



Release Notes for Cisco Secure Email Encryption Service 6.1.0


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What's New

Feature/Enhancement	Description								
Rebranded Product and Related Documentation	We have rebranded the product, and related documentation from “Cisco Registered Envelope Service” to “Cisco Secure Email Encryption Service.”								
	The following table shows the old and rebranded terminologies:								
	<table border="1"> <thead> <tr> <th>Old Terminology</th> <th>Rebranded Terminology</th> </tr> </thead> <tbody> <tr> <td>Cisco Registered Envelope Service Administration Console</td> <td>Cisco Secure Email Encryption Service Administration Console</td> </tr> <tr> <td>Cisco Secure Email Encryption Service or Websafe Portal</td> <td>Cisco Secure Email Encryption Service Portal</td> </tr> <tr> <td>Registered Envelope or Envelope</td> <td>Secure Message</td> </tr> </tbody> </table>	Old Terminology	Rebranded Terminology	Cisco Registered Envelope Service Administration Console	Cisco Secure Email Encryption Service Administration Console	Cisco Secure Email Encryption Service or Websafe Portal	Cisco Secure Email Encryption Service Portal	Registered Envelope or Envelope	Secure Message
	Old Terminology	Rebranded Terminology							
Cisco Registered Envelope Service Administration Console	Cisco Secure Email Encryption Service Administration Console								
Cisco Secure Email Encryption Service or Websafe Portal	Cisco Secure Email Encryption Service Portal								
Registered Envelope or Envelope	Secure Message								
Dynamic Password Validation	<p>The New User Registration page now includes a dynamic password validation.</p> <p> Note Dynamic password validation does not perform a check on any additional password rules configured for your Encryption Service account by your account administrator.</p>								
Additional Domains for DMARC Verification	<p>The following additional domains are now available for DMARC verification:</p> <ul style="list-style-type: none"> • yahoo.in • yahoo.ca 								

Supported Operating Systems and Certificate Authorities

For information about the supported operating systems and certificate authorities in this release, see [Compatibility Matrix for Cisco Secure Email Encryption Service](#).

Related Documentation

Document	Location
Account Administrator Guide	https://www.cisco.com/c/en/us/support/security/email-encryption/products-user-guide-list.html
Recipient User Guide	
Compatibility Matrix	
Open Source Documentation	https://www.cisco.com/c/en/us/support/security/email-encryption/products-release-notes-list.html

Service and Support

Use the following steps to resolve support cases:

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- Step 1** Use the ‘Frequently Asked Questions’ web page—most issues with registration and Secure Message opening can be quickly resolved by seeing if your question is answered on the following web page: <http://res.cisco.com/websafe/help?topic=FAQ>.
- Step 2** Recipients can obtain support by clicking the Chat Online icon and speaking with the Live Agent 24 hours a day, seven days a week. The web chat is available at: <https://res.cisco.com/websafe/help?topic=ContactSupport>.



Note The Email and Web Chat Support is now available in English and French. The French Support is available between the hours of 8:00 AM to 5:00 PM, Eastern Time, on weekdays.

- Step 3** Contact Cisco Secure Email Encryption Service support through email—any issue that is not resolved by the FAQ page must be emailed to the Cisco Secure Email Encryption Service support (support@res.cisco.com). An end-user can expect a response within 24 business hours after submitting the email.
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Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search tool (BST), submitting a service request, and gathering additional information, see *What’s New in Cisco Product Documentation* at: <http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>.

To have a list of all new and revised Cisco technical documentation delivered directly to your desktop using a reader application, subscribe to *What’s New in Cisco Product Documentation* as an RSS feed by clicking the RSS icon on the What’s New page. The RSS feeds are a free service.

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