



Release Notes for Cisco Email Encryption Plug-in 1.0

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What's New

You can now install and use the Cisco Email Encryption Plug-in as a separate product without the Cisco Email Reporting Plug-in. Install a new Cisco Email Encryption Plug-in 1.0 or upgrade from the Cisco Email Security Plug-in. All settings will be saved during the upgrade. After you install the Cisco Email Encryption Plug-in, you can make configuration changes only from the Cisco Email Encryption tab in Outlook. With this release, the account config_{N} files cannot be edited manually.

Also, the encryption methods are improved and comply with the world standards so that the message encryption is now more secure.



Finding Current Information about Known and Fixed Issues

Use the Cisco Bug Search Tool to find the most current information about known and fixed defects in shipping releases.

Before You Begin

Register for a Cisco account if you do not have one. Go to <https://tools.cisco.com/RPF/register/register.do>.

Procedure

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- Step 1** Go to <https://tools.cisco.com/bugsearch/>.
- Step 2** Log in with your Cisco account credentials.
- Step 3** Enter the search criteria.
- For example, the easiest way to find all issues for this product is to enter Outlook Reporting Plug-in in the **Search For** field.
- Step 4** Optionally, filter the search results by status, severity, or other properties.
- Step 5** Optionally, sort the search results by various criteria.
- Step 6** If you have questions or problems, click the **Help** or **Feedback** links at the top right side of the tool. There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

Supported Configurations

The following configurations are supported for the Cisco Email Encryption Plug-in 1.0.

Cisco Email Encryption Plug-in 1.0	Outlook 2007 (32 bit)	Outlook 2010 (32 bit)	Outlook 2010 (64 bit)	Outlook 2013 (32 bit)	Outlook 2013 (64 bit)	Outlook 2016 (32 bit)	Outlook 2016 (64 bit)
Vista 32 bit	compatible	compatible	—	—	—	—	—
Vista 64 bit	compatible	compatible	compatible	—	—	—	—
Win 7 32 bit	compatible	certified	—	certified	—	compatible	—
Win 7 64 bit	certified	compatible	compatible	compatible	compatible	compatible	compatible
Win 8 32 bit	compatible	compatible	—	compatible	—	compatible	—
Win 8 64 bit	compatible	compatible	compatible	compatible	compatible	compatible	compatible
Win 8 .1 32 bit	compatible	compatible	—	compatible	—	certified	—
Win 8 .1 64 bit	compatible	certified	compatible	compatible	certified	compatible	compatible
Win 10 32 bit	compatible	compatible	—	compatible	—	compatible	—
Win 10 64 bit	compatible	compatible	compatible	certified	compatible	certified	compatible

Installing the Cisco Email Encryption Plug-in

To install the Cisco Email Encryption Plug-in:

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- Step 1** Double-click the *Cisco Email Encryption Plug-in.exe* file.
- Step 2** In the **Cisco Email Encryption Plug-in Setup** window, select a language, and then click **OK**.
- Step 3** Click **Next** to start the installation program.

- Step 4** Click **Install**.
- Step 5** Wait until the Setup Wizard installs the Cisco Email Encryption Plug-in, and click **Finish**.

**Note**

Do not use or install the Cisco Email Encryption Plug-in 1.0 with the Cisco Email Security Plug-in 7.5.1 or later. If you need the reporting functionality, install both the Cisco Email Encryption Plug-in 1.0 and the Cisco Email Reporting Plug-in 1.0.

Upgrading the Cisco Email Encryption Plug-in

To upgrade the Cisco Email Encryption Plug-in:

- Step 1** Double-click the *Cisco Email Encryption Plug-in.exe* file.
- Step 2** In the **Cisco Email Encryption Plug-in Setup** window, select a language, and then click **OK**.
- Step 3** In the message that appears, click **OK** to start an upgrade. The previous version of the Cisco Email Encryption Plug-in will be removed.
- Step 4** Click **Next** to continue upgrading the Cisco Email Encryption Plug-in.
- Step 5** Click **Install** to start installing the latest version.
- Step 6** Wait until the Setup Wizard installs the Cisco Email Encryption Plug-in, and click **Finish**.

Upgrading from the Cisco Email Security Plug-in to the Cisco Email Encryption Plug-in

To upgrade from the Cisco Email Security Plug-in to the Cisco Email Encryption Plug-in:

- Step 1** Double-click the *Cisco Email Encryption Plug-in.exe* file.
- Step 2** In the **Cisco Email Encryption Plug-in Setup** window, select a language, and then click **OK**.
- Step 3** In the message that appears, click **OK** to start an upgrade. The Cisco Email Security Plug-in will be removed and the Cisco Email Encryption Plug-in will be installed.
- Step 4** Click **Next** to continue upgrading the Cisco Email Encryption Plug-in.
- Step 5** Click **Install** to start installing the latest version.
- Step 6** Wait until the Setup Wizard installs the Cisco Email Encryption Plug-in, and click **Finish**. The Cisco Email Security Plug-in will be removed from the Outlook toolbar, and the Cisco Email Encryption Plug-in will be available instead.

**Note**

In case you cannot upgrade the Cisco Email Encryption Plug-in, ensure that any previous versions of the plug-in are uninstalled and install a new version of the Cisco Email Encryption Plug-in again.

Related Documentation

For more information about the Cisco Email Encryption Plug-in, see:

- [Cisco Email Encryption Plug-in 1.0 Administrator Guide](#). This guide provides instructions for installing and configuring the Cisco Email Encryption Plug-in, and it may help you to understand how to configure your encryption settings to work with the plug-in settings you configure.
- [Cisco Email Encryption Plug-in 1.0 Open Source Documentation](#). This document contains licenses and notices for open source software used in this product.

Service and Support

You can request support by phone, email, or online 24 hours a day, 7 days a week. Cisco Customer Support service level agreement details are available on the Support Portal. You can contact Cisco Customer Support using one of the following methods:

- Cisco Support Portal: <http://www.cisco.com/support>
- Phone support: Contact Cisco Technical Assistance Center (TAC) within U.S. /Canada at 800-553-2447 and at Worldwide Phone Numbers.
- Email: tac@cisco.com

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation* at: <http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>.

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This document is to be used in conjunction with the documents listed in the “[Related Documentation](#)” section.

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