1.x.

To install the Cisco Secure Email Encryption Plug-in:

Step 1 Download the Email Encryption Plug-in installer from the Cisco Software Download Center.

Step 2 Double-click the *Cisco Email Encryption Plug-in.exe* file.

Step 3 In the **Cisco Email Encryption Plug-in Setup** window, select a language, and then click **OK**.

Step 4 Click **Next** to start the installation program.

Step 5 Click **Install**.

Step 6 Wait until the Setup Wizard installs the Cisco Secure Email Encryption Plug-in, and click **Finish**.

Performing Mass Installation of Cisco Secure Email Encryption Plug-in

See *Cisco Secure Email Encryption Plug-in 1.2.1 Administrator Guide* for instructions on how to perform mass installation of Cisco Secure Email Encryption Plug-in.

Related Documentation

For more information about the Cisco Secure Email Encryption Plug-in, see:

- *Cisco Secure Email Encryption Plug-in 1.2.1 Administrator Guide*. This guide provides instructions for installing and configuring the Cisco Secure Email Encryption Plug-in, and it may help you to understand how to configure your encryption settings to work with the plug-in settings you configure.
- *Cisco Secure Email Encryption Plug-in 1.0 Open Source Documentation.* This document contains licenses and notices for open source software used in this product.

Service and Support

You can request support by phone, email, or online 24 hours a day, 7 days a week. Cisco Customer Support service level agreement details are available on the Support Portal. You can contact Cisco Customer Support using one of the following methods:

- Cisco Support Portal: https://www.cisco.com/support
- Phone support: Contact Cisco Technical Assistance Center (TAC) within U.S. /Canada at 800-553-2447 and at Worldwide Phone Numbers.
- Email: tac@cisco.com

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation* at: http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html.

To have a list of all new and revised Cisco technical documentation delivered directly to your desktop using a reader application, subscribe to *What's New in Cisco Product Documentation* as an RSS feed by clicking the RSS icon on the What's New page. The RSS feeds are a free service.

This document is to be used in conjunction with the documents listed in the "Related Documentation" section.